



Peru, Ecuador & Galapagos Islands

LIMA • CUSCO • SANTA CRUZ • SAN CRISTOBAL

The Offer

Embark on the ultimate 21-day South America adventure that's sure to be the trip of a lifetime. This small group tour is your chance to discover destinations that are brimming with rare wildlife, breathtaking natural wonders, UNESCO-listed cultural treasures and more.

Kick off your journey in the bustling metropolis of Lima, Peru, before jetting off to the ancient Inca capital of Cusco. Immerse yourself in Andean traditions as you learn the art of weaving in Chincheros, marvel at the panoramic vistas of Sacred Valley and explore the historic Citadel of Pisac. Prepare to be awestruck by the magnificent Temple of the Sun in Ollantaytambo before taking an expedition train to the town of Aguas Calientes and its thermal baths. Wake early to head to Machu Picchu where you'll witness a spectacular sunrise and uncover the mysteries of this ancient citadel on a guided tour. Take an international flight to Quito, Ecuador, where you'll journey north to stand with a foot in each hemisphere, indulge your sweet tooth with a guided tour of a chocolate factory and hike alongside waterfalls in the enchanting Mindo cloud forest. Explore handicraft markets in the world-famous indigenous town of Otavalo, sip a refreshing Andean cocktail in Pínsaquí and set

sail with a scenic boat ride on Cuicocha Crater Lake for a glimpse of exciting volcanic activity. Later you'll help locals prepare a delicious lunch using fresh products, soak in the open-air hot springs at Papallacta and admire the towering Cotopaxi which is one of the highest active volcanoes in the world.

You'll then take a flight to the iconic Galapagos Islands where Santa Cruz, Isla Lobos and San Cristobal await. Here you'll get up close and personal with giant Galapagos tortoises, snorkel with playful sea lions on a half-day tour of Academy Bay, gain insight into conservation efforts at the Charles Darwin Research Station and more.

This package includes return international full-service flights, all internal flights, 18 nights of hotel accommodation, 21 meals including daily breakfast and more.

Want more? Book Itinerary 2 for an unforgettable Easter Island experience. Explore the island's iconic Moai statues, volcanic landscapes and ancient culture.

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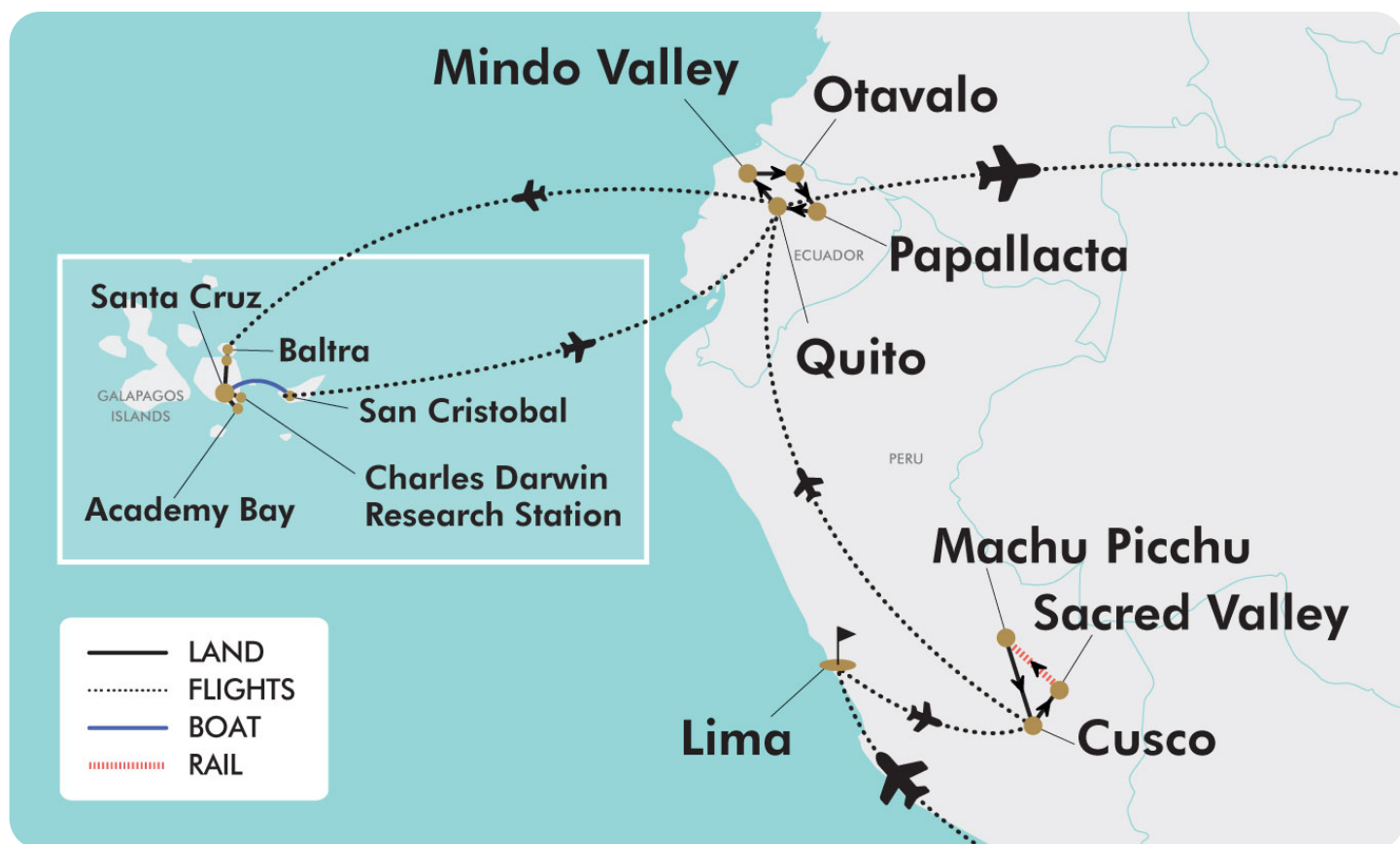
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The Map



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The Itinerary

Itinerary 1

Day 1 Australia (or New Zealand) - Lima, Peru

Today you'll depart from Australia (or New Zealand) for Lima, Peru, to start your epic adventure. Upon arrival, a tour representative will be waiting to transfer you to the hotel where you can enjoy the remainder of your day at leisure.

Please note:

- Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers must be available to depart the day before. Flight times will be indicated on your final documents at least 4-6 weeks prior to departure.
- Some customers may experience an extended layover. Lounge passes may be purchased at your own expense.

Overnight: Costa Del Sol Wyndham Lima Airport or similar, Lima, Peru

Meals included: In-Flight

Day 2 Lima - Cusco - Sacred Valley

This morning you'll be transferred to the airport for your flight to Cusco, Peru. Upon arrival, you'll be met by a tour representative to drive onwards to the Sacred Valley, where you can enjoy lunch in a local restaurant (not included).

Afterwards, you'll travel to the village of Chincheros which is northwest of Cusco. This picturesque village was an important Inca centre and is known for the traditional Andean weaving techniques that are still used by its people. Wearing traditional clothes, the people of Chincheros meet in the Main Square to sell

colourful local handicrafts to visitors. Here you'll have the opportunity to learn about traditional weaving techniques and also do a bit of souvenir shopping.

You'll then travel onwards to Urubamba and check into the hotel before enjoying the remainder of the day at leisure.

Please note: For your stay in Aguas Calientes the following day, you will only be allowed to bring an overnight bag due to the luggage and space limitations on the expedition train. It is highly recommended to pre-pack a smaller bag with just the essentials needed for the overnight portion in Aguas Calientes. The remainder of your luggage will be securely kept with the tour operator in Cusco at no additional cost.

Overnight: Hotel Augusto Urubamba or similar, Urubamba, Peru
Meals included: Breakfast

Day 3 Sacred Valley - Aguas Calientes

This morning, you'll descend 1500 feet to the valley floor where you'll find yourself by the sacred Urubamba River and the village of Pisac. Here you'll enjoy a quick visit to a traditional market where you can browse and buy local souvenirs if desired.

Afterwards, you'll drive to the ruins of Pisac where you can explore the extensive ruins while taking in stunning views over the beautiful valley. Enjoy a guided tour of the Citadel of Pisac where you'll see temples, homes, altars, carvings, tunnels, caves and the famous Intihuatana ritual stone.

You'll then continue back towards Urubamba where there will be a stop for lunch (not included) before a short drive onwards to Ollantaytambo which is surrounded by the sacred mountains.





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Here, you'll enjoy further exposure to Inca constructions such as the amazing temple of the sun, enormous blocks of perfectly carved rock, stone water fountains, stairs and terraces. You'll also have the chance to observe the beauty of the local people in their traditional dress.

In the afternoon, you'll transfer to Ollantaytambo Train Station (approximately 45 minutes) and board the expedition train bound for Aguas Calientes, a beautiful thermal town down the valley from the ancient citadel of Machu Picchu. The two-hour train journey is a memorable experience as you pass through river canyons and rolling hills before being met by your guide and transferred to the hotel upon arrival.

Overnight: Casa Andina Machu Picchu, Aguas Calientes, Peru
Meals included: Breakfast

Day 4 Grand Citadel Machu Picchu - Cusco

Begin the day with an early start, as you'll be collected from your hotel at approximately 05:40 to board the bus up to the citadel of Machu Picchu. There will be time for breakfast before your transfer this morning.

Passing through the gates of the ancient site, embark on a guided two-hour tour exploring the most iconic and remarkable areas of Machu Picchu. Highlights include the House of the Guardian, Intihuatana, Temple of the Sun, Sacred Plaza and other significant landmarks. As you wander through this extraordinary archaeological complex, take in sweeping views of the surrounding mountains, plunging gorges and the terraced slopes of the citadel itself.

Return by bus to Aguas Calientes, where you'll have time to relax and enjoy lunch (not included) before boarding the train back to Poroy. From there, continue by road to Cusco. On arrival, a tour representative will meet you at the station and transfer you to your hotel, arriving at approximately 19:00.

Optional Tour: Huayna Picchu

There is time for those with enough energy to climb Wayna (Huayna) Picchu, the mountain behind Machu Picchu. For many people, climbing Huayna Picchu is one of the highlights when visiting Machu Picchu. The climb itself is interesting as you will see how the Incas cut out steps from the rocks as you wind around the side of a mountain. This is your chance to marvel at the majestic sights of Machu Picchu from different angles! Please see current pricing in Important Information.

Please note: This additional trek requires a high/active level of fitness.

Overnight: Costa del Sol Wyndham or similar, Cusco, Peru
Meals included: Breakfast

Day 5 Cusco Free Day

After breakfast, enjoy a day at leisure to explore Cusco, the capital city of the Inca empire that is now the undisputed archaeological capital of the Americas, as well as the continent's oldest continuously inhabited city. You can choose to relax and explore the city at your own pace or participate in an optional activity.

Optional Activity: Classic Cooking Class



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Begin your experience with a 09:30 pickup from your hotel, heading to the vibrant San Pedro Market in Cusco. Known as one of the city's most fascinating markets, it bursts with colourful stalls offering fresh produce, meats, spices, handicrafts and souvenirs.

Before entering, meet your chef guide, who will explain the flow of the tour. Together, you'll wander through the market, learning about local ingredients, shopping tips, and Andean food traditions. Along the way, you'll help select the fresh produce that will be used later in your cooking class. Meeting stallholders and hearing their stories adds to the authenticity of the experience.

After the market visit, you'll head to a local restaurant, where you'll be provided with an apron and everything needed to cook. Under the chef's guidance, you'll prepare a traditional Peruvian dish using seasonal, organic ingredients sourced from communities around Cusco. Staples such as potatoes and corn often feature, along with other highlights of Andean cuisine.

Once the cooking is complete, the group will set the table and share the delicious dishes you've prepared together. After enjoying your meal, the activity concludes with time to return to your hotel (transportation not included). Please see the current pricing in the Important Information section.

Optional Activity: Folklore Show & Dinner

At 19:00, make your way to a restaurant near Cusco's central Plaza de Armas for an unforgettable evening. Indulge in a fabulous buffet dinner featuring a wide selection of traditional dishes, including meats, fish, vegetables, and exquisite desserts.

The culinary delights are sure to please every palate. As you dine, the evening comes alive with a vibrant traditional dance show. Immerse yourself in the rich culture of the Andes with folk and classical music performed on traditional instruments like the quena, charango, flute and zampona. For an even more memorable experience, you're welcome to join the dancers on the floor and become part of the celebration. It's an enchanting way to connect with the region's culture and traditions. Please see the current pricing in the Important Information section.

Please note: Only one of the daytime optional activities may be chosen today, as they operate concurrently.

Overnight: Costa del Sol Wyndham or similar, Cusco, Peru
Meals included: Breakfast

Day 6 Cusco, Peru - Quito, Ecuador

Today you'll be transferred to the airport for your one-way international flight via Lima to Quito, the capital of Ecuador. On arrival, you will be welcomed and transferred to the hotel. In the evening, you'll meet your tour leader in the hotel lobby for a welcome briefing. At this time, you will discuss the details and any questions you may have regarding the upcoming journey through Ecuador and the Galapagos Islands before enjoying the remainder of the evening at leisure.

Overnight: Sheraton Quito or similar, Quito, Ecuador
Meals included: Breakfast

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Day 7 Quito Free Day

Today is yours free at leisure to enjoy Quito, the largest, best-preserved colonial city of America which was declared a UNESCO World Heritage Site in 1978. The city is considered the cultural capital of South America and is located on the equator in a valley at the foothills of the Pichincha Volcano so there's plenty to discover or you can take the opportunity to join an optional city tour (not included).

Optional Activity: Full-Day Quito City Tour

Enjoy a truly unique experience in the heart of Quito city and discover its history from a local eye as you walk around its narrow streets visiting the most iconic buildings. This includes the Golden Church, San Francisco Square and the Main Square. You'll visit Luis's local workshop "Cruz Verde", a well-known artisan whose family has prepared the local candy "colaciones" for the last 100 years. For lunch, you will have the opportunity to sit with locals and enjoy a tasty meal freshly prepared using local products and flavours. In the afternoon, you will walk on the colourful Ronda Street where you can enjoy a giant empanada before going to Panecillo Hill to enjoy a panoramic view of Quito. Please see current pricing in Important Information.

Please note: This optional activity includes hotel-to-hotel transport, local lunch and an English-speaking guide.

Optional Activity - Pichincha Volcano Cable Car

If you like heights and want a spectacular panoramic view of Quito and the snow-capped mountains that surround the city, the best option is to hop on a cable car. In a traditional cabin, you will be able to admire the whole city and the Pichincha Volcano.

After ascending to 4,000 metres above sea level, you'll enjoy walking in the open air, hiking on various trails, enjoying views of the city or climbing the Pichincha Volcano. Please see current pricing in Important Information.

Please note:

- *This optional activity includes return hotel transfers and an English-speaking guide but doesn't include the cable car fee (approximately \$10 USD per person, subject to change).*
- *The weather can change suddenly, so it is advisable to wear the appropriate clothing, a windbreaker, non-slip shoes and comfortable clothing that protects against possible rain and cold wind.*
- *This optional activity can also be enjoyed on Day 18 if you prefer.*

Overnight: Sheraton Quito or similar, Quito, Ecuador

Meals included: Breakfast

Day 8 Ecuador 'Middle of the Earth' - Pululahua Crater - Mindo

Today you'll drive north of Quito to the Ecuador monument complex before visiting the 'middle of the world' which is a must when in Ecuador. It's the place where you will be able to stand on both sides of the hemispheres, north and south at the same time and feel the neutral forces of the equator.

On the way, you'll stop for a view of the Pululahua Crater, the third-biggest inhabited volcano crater in the world with a population of more than 400 people. Then you will continue



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onwards to the little town of Mindo, a village in the Andes Mountains that's known for the many bird species, butterflies and orchids found in the surrounding cloud forest.

In the afternoon, take the opportunity to enjoy a guided tour of a chocolate factory where you will have the chance to follow the process of cocoa from harvesting the seed to the final product. Here you may also enjoy a delicious brownie or a cup of hot cocoa before transferring to the hotel and enjoy being situated in the middle of the beautiful cloud forest.

Overnight: El Septimo Paraiso or similar, Mindo, Ecuador
Meals included: Breakfast

Day 9 Mindo Cloud Forest Hike & Free Afternoon

After breakfast, you'll explore the pristine cloud forest, crossing cable cars and hiking along waterfalls during a moderate hike (approximately 20 minutes) while being surrounded by a lush green forest that's filled with toucans and colourful birds. You'll have entry into the Nambillo Waterfalls Reserve and bird sanctuary.

In the afternoon, enjoy free time to explore the several optional activities offered in this area. One of the highlights of today is also the opportunity to visit a butterfly farm that's located on a private reserve called 'Mariposas of Mindo'. Here you can watch gargantuan butterflies dry their wings after emerging from their jewel-like cocoons before dipping your fingers into a banana concoction and watching as unique butterflies land on your hands for a snack. You'll also have the opportunity to explore an orchid farm.

You can participate in whitewater tubing (several large inner tubes tied together) as your guides steer you through thrilling rapids, or try canopy zip-lining where you'll sail along one of 13 zip-lines over the beautiful canopy of the cloud forest.

Please note: These optional activities are at your own expense and paid directly to the tour operator whilst on tour. Please see current pricing in Important Information.

Overnight: El Septimo Paraiso or similar, Mindo, Ecuador
Meals included: Breakfast

Day 10 Mindo - Cotacachi Town - Otavalo

The day starts with a unique scenic drive back up to the highlands where you will reach the Pan-American Highway that travels north to the world-famous indigenous town of Otavalo. Enjoy time to stroll along the narrow cobblestone streets which are filled with Otavalo indigenous people wearing the typical blue ponchos and explore the handicraft market with its wonderful textiles, native paintings, ceramics, jewellery, tapestries and more.

In the afternoon, you'll drive to Cotacachi which was made famous for its production of amazing leather goods and its beauty as a small village. You will have free time to explore the shops or simply stop and enjoy one of the best coffees in Ecuador at the main square. Later, you'll arrive at the historical hacienda of Pinsaqui and enjoy a typical Andean cocktail as a welcome before learning about the history of Hacienda.

Overnight: Hacienda Palmeras or similar, Otavalo, Ecuador
Meals included: Breakfast

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Day 11 Otavalo - Cuicocha Crater Lake - Papallacta Hot Springs

Today, you'll start the day with a visit to Cotacachi-Cayapas Ecological Reserve to witness the breathtaking scenery of the crystalline-clear waters of this active volcano and the amazing surrounding landscapes. At the end of a short hike, enjoy a boat ride on Cuicocha Crater Lake to the centre of the crater to observe the activity of the volcano such as bubbles coming up from the centre of the caldera.

Later, you'll make your way to Pijal, a small village located in the heart of the Andes where you will have an unforgettable cultural experience as you immerse yourself in the true spirit of the South American Highlands. You'll spend time with local women from the village and learn about their lifestyle and knowledge of textiles and culinary traditions from past generations. You'll also get to help the locals prepare a delicious lunch using fresh products harvested the same day from the surrounding organic fields and share with them precious moments of conviviality.

In the late afternoon, you'll reach the luxury volcanic hot-springs resort of Papallacta where you will have the chance to relax and enjoy the facilities surrounded by views of the majestic Andean mountains.

Overnight: Papallacta Spa & Resort or similar, Papallacta, Ecuador

Meals included: Breakfast; Lunch

Day 12 Papallacta - Cotopaxi Volcano - Quito

This morning, enjoy the chance to take one last dip in the open-air hot springs before driving south on the Pan-American Highway towards one of the highest active volcanoes in the world, Cotopaxi. The snow-capped volcano is surrounded by national park and is home to abundant plant life, rich fauna and Inca ruins. You will begin at the Interpretation Centre which is at the park's entrance, before continuing across the páramo to Limpiopungo Lake. During a short walk around the lake, observe a variety of birds and enjoy the stunning views of the almost symmetrical cone of Cotopaxi.

Afterwards, you'll continue back to Quito where you will check into the hotel and enjoy the remainder of the evening at leisure.

Overnight: Sheraton Quito or similar, Quito, Ecuador

Meals included: Breakfast

Day 13 Quito - Baltra - Santa Cruz Island (Galapagos Islands)

After breakfast today, you will be transferred to the airport for your flight to the Island of Baltra in the Galapagos Islands. On arrival you will be picked up and transferred to Santa Cruz, a nearby island, crossing the narrow Itabaca channel by ferry before continuing by car. Your first stop will be at the highlands of Santa Cruz, the "Parte Alta", as the highlands are called in Spanish, are very lush and home to the iconic giant Galapagos tortoises. Here you will visit a private ranch where you will enjoy lunch before heading out on a walk in search of the giant tortoises.



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During this visit, you will also visit lava tubes which are formed when the surface of a lava stream solidifies but the inside remains liquid and flows out like a river. After this tour, you will continue by private transport to the hotel where you will have a meet and greet with a local guide who will explain the following day's itinerary to you before you can enjoy the rest of the evening at leisure.

Overnight: Hotel Fiesta or similar, Puerto Ayora, Santa Cruz, Galapagos

Meals included: Breakfast; Lunch

Day 14 Academy Bay Tour

Today, after breakfast, you will enjoy a half-day tour of Academy Bay where you can swim and snorkel with sea lions and all kinds of colourful fish. Here you can also see the blue-footed boobies who are resting at the edge of the cliffs. Afterwards, you can climb to a nearby viewpoint and, if you are lucky, you'll see white-tipped reef sharks swimming in the ocean below. You'll then take a walk to 'Playa de los Perros' where many sea iguanas can often be found resting in the sun. You'll find that the enormous cacti, the red colour of the rocks and the turquoise colour of the ocean make for great photo opportunities.

Please note:

- *It's recommended to pack sun protection, a bathing suit, a towel, a camera and comfortable walking shoes for today's tour.*
- *Optional snorkel equipment will be provided free of charge to anyone who wishes to use it.*

Overnight: Hotel Fiesta or similar, Puerto Ayora, Santa Cruz, Galapagos

Meals included: Breakfast

Day 15 Santa Cruz - Charles Darwin Research Station - San Cristobal Island

This morning you'll visit the Charles Darwin Research Station to learn more about many of the endemic species seen in the wild, as well as the ongoing conservation and management efforts on the Galapagos Islands. In the afternoon you will be met and transferred from the hotel to the dock of Santa Cruz from where you will take a boat (approximately 2 hours) to the island of San Cristobal.

Upon arrival at the dock in San Cristobal, you will be transferred to the hotel in the town of Puerto Baquerizo Moreno. Here you will have a meet and greet with another local guide who will explain the rest of your itinerary to you before you can enjoy the remainder of the evening at leisure on this stunning island.

Overnight: Hotel Galapagos Planet or similar, Puerto Baquerizo Moreno, San Cristobal, Galapagos

Meals included: Breakfast





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Day 16 Isla Lobos Tour

After breakfast this morning, you will be met and transferred to a dock where you will take a short boat ride to the nearby Isla Lobos. During this boat trip, you will observe a lot of sea life before even setting foot on the island. Upon arrival, enjoy a guided tour where you will have the chance to observe frigate birds, blue-footed boobies and sea lions that all inhabit the island. Afterwards, you will have time for swimming or snorkelling in the beautiful waters.

You'll then continue onwards to a nearby beach in San Cristobal where you may enjoy an included packed lunch and some time at leisure. The white coral beaches of San Cristobal are great for walking around, relaxing and swimming in the shallow waters before returning to Puerto Baquerizo Moreno.

Overnight: Hotel Galapagos Planet or similar, Puerto Baquerizo Moreno, San Cristobal, Galapagos
Meals included: Breakfast; Lunch

Day 17 San Cristobal Free Morning - Quito

Enjoy free time this morning before transferring to the airport of San Cristobal where you'll take a quick flight back to Ecuador's mainland. Upon arrival in Quito, you will be collected from the airport and transferred to the hotel.

Overnight: Sheraton Quito or similar, Quito, Ecuador
Meals included: Breakfast

Day 18 Quito Free Day

Today, enjoy a free day at leisure to explore Quito at your own pace or participate in an optional activity.

Optional Activity: Full-Day Quito City Tour

Enjoy a truly unique experience in the heart of Quito city and discover its history from a local eye as you walk around its narrow streets visiting the most iconic buildings. This includes the Golden Church, San Francisco Square and the Main Square. You'll visit Luis's local workshop "Cruz Verde", a well-known artisan whose family has prepared the local candy "colaciones" for the last 100 years. For lunch, you will have the opportunity to sit with locals and enjoy a tasty meal freshly prepared using local products and flavours. In the afternoon, you will walk on the colourful Ronda Street where you can enjoy a giant empanada before going to Panecillo Hill to enjoy a panoramic view of Quito. Please see current pricing in Important Information.

Please note

- *This optional activity includes hotel-to-hotel transport, local lunch and an English-speaking guide.*
- *This optional activity can also be enjoyed on Day 7 if you prefer.*

Optional Activity: Pichincha Volcano Cable Car

If you like heights and want a spectacular panoramic view of Quito and the snow-capped mountains that surround the city, the best option is to hop on a cable car. In a traditional cabin, you will be able to admire the whole city and the Pichincha Volcano. After ascending to 4,000 metres above sea level, you'll enjoy





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walking in the open air, hiking on various trails, enjoying views of the city or climbing the Pichincha Volcano. Please see current pricing in Important Information.

Please note:

- *This optional activity includes return hotel transfers and an English-speaking guide but doesn't include the cable car fee (subject to change).*
- *The weather can change suddenly, so it is advisable to wear the appropriate clothing, a windbreaker, non-slip shoes and comfortable clothing that protects against possible rain and cold wind.*
- *This optional activity can also be enjoyed on Day 7 if you prefer.*

Overnight: Sheraton Quito or similar, Quito, Ecuador

Meals included: Breakfast

Day 19 Quito, Ecuador - Australia (or New Zealand)

Today you will be transferred to Quito International Airport for your return flight back to Australia (or New Zealand).

Please note:

- *Due to limited flight availability between Australia (or New Zealand) and South America, some customers may experience a layover of up to 7 hours in Lima, Peru, or Santiago, Chile. Lounge passes can be purchased at your own expense.*
- *A Santiago stopover package is available for travellers who want to break up their journey in Chile on the way home. Please see the important information for further information.*

Meals included: Breakfast; In-Flight

Day 20 In Transit

Sit back, relax and reminisce on the memories created over the past weeks on your trip through South America.

Day 21 Arrive Australia (or New Zealand)

Once arrived in Australia (or New Zealand), make your own onward travel arrangements.

Please note: Due to flight scheduling, some travellers may arrive on Day 22.





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Itinerary 2

Day 1 Australia (or New Zealand) - Lima, Peru

Today you'll depart from Australia (or New Zealand) for Lima, Peru, to start your epic adventure. Upon arrival, a tour representative will be waiting to transfer you to the hotel where you can enjoy the remainder of your day at leisure.

Please note:

- Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers must be available to depart the day before. Flight times will be indicated on your final documents at least 4-6 weeks prior to departure.
- Some customers may experience an extended layover. Lounge passes may be purchased at your own expense.

Overnight: Costa Del Sol Wyndham Lima Airport or similar, Lima, Peru

Meals included: In-Flight

Day 2 Lima - Cusco - Sacred Valley

This morning you'll be transferred to the airport for your flight to Cusco, Peru. Upon arrival, you'll be met by a tour representative to drive onwards to the Sacred Valley, where you can enjoy lunch in a local restaurant (not included).

Afterwards, you'll travel to the village of Chincheros which is northwest of Cusco. This picturesque village was an important Inca centre and is known for the traditional Andean weaving techniques that are still used by its people. Wearing traditional clothes, the people of Chincheros meet in the Main Square to sell

colourful local handicrafts to visitors. Here you'll have the opportunity to learn about traditional weaving techniques and also do a bit of souvenir shopping.

You'll then travel onwards to Urubamba and check into the hotel before enjoying the remainder of the day at leisure.

Please note: For your stay in Aguas Calientes the following day, you will only be allowed to bring an overnight bag due to the luggage and space limitations on the expedition train. It is highly recommended to pre-pack a smaller bag with just the essentials needed for the overnight portion in Aguas Calientes. The remainder of your luggage will be securely kept with the tour operator in Cusco at no additional cost.

Overnight: Hotel Augusto Urubamba or similar, Urubamba, Peru
Meals included: Breakfast

Day 3 Sacred Valley - Aguas Calientes

This morning, you'll descend 1500 feet to the valley floor where you'll find yourself by the sacred Urubamba River and the village of Pisac. Here you'll enjoy a quick visit to a traditional market where you can browse and buy local souvenirs if desired.

Afterwards, you'll drive to the ruins of Pisac where you can explore the extensive ruins while taking in stunning views over the beautiful valley. Enjoy a guided tour of the Citadel of Pisac where you'll see temples, homes, altars, carvings, tunnels, caves and the famous Intihuatana ritual stone.

You'll then continue back towards Urubamba where there will be a stop for lunch (not included) before a short drive onwards to Ollantaytambo which is surrounded by the sacred mountains.



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The Itinerary

Itinerary 2

Here, you'll enjoy further exposure to Inca constructions such as the amazing temple of the sun, enormous blocks of perfectly carved rock, stone water fountains, stairs and terraces. You'll also have the chance to observe the beauty of the local people in their traditional dress.

In the afternoon, you'll transfer to Ollantaytambo Train Station (approximately 45 minutes) and board the expedition train bound for Aguas Calientes, a beautiful thermal town down the valley from the ancient citadel of Machu Picchu. The two-hour train journey is a memorable experience as you pass through river canyons and rolling hills before being met by your guide and transferred to the hotel upon arrival.

Overnight: Casa Andina Machu Picchu, Aguas Calientes, Peru
Meals included: Breakfast

Day 4 Grand Citadel Machu Picchu - Cusco

Begin the day with an early start, as you'll be collected from your hotel at approximately 05:40 to board the bus up to the citadel of Machu Picchu. There will be time for breakfast before your transfer this morning.

Passing through the gates of the ancient site, embark on a guided two-hour tour exploring the most iconic and remarkable areas of Machu Picchu. Highlights include the House of the Guardian, Intihuatana, Temple of the Sun, Sacred Plaza and other significant landmarks. As you wander through this extraordinary archaeological complex, take in sweeping views of the surrounding mountains, plunging gorges and the terraced slopes of the citadel itself.

Return by bus to Aguas Calientes, where you'll have time to relax and enjoy lunch (not included) before boarding the train back to Poroy. From there, continue by road to Cusco. On arrival, a tour representative will meet you at the station and transfer you to your hotel, arriving at approximately 19:00.

Optional Tour: Huayna Picchu

There is time for those with enough energy to climb Wayna (Huayna) Picchu, the mountain behind Machu Picchu. For many people, climbing Huayna Picchu is one of the highlights when visiting Machu Picchu. The climb itself is interesting as you will see how the Incas cut out steps from the rocks as you wind around the side of a mountain. This is your chance to marvel at the majestic sights of Machu Picchu from different angles! Please see current pricing in Important Information.

Please note: This additional trek requires a high/active level of fitness.

Overnight: Costa del Sol Wyndham or similar, Cusco, Peru
Meals included: Breakfast

Day 5 Cusco Free Day

After breakfast, enjoy a day at leisure to explore Cusco, the capital city of the Inca empire that is now the undisputed archaeological capital of the Americas, as well as the continent's oldest continuously inhabited city. You can choose to relax and explore the city at your own pace or participate in an optional activity.

Optional Activity: Classic Cooking Class



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Begin your experience with a 09:30 pickup from your hotel, heading to the vibrant San Pedro Market in Cusco. Known as one of the city's most fascinating markets, it bursts with colourful stalls offering fresh produce, meats, spices, handicrafts and souvenirs.

Before entering, meet your chef guide, who will explain the flow of the tour. Together, you'll wander through the market, learning about local ingredients, shopping tips, and Andean food traditions. Along the way, you'll help select the fresh produce that will be used later in your cooking class. Meeting stallholders and hearing their stories adds to the authenticity of the experience.

After the market visit, you'll head to a local restaurant, where you'll be provided with an apron and everything needed to cook. Under the chef's guidance, you'll prepare a traditional Peruvian dish using seasonal, organic ingredients sourced from communities around Cusco. Staples such as potatoes and corn often feature, along with other highlights of Andean cuisine.

Once the cooking is complete, the group will set the table and share the delicious dishes you've prepared together. After enjoying your meal, the activity concludes with time to return to your hotel (transportation not included). Please see the current pricing in the Important Information section.

Optional Activity: Folklore Show & Dinner

At 19:00, make your way to a restaurant near Cusco's central Plaza de Armas for an unforgettable evening. Indulge in a fabulous buffet dinner featuring a wide selection of traditional dishes, including meats, fish, vegetables, and exquisite desserts.

The culinary delights are sure to please every palate. As you dine, the evening comes alive with a vibrant traditional dance show. Immerse yourself in the rich culture of the Andes with folk and classical music performed on traditional instruments like the quena, charango, flute and zampona. For an even more memorable experience, you're welcome to join the dancers on the floor and become part of the celebration. It's an enchanting way to connect with the region's culture and traditions.

Please see the current pricing in the Important Information section.

Please note: Only one of the daytime optional activities may be chosen today, as they operate concurrently.

Overnight: Costa del Sol Wyndham or similar, Cusco, Peru
Meals included: Breakfast

Day 6 Cusco, Peru - Quito, Ecuador

Today you'll be transferred to the airport for your one-way international flight via Lima to Quito, the capital of Ecuador. On arrival, you will be welcomed and transferred to the hotel. In the evening, you'll meet your tour leader in the hotel lobby for a welcome briefing. At this time, you will discuss the details and any questions you may have regarding the upcoming journey through Ecuador and the Galapagos Islands before enjoying the remainder of the evening at leisure.

Overnight: Sheraton Quito or similar, Quito, Ecuador
Meals included: Breakfast





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Day 7 Quito Free Day

Today is yours free at leisure to enjoy Quito, the largest, best-preserved colonial city of America which was declared a UNESCO World Heritage Site in 1978. The city is considered the cultural capital of South America and is located on the equator in a valley at the foothills of the Pichincha Volcano so there's plenty to discover or you can take the opportunity to join an optional city tour (not included).

Optional Activity: Full-Day Quito City Tour

Enjoy a truly unique experience in the heart of Quito city and discover its history from a local eye as you walk around its narrow streets visiting the most iconic buildings. This includes the Golden Church, San Francisco Square and the Main Square. You'll visit Luis's local workshop "Cruz Verde", a well-known artisan whose family has prepared the local candy "colaciones" for the last 100 years. For lunch, you will have the opportunity to sit with locals and enjoy a tasty meal freshly prepared using local products and flavours. In the afternoon, you will walk on the colourful Ronda Street where you can enjoy a giant empanada before going to Panecillo Hill to enjoy a panoramic view of Quito. Please see current pricing in Important Information.

Please note: This optional activity includes hotel-to-hotel transport, local lunch and an English-speaking guide.

Optional Activity - Pichincha Volcano Cable Car

If you like heights and want a spectacular panoramic view of Quito and the snow-capped mountains that surround the city, the best option is to hop on a cable car. In a traditional cabin, you will be able to admire the whole city and the Pichincha Volcano.

After ascending to 4,000 metres above sea level, you'll enjoy walking in the open air, hiking on various trails, enjoying views of the city or climbing the Pichincha Volcano. Please see current pricing in Important Information.

Please note:

- *This optional activity includes return hotel transfers and an English-speaking guide but doesn't include the cable car fee (approximately \$10 USD per person, subject to change).*
- *The weather can change suddenly, so it is advisable to wear the appropriate clothing, a windbreaker, non-slip shoes and comfortable clothing that protects against possible rain and cold wind.*
- *This optional activity can also be enjoyed on Day 18 if you prefer.*

Overnight: Sheraton Quito or similar, Quito, Ecuador

Meals included: Breakfast

Day 8 Parque National Cotopaxi - Papallacta Hot Springs

Drive along the Pan-American Highway towards the highest active volcano in the world, Cotopaxi. The snow-capped volcano is surrounded by national park and is home to abundant plant life, rich fauna and Inca ruins. You will begin at the Interpretation Centre which is at the park entrance, before continuing across the paramo to Limpiopungo Lake. During a short walk around the lake, observe a variety of birds and enjoy the stunning views of the almost symmetrical cone of Cotopaxi.





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In the late afternoon, you will reach the luxury volcanic hot springs resort of Papallacta, where you will have the chance to relax at the spa resort surrounded by the view of the majestic Andean mountains.

Overnight: Papallacta Spa & Resort or similar, Papallacta, Ecuador

Meals included: Breakfast

Day 9 Termas - Otavalo Market – Sacha Warmi Project

The day starts with a unique scenic drive up the highlands where you will reach the Pan-American Highway that travels north to the world-famous indigenous town of Otavalo. Here, admire the endless number of handicrafts from the local people. Enjoy time to stroll along the narrow cobblestone streets, which are filled with Otavalo indigenous people wearing the traditional blue ponchos. Visit their handicraft market, with its wonderful textiles, native paintings, ceramics, jewelry, tapestries and more.

Later, you will head to Pijal, a small village located in the heart of the Andes where you will have an unforgettable cultural experience as you immerse yourself in the trust spirit of the South American Highlands. You'll spend time with local women from the village and learn about their lifestyle and knowledge of textiles and culinary traditions from past generations. You'll also get to help the locals prepare a local lunch using fresh products harvested the same day from the surrounding organic fields and share with them previous moments of conviviality.

Afterwards, learn more about the weaving process of their textiles. Don't miss the amazing opportunity to have the chance to give back by buying handmade scarfs.

Overnight: Hacienda Palmeras or similar, Otavalo, Ecuador

Meals included: Breakfast; Lunch

Day 10 Cuicocha – Mindo Cloud Forest

After breakfast, you'll explore the Cotacachi Cayapas ecological reserve to see the breathtaking scenery of the crystalline-clear waters of this active volcano and the amazing surrounding landscapes. At the end of an hour-long

hike along the rim of the Cuicocha Crater Lake, take a boat ride to the center of the crater to observe the activity of this volcano, watching bubbles coming up from the center of the caldera.

After, you will reach the little town of Mindo, nestled into the pristine cloud forest. Mindo is a village in the Andes Mountains. It's known for the many bird species, butterflies and orchids found in the surrounding cloud forest; it's a bird-lovers' paradise. This area is filled with a wide variety of plants and animal life-perfect for a nice introduction to the diversity of Ecuador. Mindo and its surrounding cloud forest are a birdwatcher's paradise, especially for hummingbirds! We will visit a chocolate distributor, where you can take a tour of the process of the cocoa, from harvesting the seed to the final product, like as a delicious brownie or a cup of real hot cocoa.

Overnight: El Septimo Paraiso or similar, Mindo, Ecuador

Meals included: Breakfast



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Day 11 Mindo Nambillo waterfall – Optional activities

Explore the pristine cloud rain forest of Mindo, crossing cable cars and hiking along waterfalls, surrounded by a lush green forest filled with toucans, hummingbirds and colorful birds. In the afternoon, you will have some free time to enjoy the several optional outdoor activities offered in this area. You can go whitewater rafting or tubing (several large inner- tubes tied together) as our steely-nerved guides steer you through thrilling rapids. Or try a canopy zip-line (sailing along one of 13 zip-lines over the beautiful canopy of the cloud forest.) One of the highlights of today is the visit to the butterfly nursery, where we watch gargantuan butterflies dry their wings after emerging from their jewel-like cocoons. You can dip your fingers into a banana concoction and then be thrilled as butterflies the size of birds land on your hands for a snack.

Please note: These optional activities are at your own expense and paid directly to the tour operator whilst on tour.

Overnight: El Septimo Paraiso or similar, Mindo, Ecuador
Meals included: Breakfast

Day 12 Pululahua Volcano – Middle of the World - Quito

This morning you will return to Quito, where you'll stop for a view of the Pululahua crater, the third largest inhabited volcano crater in the world, hosting more than 400 people. On the way back to Quito, you will visit the equator monument complex. Visiting the middle of the world is a mandatory stop once you are in Ecuador, you will have the opportunity to be able to stand on both sides of the hemispheres, north and south, at the same time and feel the neutral forces of the equator.

Afterwards, you'll continue back to Quito where you'll check into your hotel and enjoy the remainder of the evening at leisure.

Overnight: Sheraton Quito or similar, Quito, Ecuador
Meals included: Breakfast

Day 13 Quito - Baltra - Santa Cruz Island (Galapagos Islands)

After breakfast today, you will be transferred to the airport for your flight to the Island of Baltra in the Galapagos Islands. On arrival you will be picked up and transferred to Santa Cruz, a nearby island, crossing the narrow Itabaca channel by ferry before continuing by car. Your first stop will be at the highlands of Santa Cruz, the "Parte Alta", as the highlands are called in Spanish, are very lush and home to the iconic giant Galapagos tortoises. Here you will visit a private ranch where you will enjoy lunch before heading out on a walk in search of the giant tortoises.

During this visit, you will also visit lava tubes which are formed when the surface of a lava stream solidifies but the inside remains liquid and flows out like a river. After this tour, you will continue by private transport to the hotel where you will have a meet and greet with a local guide who will explain the following day's itinerary to you before you can enjoy the rest of the evening at leisure.

Overnight: Hotel Fiesta or similar, Puerto Ayora, Santa Cruz, Galapagos
Meals included: Breakfast; Lunch



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Day 14 Academy Bay Tour

Today, after breakfast, you will enjoy a half-day tour of Academy Bay where you can swim and snorkel with sea lions and all kinds of colourful fish. Here you can also see the blue-footed boobies who are resting at the edge of the cliffs. Afterwards, you can climb to a nearby viewpoint and, if you are lucky, you'll see white-tipped reef sharks swimming in the ocean below. You'll then take a walk to 'Playa de los Perros' where many sea iguanas can often be found resting in the sun. You'll find that the enormous cacti, the red colour of the rocks and the turquoise colour of the ocean make for great photo opportunities.

Please note:

- *It's recommended to pack sun protection, a bathing suit, a towel, a camera and comfortable walking shoes for today's tour.*
- *Optional snorkel equipment will be provided free of charge to anyone who wishes to use it.*

Overnight: Hotel Fiesta or similar, Puerto Ayora, Santa Cruz, Galapagos

Meals included: Breakfast

Day 15 Santa Cruz - Charles Darwin Research Station - San Cristobal Island

This morning you'll visit the Charles Darwin Research Station to learn more about many of the endemic species seen in the wild, as well as the ongoing conservation and management efforts on the Galapagos Islands. In the afternoon you will be met and transferred from the hotel to the dock of Santa Cruz from where you will take a boat (approximately 2 hours) to the island of San Cristobal.

Upon arrival at the dock in San Cristobal, you will be transferred to the hotel in the town of Puerto Baquerizo Moreno. Here you will have a meet and greet with another local guide who will explain the rest of your itinerary to you before you can enjoy the remainder of the evening at leisure on this stunning island.

Overnight: Hotel Galapagos Planet or similar, Puerto Baquerizo Moreno, San Cristobal, Galapagos

Meals included: Breakfast

Day 16 Isla Lobos Tour

After breakfast this morning, you will be met and transferred to a dock where you will take a short boat ride to the nearby Isla Lobos. During this boat trip, you will observe a lot of sea life before even setting foot on the island. Upon arrival, enjoy a guided tour where you will have the chance to observe frigate birds, blue-footed boobies and sea lions that all inhabit the island. Afterwards, you will have time for swimming or snorkelling in the beautiful waters.



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You'll then continue onwards to a nearby beach in San Cristobal where you may enjoy an included packed lunch and some time at leisure. The white coral beaches of San Cristobal are great for walking around, relaxing and swimming in the shallow waters before returning to Puerto Baquerizo Moreno.

Overnight: Hotel Galapagos Planet or similar, Puerto Baquerizo Moreno, San Cristobal, Galapagos
Meals included: Breakfast; Lunch

Day 17 San Cristobal Free Morning - Quito

Enjoy free time this morning before transferring to the airport of San Cristobal where you'll take a quick flight back to Ecuador's mainland. Upon arrival in Quito, you will be collected from the airport and transferred to the hotel.

Overnight: Sheraton Quito or similar, Quito, Ecuador
Meals included: Breakfast

Day 18 Quito Free Day

Today, enjoy a free day at leisure to explore Quito at your own pace or participate in an optional activity.

Optional Activity: Full-Day Mindo Cloud Forest's Waterfalls, Tubing & Coffee Tour

If you couldn't get enough of the Mindo Cloud Forest during your first visit, why not enjoy another full-day adventure exploring this amazing forest? You'll have an early start and be picked up from your hotel at approximately 05:30 to drive through beautiful landscapes before arriving in Alambi. You'll then hike to the Alambi Waterfall and enjoy a relaxing swim before heading to a

hummingbird bird sanctuary, one of the best hummingbird gardens in Quito. Afterwards, your adventure continues with water tubing in Mindo before enjoying a delicious traditional lunch. You'll then finish the day off with an amazing coffee tour learning about the process of harvesting and production before tasting authentic Ecuadorian coffee.

Optional Activity: Pichincha Volcano Cable Car

If you like heights and want a spectacular panoramic view of Quito and the snow-capped mountains that surround the city, the best option is to hop on a cable car. In a traditional cabin, you will be able to admire the whole city and the Pichincha Volcano. After ascending to 4,000 metres above sea level, you'll enjoy walking in the open air, hiking on various trails, enjoying views of the city or climbing the Pichincha Volcano.

Please note:

- *This optional activity includes return hotel transfers and an English-speaking guide but doesn't include the cable car fee (subject to change).*
- *The weather can change suddenly, so it is advisable to wear the appropriate clothing, a windbreaker, non-slip shoes and comfortable clothing that protects against possible rain and cold wind.*
- *This optional activity can also be enjoyed on Day 7 if you prefer.*

Overnight: Sheraton Quito or similar, Quito, Ecuador
Meals included: Breakfast





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Day 19 Quito, Ecuador - Santiago

Today, at the appropriate time, you will be transferred to the airport for your onward flight to Santiago. Once you arrive in Santiago, you will be met by your tour representative and transferred to the hotel, where you can enjoy the evening at leisure.

Overnight: Le Méridien Santiago or similar

Meals included: Breakfast

Day 20 Santiago Free Day

Today you'll have the day at leisure to independently explore Santiago.

Overnight: Le Méridien Santiago or similar

Meals included: Breakfast

Day 21 Santiago - Easter Island

Today, at the appropriate time, you will be transferred to the airport in preparation for your flight to Easter Island.

Once you arrive, you'll be met by a tour representative and transferred to the hotel.

If your flight arrives before the check-in time, you will be able to store your luggage until the room is available.

Easter Island, or Rapa Nui, is a remote volcanic island in the Pacific Ocean, famous for its nearly 900 monumental moai statues. These massive stone figures, carved by the island's Polynesian inhabitants between the 13th and 16th centuries, remain a mystery in terms of their exact purpose and transportation.

Beyond its rich archaeological heritage, Easter Island offers stunning landscapes, including volcanic craters, pristine beaches, and ancient petroglyphs and is a UNESCO World Heritage Site. Spend 3 nights at leisure on Easter Island, where you can choose to independently explore or participate in optional activities on offer.

Please note: The Easter Island portion of the trip is self-guided.

Overnight: Puku Vai Hotel or similar

Meals included: Breakfast

Day 22 Easter Island

Today, you'll have the day at leisure to independently explore Easter Island, or you can choose to participate in an optional activity:

Please note: These activities can be chosen for either Day 22 or Day 23 of the itinerary.

Optional Activity: Orongo Village Tour

Today, visit the Ana Kai Tangata cave, where stylised birds are drawn on one of the walls, representing the Manutara (terns), whose precious egg was the centre of the annual "bird man" competition. Go to the Vinapu sector, an archaeological site characterised by its large basalt slabs, carefully crafted to fit, similar to the Inca constructions of Cusco. Also, visit the Rano Kau Volcano, a beautiful place with a lagoon with small cattail islands and abundant vegetation and microfauna. Next, visit the ceremonial village of Orongo, where the "bird man" ceremony was held, which designated the spiritual and political chief to





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serve alongside the king for one year. This sacred character, with the body of a shrunken man and a large bird-like beak, is sculpted on a large number of engraved stones.

Difficulty level: Easy **Recommendations:** Waterproof jacket (winter), comfortable shoes for walking, sunscreen and comfortable clothes.

Optional Activity: Ahu Akivi Half-Day Tour

This half-day excursion takes you to explore a site featuring three Tahai ceremonial platforms, all meticulously restored in 1974. Among them is Ko Te Riku, notable for being the only Moai with restored eyes, along with Tahai and Vai Ure. Here, remnants of a houseboat, a stone house, and a jetty constructed from rocks can also be observed. Then journey to Ahu Akivi, a significant archaeological site showcasing a row of seven meticulously restored statues. According to legend, these statues represent the first explorers who arrived in Rapa Nui, sent by King Hotu Matua. Concluding the tour, you'll visit Puna Pau Quarry, the exclusive source of the red stone utilised in crafting the Pukau, or topknots, of the Moai sculptures.

Difficulty level: Easy

Recommendations: Waterproof jacket (winter), comfortable shoes for walking, sunscreen and comfortable clothes.

Optional Activity: Anakena Full Day Tour

Journey along the southeast and northeast coasts of the island, visiting Ahu Akahanga, where we will find very well-preserved remains of what was an ancient Rapa Nui village. Continue to Rano Raraku, one of the most important and extraordinary

archaeological sites on the island. In that volcanic quarry, the moai were carved, and hundreds of them can be seen. After the tour, we will have lunch in a picnic area on the slopes of this volcano. Then, on to the Ahu Tongariki platform, the largest ceremonial structure built on Easter Island and one of the most surprising. It is one of the most famous postcards on the island, with its 15 enormous moai. Next, Ahu Te Pito Kura showcases the largest Moai ever erected—standing 10 meters tall and weighing 85 tons—alongside a spherical stone known as Te Pito o Te Henua, or "the navel of the world," believed to have been brought by King Hotu Matua. Finally, arrive at Anakena beach, with its white sands, pristine water and tropical palm trees. In this area, there are important archaeological remains due to their state of conservation, such as the Ahu Nau Nau platform. At that beautiful beach, there will be time to enjoy and relax before returning to the hotel.

Difficulty level: Easy, except for the Rano Raraku volcano, medium difficulty.

Recommendations: Waterproof jacket (winter), comfortable shoes for walking, sunscreen, and comfortable clothes. A boxed lunch will be provided, including a sandwich, hard-boiled egg, nuts, a cereal bar, fruit, and one refill of water.

Overnight: Puku Vai Hotel or similar

Meals included: Breakfast



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Day 23 Easter Island

Today is your full-day before departing after an in-depth adventure discovering Peru, Bolivia & Chile. You'll have the day at leisure or alternatively you can choose to participate in one of the optional activities as outlined from the previous day.

Overnight: Puku Vai Hotel or similar

Meals included: Breakfast

Day 24 Easter Island - Australia (or New Zealand)

Today, at the appropriate time, you will be transferred to the airport in preparation for your return flight to Australia (or New Zealand).

Meals included: Breakfast

Day 25 In Transit

Sit back, relax and reminisce on the memories created over the past weeks in South America.

Meals included: In-Flight

Day 26 Arrive Australia (or New Zealand)

Once arrived in Australia (or New Zealand), make your own onward travel arrangements.

Please note: Due to flight scheduling, some travellers may arrive on Day 27.

Meals included: None

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

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Call our friendly team on 1300 158 912



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Tour Inclusions

HIGHLIGHTS

- Embark on a small group tour to uncover South America's iconic beauty and cultural treasures
- Discover the beauty of Peru's Sacred Valley and the Inca ruins of Ollantaytambo, featuring the renowned Temple of the Sun
- Learn about traditional Andean weaving techniques in the village of Chincheros
- Experience a guided tour of a traditional market and the picturesque ruins of Pisac
- Visit one of the 7 Wonders of the World, Machu Picchu
- Explore the archaeological sites of the Inca empire in Machu Picchu on a guided tour
- Choose to discover the 'Imperial City' of Cusco on a day free at leisure
- Enjoy a day at leisure in the UNESCO World Heritage Listed city of Quito, Ecuador
- Travel to the 'middle of the world' and stand on both sides of the Northern and Southern hemisphere
- Traverse the magnificent wonders of the Mindo Cloud Forest
- Sail along the crystalline-clear waters of Cuicocha Crater Lake
- Relax in Papallacta's geothermal hot springs in the Andes Mountains
- Marvel at the Cotopaxi Volcano, one of the world's highest snow-capped volcanoes
- Island hop through the breathtaking Galapagos Islands
- Search for Galapagos tortoises in the wild
- Snorkel amongst sea lions and spot sea iguanas in Academy Bay
- Discover the beauty of Isla Lobos on a half-day tour

FLIGHTS

- Return international full-service flights (economy class), departure city surcharges may apply. (Excludes Trip Only option)
- One internal flight (economy class) in Peru from Lima to Cusco
- One international flight (economy class) from Cusco, Peru to Quito, Ecuador
- Two internal flights (economy class) in Ecuador from Quito to Baltra, and San Cristobal to Quito

ACCOMMODATION

- 11 nights of quality 3 and 4-star accommodation
- 7 nights of 5-star hotel accommodation

DINING

- 21 meals including a traditional Ecuadorian lunch

ESSENTIALS

- English-speaking tour leaders and guides
- Airline taxes and surcharges
- National park entrance fees (unless otherwise specified)

TRANSPORT

- Transportation by private air-conditioned vehicles
- Return expedition train tickets to Aguas Calientes
- Return bus tickets from Aguas Calientes to Machu Picchu
- Shared marine transportation and activities throughout the Galapagos Islands

TRANSFERS

- Return airport transfers (Excludes Trip Only option)



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Tour Inclusions

ITINERARY 2: EASTER ISLAND EXTENSION

Includes the following in addition to itinerary 1:

HIGHLIGHTS

Visit Rapa Nui (Easter Island), a remote volcanic island in the Pacific Ocean

Spend three nights at leisure exploring Easter Island, famous for its nearly 900 monumental moai statues

Witness stunning landscapes including volcanic craters, pristine beaches, and ancient petroglyphs

Observe a blend of Polynesian and Latin cultures

Participate in optional activities to discover the island's highlights (additional charges apply)

FLIGHTS

Internal flight (economy class) from Quito, Ecuador to Santiago, Chile

Internal flight (economy class) from Santiago to Easter Island

ACCOMMODATION

1 night of quality hotel accommodation in Santiago, Chile

3 nights of quality hotel accommodation on Easter Island

DINING

Includes daily breakfast

TRANSFERS

Return airport transfers

Important Information

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer, you are bound by the [General Terms and Conditions](#) and the specific terms and conditions outlined in this Important Information.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Our Policies

Cancellation & Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent:** TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the

Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- **each booking is unique:** our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- **changes/modifications to your booking may not be possible:** once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.
- **Travel Offers are a package:** our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.
- **our Travel Offers are generally non-refundable:** in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click [here](#).

General Terms & Conditions

By placing your booking with us, you acknowledge and agree to our [Terms & Conditions](#), [Privacy Policy](#) and [Cancellation Policy](#).

Offer Essentials

This travel offer is valid for travel on selected dates until the 2nd of November 2027.

This travel offer is priced per person based on a twin share.

Single Traveller Supplement

For solo travellers, a mandatory single supplement applies.

- Standard Itinerary: \$1,950
- Extension Itinerary: \$2,805

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

Departure Dates & Surcharges

See checkout for live dates and availability.

Flights

(Flight information for options excluding Trip Only)

Departure Cities

Sydney, Melbourne, Brisbane*, Adelaide*, Perth* or Auckland

Departure City Surcharges

- Brisbane: \$250 per person
- Adelaide: \$350 per person
- Perth: \$550 per person

International Full-Service Airline(s)

- Cabin Class: Economy class

Please note:

- *We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.*
- *From Australia or New Zealand, the flying journey to your destination may take up to 35 hours, with up to 3 stops. This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once available.*

Internal Airline(s) Used

- Cabin Class: Economy class.

Route

Important Information

- Lima to Cusco (Peru)
- Cusco, Peru to Quito, Ecuador
- Quito to Baltra (Ecuador)
- San Cristobal to Quito (Ecuador)

Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

Arrive Early & Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

Arrive Early

Lima, Peru - From \$300 per person, subject to availability.

Stay Behind

Quito, Ecuador - From \$300 per person, subject to availability (Itinerary 1 only).
Santiago, Chile From \$300 per person, subject to availability.

Please note:

• Exclusions:

This fee does not include extra nights' accommodation, meals or airport transfers.

• Internal Flights:

If you select to Arrive Early or Stay Behind in a city other than the one where the tour starts or ends, the package will include an internal flight to your destination. If you wish to forfeit this flight, please advise our friendly team at the time of purchase. Please note that the cost does not change when you choose to forfeit your connecting flight.

• Cancellations & Changes:

Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

• High Season:

A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

• + 60 Days:

You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.

• Estimated Dates:

Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.

• High season surcharges apply to flights departing between the below date ranges:

1 December 2025 - 31 January 2026
3 April 2026 - 20 April 2026
26 June 2026 - 17 July 2026
18 September 2026 - 9 October 2026
12 December 2026 - 26 January 2027

Stopover Packages

- Santiago, Chile
Includes:
 - 2, 3 or 5 nights in 4-star accommodation
 - Daily breakfast
 - Return airport transfers

For pricing, please refer to the payment cart at checkout.

Please note:

- *When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.*

- *When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.*
- *When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.*
- *Stopover packages are subject to availability.*
- *In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.*

Trip Only Option

If you choose to remove international flights from your package, your holiday may be shorter, as travel days for flights are not included in the Trip Only package. You will receive an email confirmation when minimum numbers have been met and the departure is guaranteed. We recommend making further travel arrangements, such as flights, after you have received confirmation of a guaranteed departure. TripADeal assumes no liability for financial losses incurred due to travel arrangements made prior to confirmation of guaranteed departure.

Note: The Trip Only Package does not include return international airfares or airport transfers. At the conclusion of the tour, you will be responsible for booking your own onward travel.

Click here for full Trip Only [terms and conditions](#) (see section 4.1)

Accommodation

Accommodation Used Itinerary 1

3 & 4-Star Properties (Self-Rated)

- Lima, Peru: Costa Del Sol Wyndham Lima Airport or similar.
- Urubamba, Peru: San Agustin Urubamba, San Agustin Recoleta, Hotel Agustos Urubamba or similar.

Important Information

- Aguas Calientes, Peru: Casa Andina Machu Picchu or similar.
- Cusco, Peru: Hotel Costa Del Sol Wyndham Cusco or similar.
- Otavalo, Ecuador: Hacienda Palmeras, Las Palmeras Inn or similar.
- Papallacta, Ecuador: Termas de Papallacta (Spa resort), Guango Lodge or similar.
- Santa Cruz, Galapagos: Hotel Fiesta, Galapagos Inn Casa de Judy, Hotel Silberstein or similar.
- San Cristobal, Galapagos: Hotel Galapagos Planet, Arena Blanca Hotel, La Zayapa Hotel or similar.

5-Star (Self-Rated)

- Quito, Ecuador: Sheraton Quito or similar.
- Mindo, Ecuador: El Septimo Paraiso, Terra Bambu Lodge or similar.

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Accommodation Used Itinerary 2

Same as Itinerary 1, plus:

4-Star (Self-Rated)

Santiago, Chile: Le Méridien Santiago or similar

3-Star Properties (Self-Rated)

2026: Easter Island, Chile: Puku Vai Hotel or similar
2027: Easter Island, Chile: Taha Tai Hotel or similar

Extra Nights

Not available.

Maximum Room Capacity

2 people.

Child Policy

- No child discounts. The full price applies to all children travelling with their parents.
- Valid for children 8 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.

Triple Share

Not available.

Bedding Configuration

Twin or double (subject to availability).

General Information

Minimum group size 6, maximum group size 15 per vehicle.

Optional Tours/Activities Itinerary 1

- Day 4: Wayna Picchu - \$135 per person
- Day 5: Folklore Show and Dinner - \$50 per person
- Day 5: Classic Cooking Class - \$160 per person
- Day 7 & 18: Full-Day Quito City Tour - \$85 per person
- Day 7 & 18: Cable car tour to Pichincha Volcano - \$95 per person

Optional Tours/Activities Itinerary 2

Same as Itinerary 1, plus:

- Day 22 or 23: Orongo Village Tour - \$380 per person
- Day 22 or 23: Ahu Akivi Half-Day Tour - \$380 per person
- Day 22 or 23: Anakena Full Day Tour - \$580 per person

Optional Tours/Activities Available For Purchase On Tour

- Day 9: Water Tubing (Mindo Cloud Forest) - \$25 USD per person
- Day 9: Canopy Ziplining (Mindo Cloud Forest) - \$25 USD per person
- Day 9: Orchid Farm (Mindo Cloud Forest) - \$5 USD per person
- Day 9: Butterfly Farm (Mindo Cloud Forest) - \$10 USD per person

Please note:

- *The optional tours listed above must be purchased on checkout or over the phone before submitting your passenger information form (subject to availability).*
- *Some tours require minimum numbers to operate.*
- *Prices are based per person, are subject to availability, time permitting and weather conditions, and are payable directly to the tour operator in the currency specified*

Exclusions

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Recommended gratuities (it is recommended to tip \$10 USD per person/day when tour or transfer services are provided)
- INGALA Transit Control Card (Galapagos) - \$20 USD per person (subject to change)
- National Park Entrance Fee (Galapagos) - \$200 USD per person (subject to change)
- Optional activities/tours
- Personal expenses
- Travel insurance
- Mandatory city tax

Please note: Return international flights and transfers to and from the tour are not included in the Trip Only option.

Other Important Information

INGALA TRANSIT CONTROL CARD (GALAPAGOS)

INGALA, the Ecuadorian governmental agency that regulates all things pertaining to the Galapagos Islands issues a "Transit Control Card". This card is designed to help control immigration to the islands. INGALA has instituted the transit control card is to help keep track of who is visiting the islands. Visitors must go to a booth in the airport with their plane tickets before they board their flight to get the card, which costs around \$20 USD per person. The card is returned at the end of the trip.

Please note: This fee is subject to change.

Important Information

NATIONAL PARK ENTRANCE FEES (GALAPAGOS)

All tourists visiting the Galapagos Islands must pay an entry tax to visit the archipelago. The amount of this entrance fee depends on the age and nationality of the tourist. Most foreign tourists including Australians over the age of 12 pay \$200 USD per person. For some, this entry tax may seem a bit high, but it is important to keep in mind that these fees are helping to protect the wonderful islands.

Please note: This fee is subject to change.

TOUR GUIDE VS. TOUR LEADER

Tour Guide

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Tour Leader

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available

when required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Lima, Peru

Lima is usually described as mild and warm throughout the year without noteworthy rain making Lima one of the driest capitals in the world. The average temperatures range from 18°C to 28°C.

Cusco, Peru

Cusco has a subtropical highland climate due to its elevation (3500m above sea level). It is generally dry and temperate, with two defined seasons. The dry season lasts from May to August, with abundant sunshine and occasional night time freezes; July is the coldest month with an average of 9.7°C. The wet season lasts from December to March, with night frost less common; November averages 13.3°C. Although frost and hail are common, the only snowfall ever recorded was in June 1911. Temperatures usually range from 0.2°C to 20.9°C.

Quito, Ecuador

The Quito lies on 2832 metres above sea level. They generally experience two seasons in Quito, summer/dry season and winter/wet season. Their dry season generally is experienced from June to September and their wet season goes from October to May, bringing warmer temperatures, rain and higher humidity. In Quito, the average annual temperature is 13.9 °C. Precipitation here is about 1273 mm per year. With an average of 14.1°C, May is the warmest month. The lowest average temperatures in the year occur in June when it is around 13.6 °C.

Santa Cruz (Galapagos Islands), Ecuador

No time of year is too hot or too cold to enjoy the Galapagos, but the climate is not exactly the same throughout. June through December is considered the cooler months in terms of both the air and water. This is also the time of the dry season, where the highlands of the major islands are kept lush but the beaches and flatlands receive very

little rain. Blue skies interrupted by sparse and sporadic afternoon showers are the norm.

Santiago, Chile

Santiago has a Mediterranean climate with hot, dry summers (up to 35°C) and mild, wet winters (around 14°C). Most rain falls from May to August.

Easter Island, Chile

Easter Island has a subtropical climate with warm summers (up to 28°C), mild winters (15°C), and year-round humidity. Rainfall is spread throughout the year, peaking in April–June.

FLIGHTS

Seat Selection & Frequent Flyer Points

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Passport Validity

Customers must provide valid passport details either at the time of purchase or no later than 120 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

COACH TOUR

Meals

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Important Information

Luggage

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

OTHER

Mobility

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Fitness Level Required

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!

A moderate level of fitness will be required. Expect a moderate pace of touring with a focus on guided tours that may include full days with extended activity, guided city tours or nature walks. You will require a general level of fitness for unassisted navigation of stairs and inclines, longer distances with possible periods of standing when visiting sites, walking on sloping, uneven ground or elevations. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance.

Please note: Many areas may be inaccessible to wheelchairs or mobility scooters, where the unassisted use of personal walking sticks and other aids may be required. Although some assistance may be available, every traveller should be self-reliant during all aspects of their travel.

Rainbow Mountain Trek (Optional Activity): Active

The Rainbow Mountain Trek is a challenging yet rewarding adventure, suitable for those with a good fitness level who exercise regularly. This trek involves hiking at high altitudes, navigating uneven terrain for several hours. Participants should be prepared for steep ascents and

the effects of altitude. Recommended for active travellers with prior trekking experience and a reasonable level of endurance, this trek offers breathtaking views of the vibrant Rainbow Mountain and its surrounding landscapes

Please note:

- *It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance requirements to ensure this tour is right for you.*
- *If you have any concerns, please consult your healthcare provider prior to purchase/travel.*

High Altitude Sickness

Altitude sickness can occur at high elevations when the body receives less oxygen. It can affect anyone, regardless of age or fitness, with symptoms such as headache, nausea, dizziness, fatigue and shortness of breath.

Tips to help prevent altitude sickness:

- Stay well hydrated and eat light, high-carbohydrate meals.
- Avoid overexertion during the first 24–48 hours at high altitude.
- Limit alcohol and avoid smoking.
- Consult your healthcare professional about preventive medications or your suitability for travel to high-altitude areas.

Local tour providers are trained in first aid, including high-altitude care, and have oxygen available for guests if needed. Medications are also readily available in Cusco.

Please note: Inoculations may be required to enter the country visited, along with re-entry into Australia after your visit. It is your responsibility to consult with your travel doctor for up-to-date medical travel information well before departure.

Yellow Fever

A valid international certificate of vaccination against Yellow Fever is required in many countries. You may need

to present this on arrival at the airport or border crossing. Some countries will refuse entry if you are unable to present your certificate. It's also common for your home country to request a Yellow Fever certificate upon arrival. You must check with your doctor well before leaving home about the Yellow Fever requirements for the countries you'll be visiting.

Gratuities/Tipping

Land

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is \$10USD per person per day. This covers the guide/leader and the driver and will be collected on tour.

Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

Sightseeing

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Wildlife

TripADeal cannot guarantee animal sightings. Wildlife are unpredictable and factors such as weather conditions, predatory fear and animal movements can impact sightings.

Shopping

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need

Important Information

assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our [Terms and Conditions](#) regarding shopping for further information.

Visas

New Zealand (Transiting)

If you do not hold an Australian passport you may be required to obtain a transit visa. Some flight routes make a stop in New Zealand and you may be required to obtain a transit visa to board your flight. It is the passengers' sole responsibility to seek advice on the correct visa and take appropriate action to ensure they have the correct visa prior to departure. Failure to do so may result in denied boarding and or refusal of entry to the country by the local authorities and immigration department. We strongly advise you to carefully review your flight tickets and then contact your respective consulate or a visa agency to confirm the necessary visa regulations and acceptable forms of personal identification for your transit.

Peru & Ecuador

Tourist visas for Peru and Ecuador are not required if travelling on an Australian Passport.

Chile (Itinerary 2)

As of 17th September 2025 tourist visas for Chile are not required if travelling on an Australian Passport. You can stay in Chile for up to 90 days without a visa. If you're unsure whether you need a visa, [contact the nearest embassy or consulate of Chile](#).

United States (Transiting)

If travelling on an Australian passport, an ESTA (visa waiver) for the USA is a strict requirement when travelling to or flying through the USA. Once a USA ESTA visa waiver is issued it is valid for 2 years or until your passport expires (whichever is sooner) and will allow multiple entries into the USA. For information on ESTA eligibility or to apply, please visit: <https://esta.cbp.dhs.gov/esta/>

Please note: Due to recent changes to USA immigration policies, TripADeal recommends all travellers visit US Customs & Border Protection.

Important:

- *Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.*
- *Visa rules may have changed since Covid-19. Some countries and airlines may require you to obtain an additional visa before arrival. Please check with the nearest embassy, consulate or immigration department of the destination you're entering.*

Please note:

- *Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*
- *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.*

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit <https://www.tripadeal.com.au/travel-insurance>

Schedule Of Fees

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - \$100 AUD per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

If the incorrect name has been provided, charges of \$100 AUD per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Supplier Fees

In the event the tour package you have purchased is unable to proceed, and/or a travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.