



# Wild Africa & Victoria Falls

SOUTH AFRICA ● ZIMBABWE

## The Offer

Ready for an adventure? Set off on an unforgettable 14-day journey through the heart of South Africa and Zimbabwe blending thrilling wildlife encounters and cultural immersion.

Begin your journey in vibrant Johannesburg, before heading to the Entabeni Safari Reserve for seven nights immersed in Africa's wild beauty. The adventure begins with one of six thrilling game drives led by expert rangers and trackers, where you can search for the majestic Big Five—lions, elephants, buffalos, leopards, and rhinos—along with zebras and other wildlife. Then, enhance your understanding of the local flora and fauna during a guided bush walk.

Next, marvel at the stunning vistas of the Waterberg Mountains while you savour a picnic lunch and discover Yellow-wood Gorge's unique geography and wildlife. Participate in a bush walk to see the rare Waterberg cycads and experience a vibrant performance from the Pedi people of South Africa.

Travel to Victoria Falls, where you will witness the awe-inspiring beauty of one of the world's most famous natural wonders. Embark on a guided tour of the falls, where you will gain fascinating insights into its history and geology. In

the evening, unwind on a sunset cruise along the Zambezi River, where you can seek hippos, crocodiles, and elephants as the sun sets over the water. Enjoy an additional day at leisure in Victoria Falls to explore at your own pace before your journey home.

This incredible deal includes return international full-service flights, one internal flight, 11 nights of 4-star hotel and safari lodge accommodation, 25 meals including all meals while on safari, return airport transfers, and so much more.

**Want more? Stay longer in Johannesburg, South Africa or Victoria Falls, Zimbabwe with our Arrive Early and Stay Behind options.**

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

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Have a question about this deal? We're here to help.  
Call our friendly team on [1300 158 912](tel:1300158912)

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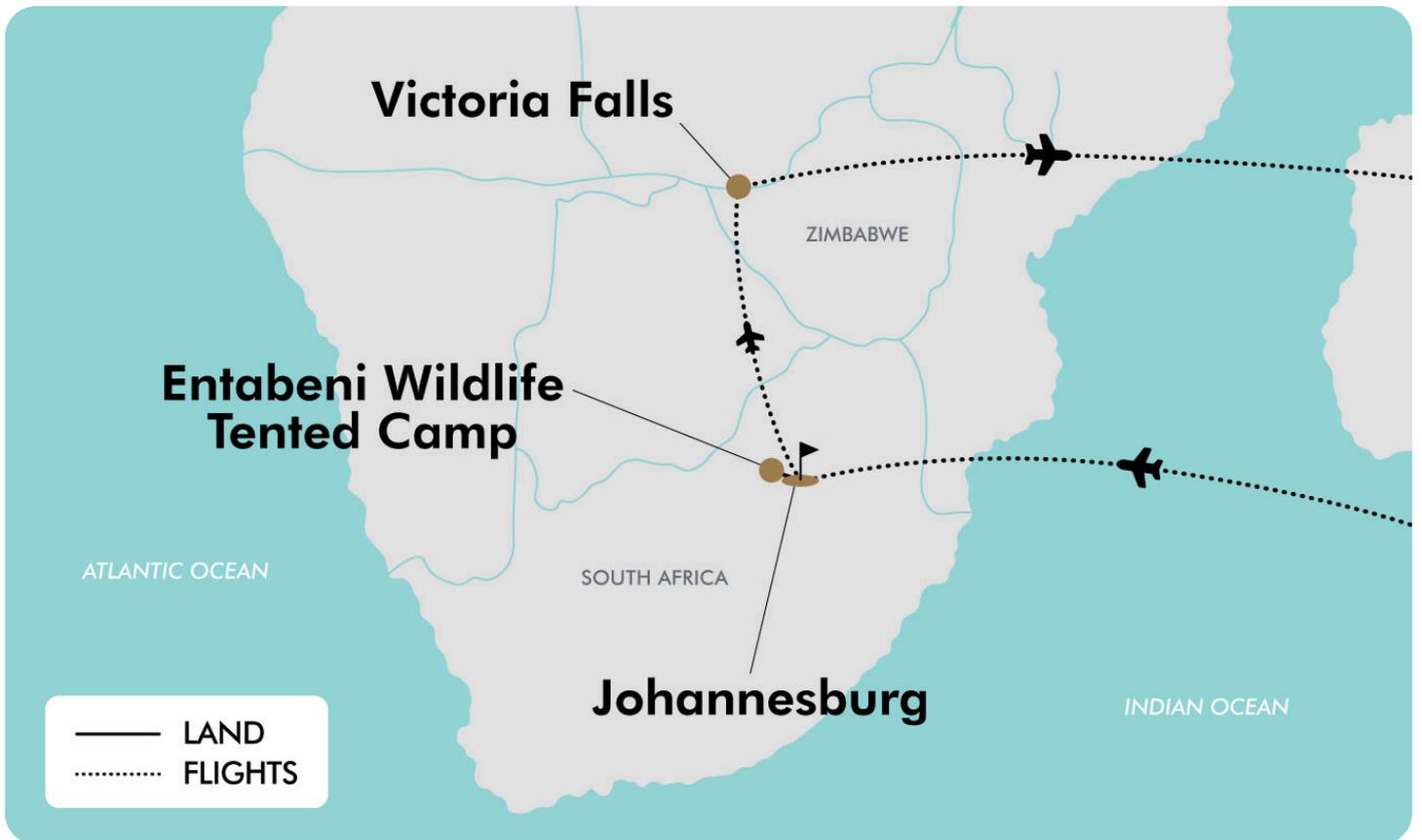
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 Trip  
a Deal



## 14-DAY TOUR PACKAGE | WILD AFRICA & VICTORIA FALLS

### The Map





## 14-DAY TOUR PACKAGE | WILD AFRICA & VICTORIA FALLS

### The Itinerary

#### Day 1 Australia (or New Zealand) - Johannesburg, South Africa

Today, depart for Johannesburg, South Africa!

*Please note: Due to flight scheduling and availability, some departures may occur on Day 0 and arrive Day 1. Some may depart day 1 and arrive day 1, other customers may depart day 2 and arrive day 2. Flight times will be indicated on your final documentation which you will receive prior to departure.*

**Meals included: In-Flight**

#### Day 2 Welcome to South Africa!

Upon arrival in Johannesburg, be met by a representative and transferred to the hotel. If it is too early for check-in, luggage can be stored at the hotel until the room is ready.

Enjoy the remainder of the day at leisure.

**Overnight: Radisson OR Tambo Hotel or similar**

**Meals included: None**

#### Day 3 Johannesburg - Entabeni Wildside Tented Camp

This morning enjoy a leisurely breakfast at the hotel before your transfer to Entabeni Game Reserve (approximately 277 kilometres per day).

Entabeni Safari Conservancy "The Place of the Mountain", is situated in the World Heritage "Waterberg Biosphere" of the Waterberg region. This 22,000 hectares malaria-free reserve boasts five eco-systems and is home to the Big 5. The upper escarpment offers majestic craggy rock formations and wide-open grass plains. This is separated from the lower plateau by

600-metre-high cliffs. The lower escarpment is approximately three degrees warmer and comprises sandveld vegetation and a series of wetlands.

Nestled against the majestic cliffs of the Waterberg Mountain lies Wildside Safari Camp where you can experience the wild side of the bush. Stay close to nature in tented chalets on wooden decks. Traditional South African hospitality and superior cuisine await you in the informal dining and bar area extending to the boma. Here, in the warm atmosphere around the campfire, you will experience an African night at its best.

Upon arrival, check into the accommodation before embarking on an afternoon game drive. Each day has a theme to add to the excitement, today's theme is 'Scenic and Wildlife Photography'. Keep your eyes peeled for a diverse range of wildlife, including the Big Five - lions, leopards, elephants, buffalos & rhinos, as well as other species like giraffes, zebras, and various antelopes. The knowledgeable guides will share insights about the animals, their behaviours, and the ecosystem. After an exhilarating drive, return to the lodge in time for dinner.

Afterwards, enjoy a welcome briefing where management will run through the exciting program for the week. There will then be an informal session with the entire group by a ranger, giving basic tips on wildlife photography.

#### Wildside Tented Camp

With prime views of the watering hole, Wildside Tented Camp is the ideal position in which to watch the symphony of life play out. With a seamless design that flows from one area to the next, guests can enjoy nights in the boma around the fire pit with the sounds of the African bush as a soundtrack. A true African bush



## 14-DAY TOUR PACKAGE | WILD AFRICA & VICTORIA FALLS

### The Itinerary

experience awaits you, where the essence of the unspoilt Waterberg wilderness is combined with comfortable en-suite accommodation, creating a wild African atmosphere. The open lounge/bar area with the romantic roaring fire in the boma, creates the perfect end to a relaxing day in the bush. Traditional South African hospitality and cuisine await you in the informal dining and bar area.

**Overnight: Entabeni Wildside Tented Camp or similar**  
**Meals included: Breakfast; Lunch; Dinner**

#### Day 4 Entabeni Game Reserve - Morning & Evening Game Drive

Today, head out in the early hours for a morning game drive and a chance to spot more magnificent wildlife. The safari will focus on tracking antelope, zebra, giraffe, and rhino. Mid-game drive, stop for a beautiful bush breakfast set out under the fig trees and open African skies.

Afterwards, take a dip in the pool and enjoy some R&R before heading out on another game drive after lunch. The afternoon game drive will focus on tracking cats and elephants. The game rangers will explain their tracking tactics and animal behaviour. Dinner this evening will be a traditional South African Braai (BBQ) in the Wildside Boma.

**Overnight: Entabeni Wildside Tented Camp or similar**  
**Meals included: Breakfast; Lunch; Dinner**

#### Day 5 Game Drive & Waterberg Cycads Walk

The Waterberg region is the only place in the world where this specific species of cycad grows. The cycad is on the critically endangered species list. It is for this reason that a cycad nursery was started by the conservation team. View the cycads in the wild and visit the cycad nursery and enjoy an introductory hour talk by one of the experts. After, replant a cycad at the nursery.

Enjoy, lunch at Lakeside Lodge, the pool and bar will be available to simply have a relaxing afternoon or choose to embark on an optional activity (not included - to be booked on tour) including horse riding, a boat cruise on Lake Entabeni or spa treatments of choice. Later in the day, embark on an afternoon game drive that will take you down the spectacular yellow-wood gorge. Dinner tonight will be a Potjie dinner in the Wildside Boma - another uniquely South African dining experience.

**Overnight: Entabeni Wildside Tented Camp or similar**  
**Meals included: Breakfast; Lunch; Dinner**

#### Day 6 Yellow-wood Gorge, Mountain Pools & Picnic lunch

Following the early morning drive and breakfast at the lodge, there will be a mid-morning game drive to enjoy a picnic lunch at a beautiful setting next to sparkling mountain pools along the Yellow-wood gorge. For those who are keen, this could be the best swimming experience ever. The game ranger will educate the group on the vegetation and animals who are inhabitants of the gorge.

After an afternoon of leisure back at Wildside Safari Camp, dinner will be served in the restaurant with optional games (not included) and trivia available for additional entertainment.



## 14-DAY TOUR PACKAGE | WILD AFRICA & VICTORIA FALLS

### The Itinerary

**Overnight: Entabeni Wildside Tented Camp or similar**  
**Meals included: Breakfast; Lunch; Dinner**

#### Day 7 Entabeni Wildside Tented Camp - Free Day

Today, enjoy a full day at leisure to relax at the lodge, or choose to embark on an optional excursion to the Legend Golf & Safari Resort (not included). At the resort, there are a host of activities on offer, including relaxing at the Tribute pool, bicycle hire, hikes, spa treatments, golf lessons and even a round of golf on the 10-hole, par 3, Tribute Golf course.

**Overnight: Entabeni Wildside Tented Camp or similar**  
**Meals included: Breakfast; Lunch; Dinner**

#### Day 8 Game Drive

The morning game drive will lead us to the spectacular Viewpoint. The group will reach this awe-inspiring setting where a packed brunch will be enjoyed, absorbing the vistas of the Waterberg mountains. After filling the bellies and the souls, the Conservation experience of a lifetime awaits. Get up-close and personal with one of the most endangered species on the planet. Learn about rescue, rehabilitation and anti-poaching.

Late lunch will be at Lakeside Lodge where you can enjoy the afternoon at leisure. After, embark on a game drive back down to the lower escarpment and arrive at the lodge in time for dinner.

**Overnight: Entabeni Wildside Tented Camp or similar**  
**Meals included: Breakfast; Lunch; Dinner**

#### Day 9 Wildlife Bush Walk

On this day the Game drives/ bush walks will be on the lower escarpment, where rangers will try to find and track animals that the group has not yet seen during the stay. There will be a cultural performance during the final dinner, including singing, dancing, xylophone, and drumming, whereafter guests will get the opportunity to do some drumming themselves around the fire.

**Overnight: Entabeni Wildside Tented Camp or similar**  
**Meals included: Breakfast; Lunch; Dinner**

#### Day 10 Entabeni - Johannesburg - Victoria Falls & Zambezi Sunset Cruise

Today, check out of the lodge early and be transferred to Johannesburg airport for your ongoing flight to Victoria Falls. Upon arrival, be transferred to the hotel and enjoy the afternoon at leisure. In the late afternoon, enjoy a sunset cruise on the Zambezi River. Relax with a sundowner and snacks as you gaze out onto the banks of the river. Have your camera ready to capture one of the most amazing sunsets in Africa.

You'll be sure to spot animals as they come down to the river for a drink after a hot day in the Zambezi National Park (Zimbabwe) and the Mosi-oa-Tunya National Park (Zambia). Sightings of elephants, giraffes and other resident games are common. There's always an abundance of hippos and crocodiles. Bird life is superb and the Fish Eagles will usually fill the scene with their calls.

**Overnight: Elephant Hills Resort or similar**  
**Meals included: Breakfast**



## 14-DAY TOUR PACKAGE | WILD AFRICA & VICTORIA FALLS

### The Itinerary

#### Day 11 Guided Tour of Victoria Falls

This morning, you will be collected from the hotel and transferred to the waterfalls. A knowledgeable guide will take you on an unforgettable experience through the Victoria Falls rainforest, a journey that not only affords a view of one of the Seven Natural Wonders of the World but also provides plenty of interesting facts about the geology, wildlife, and history of Africa's most famous landmark. Listen to magical tales of local legend while they enjoy the constant spray from "The Smoke that Thunders". The guide will also help ensure the best photographic opportunities of this breathtaking World Heritage Site.

*Please note: The entrance fee of \$50 USD is not included - subject to change.*

Then, enjoy a Vulture Culture experience: witness the spectacular sight of hundreds of vultures swooping down and feeding on leftover meat scraps and bones from the on-site restaurant in front of Victoria Falls Safari Lodge. As well as providing the opportunity to spot white-headed vultures, hooded vultures, lappet-faced vultures, and white-backed vultures, this supplementary feeding program aids the survival of these remarkable, but endangered, birds. Vulture populations are dwindling due to a variety of human-created issues, including electrocution by power lines, loss of available and safe food supply, direct and indirect poisoning and the use of their parts for traditional medicines (lunch is not included).

After, return to the hotel and enjoy the early afternoon at leisure, before a poolside BBQ in the late afternoon.

Optional Activity: Helicopter Ride

The flight is an amazing journey over the vast 1700-metre curtain of water known locally as the "Mosi oa Tunya", which translates to "the smoke that thunders" along the Zambezi River and within the Zambezi National Park. Passengers are treated to an unforgettable helicopter journey comprising four circuits, offering unrivalled spectacular views, photographic and filming opportunities and putting the full breadth and height of The Falls into glorious perspective within the surrounding environment. Please see current pricing in Important Information.

**Overnight: Elephant Hills Resort or similar**

**Meals included: Breakfast; Dinner**

#### Day 12 Victoria Falls - Free Day

Enjoy a full day at leisure in Victoria Falls, choose to relax at the hotel or independently explore this magnificent destination.

**Overnight: Elephant Hills Resort or similar**

**Meals included: Breakfast**

#### Day 13 Victoria Falls - Australia (or New Zealand)

Enjoy breakfast, before being transferred to the airport for your international flight back to Australia (or New Zealand).

**Meals included: Breakfast; In-Flight**

#### Day 14 Arrive in Australia (or New Zealand)

Please note that some customers may arrive +1 day.



## 14-DAY TOUR PACKAGE | WILD AFRICA & VICTORIA FALLS

### Tour Inclusions

#### HIGHLIGHTS

- Experience a once-in-a-lifetime South African safari
- Enjoy 7 nights on safari in a 4-star lodge in Entabeni Safari Reserve
- Embark on 6 safari game drives with qualified rangers & trackers
- Search for lions, elephants, buffalos, leopards, zebras & more
- Learn about the local area on a guided trail walk
- Enjoy the lodge's facilities with a full day at leisure
- Marvel at the views of the Waterberg Mountains while enjoying a picnic lunch
- Discover Yellow-wood Gorge with its natural geography & wildlife
- Embark on a bush walk to the Waterberg cycads
- Enjoy a Pedi cultural performance
- Spend a night at leisure in Johannesburg
- Witness the awe-inspiring beauty of Victoria Falls
- Embark on a tour of the falls with a knowledgeable guide
- Look for hippos, crocodiles & elephants on a sunset cruise along the Zambezi River
- Enjoy a full day at leisure in Victoria Falls
- Get up-close & personal on a conservation activity with one the most endangered species on the planet
- Enjoy a cultural performance during the final dinner
- Embark on a Vulture Culture experience to see these magnificent birds
- Enjoy a poolside BBQ at the hotel in Victoria Falls

#### FLIGHTS

- Return international flights (economy class) surcharges may apply.
- One internal flight from Johannesburg to Victoria Falls (economy class)

#### ACCOMMODATION

- 11 nights of 4-star hotels & safari lodge accommodation

#### DINING

- 26 meals including all meals while on safari

#### ESSENTIALS

- Qualified safari field rangers and trackers
- English-speaking guides for city tours
- Airport taxes and surcharges

#### TRANSPORT

- Transportation by private air-conditioned vehicles & 4x4 vehicles on safari

#### TRANSFERS AVAILABLE

- Return airport transfers

# Important Information

*\*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

## Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer, you are bound by the [General Terms and Conditions](#) and the specific terms and conditions outlined in this Important Information.

*Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.*

## Our Policies

### Cancellation & Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent:** TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the

Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- **each booking is unique:** our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- **changes/modifications to your booking may not be possible:** once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.
- **Travel Offers are a package:** our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.
- **our Travel Offers are generally non-refundable:** in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click [here](#).

### General Terms & Conditions

By placing your booking with us, you acknowledge and agree to our [Terms & Conditions](#), [Privacy Policy](#) and [Cancellation Policy](#).

### Offer Essentials

This travel offer is valid for travel on selected dates until the 04 December 2026.

This travel offer is priced per person based

on a twin share.

### Single Traveller Supplement

For solo travellers, a mandatory single supplement of \$1,800 applies.

*Please note: accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.*

### Departure Dates & Surcharges

See checkout for live dates and availability.

## Flights

### Departure Cities

Sydney, Melbourne, \*Brisbane, \*Adelaide, Perth or \*Auckland

### Departure City Surcharges

- Brisbane: \$150 per person
- Perth: \$100 per person
- Adelaide & Auckland: \$300 per person

### International Full-Service Airline(s) Used

- Cabin Class: Economy Class

*Please note: We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.*

*Please note: From Australia, the flying journey to your destination may take up to 28 hours, with up to 2 stops. This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once available.*

From Auckland, the flying journey to your destination may take up to 32 hours, with up to 2 stops. This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once available.

### Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being

# Important Information

automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

## Preferred Airline Surcharge

- Cabin Class: Economy Class
- Emirates: \$210 per person

### Please note:

- Preferred airlines are subject to availability. If we are unable to fulfil your request, the above extra cost will be refunded.
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Preferred airline refers to the marketing carrier and could include codeshare partners.

## Arrive Early & Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

### Arrive Early

Johannesburg, South Africa - From \$300 per person, subject to availability.

### Stay Behind

Victoria Falls, Zimbabwe - From \$300 per person, subject to availability.

Johannesburg, South Africa - From \$300 per person, subject to availability (only available for purchases over the phone).

### Please note:

#### • Exclusions:

*This fee does not include extra nights' accommodation, meals or airport transfers.*

#### • Internal Flights

*If you select to Arrive Early or Stay Behind in a city other than the one where the tour starts or ends, the package will include an internal flight to your destination. If you wish to forfeit this flight, please advise our friendly team at the time of purchase. Please note that the cost does not change when you choose to forfeit your connecting flight.*

#### • Cancellations & Changes:

*Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.*

#### • High-Season:

*A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.*

#### • + 60 days:

*You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.*

#### • Estimated dates:

*Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.*

#### • High season surcharges apply to flights departing between the below date ranges:

- 28 March 2025 - 27 April 2025
- 16 June 2025 - 20 July 2025
- 15 September 2025 - 12 October 2025
- 1 December 2025 - 31 January 2026
- 3 April 2026 - 20 April 2026
- 26 June 2026 - 17 July 2026
- 18 September 2026 - 9 October 2026
- 12 December 2026 - 26 January 2027

## Stopover Packages

- Dubai
  - Singapore
- Includes:
- 2, 3 or 5 nights in 4-star accommodation
  - Daily breakfast
  - Return airport transfers
- For pricing, please refer to the payment cart at checkout.

### Please note:

- When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.
- When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.
- When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.
- Stopover packages are subject to availability.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Blackout dates apply to flights departing between the below date ranges:

Hong Kong Rugby 7's: 1st weekend of April 2025

Singapore Grand Prix: September 2025

Doha Grand Prix: end November to start December 2025

Doha MotoGP: November 2025 (TBC for dates)

Abu Dhabi Grand Prix (for Dubai): December 2025

Christmas and New Year's Eve - 22 December 2025 to 2 January 2026 (TBC for all event exact dates for 2025)

Singapore Grand Prix: 01 October - 09 October 2026

Abu Dhabi Grand Prix (for Dubai): 03 December - 09 December 2025

Christmas and New Year's Eve - 18 December 2026 to 3 January 2027

# Important Information

## Flight Class Upgrades

Business Class: For pricing, please refer to the payment cart at checkout.

*Please note:*

- *Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed*

## Accommodation

### Accommodation Used

4-Star Properties (Self-Rated)

- Johannesburg: Radisson OR Tambo Hotel
- Safari Lodge: Entabeni Wildside Tented Camp
- Victoria Falls: Elephant Hills Resort

*Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.*

### Extra Nights

Not available at check-out.

*Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.*

### Maximum Room Capacity

2 people.

### Child Policy

- No child discounts. The full price applies to all children travelling with their parents.
- Valid for children 12 years old and over.

*Please note: Children must be accompanied by a responsible adult 18 years old and over*

*to travel. No unaccompanied minors are allowed.*

### Triple Share

Not available

### Bedding Configuration

Double or Twin (subject to availability).

## General Information

Minimum group size 10, maximum group size 20 per vehicle.

***Please note: A Small Group Tour is defined as a tour with no more than 20 travellers per vehicle.***

## Exclusions

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Optional gratuities/tipping
- Optional activities/tours
- Entree fee to Victoria Falls National Park - \$50 USD per person (subject to change)
- Personal expenses
- Travel Insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation
- Mandatory city tax

## Gratuities/tipping

### Land

#### South Africa

Gratuities (tips) are not included for the services while on safari. The recommended tip is 60 ZAR (approx \$5 AUD) per person per day. This covers the guide/leader and the driver and will be collected on tour.

#### Victoria Falls, Zimbabwe

Gratuities (tips) are not included for the services while on safari. The recommended tip is 3 USD (approx \$5 AUD) per person per day. This covers the guide/leader and the driver and will be collected on tour.

*Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.*

## Optional Tours/activities

Day 11: Helicopter Ride - \$300 AUD per person

*Please note:*

- *The optional tours listed above must be purchased on checkout or over the phone before submitting your passenger information form (subject to availability).*
- *Some tours or shore excursions require minimum numbers to operate.*
- *Shore excursion programmes and itineraries may vary depending on local conditions and/or any unforeseen events concerning the timing on the day of the tour. Some excursions are very popular, and therefore availability cannot always be guaranteed, it is advisable to book in advance to avoid disappointment.*

## Other Important Information

### TOUR GUIDE VS. TOUR LEADER

#### **Tour Guide**

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

#### **Tour Leader**

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between

# Important Information

locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

*Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.*

## CLIMATE & AVERAGE TEMPERATURES

### Johannesburg Area

Johannesburg is located on the highveld plateau and experiences a subtropical highland climate. The city enjoys a sunny climate year-round, with hot days, afternoon thundershowers, and cool evenings during the summer months (October to April). In the winter months (May to September), the weather is marked by dry, sunny days and cold nights. Due to its high elevation, Johannesburg typically has mild temperatures, with an average maximum of 25.6°C in January and around 16°C in June. The UV index during the summer is extremely high, often reaching levels of 14-16, due to the city's elevation and proximity to the equator.

### Victoria Falls

The climate around Victoria Falls is subtropical, with a mild and dry winter from mid-May to mid-August, though nights can be quite cold. From mid-November to mid-March, the summer is hot, humid, and rainy, with downpours or thunderstorms. Between September and November, just before the rainy season, there is a hot period, which is the hottest of the year, with temperatures often reaching 35°C and sometimes even 40°C, though humidity is lower than in summer. October is the hottest month of the year. In contrast, during winter, while the days are pleasant, nighttime temperatures can drop

to near freezing (0°C).

*Please note: The water flow at Victoria Falls varies with the seasons.*

## FLIGHTS

### Seat Selection & Frequent Flyer Points

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

### Passport Validity

Customers must provide valid passport details either at the time of purchase or no later than 45 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

### Meals

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

*Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.*

### Luggage

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

## OTHER

### Mobility

If you require wheelchair access please contact our friendly sales and service team

to inquire on your behalf.

### Fitness Level Required

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!

A moderate level of fitness will be required. Moderate may involve more physical activity, including biking, longer day hikes or extended walking and standing, low-altitude treks, and water-based activities such as canoeing or low-grade kayaking. Guests using any walking aid other than a walking stick would be advised to reconsider as surfaces may be uneven.

*Please note: If you have any concerns, please consult your healthcare provider prior to purchase/travel.*

### Yellow Fever

A valid international certificate of vaccination against Yellow Fever is required in many countries. You may need to present this on arrival at the airport or border crossing. Some countries will refuse entry if you are unable to present your certificate. It's also common for your home country to request a Yellow Fever certificate upon arrival. You must check with your doctor well before leaving home about the Yellow Fever requirements for the countries you'll be visiting.

### Sightseeing

*Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).*

### Wildlife

TripADeal cannot guarantee animal sightings. Wildlife are unpredictable and factors such as weather conditions, predatory fear and animal movements can impact sightings.

### Shopping

# Important Information

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our [Terms and Conditions](#) regarding shopping for further information.

## Visas

### South Africa

A tourist visa for South Africa is not required for stays up to 90 days if travelling on an Australian or New Zealand Passport.

### Zimbabwe

A tourist visa is a strict requirement when travelling to Zimbabwe on an Australian or New Zealand Passport. Visa options, including Single Entry, Double Entry, and the KAZA Uni-Visa, are available for purchase either online prior to departure or upon arrival at the port of entry (Visa On Arrival - VOA). All visa fees are payable in US Dollars cash (Please bring the exact amount in USD cash). Travellers must consult their full itinerary to determine the correct visa type required, as border crossings or overnight stays in neighbouring countries will affect the validity of a Single Entry, Double Entry or KAZA Uni-Visa.

### New Zimbabwe Immigration Requirements

To streamline and speed up the immigration process on arrival, the Zimbabwe Immigration Department has implemented an online immigration declaration form that ideally should be completed by all travellers prior to arriving at any Zimbabwean border post, including Victoria Falls Airport. This new online process will, in time, replace the manual immigration declaration form and is aimed

at improving the guest experience at border control.

If travellers can't fill it out beforehand, there are fallback options:

- Completing it on arrival via your own device (if there is Wi-Fi)
- Using devices provided by immigration at the point of entry
- Or filling out a physical form upon arrival, if necessary.

PLEASE NOTE: As it stands, we are not asking clients to have this completed beforehand – we have not had any news that this is a pre-requisite and therefore it is business as usual until such time that it becomes an official requirements.

<https://evisa.gov.zw/app/index.html#/standby-kiosk>

#### **Important:**

- *Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.*
- *Visa rules may have changed since Covid-19. Some countries and airlines may require you to obtain an additional visa before arrival. Please check with the nearest embassy, consulate or immigration department of the destination you're entering.*

#### **Please note:**

- *Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*
- *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.*

## Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed

suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit <https://www.tripadeal.com.au/travel-insurance>

## Schedule Of Fees

### Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - \$100 AUD per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

### Name Changes Due To Passenger Error

If the incorrect name has been provided, charges of \$100 AUD per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

### Supplier Fees

In the event, that the tour package you have purchased is unable to proceed, and/or a travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit or part thereof, this cost is passed on to the customer as a Supplier Fee.