

Magnificent Mekong



CAMBODIA ● VIETNAM

The Offer

Discover one of the world's great rivers and two incredible cultures on this 12-day Magnificent Mekong tour and cruise package.

Begin your adventure at leisure in the chic northern Cambodian town of Siem Reap, bustling with world-class dining, markets, spas and shopping. Leave Siem Reap early with the group to witness sunrise over the breathtaking Angkor Wat and spend the day exploring this 12th-century architectural wonder.

Board your 8-night cruise aboard the 4-star Indochine or Lan Diep river ships and begin your immersion into Mekong life. Discover Kampong Chhnang, one of the largest fishing ports on the Tonle Sap Lake and see the stunning murals of the Wat Kampong Tralach Leu Pagoda. Travel by small boat through beautiful orchards to the town of Cai Be, marvel at the stilted houses of Vinh Long and explore the My Tho area, renowned for its pretty villages and fruit orchards.

Stepping away from village life, stop in the major cities of Phnom Penh and Ho Chi Minh City. In Cambodia's Phnom Penh, visit the Silver Pagoda, the Central Market and more on a guided tour, before enjoying free time. At the end of

the cruise, disembark in Ho Chi Minh City and enjoy a guided tour of the Reunification Palace, Notre Dame Cathedral, the National History Museum and more.

This incredible package includes return international flights, a TripADeal chartered 8-night Mekong cruise, English-speaking guides and more.

Want more? Itinerary 2 includes a Vietnam extension package to experience vibrant Hanoi and Hoi An, together with the UNESCO-listed waters of Ha Long Bay.

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

Updated: 02 Jul 2026 10:54:38

Have a question about this deal? We're here to help.
Call our friendly team on 1300 158 912

1

FREQUENT
FLYER

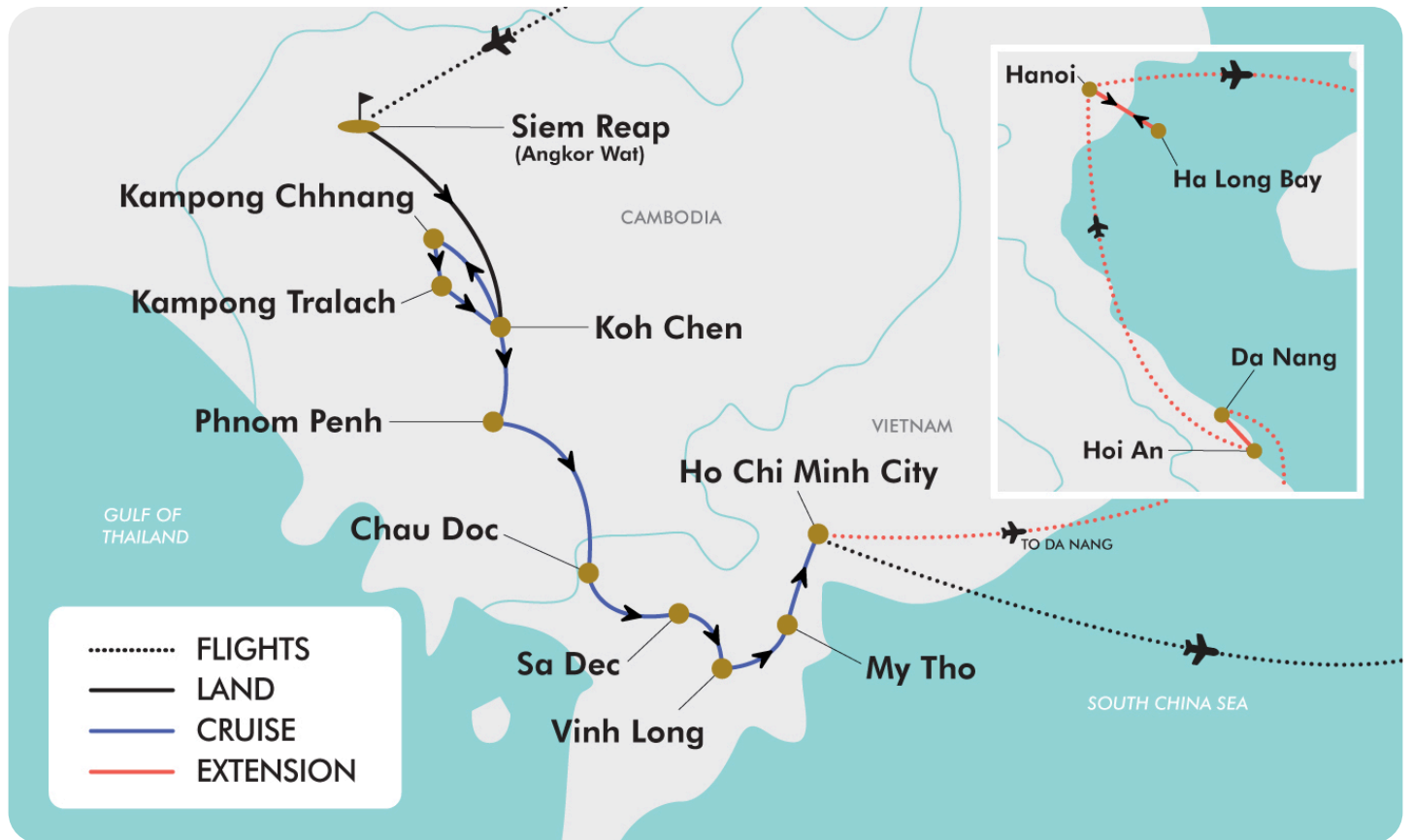


Trip
aDeal



12-DAY CRUISE PACKAGE | MAGNIFICENT MEKONG

The Map



Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

Updated: 02 Jul 2026 10:54:38

Have a question about this deal? We're here to help.
Call our friendly team on 1300 158 912



12-DAY CRUISE PACKAGE | MAGNIFICENT MEKONG

The Itinerary

Itinerary 1 - Siem Reap to Ho Chi Minh City

Day 1 Australia - Siem Reap, Cambodia

Today depart from Australia (or New Zealand) to Siem Reap, Cambodia. On arrival be picked up by a tour representative and transferred to the hotel.

Please note:

- Due to flight scheduling and availability, some departures may occur on day 0. Flight times will be indicated on your final documentation which you will receive at least 4 - 6 weeks prior to departure.

Overnight: Regency Angkor Hotel or similar, Siem Reap
Meals included: In-Flight

Day 2 Siem Reap Free Day

Enjoy today free at leisure to explore the magnificent city of Siem Reap.

Overnight: Regency Angkor Hotel or similar, Siem Reap
Meals included: Breakfast

Day 3 Sunrise and Morning Angkor Wat Tour - Koh Chen - Begin 8 Night Mekong River Cruise

This morning wake-up before sunrise and transfer to Angkor Wat (it's recommended to bring a torch). Watch the sunrise from behind Angkor Wat's famous five towers and soak up the early morning atmosphere. Afterwards, return to the hotel for breakfast.

After breakfast, check out and drive back to the Angkor complex to visit the most famous of all the temples on the plain of Angkor: Angkor Wat. The temple complex covers 400 square kilometres

and is comparable in size to the Imperial Palace in Beijing. Its distinctive five towers are emblazoned on the Cambodian flag and the 12th century masterpiece is considered by art historians to be the prime example of classical Khmer art and architecture.

Afterwards, transfer onwards to the town of Koh Chen by air-conditioned bus (approx. 5 hours) and upon arrival embark on Fluviale du Mekong's 4-star Lan Diep or Indochine, home for the next 8 nights. Once on the ship, enjoy a welcome cocktail and an introduction to the crew. This evening enjoy dinner as the ship drops anchor.

Overnight: Fluviale du Mekong's Lan Diep or Indochine 1
Meals included: Breakfast; Dinner

Day 4 Koh Chen - Kampong Chhnang - Kampong Tralach

Today enjoy breakfast and lunch onboard. Early this afternoon the ship will cruise into Kampong Chhnang.

Located some 90km from Phnom Penh, the town of Kampong Chhnang is one of the largest fishing ports on the Tonle Sap. The region is best known for its fine traditional pottery which is a major source of revenue for the entire country, and the region's very name Kampong Chhnang means "the port of the pottery" in Khmer. Taste some palm sugar from the Thnot sugar palm (a real national symbol) before enjoying a little cruise around the village on small local boats.

Afterwards, return to the ship and continue cruising to Kampong Tralach and enjoy dinner onboard. Drop anchor and moor for the night near Kampong Tralach.



12-DAY CRUISE PACKAGE | MAGNIFICENT MEKONG

The Itinerary

Itinerary 1 - Siem Reap to Ho Chi Minh City

Overnight: Fluviale du Mekong's Lan Diep or Indochine 1

Meals included: Breakfast; Lunch; Dinner

Day 5 Kampong Tralach - Koh Chen - Phnom Penh

Have breakfast on board this morning before visiting the beautiful Vihara of the Wat Kampong Tralach Leu pagoda. Cross through the village of Kampong Tralach to reach the pagoda on a small path running perpendicular to the river amidst a magnificent landscape of rice fields. The Vihara dates back to the beginning of the last century and has many magnificent wall paintings that are starting to suffer from the effects of time. Completely isolated in the middle of the rice fields, the pagoda is quite unassuming and does not receive many visitors, so its isolation makes it a truly magnificent spot.

Arrive in Koh Chen and visit this small village where the inhabitants are experts in silverwork and copper work. Here they make the ornaments and decorations used during traditional ceremonies in the pagoda or for weddings.

Return to the ship for lunch and cruise to Phnom Penh, arriving late in the afternoon. Enjoy some free time in the capital before enjoying an Apsara dance show and dinner on board. Moor for the night in the port of Phnom Penh.

Overnight: Fluviale du Mekong's Lan Diep or Indochine 1

Meals included: Breakfast; Lunch; Dinner

Day 6 Phnom Penh City Tour

Founded in 1434, the capital of Cambodia retains much of its French colonial charm, thanks to the rehabilitation of part of its architectural heritage. Visit the Silver Pagoda, paved with over 5000 silver tiles. Next visit the National Museum, the Fine Arts Museum and the beautiful lapidary museum, where the sublime statue of Javayrman VII sits with the head slightly tilted in a meditative posture.

Enjoy lunch in a local restaurant and in the afternoon have some free time in the Central Market.

Enjoy dinner on board this evening.

Overnight: Fluviale du Mekong's Lan Diep or Indochine 1

Meals included: Breakfast; Lunch; Dinner

Day 7 Phnom Penh, Cambodia - Chau Doc, Vietnam

Have breakfast on board and spend the morning afloat. Cross into Vietnam and complete customs formalities at the border.

Lunch is served on board, arriving in the early afternoon in Chau Doc, a town at the border between Cambodia and Vietnam that became part of Vietnamese territory some 300 years ago. Situated in the heart of a gigantic grid of rice fields, the city of Chau Doc embraces both banks of the Mekong and the floating farms spill over into the water. Chau Doc is a very prosperous town that grew and developed around fishing and farming. In the town, a few colonial buildings with their old-fashioned charm still remain. The market which surrounds them is the vibrant heart of



12-DAY CRUISE PACKAGE | MAGNIFICENT MEKONG

The Itinerary

Itinerary 1 - Siem Reap to Ho Chi Minh City

the city. Enjoy a guided tour in Chau Doc taking in the Temple of Lady Chua Xu, Tay An Pagoda and more. Enjoy a small boat ride to visit Cham, a village of silk weavers and fish farms.

Return to the ship for dinner.

Overnight: Fluviale du Mekong's Lan Diep or Indochine 1

Meals included: Breakfast; Lunch; Dinner

Day 8 Vinh Long - Cai Be

Enjoy breakfast and lunch on board whilst navigating to Vinh Long, located in the middle of the delta region between two arms of the Mekong. Life here revolves around the water. Hundreds of boats crisscross in all directions between houses built on stilts.

Set off in small boats and journey through the orchards that lead to Cai Be. Discover pottery and chinaware, and also the local traditional production of rice popcorn, rice wafers (used to make spring rolls), rice alcohol and coconut sweets.

Return to the ship for dinner and continue the cruise.

Overnight: Fluviale du Mekong's Lan Diep or Indochine 1

Meals included: Breakfast; Lunch; Dinner

Day 9 My Tho - Ho Chi Minh City (Saigon)

Enjoy an early morning breakfast on board before visiting the islands of My Tho in small local boats. Renowned for its many vegetable gardens and fruit orchards, the climate here is hot and pleasant all year long. The surrounding countryside includes one of the most luxuriant gardens in Vietnam with coconut, banana, mango and logan trees. Along the network of small canals, pretty country villages appear and you can see the local craftsmen at work.

On the largest of the islands (Thoi Son), visit a beekeeping farm and taste honey tea and exotic fruits. Return to the ship for lunch and continue the magnificent cruise, taking the Chao Gao Canal and heading for Ho Chi Minh City. Enjoy dinner on board and dock overnight in the port of Ho Chi Minh City.

Overnight: Fluviale du Mekong's Lan Diep or Indochine 1

Meals included: Breakfast; Lunch; Dinner

Day 10 Ho Chi Minh City & Cu Chi Tunnels Tour

Have breakfast this morning before departing by coach for the Cu Chi tunnels. A former hiding spot for Viet Cong soldiers, it serves today as a reminder of everyday life during the Vietnam War for both soldiers and civilians.

Have lunch on board and in the afternoon, visit Ho Chi Minh City, originally named Saigon and built by the French in 1850, it is the principal port of Vietnam. Take a tour of the city taking in the Reunification Palace, Notre Dame Cathedral, Central Post office



12-DAY CRUISE PACKAGE | MAGNIFICENT MEKONG

The Itinerary

Itinerary 1 - Siem Reap to Ho Chi Minh City

and the National History Museum. Return to the ship for the farewell cocktail and gala dinner. Moor for the night in the port of Ho Chi Minh City.

Overnight: Fluviale du Mekong's Lan Diep or Indochine 1
Meals included: Breakfast; Lunch; Dinner

Day 11 Ho Chi Minh City, Vietnam - Australia

After breakfast disembark and transfer to the airport for your return flight back to Australia.

Please note:

Some flights will be departing in the late afternoon/evening, and a complimentary tour of the Cholon district with lunch included, along with day use of the common areas of a nearby hotel (pool, bar, restaurant, luggage storage facilities etc) will be provided so you may wait in comfort prior to being transferred to the airport.

Meals included: Breakfast

Day 12 Arrive in Australia

Please note: Some flights may arrive in Australia +1 days later.

Meals included: In-Flight



12-DAY CRUISE PACKAGE | MAGNIFICENT MEKONG

The Itinerary

Itinerary 2 - Siem Reap to Hanoi with Vietnam Extension

Day 1 Australia - Siem Reap, Cambodia

Today depart from Australia (or New Zealand) to Siem Reap, Cambodia. On arrival be picked up by a tour representative and transferred to the hotel.

Please note:

- Due to flight scheduling and availability, some departures may occur on day 0. Flight times will be indicated on your final documentation which you will receive at least 4 - 6 weeks prior to departure.

Overnight: Regency Angkor Hotel or similar, Siem Reap
Meals included: In-Flight

Day 2 Siem Reap Free Day

Enjoy today free at leisure to explore the magnificent city of Siem Reap.

Overnight: Regency Angkor Hotel or similar, Siem Reap
Meals included: Breakfast

Day 3 Sunrise and Morning Angkor Wat Tour - Koh Chen - Begin 8 Night Mekong River Cruise

This morning wake-up before sunrise and transfer to Angkor Wat (it's recommended to bring a torch). Watch the sunrise from behind Angkor Wat's famous five towers and soak up the early morning atmosphere. Afterwards, return to the hotel for breakfast.

After breakfast, check out and drive back to the Angkor complex to visit the most famous of all the temples on the plain of Angkor: Angkor Wat. The temple complex covers 400 square kilometres

and is comparable in size to the Imperial Palace in Beijing. Its distinctive five towers are emblazoned on the Cambodian flag and the 12th century masterpiece is considered by art historians to be the prime example of classical Khmer art and architecture.

Afterwards, transfer onwards to the town of Koh Chen by air-conditioned bus (approx. 5 hours) and upon arrival embark on Fluviale du Mekong's 4-star Lan Diep or Indochine, home for the next 8 nights. Once on the ship, enjoy a welcome cocktail and an introduction to the crew. This evening enjoy dinner as the ship drops anchor.

Overnight: Fluviale du Mekong's Lan Diep or Indochine 1
Meals included: Breakfast; Dinner

Day 4 Koh Chen - Kampong Chhnang - Kampong Tralach

Today enjoy breakfast and lunch onboard. Early this afternoon the ship will cruise into Kampong Chhnang.

Located some 90km from Phnom Penh, the town of Kampong Chhnang is one of the largest fishing ports on the Tonle Sap. The region is best known for its fine traditional pottery which is a major source of revenue for the entire country, and the region's very name Kampong Chhnang means "the port of the pottery" in Khmer. Taste some palm sugar from the Thnot sugar palm (a real national symbol) before enjoying a little cruise around the village on small local boats.

Afterwards, return to the ship and continue cruising to Kampong Tralach and enjoy dinner onboard. Drop anchor and moor for the night near Kampong Tralach.



12-DAY CRUISE PACKAGE | MAGNIFICENT MEKONG

The Itinerary

Itinerary 2 - Siem Reap to Hanoi with Vietnam Extension

Overnight: Fluviale du Mekong's Lan Diep or Indochine 1
Meals included: Breakfast; Lunch; Dinner

Day 5 Kampong Tralach - Koh Chen - Phnom Penh

Have breakfast on board this morning before visiting the beautiful Vihara of the Wat Kampong Tralach Leu pagoda. Cross through the village of Kampong Tralach to reach the pagoda on a small path running perpendicular to the river amidst a magnificent landscape of rice fields. The Vihara dates back to the beginning of the last century and has many magnificent wall paintings that are starting to suffer from the effects of time. Completely isolated in the middle of the rice fields, the pagoda is quite unassuming and does not receive many visitors, so its isolation makes it a truly magnificent spot.

Arrive in Koh Chen and visit this small village where the inhabitants are experts in silverwork and copper work. Here they make the ornaments and decorations used during traditional ceremonies in the pagoda or for weddings.

Return to the ship for lunch and cruise to Phnom Penh, arriving late in the afternoon. Enjoy some free time in the capital before enjoying an Apsara dance show and dinner on board. Moor for the night in the port of Phnom Penh.

Overnight: Fluviale du Mekong's Lan Diep or Indochine 1
Meals included: Breakfast; Lunch; Dinner

Day 6 Phnom Penh City Tour

Founded in 1434, the capital of Cambodia retains much of its French colonial charm, thanks to the rehabilitation of part of its architectural heritage. Visit the Silver Pagoda, paved with over 5000 silver tiles. Next visit the National Museum, the Fine Arts Museum and the beautiful lapidary museum, where the sublime statue of Javayrman VII sits with the head slightly tilted in a meditative posture.

Enjoy lunch in a local restaurant and in the afternoon have some free time in the "Central Market" - crammed full with all types of businesses.

Enjoy dinner on board this evening.

Overnight: Fluviale du Mekong's Lan Diep or Indochine 1
Meals included: Breakfast; Lunch; Dinner

Day 7 Phnom Penh, Cambodia - Chau Doc, Vietnam

Have breakfast on board and spend the morning afloat. Cross into Vietnam and complete customs formalities at the border.

Lunch is served on board, arriving in the early afternoon in Chau Doc, a town at the border between Cambodia and Vietnam that became part of Vietnamese territory some 300 years ago. Situated in the heart of a gigantic grid of rice fields, the city of Chau Doc embraces both banks of the Mekong and the floating farms spill over into the water. Chau Doc is a very prosperous town that grew and developed around fishing and farming. In the town, a few colonial buildings with their old-fashioned charm still remain. The market which surrounds them is the vibrant heart of



12-DAY CRUISE PACKAGE | MAGNIFICENT MEKONG

The Itinerary

Itinerary 2 - Siem Reap to Hanoi with Vietnam Extension

the city. Enjoy a guided tour in Chau Doc taking in the Temple of Lady Chua Xu, Tay An Pagoda and more. Enjoy a small boat ride to visit Cham, a village of silk weavers and fish farms.

Return to the ship for dinner.

Overnight: Fluviale du Mekong's Lan Diep or Indochine 1

Meals included: Breakfast; Lunch; Dinner

Day 8 Vinh Long - Cai Be

Enjoy breakfast and lunch on board whilst navigating to Vinh Long, located in the middle of the delta region between two arms of the Mekong. Life here revolves around the water. Hundreds of boats crisscross in all directions between houses built on stilts.

Set off in small boats and journey through the orchards that lead to Cai Be. Discover pottery and chinaware, and also the local traditional production of rice popcorn, rice wafers (used to make spring rolls), rice alcohol and coconut sweets.

Return to the ship for dinner and continue the cruise.

Overnight: Fluviale du Mekong's Lan Diep or Indochine 1

Meals included: Breakfast; Lunch; Dinner

Day 9 My Tho - Ho Chi Minh City (Saigon)

Enjoy an early morning breakfast on board before visiting the islands of My Tho in small local boats. Renowned for its many vegetable gardens and fruit orchards, the climate here is hot and pleasant all year long. The surrounding countryside includes one of the most luxuriant gardens in Vietnam with coconut, banana, mango and logan trees. Along the network of small canals, pretty country villages appear and you can see the local craftsmen at work.

On the largest of the islands (Thoi Son), visit a beekeeping farm and taste honey tea and exotic fruits. Return to the ship for lunch and continue the magnificent cruise, taking the Chao Gao Canal and heading for Ho Chi Minh City. Enjoy dinner on board and dock overnight in the port of Ho Chi Minh City.

Overnight: Fluviale du Mekong's Lan Diep or Indochine 1

Meals included: Breakfast; Lunch; Dinner

Day 10 Ho Chi Minh City & Cu Chi Tunnels Tour

Have breakfast this morning before departing by coach for the Cu Chi tunnels. A former hiding spot for Viet Cong soldiers, it serves today as a reminder of everyday life during the Vietnam War for both soldiers and civilians.

Have lunch on board and in the afternoon, visit Ho Chi Minh City, originally named Saigon and built by the French in 1850 it is the principal port of Vietnam. Take a tour of the city taking in the Reunification Palace, Notre Dame Cathedral, Central Post office





12-DAY CRUISE PACKAGE | MAGNIFICENT MEKONG

The Itinerary

Itinerary 2 - Siem Reap to Hanoi with Vietnam Extension

and the National History Museum. Return to the ship for the farewell cocktail and gala dinner. Moor for the night in the port of Ho Chi Minh City.

Overnight: Fluviale du Mekong's Lan Diep or Indochine 1
Meals included: Breakfast; Lunch; Dinner

Day 11 Ho Chi Minh City - Da Nang - Hoi An

After breakfast disembark and be transferred to the airport for the flight to Da Nang (approximately 1.5 hour flight).

Upon arrival, be transferred to the hotel in Hoi An. Graceful, historic Hoi An is Vietnam's most atmospheric and delightful town. Once a major port, it boasts the grand architecture and beguiling riverside setting that befits its heritage, and the 21st-century curses of traffic and pollution are almost entirely absent.

Please note: if flights depart in the afternoon or evening, a visit to the area of Cholon will be provided prior to your transfer to the airport. Cholon is the major centre of Chinese trade in the capital city and located not too far from Ho Chi Minh City Airport.

Overnight: Silk Luxury Hotel or similar, Hoi An
Meals included: Breakfast

Day 12 Hoi An Free Day

Today, enjoy a day at leisure to discover Hoi An or take the opportunity to join an optional activity (not included).

Optional Activity: My Son Holy Land Tour

Depart early this morning and travel to My Son (approximately 1 hour), a UNESCO World Heritage site located 40 kilometres southwest of Hoi An. My Son was once the capital and religious centre of the Cham people, and is believed to be the longest inhabited archaeological site in Indochina. The ruins of My Son were built between the 7th to 13th century BC and are located in a valley surrounded by mountains, the sides of which are covered in thick jungle. Hon Quap (Cat's Tooth Mountain) overlooks the site, its crooked peak mimicked by the architecture of some temples' roofs. These mountains are the source of the Thu Bon River, a holy river which flows through the site. Lunch will be included at a local restaurant and after the day's tour, be transferred back to the hotel in Hoi An.

Inclusions: Transfers to and from the hotel to My Son Holy Land, English speaking tour guide. Please see current pricing in Important Information.

Overnight: Silk Luxury Hotel or similar, Hoi An
Meals included: Breakfast

Day 13 Hoi An Free Day

Today enjoy another day at leisure in historic Hoi An or take the opportunity to join an optional activity (not included).

Optional Activity: Ba Na Hills & Golden Bridge Full Day Tour

Early this morning you will be picked up from the hotel and travel to Ba Na Hill Station on the outskirts of Da Nang. Here you will take a cable car to Ba Na Hills where you will enjoy amazing views. While here visit an old French cellar (Debay Ancient Wine Cellar), a flower garden - Le Jardin D'amour, Linh Ung Pagoda, a



12-DAY CRUISE PACKAGE | MAGNIFICENT MEKONG

The Itinerary

Itinerary 2 - Siem Reap to Hanoi with Vietnam Extension

wax statue museum and the iconic Golden Bridge. Afterwards, enjoy free time to explore this resort park and enjoy an included lunch. In the afternoon, return to Hoi An where you may enjoy the remainder of the day at leisure. Inclusions: Transportation, English-speaking guide, lunch, entrance fees, cable car ticket, and drinking water. Please see current pricing in Important Information.

Overnight: Silk Luxury Hotel or similar, Hoi An
Meals included: Breakfast

Day 14 Hoi An - Hanoi

After breakfast be transferred back to Da Nang airport for an onward flight to Hanoi, the capital city of Vietnam in the northern part of the country (approx. 1.5-hour flight). Upon arrival, you will be transferred to the hotel. Enjoy the remainder of the day at leisure.

Overnight: Flower Garden Hotel or similar, Hanoi
Meals included: Breakfast

Day 15 Hanoi - Ha Long Bay Cruise

This morning after breakfast, drive through beautiful green rice paddy fields on the way to the coast (approx. 4 hours) where you will board a Junk boat for an overnight cruise through the thousands of towering limestone islands and emerald waters of Ha Long Bay. Enjoy a seafood lunch before taking part in some afternoon activities such as swimming, relaxing on a remote beach, climbing to the top of a lookout for an amazing panoramic view or taking a ride on a rowing boat into a secluded bay. Cruise further into the bay to visit a Pearl Farm.

Drop anchor in the late evening for an overnight stay among the dramatic limestone peaks.

Today's travel is approximately 180 kilometres.

Overnight: Traditional Junk Boat, Mila Cruise or similar, Ha Long Bay
Meals included: Breakfast; Lunch; Dinner

Day 16 Ha Long Bay - Hanoi

Early risers can take part in an optional Tai Chi class on deck this morning. After breakfast, climb aboard the tender for a visit to Sung Sot (Surprise) Cave, a colourful grotto of giant stalactites and stalagmites. Return to the boat and enjoy a short cooking class where you will learn to prepare local delicacies such as spring rolls. Enjoy lunch on board, followed by a relaxing trip back into port, where you will disembark and return to Hanoi by bus (approx. 4 hours). Upon arrival back into Hanoi check into the hotel for an evening at leisure. Alternatively, you can take part in an optional evening activity (not included).

Optional Tour: Traditional Vietnamese Dinner with Water Puppet show

This evening you will be picked up from the hotel and transferred to one of the best restaurants in Hanoi's famous Old Quarter - Duong's Restaurant. Enjoy many Vietnamese traditional dishes such as Goi Cuon tom thit (fresh roll with prawn and pork), Pho bo (noodle soup with beef), Bun Cha (BBQ pork in "nuoc mam" dressing eaten with noodles), Goi Ga hoa chuo (banana blossom salad with chicken) and Che nep dua (sticky rice in coconut cream).



12-DAY CRUISE PACKAGE | MAGNIFICENT MEKONG

The Itinerary

Itinerary 2 - Siem Reap to Hanoi with Vietnam Extension

After dinner transfer to a water puppet theatre for a spectacular water puppet show. Vietnamese water puppetry is a traditional and unique art of Vietnam. Each show lasts 45 minutes and includes lively illustrative Vietnamese pastoral scenes, rural daily life as well as fairy legends. (The itinerary may be adjusted if the water puppet show at 8:00 pm is not available, in which case the water puppet show will be arranged at 6:30 pm and the dinner at the restaurant after the show). Please see current pricing in Important Information.

Today's travel is approximately 180 kilometres.

Overnight: Flower Garden Hotel or similar, Hanoi

Meals included: Breakfast; Lunch

Day 17 Hanoi, Vietnam - Australia

Today transfer from the hotel to the airport for your return flight back to Australia.

Meals included: Breakfast; In-Flight

Day 18 Arrive in Australia

Please note: Some flights may arrive in Australia +1 days later.

Meals included: In-Flight



12-DAY CRUISE PACKAGE | MAGNIFICENT MEKONG

Tour Inclusions

HIGHLIGHTS

Enjoy TripADeal's very own Mekong charter

Discover the centuries-old culture of Cambodia and Vietnam via the Mekong

Witness the sunrise at the magnificent Angkor complex, one of the largest religious monuments in the world

Explore Kampong Chhnang, one of the largest fishing ports on the Tonle Sap

See Koh Chen, where the inhabitants are experts in silver and copper work

Visit the Silver Pagoda, the Central Market and more on a guided tour in Phnom Penh, Cambodia's capital

Explore a local Cham village of silk weavers and fish farms (Itinerary 1 & 2 only)

Marvel at the stilted houses of Vinh Long

Travel by small boats through beautiful orchards to the town of Cai Be

Learn about local rice production, rice paper, rice alcohol and coconut sweets on the Mekong

Explore the My Tho area, renowned for its pretty villages and fruit orchards

Visit a beekeeping farm where you may taste local honey and enjoy exotic fruits

Visit the Reunification Palace, Notre Dame Cathedral and the National History Museum on a tour of Ho Chi Minh City

Learn about the Viet Cong and Vietnam War history at the Cú Chi Tunnels

FLIGHTS

Return international full-service flights (economy class), surcharges may apply. (Excludes Trip Only option)

CRUISE

8-night Fluviale du Mekong's 'Mekong River Cruise'

Sail aboard the 4-star boutique Lan Diep or Indochine 1

All cabins will enjoy large panoramic windows and in-room air-conditioning

Complimentary tea, coffee and drinking water onboard

Enjoy all day snacks at the bar onboard

All shore excursions with a guide are included

Watch an Apsara Dance Show onboard

Delight in a farewell gala dinner at sea

Enjoy 1 local beer or 1 glass of house wine at each lunch and dinner while cruising

Onboard cultural performances, educational talks and cooking classes

ACCOMMODATION

2 nights of 4-star hotel accommodation

DINING

25 meals including all while cruising

TOUR ESSENTIALS

English speaking local tour guides

Airline and cruise taxes and surcharges

TRANSPORT

Transportation by private air-conditioned coach

TRANSFERS

Return airport and port transfers. (Excludes Trip Only option)



12-DAY CRUISE PACKAGE | MAGNIFICENT MEKONG

Tour Inclusions

18-DAY VIETNAM EXTENSION

Itinerary 2 extension package include all of the above inclusions, plus the following:

2 internal flights (economy class) within Vietnam

5 additional nights of 4-star hotel accommodation

Overnight cruise of Ha Long Bay onboard a traditional Vietnamese junk boat

9 additional meals

Free time in the historic river city of Hoi An

Discover Vietnam's ancient capital of Hanoi

Sail among the limestone islands of Ha Long Bay

Important Information

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase. Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer, you are bound by the [General Terms and Conditions](#) and the specific terms and conditions outlined in this Important Information.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Our Policies

Cancellation & Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent:** TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the

Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- **each booking is unique:** our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- **changes/modifications to your booking may not be possible:** once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.
- **Travel Offers are a package:** our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.
- **our Travel Offers are generally non-refundable:** in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us. If your plans change, you can receive a full refund (excluding credit card fees) if you cancel at least 12 months in advance to your scheduled departure date.

To read more about our Cancellation and Refund Policy, please click [here](#).

General Terms & Conditions

By placing your booking with us, you acknowledge and agree to our [Terms & Conditions](#), [Privacy Policy](#) and [Cancellation Policy](#).

Offer Essentials

This travel offer is valid for travel on selected dates until 24th December 2027. This travel offer is priced per person based on a twin share.

Single Traveller Supplement

For solo travellers, a mandatory single supplement applies.

12-Day Itinerary 1

- Main Cabin: \$2,500
- Upper Cabin: \$2,700

18-Day Extension Itinerary 2

- Main Cabin: \$2,800
- Upper Cabin: \$3,199

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

Departure Dates & Surcharges

Please see checkout for live dates and availability.

Flights

(Flight information for options excluding Trip Only)

Departure Cities

Sydney, Melbourne, *Brisbane, *Adelaide, *Perth or *Auckland

Departure City Surcharges

- Perth: \$50 per person
- Brisbane: \$350 per person
- Adelaide: \$500 per person
- Auckland: \$650 per person

International Flight(s)

- Cabin Class: Economy class.

Please note:

- *We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.*
- *From Sydney, Melbourne, Brisbane or Perth, the flying journey to your destination may take up to 18.5 hours, with up to 1 stop.*

Important Information

- From Adelaide, the flying journey to your destination may take up to 20 hours, with up to 2 stops. One of those stops may be within Australia.
- From Auckland, the flying journey to your destination may take up to 21 hours, with up to 2 stops. One of those stops may be within Australia.
- This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once available.

Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

Preferred Airline Surcharge

- Cabin Class: Economy Class
- Singapore Airlines: \$450 per person

Please note:

- Preferred airlines are subject to availability. If we are unable to fulfil your request, the above extra cost will be refunded.
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Preferred airline refers to the marketing carrier and could include codeshare partners.

Arrive Early & Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

Arrive Early

- Siem Reap, Cambodia - From \$200 per person, subject to availability

Stay Behind

- Ho Chi Minh City, Vietnam - From \$200 per person, subject to availability (Itinerary 1 only).
- Hanoi, Vietnam - From \$200 per person, subject to availability (Itinerary 2 only).

Please note:

• Exclusions:

This fee does not include extra nights' accommodation, meals or airport transfers.

• Internal Flights:

If you select to Arrive Early or Stay Behind in a city other than the one where the tour starts or ends, the package will include an internal flight to your destination. If you wish to forfeit this flight, please advise our friendly team at the time of purchase. Please note that the cost does not change when you choose to forfeit your connecting flight.

• Cancellations & Changes:

Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

• High Season:

A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

• + 60 Days:

You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.

• Estimated Dates:

Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.

- High season surcharges apply to flights departing between the below date ranges:

26 June 2026 - 17 July 2026
18 September 2026 - 9 October 2026
12 December 2026 - 26 January 2027
19th March 2027 - 28th April 2027
19th June 2027 - 18th July 2027
11th September 2027 - 10th October 2027
10th December 2027 - 3rd January 2028

Stopover Packages

- Singapore Includes:
- 2, 3 or 5 nights in 4-star accommodation
- Daily breakfast
- Return airport transfers For pricing, please refer to the payment cart at checkout.
- When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.
- When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.
- When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.
- Stopover packages are subject to availability.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Blackout dates apply to flights departing between the below date ranges:

2026

Singapore Grand Prix: 1 October 2026 - 9

Important Information

October 2026

Christmas and New Years Eve - 18

December 2026 - 3 January 2027

2027

Singapore Grand Prix: 30 September 2027

- 5 October 2027 (dates tbc)

Christmas and New Years Eve: 20

December 2027 - 3 January 2028

Flight Class Upgrades

Business: For pricing, please refer to the payment cart at checkout.

Please note:

- *Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.*

Internal Flight Information (Extension Only)

Baggage allowance:

- 1 x 20kg of checked baggage.
- 1 x 7kg of carry on baggage.

Trip Only Option

If you choose to remove international flights from your package, your holiday may be shorter, as travel days for flights are not included in the Trip Only package. You will receive an email confirmation when minimum numbers have been met and the departure is guaranteed. We recommend making further travel arrangements, such as flights, after you have received confirmation of a guaranteed departure.

TripADeal assumes no liability for financial losses incurred due to travel arrangements made prior to confirmation of guaranteed departure.

Note: The Trip Only Package does not include return international airfares or airport transfers. At the conclusion of the tour, you will be responsible for booking your own onward travel.

Click here for full Trip Only [terms and conditions](#) (see section 4.1)

Cruise

Lan Diep River Ship

The Lan Diep is a 22 cabin river vessel, inspired by the Mekong's ancient tradition of riverboat building. The vessel is spacious, elegant and luxurious. Lan Diep's strong metallic hull is gently embedded in an exquisite wood, period-style finishing.

*Please note: your ship will be either the **Fluviale du Mekong Lan Diep** or **Indochine 1** (Departure date dependent).*

Cabins Onboard

The spacious cabins (16m²) are exquisitely fitted out with Cambodian tropical hardwoods and palm wood for a decorative finish and an authentic feel and a large panoramic window will give you a clear view of the river and over the beautiful Cambodian and Vietnam countryside. All cabins include en suites furnished with brass fittings and exotic natural wood, in-room air conditioning, quality linens, duvets & premium mattresses, complimentary tea, coffee and drinking water along with a turndown service in the evening.

Please note: All cabins are subject to availability; some cabins may have restricted views.

Shore Excursions & Meals Onboard

During your cruise, all shore excursions mentioned in the itinerary are included and will be led by English-speaking guides. All meals are also included and a local executive chef heads an experienced culinary team that will provide high-quality meals with buffet breakfasts and lunches and a set menu for dinner.

Please note: During the high water season (approximately September to December), if water levels permit, you may be able to board the cruise in Siem Reap, and cross the Tonle Sap Lake the following day instead of boarding in Koh Chen.

Currency Onboard

The currency aboard the ships is the US Dollar (preferably in small denominations). During embarkation, you can leave your credit card imprint so as to account for and

pay all your onboard expenses at the end of the cruise. You will be able to pay by US Dollars or credit card (Visa or MasterCard).

Accommodation

Accommodation Used

4-Star Properties in Cambodia (Self-Rated)

- Siem Reap: Regency Angkor Hotel or similar.

4-Star Properties in Vietnam (Self-Rated: Itinerary 2 only)

- Hoi An: Silk Luxury Hotel or similar.
- Hanoi: Flower Garden Hotel or similar.

No Star Rating

- Ha Long Bay: Mila Cruise or similar.

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Extra Nights

Not available at check-out.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2 people.

Child Policy

- No child discounts. The full price applies to all children travelling with their parents.
- Valid for children 12 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.

Important Information

Triple Share

Not available.

Bedding Configuration

Twin or double bedding. (subject to availability).

General Information

Minimum group size 30, maximum group size 44 per cruise/vehicle.

Optional Tours/activities

18-Day Itinerary 2: Siem Reap to Hanoi

- Day 12: My Son Holy Land Tour: \$90 AUD per person
- Day 13: Ba Na Hills & Golden Bridge Full Day Tour - \$170 AUD per person
- Day 16: Traditional Vietnamese Dinner with Water Puppet Show: \$60 AUD per person

Please note:

- *Prices are based per person, are subject to availability, time permitting and weather conditions.*
- *The optional tours listed above must be purchased on checkout or over the phone before submitting your passenger information form (subject to availability).*
- *Some tours require minimum numbers to operate.*

Exclusions

- Visa fees and requirements (A visa for Vietnam and Cambodia are strict requirements if travelling on an Australian passport).
- Meals/beverages not stated in the itinerary.
- Highly recommended gratuities/tipping: \$10 USD per traveller per day, which will be collected whilst on tour for cruise component. \$7 USD per traveller per day, which will be collected on tour for post tour extension land services.
- Optional activities/tours.
- Personal expenses.
- Travel insurance.
- Domestic transfers and flights not stated in the deal offer.

- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation.

Please note: Return international flights and transfers to and from the tour are not included in the Trip Only option.

Other Important Information

TOUR GUIDE VS. TOUR LEADER

Tour Guide

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Tour Leader

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Vietnam & Cambodia

The dry season lasts from December to

April, but the atmosphere remains humid (25°C to 30°C). During the rainy season which runs from May to October, there are frequent but short rain storms that usually occur towards the end of the afternoon but regardless river cruising on the Mekong is a year-round operation with great experiences to be had any month of the year.

FLIGHTS

Seat Selection & Frequent Flyer Points

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Passport Validity

Customers must provide valid passport details either at the time of purchase or no later than 45 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

CRUISE

Itineraries are subject to change at any time without notice.

Please note: Strict Covid-19 terms may also apply regarding proof of insurance covering Covid-19 and/or vaccination. Please refer to the cruise lines' terms and conditions for further information before boarding.

COACH TOUR

Meals

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

Important Information

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Luggage

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

OTHER

Mobility

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Fitness Level Required

An easy/low level of fitness will be required. Easy/low is described as Light walking on well-maintained surfaces, occasional climbing of stairs and ability to get on and off vehicles without assistance and stand for a minimum of 30 minutes in hot/humid conditions. A general level of fitness and mobility.

Please note: If you have any concerns, please consult your healthcare provider prior to purchase/travel.

Yellow Fever

A valid international certificate of vaccination against Yellow Fever is required in many countries. You may need to present this on arrival at the airport or border crossing. Some countries will refuse entry if you are unable to present your certificate. It's also common for your home country to request a Yellow Fever certificate upon arrival. You must check with your doctor well before leaving home about the Yellow Fever requirements for the countries you'll be visiting.

Gratuities/Tipping

Cruise & Land

The recommended tip is \$7 USD per person per day for all the cruise staff onboard the ship, and an additional \$3

USD per person per day for tour services (e.g guides & drivers) throughout the tour.

Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

Shopping

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our [Terms and Conditions](#) regarding shopping for further information.

Visas

Vietnam

Australian passport holders are eligible to apply online for a single entry electronic visa (e-visa), valid for up to a maximum of 90 days. Lodge your application online (for a non-refundable fee) with the [Vietnamese National Web Portal of Immigration](#). You will be given a unique code to track your visa application status. Once your visa is granted, you must print it out and present it at check in. Keep this e-visa print out with you at all times during your travel in Vietnam

Your Port Of Entry will be the first port you fly into in Vietnam. For example, if you are flying from Australia to Ho Chi Minh City and onwards to Hanoi on Day 1 for the beginning of your tour, your Port of Entry will be Ho Chi Minh City (Tan Son Nhat International Airport)

When asked about your 'Intended length of stay in Vietnam' we suggest you input 30 days regardless of when you intend to exit. This can be done at no additional cost

and will cause no issues if you depart Vietnam earlier. By doing this, it will give you more flexibility to account for any unexpected issues such as flight delays or accidents that may require you to stay in the country a couple of days longer.

Please note:

- *For Itinerary 1 & 2 the land/port border in which you will enter Vietnam from Cambodia is Vinh Xuong International Land and River Border Gate, An Giang Province.*
- *Some private online visa services and travel agents have scammed travellers or been involved in the public disclosure of the personal information of applicants for visas and 'visa issued on arrival' approval letters. To avoid such scams, only use official Government of Vietnam services to arrange your visa.*
- *Visa and other entry and exit conditions (such as currency, customs and quarantine regulations) change regularly. Contact the nearest Embassy or Consulate of Vietnam for up-to-date information.*
- *Passengers who are not Australian citizens must check with the respective consulate or a visa agency to determine what their visa requirements are and what personal identification is required.*

Cambodia

Australian passport holders travelling for tourism can apply for an e-visa online through the Cambodian Ministry of Foreign Affairs and International Cooperation. E-visas are only valid for entry through the Phnom Penh, Siem Reap and Sihanoukville International Airports, and Cham Yeam (Koh Kong), Poipet (Banteay Meanchey), Bavet (Svay Rieng) and Tropaeng Kreal (Stung Treng). Alternatively, a tourist visa can be completely arranged on arrival at the border for \$30 USD per person (subject to change). Visas must be arranged in USD currency at the border with 2 passport-size photos. Tourist visas are valid for thirty days. For longer stays, or if you're travelling to Cambodia for a purpose other than tourism, you must arrange a visa in advance through the nearest Embassy or Consulate of Cambodia. Visa and other

Important Information

entry and exit conditions (such as currency, customs and quarantine regulations) can change at short notice. Contact the nearest Embassy or Consulate of Cambodia for up-to-date information.

Please note: For Itinerary 3 & 4 the land/port border in which you will enter Cambodia from Vietnam is Sông Tiền.

Important:

- *Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.*
- *Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.*
- *Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*
- *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.*

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit <https://www.tripadeal.com.au/travel-insurance>

Schedule Of Fees

Voluntary Changes

This includes booking changes requested by you, including but not limited to those

changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - \$100 AUD per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

If the incorrect name has been provided, charges of \$100 AUD per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Supplier Fees

In the event the tour package you have purchased is unable to proceed, and/or a travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.