



Cambodia Discovery

SIEM REAP ● KOH RONG SAMLOEM ISLAND

The Offer

Embark on this 14-day small group tour that combines the stunning UNESCO-listed temples of Angkor Wat, Cambodia's capital Phnom Penh and more, with a 4-star beachfront resort on tropical Koh Rong Samloem Island.

Fly to Siem Reap to begin your journey with a visit to the legendary Angkor Wat temple complex. Lose yourself among the ancient wonders of the world's largest religious monument before enjoying a traditional Khmer welcome dinner and authentic Apsara dance show. Join an optional morning excursion to Kompong Phluk floating village on Tonle Sap, Southeast Asia's largest freshwater lake, with time at leisure to discover Siem Reap's energetic nightlife.

You'll gain a deeper understanding into the notorious Khmer Rouge rule at Phnom Sampeau Mountain's 'Killing Caves' and drive through the captivating Cambodian countryside to admire Battambang's beautiful French colonial architecture. After a ride on a unique bamboo train, travel on to the riverside capital of Phnom Penh to enjoy a fascinating city tour with time to take an optional sightseeing excursion to the Royal Palace & extravagant Silver Pagoda. Next, you'll

head to Kampot, at the foot of the Elephant Mountains, with time to discover the unique pepper that has made this region famous.

Enjoy a ferry ride to the breathtakingly beautiful island of Koh Rong Samloem. Dive into turquoise seas or relax and unwind on pristine white sands fringed by lush tropical jungle. Consider island hopping, sightseeing or indulging yourself in the beachside restaurants and laid-back bars. The choice is yours, before returning to Phnom Penh for your flight home.

Don't miss Cambodia's ancient temples and traditions, combined with an island paradise escape. This unforgettable small group tour Includes return international flights, 12 nights of 4-star hotel accommodation including 3 nights at a 4-star beachfront resort on tropical Koh Rong Samloem Island, daily breakfast and more.

Want more? Extend your adventure with Arrive Early in Siem Reap and Stay Behind in Phnom Penh packages.

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

Updated: 03 Oct 2025 18:43:54

Have a question about this deal? We're here to help.
Call our friendly team on 1300 158 912



14-DAY TOUR PACKAGE | CAMBODIA DISCOVERY

The Map



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14-DAY TOUR PACKAGE | CAMBODIA DISCOVERY

The Itinerary

Day 1 Australia (or New Zealand) - Siem Reap, Cambodia

This morning depart Australia (or New Zealand) for your flight to Siem Reap. Upon arrival, you will be welcomed by a tour representative and transferred to the hotel.

Nestled in the heart of Southeast Asia, Siem Reap, Cambodia, is a captivating destination that seamlessly weaves together the threads of history, spirituality, and modern vibrancy. Renowned as the gateway to the majestic Angkor Wat temple complex, Siem Reap offers travellers an enchanting journey through time and culture.

Please note: Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers must be available to depart the day before. Flight times will be indicated on your final documents, issued 4-6 weeks before departure.

Overnight: Metta Residence or similar, Siem Reap

Meals included: In-Flight

Day 2 Temples of Angkor Wat

After breakfast at the hotel you will begin your tour to Angkor Wat, the most balanced and harmonious Khmer temple in Cambodia. Marvel at its Khmer art, which reached the height of its glory in the 12th century.

See the south gate of Angkor Thom, then visit the Terrace of Elephants, which used to be a base for the king's grand audience hall. The Terrace of the Leper King previously housed the royal crematory. Continue on to visit Ta Prohm Temple, which has been deliberately left as it was discovered.

Finish the day back in Siem Reap where you will enjoy a traditional Khmer welcome dinner including an Apsara dance show followed by an evening at leisure.

Please note: During the visit to the Bakan Tower of Angkor Wat Temple visitors are required to wear proper, modest attire, covering shoulders and knees (no shorts, miniskirts or short trousers).

Overnight: Metta Residence or similar, Siem Reap

Meals included: Breakfast; Dinner

Day 3 Siem Reap Free Day

Enjoy a day at leisure in Siem Reap or alternatively, join the below optional day tour (not included).

Optional Activity: Tonle Sap Lake

Today depart for Cambodia's largest freshwater lake, Tonle Sap. Classified as a UNESCO Biosphere Reserve, the lake feeds the Mekong River during the dry season and swells during monsoons. This is the largest permanent fresh-water lake in South East Asia and flows into Tonle Sap River, joining the Mekong in Phnom Penh. Here you will board a local boat at the riverbank for an approximate 30-minute ride to Kompong Phluk, the largest floating village on the lake, where you'll spend the rest of the morning. Here, observe with fascination as the Cambodian villagers go about their day, gaining a better sense of how their lives are shaped by the water's rhythms. This 'floating village' includes floating schools, police stations and much more, and the 'village' moves from place-to-place following water levels. Please see current pricing in Important Information.

Overnight: Metta Residence or similar, Siem Reap

Meals included: Breakfast





14-DAY TOUR PACKAGE | CAMBODIA DISCOVERY

The Itinerary

Day 4 Siem Reap - Battambang

After breakfast, drive approximately 165 kilometres to Battambang, a beautiful town known for its architecture, influenced by its French colonial history.

Along the way visit a family-made stone carving workshop in the Preah Net Preah district. Then explore Phnom Sampeau Mountain, steeped in legend, topped by Wat Sampeau's colourful temple and a group of caves used as 'killing caves' by the Khmer Rouge, containing the skeletal remains of their victims. Later in the afternoon, watch the unbelievable scenes of millions of bats flying out of the cave.

Once in Battambang, check into the hotel where you may enjoy the remainder of the evening at leisure.

Battambang quietly unfolds its charm, offering a unique blend of rich history, artistic flair, and provincial tranquillity. Often overlooked by mainstream tourism, this hidden gem beckons travellers to explore its authentic Khmer soul and uncover the untold stories within its rustic streets.

Overnight: Classy Hotel or similar, Battambang

Meals included: Breakfast

Day 5 Battambang - Phnom Penh

After breakfast, visit Battambang's famous bamboo train village to enjoy a ride on this unique Cambodian train that sees flatbed rail cars run along the abandoned Colonial-era rail lines.

Then continue onwards to Phnom Penh, the capital of Cambodia. Along the way visit a fish market and a silversmith village in Kampong Chhnang.

Upon arrival transfer to the hotel where you will enjoy the remainder of the day at leisure.

Phnom Penh, the dynamic capital city, offers a compelling narrative of resilience, cultural richness and vibrant urban life, making it a must-visit destination for any traveller seeking a profound Cambodian experience.

Overnight: Katari Hotel or similar, Phnom Penh

Meals included: Breakfast

Day 6 Phnom Penh City Tour

Today, take a tour of the Tuol Sleng Prison Museum and the notorious 'Killing Fields' of Choeung Ek, gaining a deeper insight into the painful rule of the Khmer Rouge.

Afterwards, you will be transferred back to the hotel for an afternoon at leisure or you may join an optional tour of the Royal Palace and Silver Pagoda.

Optional Activity: Royal Palace & Silver Pagoda Tour

At approximately 13:00 you will be picked up for your afternoon Phnom Penh sightseeing tour. Start by visiting the Royal Palace, the official residence of the King. The building is a fine example of beautiful Cambodian architecture and the lush gardens that surround the palace provide a beautiful backdrop as you explore. Visit the sacred Silver Pagoda, an extravagant temple that is named after the 5 tonnes of gleaming silver that cover the temple floors. Please see current pricing in Important Information.

Overnight: Katari Hotel or similar, Phnom Penh

Meals included: Breakfast

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14-DAY TOUR PACKAGE | CAMBODIA DISCOVERY

The Itinerary

Day 7 Phnom Penh - Kampot

After breakfast, continue onwards to Kampot, where you will check into your hotel.

Located in the south of Cambodia, Kampot is a charming riverside town that offers a unique blend of history, culture and natural beauty. The town is nestled at the foot of the Elephant Mountains, surrounded by lush greenery and stunning countryside.

In your free time, consider strolling along the riverside promenade, a tree-lined path that offers stunning views of the surrounding countryside and a great way to soak up the city's relaxed atmosphere.

Overnight: Peam Snea Resort or similar, Kampot

Meals included: Breakfast

Day 8 Kampot Free Day

After breakfast, the day is yours to enjoy at leisure. You may wish to relax in the saltwater infinity pool or take part in one of the many available activities at the resort.

Overnight: Peam Snea Resort or similar, Kampot

Meals included: Breakfast

Day 9 Kampot - Koh Rong Samloem Island

Today you will be transferred to Sihanoukville Pier where you will embark on a short 50-minute ferry transfer to Koh Rong Samloem Island.

Upon arrival check into the stunning tropical beachfront Eden Beach Resort and enjoy the remainder of the day at leisure on this beautiful island.

Sister island to Koh Rong, the stunning Koh Rong Samloem is a peaceful relaxing destination with breathtaking scenery, pristine white beaches, clear turquoise ocean waters and tropical jungle wilderness.

Overnight: Eden Beach Resort or similar, Koh Rong Samloem Island

Meals included: Breakfast

Day 10 Koh Rong Samloem Island

Enjoy a day at leisure on this beautiful island.

Overnight: Eden Beach Resort or similar, Koh Rong Samloem Island

Meals included: Breakfast

Day 11 Koh Rong Samloem Island

Enjoy another day at leisure on this beautiful island.

Overnight: Eden Beach Resort or similar, Koh Rong Samloem Island

Meals included: Breakfast

Day 12 Koh Rong Samloem Island - Phnom Penh

Today, board the ferry back to Sihanoukville Pier and transfer to your hotel in Phnom Penh, with the evening at leisure.

Overnight: Katari Hotel or similar, Phnom Penh

Meals included: Breakfast





14-DAY TOUR PACKAGE | CAMBODIA DISCOVERY

The Itinerary

Day 13 Phnom Penh, Cambodia - Australia (or New Zealand)

Today at the appropriate time you will be transferred to the airport for your flight home.

Please note: Standard check-out time is 11:00, and luggage storage is available at the hotel if you have a flight departing later in the evening.

Meals included: Breakfast; In-Flight

Day 14 Arrive in Australia (or New Zealand)



14-DAY TOUR PACKAGE | CAMBODIA DISCOVERY

Tour Inclusions

HIGHLIGHTS

- Discover the history, culture and spirituality of Cambodia
- Enjoy a traditional Khmer welcome dinner with an Apsara dance show
- Discover Siem Reap, the gateway to the legendary Angkor Wat temple complex
- Lose yourself among the ancient wonders of UNESCO-listed Angkor Wat
- Marvel at Battambang's beautiful French colonial architecture
- Hop aboard Battambang's unique bamboo train for an unforgettable ride along colonial-era rail lines
- Visit Phnom Sampeau Mountain, home to Wat Sampeou's colourful temple
- Explore Cambodia's dynamic riverside capital of Phnom Penh
- Visit Phnom Penh's Tuol Sleng Prison Museum and the notorious Khmer Rouge 'Killing Fields' of Choeung Ek
- Enjoy time at leisure to discover the riverside charm of Kampot
- Unwind among the pristine white beaches and clear turquoise waters of tropical Koh Rong Samloem Island

FLIGHTS

Return international full-service flights (economy class), departure city surcharges may apply

ACCOMMODATION

12 nights of 4-star hotel accommodation including 3 nights at a stunning beachfront resort on tropical Koh Rong Samloem Island

DINING

Start the day with daily breakfast

ESSENTIALS

- All entrance fees and sightseeing, as mentioned in the itinerary
- Local English-speaking guide(s), as mentioned in the itinerary

TRANSPORT

Transportation by private air-conditioned vehicles

TRANSFERS

Transfer from and to the airport by private air-conditioned vehicle

Important Information

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer, you are bound by the [General Terms and Conditions](#) and the specific terms and conditions outlined in this Important Information.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Our Policies

Cancellation & Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent:** TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the

Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- **each booking is unique:** our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- **changes/modifications to your booking may not be possible:** once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.
- **Travel Offers are a package:** our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.
- **our Travel Offers are generally non-refundable:** in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click [here](#).

General Terms & Conditions

By placing your booking with us, you acknowledge and agree to our [Terms & Conditions](#), [Privacy Policy](#) and [Cancellation Policy](#).

Offer Essentials

This travel offer is valid for travel on selected dates until the 9th of December 2027.

This travel offer is priced per person based

on a twin share.

Single Traveller Supplement

For solo travellers, a mandatory single supplement of \$750 applies.

Please note: accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

Departure Dates & Surcharges

See checkout for live dates and availability.

Flights

Departure Cities

Sydney, *Melbourne, *Brisbane, *Adelaide, *Perth or *Auckland

Departure City Surcharges

- Melbourne or Perth: \$100 per person
- Brisbane or Adelaide: \$350 per person
- Auckland: \$750 per person

International Full-Service Flights

- Cabin Class: Economy Class

Please note: We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Please note: From Sydney, Melbourne, Brisbane or Perth, the flying journey to your destination may take up to 18.5 hours, with up to 1 stop.

From Adelaide, the flying journey to your destination may take up to 18.5 hours, with up to 2 stops. One of those stops may be within Australia.

From Auckland, the flying journey to your destination may take up to 21 hours, with up to 2 stops. One of those stops may be within Australia.

This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once available.

Missed Flights

If you fail to arrive for your outbound

Important Information

flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

Preferred Airline Surcharge

- Cabin Class: Economy Class
- Singapore Airlines: \$300 per person

Please note:

- Preferred airlines are subject to availability. If we are unable to fulfil your request, the above extra cost will be refunded.
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Preferred airline refers to the marketing carrier and could include codeshare partners.

Arrive Early & Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

Arrive Early

Siem Reap, Cambodia - From \$300 per person, subject to availability.

Stay Behind

Phnom Penh, Cambodia - From \$300 per person, subject to availability.

Please note:

• Exclusions:

This fee does not include extra nights' accommodation, meals or airport transfers.

• Cancellations & Changes:

Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

• High-Season:

A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

• + 60 days:

You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.

• Estimated dates:

Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.

• High season surcharges apply to flights departing between the below date ranges:

16 June 2025 - 20 July 2025
15 September 2025 - 12 October 2025
1 December 2025 - 31 January 2026
3 April 2026 - 20 April 2026
26 June 2026 - 17 July 2026
18 September 2026 - 9 October 2026
12 December 2026 - 26 January 2027

Stopover Packages

- Singapore
- Includes:
- 2, 3 or 5 nights in 4-star accommodation
 - Daily breakfast
 - Return airport transfers
- For pricing, please refer to the payment cart at checkout.

Please note:

- When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.

- When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.
- When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.
- Stopover packages are subject to availability.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Blackout dates apply to flights departing between the below date ranges:
- Singapore Grand Prix: 2nd October 2025 - 8th October 2025
- Christmas and New Years Eve: 22 December 2025 to 2 January 2026
- Singapore Grand Prix: 1st October 2026 - 9th October 2026
- Christmas and New Years Eve: 18th December 2026 to 3rd January 2027

Flight Class Upgrades

Business or Premium Economy Class: For pricing, please refer to the payment cart at checkout.

Please note:

- Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.

Accommodation

Accommodation Used

4-Star Properties (Self-Rated)

- Siem Reap: Metta Residence or similar
- Battambang: Classy Hotel or similar
- Phnom Penh: Katari Hotel or similar
- Kampot: Peam Snea Resort or similar

Important Information

- Koh Rong Samloem: Eden Beach Resort or similar

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Extra Nights

Not available at check-out.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2 people.

Child Policy

- No child discounts. The full price applies to all children travelling with their parents.
- Valid for children 8 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.

Triple Share

Not available.

Bedding Configuration

Twin or double bedding (subject to availability).

General Information

Minimum group size 8, maximum group size 20 per vehicle.

Please note: a Small Group Tour is defined as a tour with no more than 20 travellers per vehicle.

Optional Tours/Activities

- Day 3: Tonle Sap Lake Tour - \$85 AUD per person
- Day 6: Royal Palace & Silver Pagoda Tour - \$50 AUD per person

Please note:

- *Prices are based per person, are subject to availability, time permitting and weather conditions*
- *The optional tours listed above must be purchased on checkout or over the phone before submitting your passenger information form (subject to availability).*
- *Some tours require minimum numbers to operate.*

Exclusions

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Highly recommended gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance

Other Important Information

TOUR GUIDE VS. TOUR LEADER

Tour Guide

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Tour Leader

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour

guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Cambodia

In Cambodia, a Southeast Asian country overlooking the Gulf of Thailand, the climate is tropical, hot all year round, with a rainy season from May to mid-November due to the south-west monsoon and a dry season from mid-November to April. Since the country is not large, the climate is fairly uniform.

FLIGHTS

Seat Selection & Frequent Flyer Points

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Passport Validity

Customers must provide valid passport details either at the time of purchase or no later than 45 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

COACH TOUR

Important Information

Meals

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Luggage

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

OTHER

Mobility

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Fitness Level Required

A leisurely level of fitness will be required. Leisurely is described as light walking including up multiple stairs, and occasional hiking, may involve uneven surfaces. Able to travel unassisted and get on and off vehicles and small boats. Suitable for most fitness levels and mobility.

Please note: If you have any concerns, please consult your healthcare provider prior to purchase/travel.

Gratuities/Tipping

Land

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is \$10 AUD per person per day. This covers the guide/leader and the driver and will be collected on tour.

Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal

remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

Sightseeing

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Shopping

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our [Terms and Conditions](#) regarding shopping for further information.

Visas

Cambodia

For Australian and New Zealand passport holders to enter Cambodia you'll need a visa. You can apply for an e-visa online through the Cambodian Government's official portal www.evisa.gov.kh (processing time is 3 - 5 days) or through an embassy or consulate of Cambodia. Alternatively you can get a tourist visa on arrival.

Effective July 1, 2024, the paper arrival/departure card, health document and customs form will be replaced by the electronic E-arrival card. All travellers are required to submit the Cambodia e-Arrival Card within 7 days before their arrival. See <https://www.arrival.gov.kh/> for more information

Important:

- Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.

- Visa rules may have changed since Covid-19. Some countries and airlines may require you to obtain an additional visa before arrival. Please check with the nearest embassy, consulate or immigration department of the destination you're entering.

Please note:

- Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.
- It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit <https://www.tripadeal.com.au/travel-insurance>

Schedule Of Fees

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - \$100 AUD per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

If the incorrect name has been provided, charges of \$100 AUD per booking and any additional charges applied by the airline/cruise company/accommodation/other

Important Information

travel providers.

Supplier Fees

In the event the tour package you have purchased is unable to proceed, and/or a travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.