



Indonesia's Komodo & Flores Islands

KELIMUTU NP • KOMODO NP • UBUD

The Offer

Take an incredible adventure to discover the best of Indonesia on an unforgettable 12-day small-group tour. Throughout these tropical destinations, you'll have the chance to immerse yourself in a blend of stunning natural landscapes, rich biodiversity and unique cultural experiences.

Your intrepid journey begins in Nusa Dua, Bali, where you'll take part in a walking foodie tour to learn about the history of rice, sample delicious local delicacies and more. Catch an internal flight to Ende, Flores, where you will pass by remote villages, lush forests and expansive rice fields on your way to Moni. Wake early for an easy guided trek up Mount Kelimutu to see the breathtaking tri-coloured volcanic lakes which are a mesmerising sight as the sun rises. Then head to Penggajawa to enjoy a picnic lunch on the smooth blue pebbles of Blue Stone Beach. Afterwards, take in views from the crater rim of Wolobobo Hill, interact with the indigenous communities in Luba Village and soak in the mineral-rich pools of Soa Hot Spring.

Visit a traditional market in Ruteng, stop at Cancar to see the Spider Web Rice Terrace and watch a magical sunset over the Flores Sea from Labuan Bajo. Head to the UNESCO

World Heritage-listed Komodo National Park where you'll climb up to a majestic viewpoint on Padar Island, spot rare Komodo Dragons with a local ranger and take a short boat ride to the spectacular Pink Beach. You'll also enjoy swimming at Taka Makassar, keeping an eye out for wild manta rays at Manta Point, snorkelling in the clear waters of Kanawa Island and more. Your adventure then takes you to Batu Cermin, a fascinating cave renowned for its mirror stone formations, before catching an internal flight to Denpasar, Bali. Transfer to the lush oasis of Ubud for time at leisure to explore cultural temples, join an optional cooking class, shop for traditional crafts and more.

This once-in-a-lifetime tour includes return international flights, two internal flights, 10 nights of accommodation, 12 meals including daily breakfast, and more.

Want more? Add extra days to your itinerary with Arrive Early and Stay Behind in Denpasar, Indonesia packages.

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

Updated: 28 Jul 2025 11:23:51

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Call our friendly team on 1300 158 912

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12-DAY TOUR PACKAGE | INDONESIA'S KOMODO & FLORES ISLANDS

The Map



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12-DAY TOUR PACKAGE | INDONESIA'S KOMODO & FLORES ISLANDS

The Itinerary

Day 1 Australia (or New Zealand) - Bali, Indonesia

Today, you'll fly from Australia (or New Zealand) to Bali, Indonesia. Upon arrival, a representative will be waiting to transfer you to the hotel in Nusa Dua where you can enjoy the remainder of the day at leisure.

Overnight: Nusa Dua Beach Hotel or similar

Meals included: None

Day 2 Denpasar Foodie Walking Tour

Enjoy the morning at your own leisure to explore the beaches and plentiful markets in Denpasar or relax poolside in this tropical oasis. In the afternoon you'll be picked up for a guided foodie tour, discovering traditional Indonesian dishes in the heart of Denpasar. On this tour, you'll learn about the history of rice and the cultural influence on cuisine in Indonesia. You'll enjoy food sampling at five venues and have the opportunity to learn about a variety of delicious delicacies. After the tour, you'll be returned to the hotel where you can enjoy the remainder of the evening at leisure.

Overnight: Nusa Dua beach Hotel or similar

Meals included: Breakfast

Day 3 Denpasar, Bali - Ende, Flores - Moni, Flores

Today, at the appropriate time, you will be collected from the hotel and transferred to the airport for your flight to Ende, on the island of Flores. Once you've arrived in Ende, you will be met by a tour representative and transferred to Moni. Surrounded by lush hills and rice terraces, Moni serves as a gateway to the famous Kelimutu National Park, home to the mesmerising Kelimutu volcanic lakes. On the way to Moni, you'll pass by small villages, lush forests and expansive rice fields. Once you arrive in Moni, you'll check in and enjoy the remainder of the day at your own leisure.

IMPORTANT

: Due to the limited availability of accommodation in Flores, please be advised that whilst we are committed to delivering the best quality and comfort to our customers whilst on tour, the accommodation on Flores is simple with basic amenities. You will have a private ensuite but it is important to note that Flores is a less developed tourist destination, resulting in fewer accommodation options.

Overnight: Kelimutu Ecolodge or similar

Meals included: Breakfast



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The Itinerary

Day 4 Mount Kelimutu Crater Lakes, Moni - Bajawa, Flores

This morning is an early start as you'll wake up at approximately 04:00 to get ready for your trip to Kelimutu. But it's well worth it as you'll arrive at the entrance to commence the trek to the viewpoint. The trek is approximately 30-45 minutes long and an easy trek consisting of marked pathways and stairs. You'll then reach the summit before sunrise to witness the breathtaking view as the sun lights up the three coloured crater lakes. Enjoy spending time here admiring the sunrise before heading back to the hotel for breakfast.

After breakfast, you'll head in the direction of Bajawa on an approximately 175-kilometre travel day. Along the way, you'll make several stops including visiting Wologai which is nestled in the highlands of Flores, Indonesia. It's a captivating traditional village that offers a glimpse into the rich cultural tapestry of the region, known for its well-preserved traditional houses adorned with intricate carvings and vibrant textiles which reflects the indigenous Lio people's unique way of life. The next stop is at Penggajawa situated along the pristine coastline where you'll see the breathtaking Blue Stone Beach which is renowned for its smooth blue pebbles and stones. You'll stop here for a simple picnic-style lunch as restaurants are few and far between on today's journey, before continuing on to Bajawa.

Overnight: Hotel Silverin Bajawa or similar
Meals included: Breakfast

Day 5 Wolobobo Hill - Luba & Bena Village - Soa Hot Spring

Today's adventure begins after breakfast with a trip to Wolobobo Hill, which is a perfectly formed crater rim created after an eruption 10,000 years ago. Here you can enjoy the breathtaking view over the surrounding countryside including Mount Inerie and Mount Ebulobo volcanoes, the oddly shaped Batu Jaramasih hill and Bajawa town.

Afterwards, you'll head to Luba Village, a traditional village characterised by thatched-roof houses that are surrounded by vibrant greenery. From here you'll take a short walk to Bena Village, renowned for its distinctive conical-shaped thatched-roof houses that are each adorned with intricate carvings. Your destination for the day is Soa Hot Spring, a natural thermal hot spring with mineral-rich pools that are set against a backdrop of tropical foliage where you can sink into the serenity before heading back to the hotel where you can enjoy the remainder of the day at leisure.

Overnight: Hotel Silverin Bajawa or similar
Meals included: Breakfast

Day 6 Bajawa - Ruteng

Today, after breakfast, you'll leave Bajawa for Ruteng on an approximately 145-kilometre travel day. Along the way you'll be rewarded with views of Lake Ranamese, Mount Ranaka, ricefields, coffee plantations and forests of candlenut trees and bamboo. You'll also stop in the village of Aimere, known for its traditional production of 'arak' which is a local distilled spirit made from palm sap.



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The Itinerary

Once you arrive in Ruteng, your guide will take you to visit a traditional market before you enjoy the remainder of the day at leisure.

Overnight: Sky Flores or similar
Meals included: Breakfast

Day 7 Ruteng - Labuan Bajo

Today you'll continue heading west across the island of Flores, approximately 135 kilometres, to Labuan Bajo which is the gateway to exploring Komodo National Park. On the way to Labuan Bajo, you'll stop at Cancar to see the Spider Web Rice Terrace named for its intricate, spider-web-like pattern. This traditional Lingko rice terrace is a testament to the ancient agricultural practices of the Manggarai people. You'll then arrive in Labuan Bajo in time to enjoy the beautiful sunset over the Flores Sea where you can enjoy the remainder of the evening at your own leisure.

Overnight: Puri Sari Beach Hotel or similar
Meals included: Breakfast

Day 8 Komodo National Park

Today you'll embark on a full-day tour exploring the highlights of the iconic Komodo National Park with lunch also being provided during the tour. Your first stop within the park is Padar Island, a mostly savanna-covered landscape that's fringed by bright green-capped mountains. On Padar, you'll have the chance to climb up to the majestic viewpoint overlooking the various bays of the island. The walk to the viewpoint is approximately a 45-minute climb up and a 30-minute climb down over uneven surfaces.

Afterwards, you'll visit the UNESCO World Heritage Site of Komodo Island which is home to the rare Komodo Dragon, the largest living lizard species in the world. Weighing over 100 kilograms and stretching over 3 metres, Komodo Dragons are known to only be found in Indonesia and have been on earth for over 50,000 years. On the island, you will join a ranger for an approximately 45-minute walk to see the Komodo Dragons in their natural habitat.

A short boat ride away, you'll make your way to Pink Beach which boasts very rare baby-pink sand which gets its colouration from the shelled organisms known as Foraminifera that produce a red pigmentation on the coral reefs. The real treat is underwater where a vast reef with a variety of aquatic life awaits. You'll then continue on your tour, stopping at Taka Makassar which is an island smaller than a soccer field that's known for its crescent shape and shallow waters, perfect for swimming and snorkelling. You may be lucky enough to spot some sea turtles in its turquoise waters!

You'll then stop at Manta Point, an unforgettable spot where you may get the chance to see a squadron of manta rays playing in the shallow waters. The final stop on your full-day tour concludes at Kanawa Island, a picturesque island with exceptionally calm and clear waters perfect for swimming and snorkelling. After a day of exploring, you'll be transferred back to your hotel where dinner will be served and the remainder of your evening will be at your own leisure.

Please note:

- The route may be adjusted based on weather and ocean conditions.





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The Itinerary

- If you wish to participate in the walk in Padar, sturdy shoes are required for safety.
- If you wish to go snorkelling, a fee of 60,000IDR (AUD \$6) is payable directly to your tour guide.

Overnight: Puri Sari Beach Hotel or similar

Meals included: Breakfast; Lunch; Dinner

Day 9 Batu Cermin, Labuan Bajo - Ubud, Bali

This morning you'll head to Batu Cermin, a fascinating cave renowned for its mirror stone formations. The name "Batu Cermin" translates to "Mirror Rock" and the cave earned its title due to the reflective quality of its limestone walls.

Afterwards, at the appropriate time, you'll be transferred to the airport for your flight to Denpasar. Once you arrive in Denpasar you'll be met by a tour representative and transferred to your hotel in Ubud where you can enjoy the remainder of the day at leisure.

Overnight: Arma Museum & Resort or similar

Meals included: Breakfast

Day 10 Ubud Free Day

Today you have the day at leisure to explore the beauty of Ubud or you can choose to join an optional tour.

Optional Tour: Balinese Cooking Class

This morning's cooking class starts with an early trip to a local market which is a great introduction to Bali culture and lifestyle. The chef will talk about Balinese tastes and customs, local meat, fish, produce, how to find unique ingredients and Balinese-style bargaining. You'll learn the secrets of buying fresh ingredients in a

traditional setting from what to select and what to reject. Touring a traditional outdoor market provides insights into how Balinese people approach cooking and how many spend their day. This Balinese cooking class is completely hands-on and conducted in English, you'll will be provided your own cooking station and utensils to prepare and cook all of the dishes by yourself. The class is limited to a maximum of ten participants per class to ensure individual attention for everyone. The teacher and his assistant, with extensive knowledge of Balinese ingredients and cooking methods, will demonstrate how to cook all of the dishes and let the students taste what they have prepared for lunch or dinner while also taking anything away that they cannot finish. Please see current pricing in Important Information.

Optional Tour: Gunung Kawi & Tirta Empul

Today, you will experience the spiritual sight of Bali, starting with the creation of an offering called "Canang". This offering will be brought to the temples to seek permission from the gods to enter. The guide will explain the offering and the way of making the prayer before you take the holy bath to purify yourself. At Gunung Kawi, you'll see the beautiful rice fields and the carved façade dating back to the 11th century, which commemorates the Udayana Kingdom. At Tirta Empul, the guide will take you around the temple with 14 holy water spouts for purification before heading back to the Piduh Café (within the Yayasan Widya Guna Bali Foundation), where you'll be served lunch (included), which is run by young people with special needs. Please see current pricing in Important Information.

Overnight: Arma Museum & Resort or similar

Meals included: Breakfast

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The Itinerary

Day 11 Ubud, Bali - Australia (or New Zealand)

Today, at the appropriate time, you'll be transferred to the airport in Denpasar for your return flight to Australia (or New Zealand).

Meals included: Breakfast

Day 12 Arrive Australia (or New Zealand)

Once arrived, please make your own onward travel arrangements.



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Tour Inclusions

HIGHLIGHTS

- Discover the enchanting beauty of the Komodo and Flores Islands on a small group tour
- Sample delicious local delicacies on a guided foodie tour in Denpasar
- Enjoy 2 nights at a luxurious 5-star resort in Nusa Dua
- Marvel at the mystical tri-coloured crater lakes atop Mount Kelimutu at sunrise
- Experience traditional villages, ancient rituals and enchanting caves on the island of Flores
- Immerse yourself in the therapeutic warmth of the rejuvenating Soa Hot Springs
- Explore the Cancar Rice Terraces, showcasing the timeless agricultural practices of the Ngada people
- Embark on a full-day tour by speedboat to see prehistoric Komodo dragons in their natural habitat
- Admire the untouched crystal-clear waters of Kanawa Island
- Marvel at the beauty of the famous Pink Beach where the sand displays a pink glow
- Enjoy snorkelling in the turquoise water amid the teeming reef at Komodo National Park
- Witness the breathtaking panorama of three distinct crescent-shaped bays with contrasting beaches on Padar Island
- Find serenity with time at leisure in lush Ubud, the cultural hub of Bali

FLIGHTS

- Return international flights (economy class), departure city surcharges may apply
- Two domestic flights from Denpasar to Ende, and Labuan Bajo to Denpasar

ACCOMMODATION

- 10 nights of standard and specialty accommodation

DINING

- 12 meals including daily breakfast

ESSENTIALS

- English-speaking tour guide
- National park fees

TRANSPORT

- Land transportation and airport transfers by air-conditioned vehicles

TRANSFERS

- Return airport transfers

Important Information

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase. Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer, you are bound by the [General Terms and Conditions](#) and the specific terms and conditions outlined in this Important Information.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Our Policies

Cancellation & Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent:** TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the

Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- **each booking is unique:** our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- **changes/modifications to your booking may not be possible:** once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.
- **Travel Offers are a package:** our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.
- **our Travel Offers are generally non-refundable:** in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click [here](#).

General Terms & Conditions

By placing your booking with us, you acknowledge and agree to our [Terms & Conditions](#), [Privacy Policy](#) and [Cancellation Policy](#).

Offer Essentials

This travel offer is valid for travel on selected dates until the 27 October 2026. This travel offer is priced per person based on a twin share.

Single Traveller Supplement

For solo travellers, a mandatory single supplement of \$750 applies.

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

Departure Dates

See checkout for live dates and availability.

Flights

Departure Cities

Sydney, Melbourne, *Brisbane, *Adelaide, *Perth or *Auckland.

Departure City Surcharges

- Brisbane & Adelaide: \$50 per person.
- Perth: \$50 per person
- Auckland: \$450 per person.

International Airline(s)

- Cabin Class: Economy class.

Please note: We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

International Short-Haul Flights

- Airlines: Virgin Australia, Jetstar
Virgin Australia: Inflight entertainment is provided however no meals or beverages are included and must be purchased onboard.
Jetstar: A light meal is provided however no beverages or inflight entertainment is provided, these must be purchased on board.
Both of the above airlines include 23kg checked-in luggage.

Internal Flights

- Airlines: Batik Air Indonesia, Lion Air

Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and

Important Information

land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

Preferred Airline Surcharge

- Cabin Class: Economy class.
- Qantas: \$200 per person.

Please note:

- *Some flights may transit domestically via Sydney.*
- *Not available Ex. Perth.*
- *Preferred airlines are subject to availability. If we are unable to fulfil your request, the above extra cost will be refunded.*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.*
- *In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.*
- *Preferred airline refers to the marketing carrier and could include codeshare partners.*

Arrive Early & Stay Behind Options

Arrive Early

Denpasar, Indonesia- From \$300 per person, subject to availability.

Stay Behind

Denpasar, Indonesia - From \$300 per person, subject to availability.

Please note:

- *This fee does not include extra nights' accommodation, meals or airport transfers.*

- *If you select to Arrive Early or Stay Behind in a city other than the one where the tour starts or ends, the package will include an internal flight to your destination. If you wish to forfeit this flight, please advise our friendly team at the time of purchase. Please note that the cost does not change when you choose to forfeit your connecting flight.*
- *Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies.*
- *Flight changes are subject to availability at the time of booking.*
- *A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.*
- *You can arrive early, up to 60 days before your package's start date, and/or stay behind until 60 days after your package's end date. Should you wish to arrive earlier or stay behind for more than 60 days, please contact us to request availability. Additional costs may apply.*
- *High season surcharges apply to flights departing between the below date ranges:*

28 March 2025 - 27 April 2025
16 June 2025 - 20 July 2025
15 September 2025 - 12 October 2025
1 December 2025 - 31 January 2026
3 April 2026 - 20 April 2026
26 June 2026 - 17 July 2026
18 September 2026 - 9 October 2026
12 December 2026 - 26 January 2027

Flight Class Upgrades

Business: For pricing, please refer to the payment cart at checkout.

Please note:

- *Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.*

Accommodation

Accommodation Used

5-Star Properties:

- Nusa Dua, Indonesia: Nusa Dua Beach Hotel, or similar.

Standard Properties (Self-Rated)

- Sanur, Indonesia: Puri Santrian or similar.
- Bajawa, Indonesia: Hotel Silverin Bajawa or similar.
- Ruteng, Indonesia: Sky Flores or similar.
- Labuan Bajo, Indonesia: Puri Sari Beach Hotel or similar.
- Ubud, Indonesia: Arma Museum & Resort or similar.

Speciality Accommodation

- Moni, Flores, Indonesia: Kelimutu Ecolodge or similar.

Please note: Due to the limited availability of accommodation in Flores, please be advised that whilst we are committed to delivering the best quality and comfort to our customers whilst on tour, the accommodation on Flores is simple with basic amenities. You will have a private ensuite but it is important to note that Flores is a less developed tourist destination, resulting in fewer accommodation options.

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Extra Nights

Not available at check-out.

Maximum Room Capacity

2 people.

Child Policy

- No child discounts. The full price applies to all children travelling with their parents.
- Valid for children 12 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over

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to travel. No unaccompanied minors are allowed.

Triple Share

Not available.

Bedding Configuration

Twin or double (subject to availability).

General Information

Minimum group size 10, maximum group size 18 per vehicle.

Please note: A small group tour is defined as a tour with no more than 20 travellers per vehicle.

Optional Tours/Activities

- Balinese Cooking Class - \$60 AUD per person.
- Gunung Kawi and Tirta Empul - \$115 AUD per person.

Please note:

- *The optional tours listed above must be purchased on checkout or over the phone before submitting your passenger information form (subject to availability).*
- *Some tours require minimum numbers to operate.*
- *Prices are based per person and are subject to availability, time permitting and weather conditions.*

Exclusions

- Visa fees and requirements.
- Domestic transfers and flights not stated in the deal offer.
- Meals/beverages not stated in the deal offer.
- Recommended gratuities/tipping.
- Optional activities/tours.
- Professional camera/video usage in Kelimutu and Komodo (for professional cameras 50,000IDR = \$5AUD and professional video cameras 150,000IDR = \$15AUD).

- Tourism Levy Tax (from 14 February 2024, a tourist tax of 150,000 IDR per person is applicable. The tourism tax can be paid in advance with the Love Bali app: go to lovebali.baliprov.go.id for more details).
- Personal expenses.
- Travel insurance.

Other Important Information

TOUR GUIDE VS. TOUR LEADER

Tour Guide

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Tour Leader

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Indonesia

Generally tropical climate, day temperatures can range from 31°C in February to 34°C in October and night temperatures can range from 23°C in November to as low as 20°C in July. The rainy season is from December to March and the dry season is from June to September. During the rainy season, the sun shines for a few hours a day and could rain mostly in the morning and late afternoon.

FLIGHTS

Seat Selection & Frequent Flyer Points

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Passport Validity

Customers must provide valid passport details either at the time of purchase or no later than 45 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

COACH TOUR

Meals

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements. Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Luggage

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the

Important Information

vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

OTHER

Mobility

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Fitness Level Required

Moderate. Expect a moderate pace of touring with a focus on guided tours that may include full days with extended activity, guided city tours or nature walks. You will require a general level of fitness for unassisted navigation of stairs and inclines, longer distances with possible periods of standing when visiting sites and walking on sloping uneven ground or elevations. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance.

Please note:

- *Many areas may be inaccessible to wheelchairs or mobility scooters, where the unassisted use of personal walking sticks and other aids may be required. Although some assistance may be available, every traveller should be self-reliant during all aspects of their travel.*
- *If you have any concerns, please consult your healthcare provider prior to purchase/travel.*

Gratuities/Tipping

Land

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is \$10-20AUD per person per day. This covers the guide/leader and the driver and will be collected on tour.

Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you

for payment; there's no need to be intimidated by the request.

Sightseeing

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Shopping

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our [Terms and Conditions](#) regarding shopping for further information.

Visas

Indonesia

e-Visa On Arrival & Visa On Arrival

You can apply for an e-Visa on Arrival (e-VOA) no later than 48 hours before travelling to Indonesia. Check the e-VOA requirements from Indonesian Immigration before applying. You can still apply for a regular Visa on Arrival (VOA) at certain international airports, seaports and land crossings, including Jakarta, Bali, Surabaya, Makassar, Lombok, Batam, Medan, Manado, Tanjung Pinang and Yogyakarta, if you do not apply for an e-VOA at least 48 hours in advance of your travel to Indonesia. The e-VOA or VOA can be used for tourism, official government duties, business meetings, or to transit through Indonesia.

Please note:

- *Additional requirements apply if you are travelling on government duties.*

- *For the latest list of entry points for the e-VOA or VOA, refer to the Directorate General of Immigration's list of land border crossings, international airports, and international seaports.*
- *The e-VOA and VOA cost IDR 500,000 (approximately \$A 50), with the e-VOA charging a small online processing fee.*
- *For the VOA, some airports, including Jakarta's international airport, are only accepting cash payment. Card payment facilities are available at Bali's international airport. ATM facilities may be in high demand. Be prepared to pay in cash if required.*
- *The visa is valid for a 30 day stay and can be extended once (for a maximum of 30 days) by applying at an immigration office within Indonesia. Ensure you extend your visa within the initial 30 days to avoid an overstay fine and deportation.*
- *To apply for a regular VOA, you must show your ordinary (non-emergency) passport with at least 6 months of validity from the date you plan to enter (we also recommend having at least 6 months of passport validity from the date you plan to leave Indonesia, to avoid any issues for your departure or onward travel) a return flight booking to Australia or onward flight booking to another country. Contact your travel agent, airline, your nearest Embassy or Consulate of Indonesia and the Smarttraveller website for details.*

Important:

- *Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.*
- *Visa rules may have changed since Covid-19. Some countries and airlines may require you to obtain an additional visa before arrival. Please check with the nearest embassy, consulate or immigration department of the destination you're entering.*

Please note:

- *Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*

Important Information

- *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.*

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit <https://www.tripadeal.com.au/travel-insurance>

Schedule Of Fees

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - \$100 AUD per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

If the incorrect name has been provided, charges of \$100 AUD per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Supplier Fees

In the event the tour package you have purchased is unable to proceed, and/or a travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/

accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.