



Shackleton's Antarctic Quest

ARGENTINA • ANTARCTICA

The Offer

Embark on a once-in-a-lifetime adventure to Antarctica that follows in the footsteps of the legendary explorer Ernest Shackleton. Sail aboard Swan Hellenic's expedition ship, SH Minerva or SH Vega, to step foot on the icy wilderness of the Antarctic Peninsula. Experience the remote wildlife havens of the Falkland Islands, South Georgia and Elephant Island, scenes of Shackleton's heroic endeavours.

Fly to Buenos Aires to begin your journey with a charter flight south to Ushuaia. Board Swan Hellenic's luxury expedition ship, SH Minerva or SH Vega, to cross the South Atlantic to the remote Falkland Islands. Visit Port Stanley and take a deep dive into maritime history at the Dockyard Museum. Take the opportunity to search for the majestic black-browed albatross, Magellanic penguins and other migratory birdlife.

Continue to South Georgia Island, home to half a million King penguins. Reflect on the intrepid spirit of early explorers at Grytviken, a historic whaling station, where Shackleton now rests. Cruise on to the dramatic scenery of Elephant Island, where in 1916 Shackleton and his men survived the harsh Antarctic winter. After being stranded by

shipwreck and an epic navigational feat to reach South Georgia Island, Shackleton's journey stands as a testament to human endurance and the explorer spirit.

Experience Zodiac excursions, getting up close to penguins, seals, whales and seabirds. Visit tiny Danger and Paulet Islands, remote havens for Adélie penguins and more. Book a Kayak and enjoy a morning paddle beside whales as they glide along. See leopard seals and watch playful penguins as they dive from the sparkling blue-green glaciers. Sail back to Ushuaia across the Drake Passage. Then, make more memories on your unforgettable journey with a few well-earned days to experience the sultry tango, colourful culture and vibrant historic neighbourhoods of Buenos Aires.

This Antarctic adventure includes return international full-service flights, 18-night Antarctic cruise with Swan Hellenic, 3 nights of 5-star accommodation in Buenos Aires, 54 meals including all while cruising and more.

Want more? Extend your trip when you Arrive Early or Stay Behind in Buenos Aires.

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

Updated: 29 Jul 2026 08:04:54

Have a question about this deal? We're here to help.
Call our friendly team on 1300 158 912

1

FREQUENT
FLYER

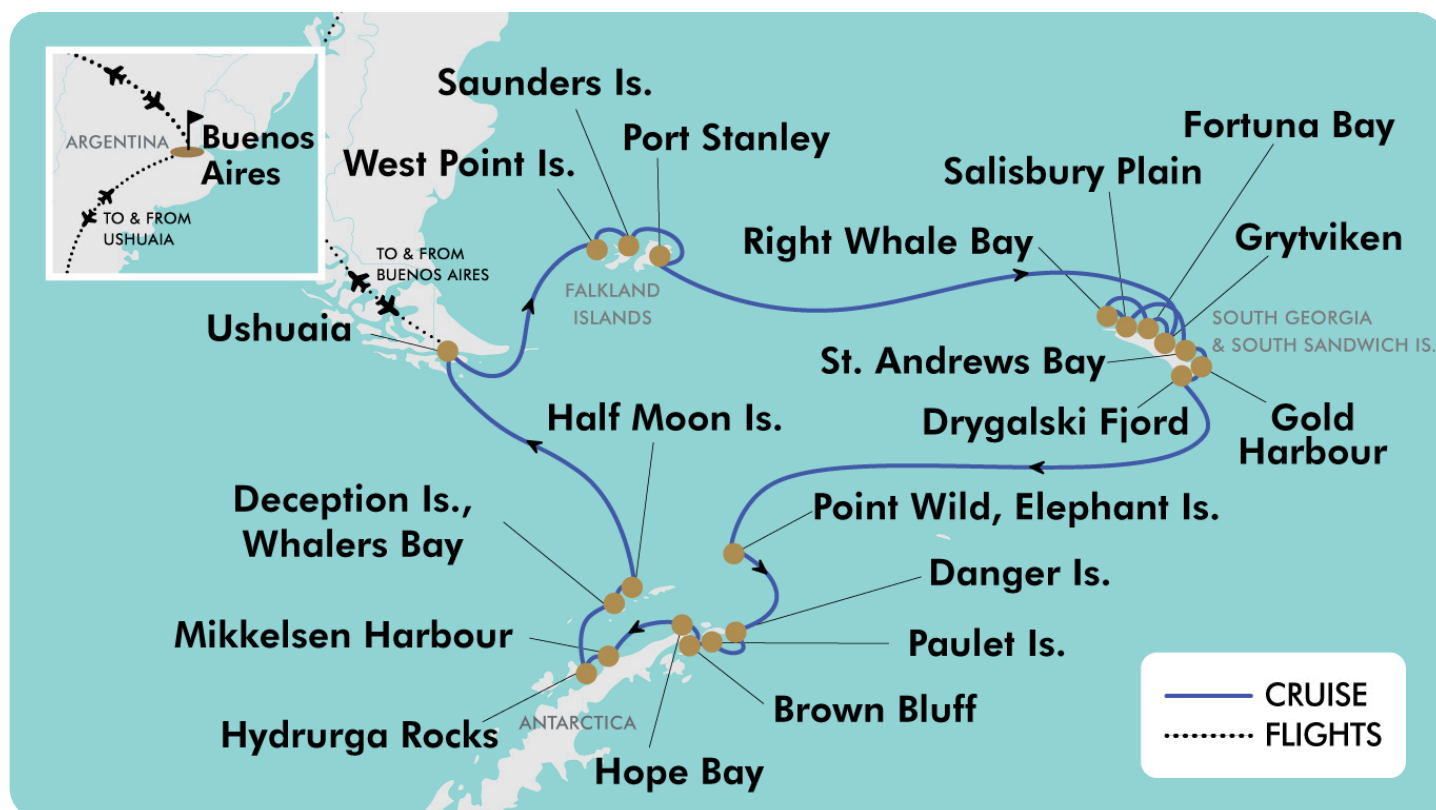


Trip
aDeal



23-DAY CRUISE PACKAGE | SHACKLETON'S ANTARCTIC QUEST

The Map



Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

Updated: 29 Jul 2026 08:04:54

Have a question about this deal? We're here to help.
 Call our friendly team on 1300 158 912



23-DAY CRUISE PACKAGE | SHACKLETON'S ANTARCTIC QUEST

The Itinerary

Day 1 Australia (or New Zealand) to Buenos Aires

Today make your own way to the airport for your flight to Buenos Aires. Upon arrival at Buenos Aires airport be welcomed by a Swan Hellenic representative and transferred to your hotel.

Please note due to flight times and scheduling some customers may be required to depart day 0. Flight times will be confirmed on your final documentation approximately 4-6 weeks prior to departure.

Overnight: Alvear Art Hotel or similar, Buenos Aires
Meals included: None

Day 2 Buenos Aires, Argentina - Ushuaia, Argentina - Embark Cruise

Early this morning you will be picked up and transferred to Buenos Aires Airport for the internal flight to Ushuaia, the southernmost city in Argentina. Due to its location near the South Pole, it has approximately 18 hours of sunlight in the summer, whereas in the winter only around 8. Ushuaia offers pristine landscapes for you to discover, and live the adventure of being at "the world's end".

Upon arrival, be transferred aboard your boutique ship before departing for your journey through one of the most captivating wilderness regions of the world.

Overnight: Swan Hellenic's SH Minerva or SH Vega
Meals included: Dinner

Day 3 Cruising

Take the time to sit back and let the world glide by. The ship's observation decks provide stunning views of the passing ocean. A day at sea gives you the opportunity to mingle with other passengers and share your experiences of this incredible trip or head to our library which is stocked full of reference books. Get an expert's view in one of our onboard lectures or perhaps perfect your photography skills with invaluable advice from our onboard professional photographers.

Overnight: Swan Hellenic's SH Minerva or SH Vega
Meals included: Breakfast; Lunch; Dinner

Day 4 West Point Island and Saunders Island, Falkland Islands

West Point Island (Falkland Islands)

Birdlife is the main attraction on this lush sheep-farming island, where thousands of rams and ewes roam. Settled by British explorers in 1765, the island's unique scenery includes the beaches at The Neck, which are filled with the cacophony of Rockhopper and Gentoo penguin colonies (King penguins are rare here and usually found on Saunders). You may also spot the pillar-shaped nests of Black-browed Albatrosses. Nine of the Falklands' 14 endemic plants, including the Silvery Buttercup and Hairy Daisy, grow here and are a real treat for botany enthusiasts.

Saunders Island (Falkland Islands)

Black-browed Albatrosses soar above this rugged, weather-beaten island in the west of the Falklands, while Commerson's dolphins swim in the waters below. With a sparse population of people and sheep, this inhabited island is also home to Fur Seals,



23-DAY CRUISE PACKAGE | SHACKLETON'S ANTARCTIC QUEST

The Itinerary

burrowing Magellanic penguins, Rockhoppers, and Imperial Cormorants who roost in the jagged cliffs. Cliff Mountain towers above the dramatic coastal scenery, providing a striking backdrop. As you hike across the moss, keep an eye open for the pink-petalled Felton's Flower.

Overnight: Swan Hellenic's SH Minerva or SH Vega
Meals included: Breakfast; Lunch; Dinner

Day 5 Port Stanley, Falkland Islands **Port Stanley (Falkland Islands)**

Anyone familiar with Britain's trademark red post boxes will immediately recognise the resemblance in this British Overseas Territory. Stanley, situated on East Falkland, is the compact capital of the Falkland Islands and is easily explored on foot. You can visit The Historic Dockyard Museum, which is devoted to maritime history and Antarctic exploration, or send a postcard from the local post office. Magellanic penguins gather in large numbers at nearby Gypsy Cove, while Southern Sea Lions and Peale's Dolphins are often seen frolicking in the harbour.

Included Activity: Stanley Highlights

Enjoy a panoramic tour of Stanley taking in the key highlights, followed by a visit to the Historic Dockyard Museum.

Optional Activities: Mount William Hike (Bookable onboard)

A guided trek across significant battle sites of the 1982 conflict, offering profound historical insights and panoramic views.
Falklands Nature Trek: A guided exploration of one of the local nature reserves. Focus on local birdlife, wildlife sightings, and expert explanations of the unique sub-Antarctic flora and fauna.

Overnight: Swan Hellenic's SH Minerva or SH Vega
Meals included: Breakfast; Lunch; Dinner

Day 6 Cruising

Days at sea are the perfect chance to relax, unwind and do whatever takes your fancy. So whether that is going to the gym, trying to spot a whale from the deck, reading a chapter or two, or simply topping up your tan, these blue sea days are the perfect balance to the green days spent exploring on land.

Overnight: Swan Hellenic's SH Minerva or SH Vega
Meals included: Breakfast; Lunch; Dinner

Day 7 Cruising

Today as you sail, you'll bask in the endless comforts of your ship. From the deck, marvel at the dramatic sea views. Relax with a nurturing facial treatment or massage in the spa (charges apply) or delve into the ship's learning resources.

Overnight: Swan Hellenic's SH Minerva or SH Vega
Meals included: Breakfast; Lunch; Dinner



23-DAY CRUISE PACKAGE | SHACKLETON'S ANTARCTIC QUEST

The Itinerary

Day 8 Grytviken and Fortuna Bay, South Georgia and South Sandwich Islands

Grytviken (South Georgia)

Often called the 'Galapagos of the Poles', South Georgia boasts a number of landing sites home to half a million King Penguins and three million breeding pairs of Macaroni Penguins, the largest population in the world, alongside harrumphing Southern Elephant Seals. Among its remarkable sites is Grytviken, the historic whaling station where the legendary British explorer Sir Ernest Shackleton (1874–1922) is buried. A visit to his gravesite to offer a 'toast to the Boss' is a quintessential Antarctic tradition.

Fortuna Bay (South Georgia)

Fortuna Bay is a picturesque fjord located on the northern coast of South Georgia. This bay is renowned for its dramatic landscapes, featuring rugged cliffs and glacially carved scenery. It serves as a significant site for wildlife observation, particularly for King Penguins and Antarctic Fur Seals. The bay's remote and pristine environment makes it a notable destination for adventure tourism; it is also famous as the penultimate stop on Shackleton's historic traverse from King Haakon Bay to Stromness.

Overnight: Swan Hellenic's SH Minerva or SH Vega

Meals included: Breakfast; Lunch; Dinner

Day 9 Right Whale Bay and Salisbury Plain, South Georgia and South Sandwich Islands

Right Whale Bay (South Georgia)

Right Whale Bay is a prominent bay on the northern coast of South Georgia, known for its striking natural beauty and rich wildlife. The bay is named for its historical association with Southern Right Whales, which were once hunted extensively in the area. Today, it is a protected habitat that supports diverse marine life, including Antarctic Fur Seals, Elephant Seals, and various seabirds. Its scenic landscapes and often tranquil waters make it a notable site for ecological research and expedition cruising.

Salisbury Plain (South Georgia)

Salisbury Plain is a renowned expanse on the northern coast of South Georgia, celebrated for its stunning landscapes and vibrant wildlife. This area features a wide, flat plain bordered by rugged mountains and the Grace and Lucas Glaciers. It is particularly famous for its massive colony of King Penguins, one of the largest in the world, with over 100,000 breeding pairs. The dramatic contrast between the green tussock-covered plain and the surrounding icy peaks adds to Salisbury Plain's breathtaking natural beauty.

Overnight: Swan Hellenic's SH Minerva or SH Vega

Meals included: Breakfast; Lunch; Dinner



23-DAY CRUISE PACKAGE | SHACKLETON'S ANTARCTIC QUEST

The Itinerary

Day 10 Saint Andrews Bay and Gold Harbour, South Georgia and South Sandwich Islands

St Andrews Bay (South Georgia)

St Andrews Bay, located on the northeastern coast of South Georgia, is notable for its spectacular natural beauty and immense wildlife populations. The bay is renowned for hosting the island's largest King Penguin colony, a staggering assembly of over 150,000 breeding pairs. The surrounding landscapes feature the impressive Heaney, Cook, and Buxton Glaciers, creating a dramatic backdrop for the vibrant wildlife, which also includes thousands of Southern Elephant Seals. St Andrews Bay's unique combination of scale and scenery makes it a pinnacle site for any Antarctic expedition.

Gold Harbour (South Georgia)

Gold Harbour is a stunning bay on the northeastern coast of South Georgia, renowned for its dramatic landscapes and concentrated wildlife. The bay is framed by the towering Salvesen Range and the hanging Bertrab Glacier, which often calves directly into the sea. It is particularly famous for its accessible King Penguin colony, as well as significant populations of Elephant Seals and Gentoo Penguins. The spectacular scenery and rich biodiversity make Gold Harbour one of the most photographed and beloved destinations in the Southern Ocean.

Overnight: Swan Hellenic's SH Minerva or SH Vega

Meals included: Breakfast; Lunch; Dinner

Day 11 Drygalski Fjord, South Georgia and the South Sandwich Islands

Drygalski Fjord (South Georgia)

Drygalski Fjord is a dramatic, ice-choked fjord located at the southernmost tip of South Georgia. Carved by ancient glaciers descending from the island's rugged interior, it is one of the most striking maritime passages in the South Atlantic. Named after the German polar scientist Erich von Drygalski, the fjord is renowned for its towering gabbro cliffs, extensive tidewater glaciers, and the frequent calving of icebergs that fill its narrow, deep waters. The harsh weather and heavy ice often found here contribute to its remote and untouched character. The surrounding area supports a rich sub-Antarctic ecosystem, where you may spot Snow Petrels nesting in the cliffs, as well as Weddell Seals and Chinstrap Penguins on the floating ice.

Overnight: Swan Hellenic's SH Minerva or SH Vega

Meals included: Breakfast; Lunch; Dinner

Day 12 Cruising

Days at sea are the perfect chance to relax, unwind and do whatever takes your fancy. So whether that is going to the gym, visiting the spa (charges apply), trying to spot a whale from the deck, reading a chapter or two, or simply topping up your tan, these blue sea days are the perfect balance to the green days spent exploring on land.

Overnight: Swan Hellenic's SH Minerva or SH Vega

Meals included: Breakfast; Lunch; Dinner





23-DAY CRUISE PACKAGE | SHACKLETON'S ANTARCTIC QUEST

The Itinerary

Day 13 Point Wild, Elephant Island, Antarctica Point Wild (Elephant Island)

Point Wild is a historic and somber landing site on Elephant Island in the South Shetland Islands. It is world-renowned as the refuge of Sir Ernest Shackleton's crew during the ill-fated Imperial Trans-Antarctic Expedition (1914–1917). Following the crushing of their ship, the *Endurance*, 22 men survived here for over four months in brutal conditions, sheltering under two overturned lifeboats while Shackleton and five others made their heroic 1,300-kilometre journey to South Georgia.

Remote, icy, and perpetually exposed to the ferocious Antarctic weather, Point Wild remains a powerful symbol of endurance and leadership. Today, visitors can often see a bust of Captain Luis Pardo, the commander of the Chilean tug *Yelcho*, which eventually rescued the men on 30 August 1916. The site is also home to a thriving colony of Chinstrap Penguins.

Overnight: Swan Hellenic's SH Minerva or SH Vega
Meals included: Breakfast; Lunch; Dinner

Day 14 Danger Islands and Paulet Island, Antarctica The Danger Islands (Antarctic Peninsula)

The Danger Islands are a remote and rugged archipelago located off the east coast of the Joinville Island group. They are known for their challenging ice conditions and dramatic maritime landscapes. Characterised by steep cliffs and icy terrain, these islands are a formidable environment even by Antarctic standards. They host a "mega-colony" of over 1.5 million Adélie Penguins, making the area one of the most significant avian habitats on the planet. Their name reflects the perilous nature of navigating these ice-choked waters.

Paulet Island (Antarctic Peninsula)

Paulet Island is a small, circular island distinguished by its cinder cone volcano and its stark, isolated landscape. The island is world-renowned for its massive colony of approximately 100,000 pairs of Adélie Penguins, which thrive in this extreme environment. Beyond its wildlife, Paulet Island is a site of immense historical importance. It contains the ruins of a stone hut built by survivors of the Swedish Antarctic Expedition (1901–1904) after their ship, the *Antarctic*, was crushed by ice.

Optional activity: Kayak in Antarctica

With the Swan Hellenic Expedition team (single outing, bookable on board).

Overnight: Swan Hellenic's SH Minerva or SH Vega
Meals included: Breakfast; Lunch; Dinner





23-DAY CRUISE PACKAGE | SHACKLETON'S ANTARCTIC QUEST

The Itinerary

Day 15 Brown Bluff and Hope Bay, Antarctica Brown Bluff (Antarctic Peninsula)

Brown Bluff is a spectacular geological formation located on the northern tip of the Antarctic Peninsula. It is a tuya, a rare flat-topped, steep-sided volcano formed when lava erupts through a thick glacier. The bluff features striking, rust-coloured cliffs that rise 745 metres above the sea. It is a premier landing site for wildlife, hosting large colonies of Adélie and Gentoo Penguins, as well as Kelp Gulls and Snow Petrels. The rugged beach, strewn with volcanic "bombs" (large boulders), offers an incredible landscape for hikers.

Hope Bay (Antarctic Peninsula)

Hope Bay is a deep indentation on the Tabarin Peninsula and holds a significant place in both natural and human history. It is home to Esperanza Base, a permanent Argentine research station that includes a school and a cemetery. Historically, it was the site of a dramatic survival story during the 1903 Swedish Antarctic Expedition, where three men were forced to winter in a tiny stone hut. The bay is also an Important Bird Area, supporting one of the largest Adélie Penguin colonies in Antarctica, with over 125,000 pairs.

Optional activity: Kayak in Antarctica

With the Swan Hellenic Expedition team (single outing, bookable on board).

Overnight: Swan Hellenic's SH Minerva or SH Vega

Meals included: Breakfast; Lunch; Dinner

Day 16 Mikkelsen Harbour and Hydrurga Rocks, Antarctica Mikkelsen Harbour (Trinity Island)

Mikkelsen Harbour is a sheltered bay on the south side of Trinity Island, known for its stunning natural beauty and serene environment. Surrounded by dramatic ice-covered peaks and the Mikkelsen Glacier, the harbour provides a peaceful anchorage. Historically, it was a busy site for floating whale factory ships; today, you can still see wooden water boats and whale bones on the shore. Its icy waters and picturesque landscapes make it a captivating site for observing Gentoo Penguins, Weddell Seals, and occasional Humpback Whales that frequent the surrounding bays.

Hydrurga Rocks (Palmer Archipelago)

Hydrurga Rocks are a series of rugged, exposed rocks and small islets located in the Palmer Archipelago, near the northern edge of the Gerlache Strait. These rocks are named after the genus of the Leopard Seal (*Hydrurga leptonyx*). The area is a favourite for expeditioners due to its bustling Chinstrap Penguin colonies and the abundance of Weddell Seals basking on the smooth granite rocks. The elevated position of the rocks provides magnificent 360-degree views of the surrounding mountains and ice-choked channels of the Gerlache Strait.

Optional activity: Kayak in Antarctica

With the Swan Hellenic Expedition team (single outing, bookable on board).

Overnight: Swan Hellenic's SH Minerva or SH Vega

Meals included: Breakfast; Lunch; Dinner





23-DAY CRUISE PACKAGE | SHACKLETON'S ANTARCTIC QUEST

The Itinerary

Day 17 Deception Island, Whalers Bay and Half Moon Island, Antarctica

Deception Island: Whalers Bay (South Shetland Islands)

Deception Island is one of the most incredible destinations in the South Shetland Islands, an active volcano with a unique horseshoe-shaped caldera. Entering the island requires navigating the narrow gap known as Neptune's Bellows. Once inside, you will visit Whalers Bay, a sheltered harbour that holds the haunting remains of a Norwegian whaling station and an abandoned British Antarctic Survey base, both partially buried by volcanic mudflows (lahars). The dark, volcanic sands and steaming geothermal beaches create a surreal landscape, where brave travellers may even attempt a "Polar Plunge" in the thermally warmed waters.

Half Moon Island (South Shetland Islands)

Half Moon Island is a small, crescent-shaped island located in the McFarlane Strait between Livingston and Greenwich Islands. Known for its striking serrated cliffs and scenic beauty, the island features rugged, rocky terrain and is home to a thriving colony of Chinstrap Penguins, as well as Antarctic Terns and Kelp Gulls. Its picturesque environment, set against the backdrop of the towering mountains of nearby Livingston Island, provides a captivating glimpse into the continent's unique ecosystem and is a favorite for photographers.

Overnight: Swan Hellenic's SH Minerva or SH Vega

Meals included: Breakfast; Lunch; Dinner

Day 18 Cruising

Days at sea are the perfect chance to relax, unwind and do whatever takes your fancy. So whether that is going to the gym, visiting the spa (charges apply), trying to spot a whale from the deck, reading a chapter or two, or simply topping up your tan, these blue sea days are the perfect balance to the green days spent exploring on land.

Overnight: Swan Hellenic's SH Minerva or SH Vega

Meals included: Breakfast; Lunch; Dinner

Day 19 Ushuaia, Argentina (overnight)

Enjoy an overnight stay in Ushuaia. Ushuaia is the southernmost city in Argentina. Due to its location near the South Pole, it has approximately 18 hours of sunlight in the summer, whereas in the winter only around 8. However, this does not prevent tourists from visiting as it provides pristine landscapes.

*Arrival time subject to weather conditions.

Overnight: Swan Hellenic's SH Minerva or SH Vega

Meals included: Breakfast; Lunch; Dinner

Day 20 Disembark: Ushuaia - Buenos Aires, Argentina

This morning after disembarkation you will be transferred to Ushuaia airport for your charter flight to Buenos Aires. An arrival transfer is provided at Buenos Aires airport to your hotel. The remainder of the day is at leisure.

Overnight: Hilton Buenos Aires or similar, Buenos Aires

Meals included: Breakfast



23-DAY CRUISE PACKAGE | SHACKLETON'S ANTARCTIC QUEST

The Itinerary

Day 21 Buenos Aires, Argentina

Today is yours to relish at your own pace. Discover the sights of the Plaza de Mayo (May Square), a pivotal and iconic square situated at the heart of the city's political life. It is bordered by the Casa Rosada (the 'Pink House'), the executive mansion and office of the President of Argentina. A visit here is essential, as the most famous views of the palace's balcony originate from this vantage point.

Take a leisurely stroll down 9 de Julio Avenue (Avenida 9 de Julio), celebrated as one of the primary thoroughfares of Buenos Aires and renowned as the widest avenue in the world. As you walk, you will encounter numerous significant landmarks, including the iconic Obelisk, the bustling Corrientes Avenue, and the prestigious Teatro Colón (Colón Theatre).

Later, wander through La Boca, a vibrant neighbourhood firmly etched on the bucket lists of many travellers. Here, you will encounter the legendary, vividly painted houses of El Caminito, a traditional alley and street museum that has become one of the city's most recognisable cultural landmarks.

Overnight: Hilton Buenos Aires or similar, Buenos Aires

Meals included: Breakfast

Day 22 Buenos Aires, Argentina - Australia (or New Zealand)

The time has come to begin your journey back home. At the appropriate time you will be picked up and transferred to Buenos Aires Airport for your flight home.

Meals included: None

Day 23 Arrive Australia (or New Zealand)

Welcome home! We hope you have enjoyed this amazing Shackleton Antarctica expedition voyage!

Please note: Some flights may arrive + 1 day later due to flight schedules.



23-DAY CRUISE PACKAGE | SHACKLETON'S ANTARCTIC QUEST

Tour Inclusions

HIGHLIGHTS

- Embark on a once-in-a-lifetime journey to follow in the footsteps of legendary British explorer, Ernest Shackleton*
- Visit Elephant Island where Ernest Shackleton and his men survived the harsh Antarctic winter
- Observe penguins, seals, whales and seabirds in their natural habitat
- Dock in the Falkland Islands, a haven for migratory birdlife
- Compare monumental icebergs in the Gerlache Strait and Antarctic Sound as you head towards the Weddell Sea
- Get up close to hundreds of penguins as they gather together in their natural habitat
- Search for the black-browed albatross over the remote Falkland Islands
- Hike through the moss-covered island terrain revealing beautiful wildflowers
- Visit Port Stanley's historic Dockyard Museum to delve into maritime history and exploration
- See Gypsy Cove's Magellanic penguins, sea lions and dolphins as they frolic in the harbour
- Experience South Georgia, the "Galapagos of the Poles", home to more than half a million king penguins
- Call into Grytviken, the historic whaling station where the legendary British explorer Ernest Shackleton, rests in peace
- Explore Antarctica with its captivating glaciers, majestic icebergs and snowy islands
- Spot the abundant Adelie penguins, blue-eyed shags and skuas
- Witness huge, lumbering elephant seals haul out
- Take in Ushuaia, often described as the "End of the World", the gateway to the White Continent
- Delight in Buenos Aires' vibrant culture with its sultry tango, delectable cuisine and historic neighbourhoods

*Medical clearance is required prior to boarding for all expedition cruises to Antarctica.

FLIGHTS

- Return international full-service flights (economy class) surcharges may apply
- Return internal charter flights from Buenos Aires to Ushuaia

CRUISE

- 18-night Antarctic cruise following in Shackleton's footsteps
- One selected shore excursion/expedition activity included per port of call
- Zodiac landings in Antarctica are included on Swan Hellenic's 12 person hard-hulled Zodiacs that get you up close and personal with these majestic surroundings
- Antarctic kayak excursions are bookable for a fee on board
- Enjoy lecture programs by an experienced expedition team and guest speakers
- Receive a branded Swan Hellenic expedition parka and use of rubber boots in the polar region
- Standard Wi-Fi onboard
- Self-service laundry

ACCOMMODATION

- 3 nights of 5-star hotel accommodation in Buenos Aires

DINING

- 54 meals including all while cruising
- Around-the-clock access to coffee, tea, soft drinks and a curated selection of alcoholic beverages while cruising
- 24-hour room service included

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

Updated: 29 Jul 2026 08:04:54



23-DAY CRUISE PACKAGE | SHACKLETON'S ANTARCTIC QUEST

Tour Inclusions

ESSENTIALS

- Airline taxes and surcharges
- Gratuities included for the ship's crew
- Cruise port taxes and surcharges

TRANSFERS

- All transfers included as per itinerary

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

Updated: 29 Jul 2026 08:04:54

Important Information

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer, you are bound by the [General Terms and Conditions](#) and the specific terms and conditions outlined in this Important Information.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Our Policies

Cancellation & Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent:** TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the

Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- **each booking is unique:** our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- **changes/modifications to your booking may not be possible:** once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.
- **Travel Offers are a package:** our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.
- **our Travel Offers are generally non-refundable:** in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us. If your plans change, you can receive a full refund (excluding credit card fees) if you cancel at least 12 months in advance to your scheduled departure date.

To read more about our Cancellation and Refund Policy, please click [here](#).

General Terms & Conditions

By placing your booking with us, you acknowledge and agree to our [Terms & Conditions](#), [Privacy Policy](#) and [Cancellation Policy](#).

Offer Essentials

This travel offer is valid for travel on selected dates until the 3rd January 2028. This travel offer is priced per person based on a twin share.

Single Traveller Supplement

For solo travellers, a mandatory single supplement applies. Please call in and speak to one of our friendly reservation agents for more details.

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

Child Policy

- No child discounts. The full price applies to all children travelling with their parents.
- Valid for children 8 years old and over.

Please note: Children must be accompanied by a responsible adult 21 years old and over to travel. No unaccompanied minors are allowed.

Departure Dates & Surcharges

See checkout for live dates and availability.

Flights

Departure Cities

Sydney, Melbourne, *Brisbane, *Adelaide, *Perth, Auckland

Departure City Surcharges

Brisbane: \$250 per person
Adelaide: \$150 per person
Perth: \$550 per person

International Full-Service Flight(s)

- Cabin Class: Economy Class

Please note: We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Please note: From Australia or New Zealand, the flying journey to your destination may take up to 35 hours, with up to 2 stops. This is provided as a guide only - actual flight duration can vary depending on availability



Important Information

and airline schedules. Your booking's final details will be confirmed to you via email once available.

Arrive Early & Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

Arrive Early

Buenos Aires - From \$300 per person, subject to availability.

Stay Behind

Buenos Aires - From \$300 per person, subject to availability.

Please note:

• Exclusions:

This fee does not include extra nights' accommodation, meals or airport transfers.

• Cancellations & Changes:

Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

• High-Season:

A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

• + 60 days:

You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.

• Estimated Dates:

Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.

- *High season surcharges apply to flights departing between the below date ranges:*

- 15th September 2025 - 12th October 2025
- 1st December 2025 - 31st January 2026
- 3rd April 2026 - 20th April 2026
- 26th June 2026 - 17th July 2026
- 18th September 2026 - 9th October 2026
- 12th December 2026 - 26th January 2027
- 4th January 2027 - 26th January 2027
- 19th March 2027 - 28th April 2027
- 19th June 2027 - 18th July 2027
- 11th September 2027 - 10th October 2027
- 10th December 2027 - 19th December 2027
- 20th December 2027 - 3rd January 2028

Stopover Packages

- Santiago, Chile
- Includes:
- 2, 3 or 5 nights in 4-star accommodation
 - Daily breakfast
 - Return airport transfers
- For pricing, please refer to the payment cart at checkout.

Please note:

- *When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.*
- *When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.*
- *When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.*
- *Stopover packages are subject to availability.*
- *In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.*
- *Blackout dates apply to flights departing between the below date ranges:*
- 2nd December 2025 - 2nd January 2026

- 18th December 2026 - 3rd January 2027
- 22nd December to 2nd January 2028

Flight Class Upgrades

Business Class: For pricing, please refer to the payment cart at checkout.

Please note:

- *Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed*

Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

Cruise

Medical Disclaimer

Travel to Antarctica is physically demanding, and our Travel Suppliers require all guests to obtain medical clearance before departure even if you don't intend to disembark at Antarctica. This involves completing a medical form and may require medical clearance from a doctor, which could incur additional costs. Any guests who fail to provide the necessary medical documentation will be denied boarding.

Swan Hellenic's SH Vega & SH Minerva

Introducing the SH Vega and the SH Minerva, sparkling gems and sister ships of the Swan Hellenic Fleet. These five-star boutique ships, designed with Scandinavian elegance, offer an intimate immersion in the voyage's splendour. Allow yourself a moment of reprieve to acquaint yourself with these extraordinary expedition vessels. Boasting a PC5 ice-strengthened hull and expansive stabilisers, your journey will be

Important Information

exceptionally smooth. With just 120-140 crew members and 152 guests spread across 9 decks, an intimate experience awaits.

The generous public spaces ensure uninterrupted, panoramic views, keeping the destination ever-present. Deck 8 offers unparalleled vistas. Following a workout in the state-of-the-art gym, luxuriate in the sauna or jacuzzi while relishing the breathtaking scenery. In the Swan Restaurant, savour breakfast, lunch, and dinner featuring international and locally-inspired cuisine, spotlighting the finest regional ingredients from your unique destinations. Deck 7 reveals a heated outdoor pool and inviting poolside seating for scenic indulgence. Unwind in the Observation Lounge with your preferred libation, forging connections with fellow guests. The Club Lounge, combining 24-hour tapas-style dining with sweeping ocean vistas, is a sanctuary of indulgence. Anticipate a voyage that marries luxury with adventure.

Onboard Currency

\$ USD

PACKING LIST

As Antarctica is one of the most remote, rarely visited, parts of the world, knowing what to pack for your voyage isn't always easy. So, in case you're unsure what clothes to pack for a cruise to Antarctica, below is a simple cruise outfit planner.

Plan ahead

It's best to pack thoughtfully for Antarctica's climate. Unless you travel there frequently, there's no reason you'd know what clothes to bring on a cruise to Antarctica. Everyone experiences the cold (and warmth) differently, but it pays to bear in mind daily temperatures in the Antarctic Peninsula can range from well below freezing to the upper 40°F/4°C. Plus, windchill can make things feel much colder, especially as you'll be spending a lot of your time outdoors in places that are subject to strong winds.

Stay warm

When you're thinking about what clothes to take on a cruise, it's worth remembering that the outside temperature in Antarctica can feel much colder than the reading on a thermometer. So it's recommended you wrap up extra warm. Layering is a great way to do this. Wearing several lightweight, loose-fitting layers is better than opting for one heavier layer. This is because the different layers allow for pockets of air between each item of clothing, which provides extra insulation, and it means you can remove or add layers when your body temperature changes.

Choosing clothes

A lot of the action on an expedition cruise happens outside, so dress codes are very relaxed on these voyages. Pack clothes that are comfortable and easy to wash. And it pays to consider how you're going to pack everything. For instance, do you know how to pack a cocktail dress in a suitcase? Is a cocktail dress something you'll definitely need? Some guests find it helpful to choose their clothes, then go back and edit their choices after an hour or so.

What to pack

For the polar regions you'll need casual trousers, jeans, long-sleeved t-shirts and a thin jumper or bodywarmer. You'll be cosy and comfortable when you're inside the ship, but it's always good to have warm clothes handy for when something out on deck takes your interest. Waterproof trousers, to wear over your pants or thermal underwear, are essential for Zodiac trips and land excursions. You'll need to bring a warm, windproof hat that covers your head and ears, and a collar scarf to protect your neck and chin from the elements. Polarised sunglasses will help reduce the glare from the snow and ice, protect your eyes from UV rays, and help you see the details of the Antarctic scenery better. It's also worth packing mittens, ski gloves and insulated glove liners to keep your hands warm and dry. Also, you might want to pack swimming and fitness gear if you plan to visit the spa, pool or fitness centre. Evenings are

informal, but maybe pack a couple of casual shirts, and skirts or dresses for dinner, and something stylish for special occasions, such as cocktails with the Captain. When it comes to footwear, keep it light and easy to pack. Swan Hellenic will provide a pair of rubber Muck boots for Zodiac excursions and onshore landings, so a pair of lightweight trainers will be fine. Steer clear of bringing high-heels, especially stilettos, as the seas can get rough at times, and you'll need to keep your balance.

Expedition extras

When you travel to the polar regions, a Swan Hellenic expedition parka will be waiting for you in your stateroom on the first day of the cruise. This is yours to keep after your voyage. Your parka is water and windproof, and features an adjustable hood with fleece lining for added warmth, a visor for optimal visibility in all conditions, and a high collar and elongated cuffs to give you extra protection. You'll also receive a branded waterproof backpack, which will be useful for protecting your camera and any other electronic gear that you want to bring for shore landings.

Cabins/Staterooms

Oceanview Staterooms: - 19m² - 20m²

Light, bright and crafted from natural materials, Oceanview staterooms feature 2 single beds, bedroom and living room and a luxurious ensuite bathroom. All feature panoramic sea views, original works of art, plush couches, premium pocket sprung mattresses, ensuite bathrooms with glass-enclosed rain showers, and Egyptian cotton towels, bathrobes, and sheets. A pillow menu offers customised head and neck comfort during rest. At the same time, a large flat-screen TV, an espresso machine with Illy premium coffee, tea-making facilities with the finest Kusmi teas, and a minibar with refreshments enhance relaxation at any time. In-room dining is, of course, available at all hours.

Balcony Staterooms: -25m²

Important Information

Staterooms feature 2 single beds, bedroom, living room, luxurious bathroom and your own 5 m² balcony. All feature panoramic sea views, original works of art, plush couches, premium pocket sprung mattresses, ensuite bathrooms with glass-enclosed rain showers, and Egyptian cotton towels, bathrobes, and sheets. A pillow menu offers customised head and neck comfort during rest. At the same time, a large flat-screen TV, an espresso machine with Illy premium coffee, tea-making facilities with the finest Kusmi teas, and a minibar with refreshments enhance relaxation at any time. In-room dining is, of course, available at all hours.

Please note:

- All cabins are subject to availability; some cabins may have restricted views.
- Cruise cabins are booked on a guaranteed basis and are assigned by the cruise line prior to departure.

Cruise Arrival & Departure Times

Please keep in mind that the provided cruise arrival and departure times are an approximate and will be finalised upon receipt of your cruise tickets.

Accommodation

Accommodation Used

5-Star Properties (Self-Rated)

Buenos Aires, Argentina: Hilton Buenos Aires or similar

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Extra Nights

Not available.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list

of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2 people.

Triple Share

Not available.

Bedding Configuration

Twin or double (subject to availability).

Optional Tours/activities

- Some tours or shore excursions require minimum numbers to operate.
- Shore excursions can be booked/reserved directly with the cruise line before travel (subject to availability)
- Shore excursions can also be booked whilst onboard (subject to availability).
- Shore excursion programmes and itineraries may vary depending on local conditions and/or any unforeseen events concerning the timing on the day of the tour. Some excursions are very popular, and therefore availability cannot always be guaranteed, it is advisable to book in advance to avoid disappointment.

Exclusions

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Optional gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation
- Mandatory city tax

Gratuities/tipping

Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal

remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

Cruise

Gratuities (tips) are included for the cruise staff's services throughout this tour's cruise component.

Other Important Information

TOUR GUIDE VS. TOUR LEADER

Tour Guide

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Tour Leader

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Buenos Aires, Argentina

Important Information

In Buenos Aires, from November to February, the weather is typically warm and summery, with temperatures ranging from around 25°C to 35°C during the day. However, occasional heat waves can push temperatures higher. Nights are generally mild, with temperatures averaging between 18°C to 24°C. This period corresponds to the city's summer season, with plenty of sunshine and occasional thunderstorms. It's a great time to explore the city's cultural attractions, parks, and outdoor cafes, but be prepared for some hot and humid days, especially in December and January.

Ushuaia, Argentina

In Ushuaia, from November to February, you can expect varying weather conditions due to the region's southern location and proximity to Antarctica: November: Spring begins, and temperatures range from about 4°C to 11°C. December: Early summer sees temperatures increasing to around 6°C to 13°C. Days are longer with more sunlight. January: Midsummer brings milder temperatures, averaging between 7°C to 14°C. It's one of the warmer months but still relatively cool. February: Late summer temperatures continue to rise slightly, ranging from 7°C to 15°C. This period is Ushuaia's summer season, but it remains relatively cool compared to many other places. It's a popular time for travellers seeking to explore the stunning landscapes of Tierra del Fuego and embark on expeditions to Antarctica. However, be prepared for rapidly changing weather, including rain and wind, which are common year-round in this region.

Antarctica

In Antarctica, from November to February, you'll experience the austral summer, with gradually warming temperatures as the season progresses: November: Early summer starts with temperatures around -20°C to -5°C, gradually becoming milder toward the end of the month. December: Midsummer sees temperatures rising further, averaging between -15°C to 0°C, with extended daylight hours. January: Late summer brings the warmest

temperatures, ranging from -10°C to 2°C. It's the best time for wildlife viewing. February: As summer winds down, temperatures remain fairly consistent with those in January, from -10°C to 2°C. Keep in mind that even during the summer months, Antarctica remains a frigid and inhospitable environment, with rapidly changing weather conditions, strong winds, and the potential for snow and ice. It's a unique and challenging destination, primarily visited by research teams and expedition travellers.

FLIGHTS

Seat Selection & Frequent Flyer Points:

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Passport Validity

Customers must provide valid passport details either at the time of purchase or no later than 45 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

CRUISE

Embarkation/Disembarkation

- Begins approximately 2 hours after docking.
- Due to security reasons, all guests must be on board 2 hours before sailing.
- Itineraries are subject to change at any time without notice.
- Check your specific sailing for exact departure and arrival times. All times are local to the port.

Please note: Strict Covid-19 terms may also apply regarding proof of insurance covering Covid-19 and/or vaccination. Please refer to

the cruise lines' terms and conditions for further information before boarding.

Cruise Loyalty Discounts

Please note: Travellers must contact the cruise line directly upon receiving their travel documents in order to request any membership benefits they may be entitled to.

Meals

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Luggage

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

OTHER

Mobility

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Fitness Level Required

A Moderate level of fitness will be required. Expect a moderate pace of touring with a focus on guided tours that may include full days with extended activity, guided city tours or nature walks. You will require a general level of fitness for unassisted navigation of stairs and inclines, longer distances with possible periods of standing when visiting sites, walking on sloping, uneven ground or elevations. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance.

Please note:

Important Information

- *Many areas may be inaccessible to wheelchairs or mobility scooters, where the unassisted use of personal walking sticks and other aids may be required. Although some assistance may be available, every traveller should be self-reliant during all aspects of their travel.*
- *If you have any concerns, please consult your healthcare provider prior to purchase/travel.*

Yellow Fever

A valid international certificate of vaccination against Yellow Fever is required in many countries. You may need to present this on arrival at the airport or border crossing. Some countries will refuse entry if you are unable to present your certificate. It's also common for your home country to request a Yellow Fever certificate upon arrival. You must check with your doctor well before leaving home about the Yellow Fever requirements for the countries you'll be visiting.

Sightseeing

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Wildlife

TripADeal cannot guarantee animal sightings. Wildlife are unpredictable and factors such as weather conditions, predatory fear and animal movements can impact sightings.

Shopping

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour

Guide/Leader. Please refer to our [Terms and Conditions](#) regarding shopping for further information.

Visas

Argentina

Australian passport holders are visa exempt for a stay of up to 3 months. Please Note: Effective immediately, all international travellers to Argentina must hold valid travel insurance with medical coverage. This insurance may be requested and verified upon arrival in the country. Argentina's public healthcare system will no longer provide free medical services to foreign nationals. It is therefore essential that you obtain appropriate insurance before your departure.

Chile

As of 17th September 2025 tourist visas for Chile are not required if travelling on an Australian Passport. You can stay in Chile for up to 90 days without a visa. If you're unsure whether you need a visa, contact the nearest embassy or consulate of Chile.

Important:

- *Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.*
- *Visa rules may have changed since Covid-19. Some countries and airlines may require you to obtain an additional visa before arrival. Please check with the nearest embassy, consulate or immigration department of the destination you're entering.*

Please note:

- *It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.*
- *Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*

- *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.*

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit <https://www.tripadeal.com.au/travel-insurance>

Schedule Of Fees

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - \$100 AUD per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

If the incorrect name has been provided, charges of \$100 AUD per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Supplier Fees

In the event the tour package you have purchased is unable to proceed, and/or a travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/

Important Information

accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.