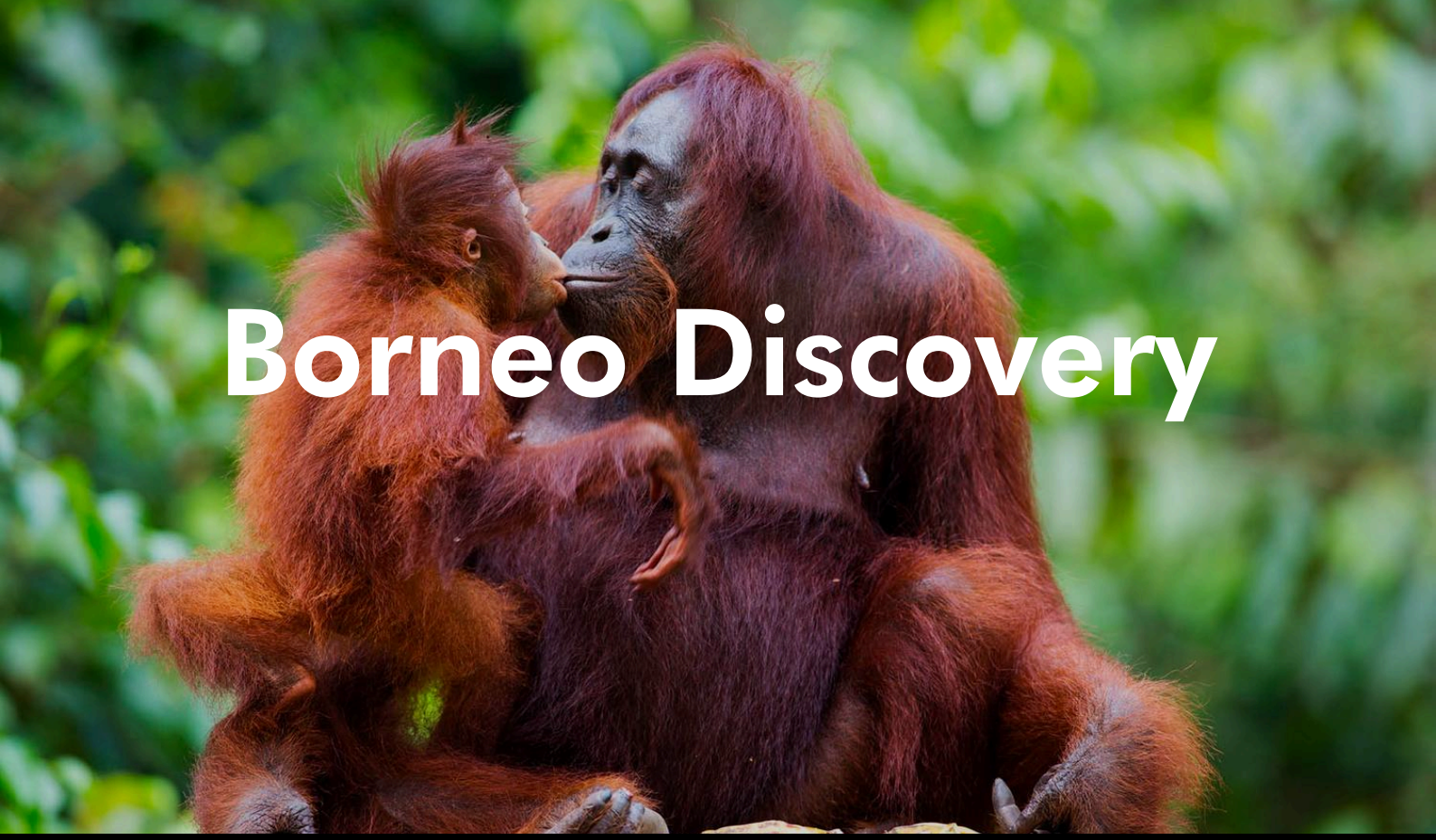


Borneo Discovery

MULU NP ● MANUKAN ISLAND ● KOTA KINABALU

The Offer

Embark on an incredible journey through Borneo, where you will explore the lush rainforests of Sarawak, visit extraordinary wildlife sanctuaries and uncover the cultural heritage of Sabah. Witness orangutans in their natural habitat, cruise along the Kinabatangan River in search of Proboscis monkeys and marvel at the world's largest cave systems in Mulu National Park. From the vibrant streets of Kuching to the breathtaking coral reefs of Manukan Island, this adventure is a perfect blend of nature, culture and relaxation.

Arrive in Kuching, Malaysia's charming riverside city, where colonial architecture meets a diverse blend of cultures. Explore the city's markets, waterfront promenade and historic sites. Venture into Bako National Park, accessible only by boat, to encounter a wealth of wildlife, including the rare Proboscis monkey, as well as stunning natural landscapes of mangroves, rainforests and rugged coastline.

Continue your wildlife experience at Semonggok Orang Utan Sanctuary, a vital rehabilitation centre for rescued orangutans, before delving into the Sarawak Cultural Village. Enjoy traditional performances, witness ancient crafts and experience authentic indigenous life. Then, journey to the heart of Borneo's natural beauty with a flight to Mulu, home to the spectacular Deer and Lang Caves. Walk through the rainforest to witness the mesmerising bat exodus at dusk before exploring the dramatic underground formations.

Take a longboat ride to meet the Penan people and learn about their unique way of life before venturing into the Wind and Clearwater Caves, where you can take a refreshing dip in crystal-clear waters. A flight to Kota Kinabalu offers a change of pace, where you can visit the Mari-Mari Cultural Village to immerse yourself in the traditions of Borneo's diverse ethnic groups. Relax on the pristine beaches of Manukan Island, snorkelling in turquoise waters before heading inland to explore Kinabalu National Park and the historic Kundasang War Memorial.

Travel to Sukau along the Kinabatangan River, spotting wildlife on unforgettable river cruises. Witness the untouched beauty of Oxbow Lake at sunrise, encounter the famed Proboscis monkeys at Labuk Bay, and visit the Sandakan War Memorial before concluding your journey, enriched with incredible memories of Borneo's wild beauty and rich heritage.



MULU NP ● MANUKAN ISLAND ● KOTA KINABALU

The Offer

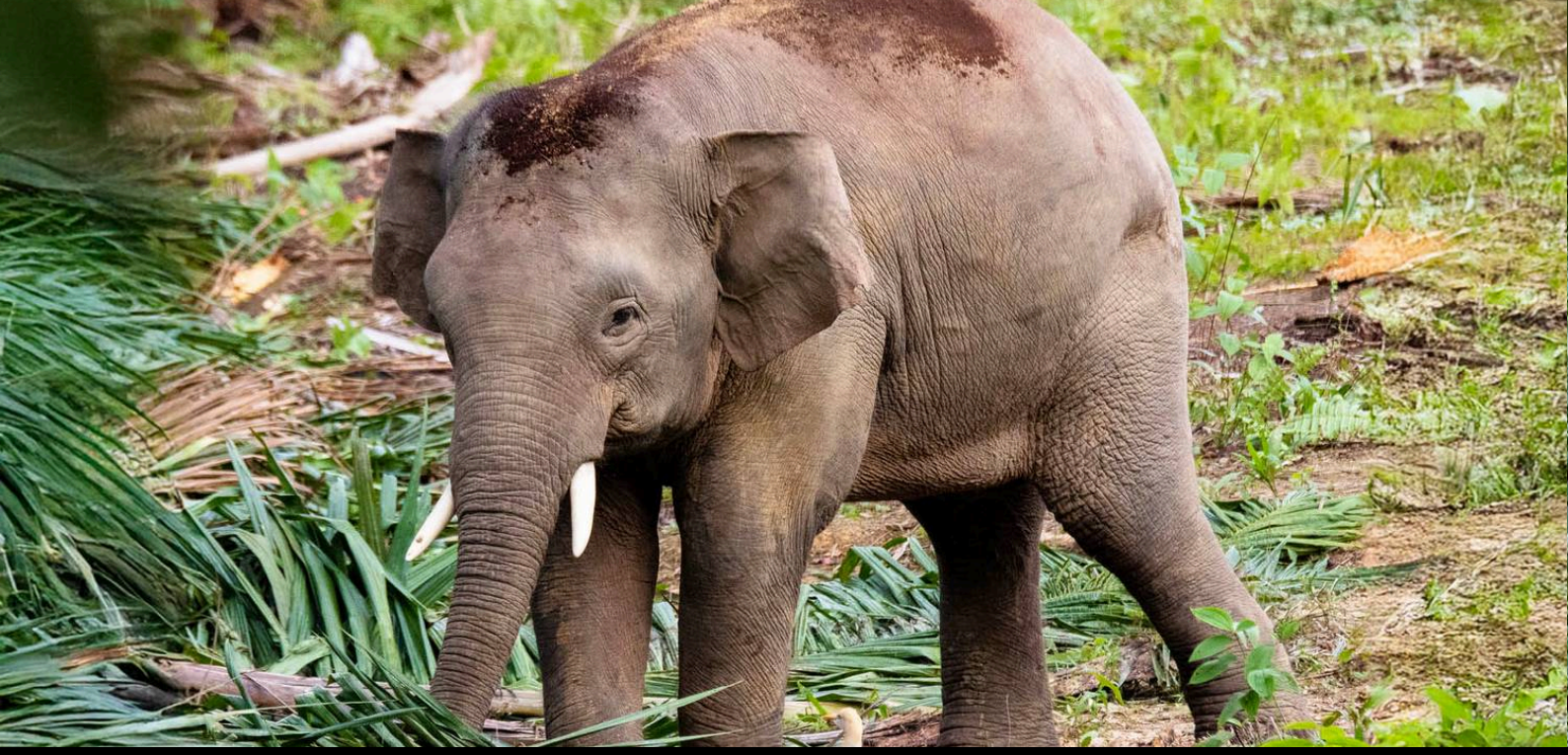
This incredible experience includes return international full-service flights & 2 internal flights, 3 Kinabatangan river cruises, 13 nights of quality accommodation, 28 meals and more!

Want more? Arrive Early in Kuching or Stay Behind in Sandakan, Malaysia.



The Map


LAND
BOAT
FLIGHTS
Sepilok Orangutan Rehabilitation Centre
Kota Kinabalu
Sandakan
Manukan Island
Kinabalu National Park
Sukau
SOUTH CHINA SEA
BORNEO
Kinabatangan
Mulu National Park
Kuching



The Itinerary

Day 1 Australia (or New Zealand) - Kuching, Malaysia

Today depart Australia on your flight to Kuching, Malaysia. Upon arrival, a tour representative will meet you at the airport and then transfer you to the hotel.

Kuching, nestled on the Sarawak River, is known for its diverse ethnic communities, including Malays, Chinese, and indigenous groups like the Iban and Bidayuh. The city is a gateway to the natural wonders of Sarawak, offering opportunities to discover Borneo's unique flora and fauna, such as the endangered orangutans. Enjoy the remainder of the day at leisure exploring its charming colonial architecture, vibrant markets and lush waterfront promenade.

Please note:

- *Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers must be at the airport the day before. Flight times will be indicated on your final documentation which you will receive before departure.*

Overnight: Imperial Riverbank Hotel Kuching or similar
Meals included: In-Flight

Day 2 Bako National Park

Today, set off on a full-day adventure to explore the natural wonders of Bako National Park. Renowned for its incredible biodiversity and varied ecosystems, the park boasts lush rainforests, mangrove swamps, and an array of fascinating plant and animal species.

Accessible only by boat, it offers visitors the chance to encounter unique wildlife, including the famous Proboscis monkey, silvered langurs (leaf monkeys), long-tailed macaques, bearded pigs, flying squirrels, and monitor lizards, as well as a diverse range of bird species. Along the way, take in breathtaking viewpoints and striking geological formations. After a day of exploration, return to your hotel in Kuching and enjoy the rest of the day at leisure.

Overnight: Imperial Riverbank Hotel Kuching or similar
Meals included: Breakfast; Lunch

Day 3 Semonggok Orangutan Sanctuary - Sarawak Cultural Village

This morning, head to Semonggok Orangutan Sanctuary, a renowned centre for the rehabilitation and preservation of orangutans. Nestled within the lush rainforest, the sanctuary provides a semi-wild environment for orphaned or rescued orangutans to learn essential survival skills before returning to their natural habitat. Afterwards, head to the Sarawak Cultural Village to enjoy lunch at the Sarawak Ethnic Kitchen. Embark on a delectable journey through the diverse flavours of Sarawak's indigenous cuisines. This unique experience provides a delightful opportunity for cultural immersion and a taste of the rich and flavourful heritage that defines the culinary landscape of Sarawak.

After lunch, we have the opportunity to explore the village, often referred to as the 'Living Museum'. The village showcases traditional dwellings representing various ethnic groups such as the Iban, Bidayuh, Orang Ulu, and Penan. Experience authentic cultural performances, including dance, music, and crafts, providing a glimpse into the rich tapestry of Sarawak's traditions and learn how to throw a Malay spinning top, shoot a Penan blowpipe or pick out a tune on an Orang Ulu sape.



The Itinerary

Please note: The orangutans in Semonggok are semi-wild and as such sightings cannot be guaranteed.

Overnight: Imperial Riverbank Hotel Kuching or similar
Meals included: Breakfast; Lunch

Day 4 Kuching - Mulu National Park, Deer & Lang Caves

This morning, depart for the airport for your flight to Mulu. Upon arrival, a tour representative will greet you and take you to your hotel. In the afternoon, head to Mulu National Park to explore the fascinating Deer and Lang Caves.

The adventure starts with a 3-kilometre almost flat walk on raised planks (approx 1 hour) to reach the Bat Observatory. Positioned near Deer Cave, one of the largest cave passages in the world, the observatory offers a unique vantage point to witness the breathtaking spectacle of millions of bats emerging from the cave at dusk. This nightly phenomenon, known as the bat exodus, occurs as the bats embark on their nocturnal foraging journeys.

Continuing on another 500 metres we reach Deer Cave, a colossal cavern adorned with intricate stalactite and stalagmite formations. Heading on to Lang Cave, a captivating underground chamber renowned for its stunning limestone formations. The cave's ethereal beauty, illuminated by carefully placed lighting, showcases the wonders of nature in a serene and mystical setting. Afterwards, you will return to the entrance of the park and be transferred back to the hotel.

Please note: Today's walking distance is approximately 9 kilometres.

Overnight: Mulu Marriott Resort & Spa or similar
Meals included: Breakfast; Dinner

Day 5 Batu Bungan, Penan Settlement - Wind & Clearwater Caves

Today, after breakfast, you will be transferred by longboat to Batu Bungan. In Batu Bungan you will meet the Penan community, a distinctive indigenous group residing in the heart of Malaysian Borneo. Known for their rich cultural heritage and traditional way of life, the Penan people offer a unique opportunity to experience their customs, crafts, and daily routines. The community is often engaged in traditional handicrafts, such as weaving and carving, showcasing their skills and preserving age-old traditions.

Continuing by longboat to the Wind and Clearwater caves where we stop for a picnic lunch and the opportunity to cool down in the natural crystal-clear waters. Discover Clearwater, where the subterranean river emerges from the cliff face. Take 200 stairs to enter the cave to marvel at the Monophilia Pendula endemic to Mulu. Clearwater is one of the biggest cave systems in the world, measuring over 220 kilometres in length. Afterwards, you will be returned to the hotel where you will enjoy a group dinner in the evening.

Overnight: Mulu Marriott Resort & Spa or similar
Meals included: Breakfast; Lunch; Dinner

Day 6 Mulu - Kota Kinabalu

Today you will enjoy breakfast at the hotel before being transferred to the airport at the appropriate time for your flight to Kota Kinabalu. Once arrived you will be met by a tour representative and transferred to the hotel accommodation. Enjoy the remainder of the day at your own leisure.



The Itinerary

Kota Kinabalu is a vibrant city located in the Sabah state on Borneo island, nestled between the South China Sea and the towering peaks of Mount Kinabalu. Known for its stunning sunsets, bustling markets, diverse blend of cultures, Kota Kinabalu is the gateway to Borneo's ecological wonders.

Overnight: Hilton Kota Kinabalu or similar
Meals included: Breakfast

Day 7 Mari Mari Cultural Village

Today, depart after breakfast to the Mari-Mari Cultural Village, nestled in the lush surroundings near Kota Kinabalu. This living museum offers an opportunity to explore traditional houses representing the lifestyles of the Bajau, Lundayeh, Murut, Rungus, and Dusun communities. The village provides a hands-on encounter with cultural practices, including traditional dance, music, and artisanal crafts. Culinary enthusiasts can savour authentic indigenous cuisine.

Each home was built by descendants of the tribes they represent, offering a truly genuine experience. Not only does this village portray these tribes through the architectural genius of their traditional house, but also through a range of simulated lives of the olden epoch by the residents of the village. Acquaint yourself with each tribe as they welcome you into their house and simple yet intricate lives. While traversing the village, find demonstration huts along the main houses in which daily activities of old times come to life. There is plenty to do for everyone; the making of a blowpipe, starting a fire with just a bamboo tree, tattoo-making and more.

Overnight: Hilton Kota Kinabalu or similar
Meals included: Breakfast; Lunch

Day 8 Manukan Island

Today, after breakfast, you will be met in the hotel lobby and transferred to the jetty to catch the boat to Manukan Island. Located in the Tunku Abdul Rahman Marine Park, Manukan Island is a tropical paradise boasting pristine white sandy beaches, crystal-clear waters, and vibrant coral reefs teeming with marine life. Enjoy a buffet lunch on the island before returning to the mainland at approximately 14:30.

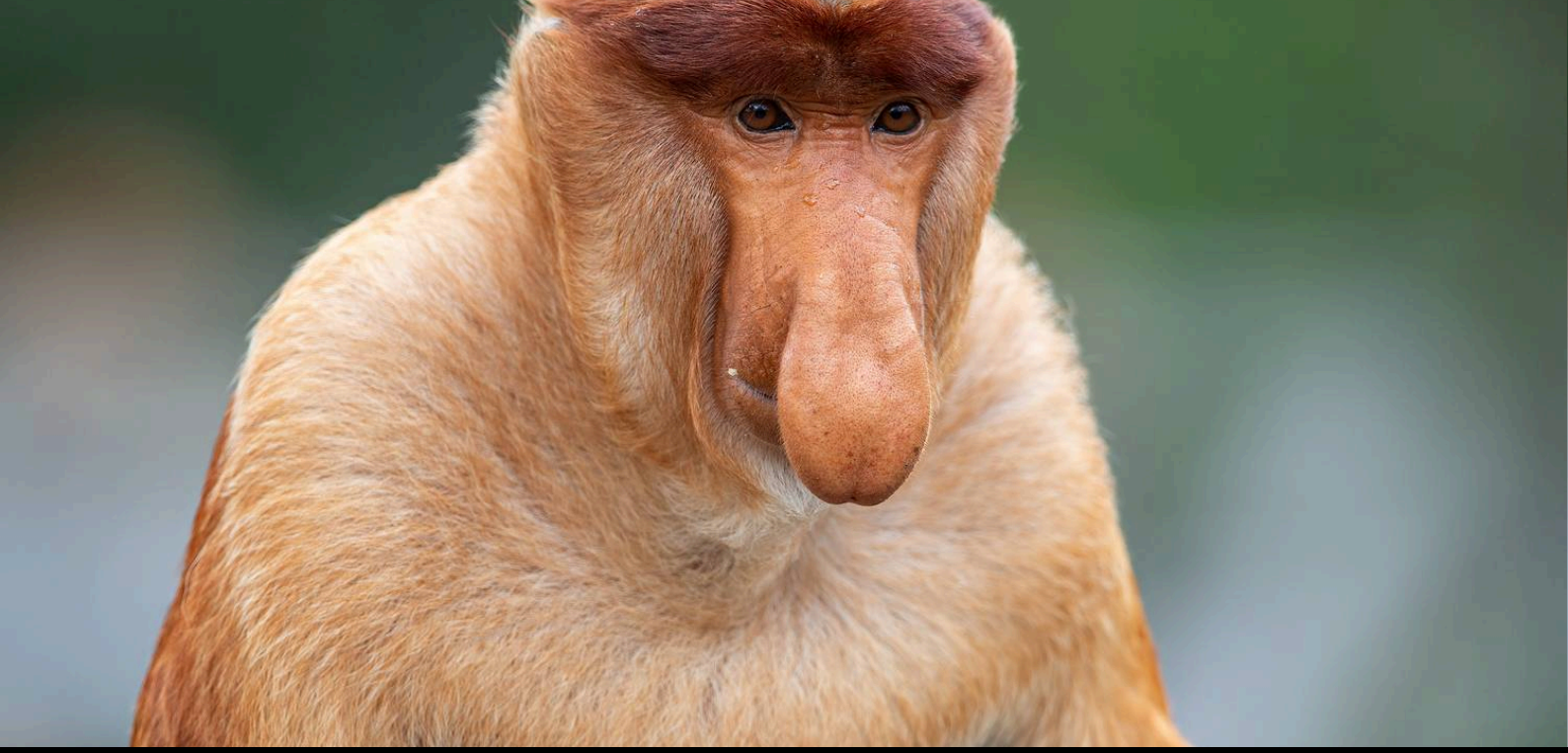
Once you have arrived back at the hotel you will enjoy the remainder of the evening at leisure.

Overnight: Hilton Kota Kinabalu or similar
Meals included: Breakfast; Lunch

Day 9 Kinabalu National Park - Kundasang War Memorial - Sabah Tea

After breakfast, set off for Kinabalu Park, travelling through the scenic Crocker Range. Along the way, stop at Nabalu Village Market to browse local handicrafts, souvenirs, and snacks. Upon arrival at Kinabalu National Park, take a guided walk through the Botanical Garden, where you can discover native plants and wild orchids.

Next, visit the Kundasang War Memorial Park, which features four beautifully designed gardens—the Australian Garden, the English Garden, the Borneo Garden, and the Contemplation Garden—each honouring the nationalities involved in the Borneo campaign during World War II.



The Itinerary

After lunch at a local restaurant, continue to Sabah Tea Plantation, where you will check into your accommodation and enjoy the rest of the day at leisure.

Overnight: Sabah Tea Garden Cottages or similar
Meals included: Breakfast; Lunch; Dinner

Day 10 Kampung Luanti - Sukau- Kinabatangan River Cruise

After breakfast, set off on a journey to Sukau at Kinabatangan (approximately 4.5 hours). En route, stop at Kampung Luanti for a relaxing fish spa foot massage. Upon arrival in Sukau, check into the nature lodge and enjoy lunch.

In the afternoon, savour a cup of tea before embarking on a scenic river cruise in search of Proboscis monkeys, macaques, and other incredible wildlife that gather along the banks of the Kinabatangan River—Sabah's longest river. Return to the lodge in time to freshen up before dinner.

Overnight: Borneo Nature Lodge or similar
Meals included: Breakfast; Lunch; Dinner

Day 11 Kinabatangan - River Cruising

Wake up early this morning for a sunrise cruise to search for more wildlife. Cruise for approximately one hour before heading back to the lodge for breakfast. After breakfast, explore the jungle trail at the lodge, before transferring back for lunch and some leisure time.

In the afternoon, meet at the restaurant for afternoon tea before embarking on one river cruise in search of more wildlife. Afterwards, return to the lodge for dinner.

Overnight: Borneo Nature Lodge or similar
Meals included: Breakfast; Lunch; Dinner

Day 12 Labuk Bay Proboscis Monkey Sanctuary - Sandakan War Memorial

After breakfast, visit the Labuk Bay Proboscis Monkey Sanctuary to observe these endemic primates during their feeding time in their natural habitat. With luck, you may also spot a silver leaf monkey or a Bornean hornbill.

Next, continue to the Sandakan War Memorial Garden, located on the site of the former POW camp, where the tragic story of the Sandakan Death March during World War II is commemorated.

Enjoy lunch at a local restaurant before heading to the Rainforest Discovery Centre, home to one of Sabah's most pristine tropical forests. Walk along the guided canopy walkway, renowned for birdwatching and wildlife photography, before exploring the Botanical Gardens, which house hundreds of endemic and introduced plant species. Conclude your visit to the exhibit centre.

At the end of the tour, travel to Sandakan and check into your accommodation for the night.

Overnight: Sabah Hotel or similar
Meals included: Breakfast; Lunch



The Itinerary

Day 13 Sepilok Orang Utan Centre - Sun Bear Conservation Centre

After breakfast, visit the Sepilok Orangutan Rehabilitation Centre, where young orangutans learn to socialise and develop survival skills under the care of dedicated conservationists. Begin at the outdoor nursery to observe their rehabilitation process before heading to the feeding platform for the morning feeding session. A video presentation will provide further insight into the centre's mission and conservation efforts.

Next, visit the Bornean Sun Bear Conservation Centre, home to rescued sun bears—the world's smallest bear species. Enjoy lunch at a local restaurant before proceeding to the Rainforest Discovery Centre. Marvel at the beauty of the Sepilok Rainforest and immerse yourself in the tree tops, on the canopy walk platform. After, return to the hotel, where you can spend the rest of the day at leisure.

Overnight: Sabah Hotel or similar
Meals included: Breakfast; Lunch

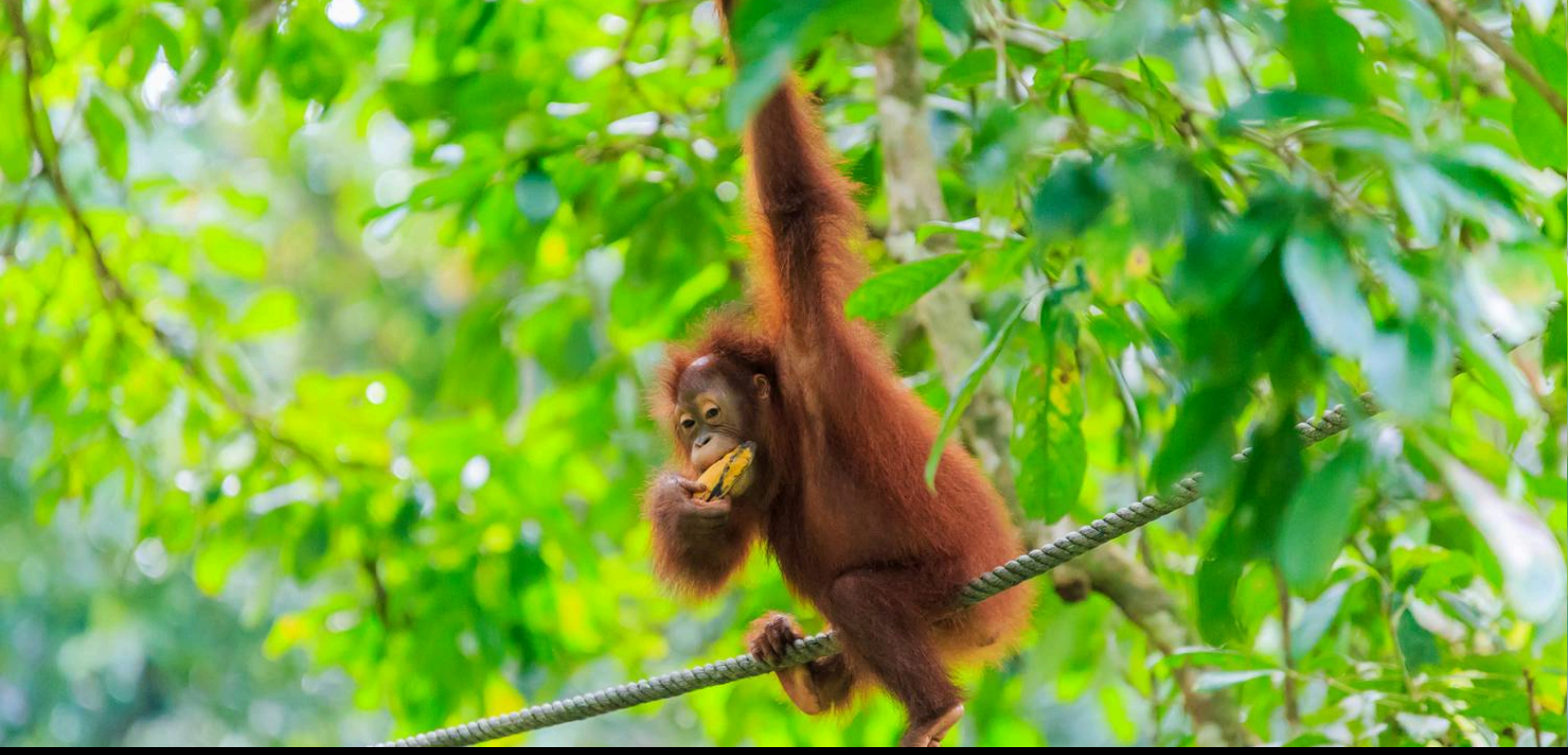
Day 14 Sandakan, Malaysia - Australia (or New Zealand)

At the appropriate time, transfer to the airport for your return flight home. Upon arrival, make your own onward travel arrangements.

Please note:

- *Some flights may arrive the following day (+1 day).*
- *For travellers with an evening departure, luggage storage will be available at the hotel, allowing you to explore Sandakan at leisure before your flight.*

Meals included: Breakfast; In-Flight



Tour Inclusions

HIGHLIGHTS

Discover stunning landscapes, biodiversity and cultural heritage on a small group Borneo tour

Explore diverse ecosystems, and mangrove forests and search for Proboscis monkeys in Bako Park

Marvel at caves, limestone formations & the world's largest cave chamber in Mulu National Park

Encounter semi-wild rehabilitated orangutans at the Semenggoh Wildlife Centre

Immerse in the Indigenous culture at Sarawak Cultural Village, the "Living Museum"

Discover Deer and Lang Caves, with colossal caverns and intricate stalactite formations

Engage with the Indigenous Penan settlement and travel by longtail boat to Wind & Clearwater caves

Discover Kota Kinabalu at leisure with views of stunning sunsets over the South China Sea

Gain insight into traditional life at Mari Mari Cultural Village, with houses, dance and music

Go snorkelling on tropical Manukan Island, known for its sandy beaches and clear turquoise waters

Marvel at scenic views through the Crocker Range and shop for souvenirs at Nabalu Village markets

Visit the historic Kundasang War Memorial Park, a tribute to WWII history

Experience a fish spa foot massage at Kampung Luanti for a unique wellness experience

See the world's smallest bear at the Bornean Sun Bear Conservation Centre

Enjoy up to three cruises along the Kinabatangan River to spot wildlife

Visit the Labuk Bay Proboscis Monkey Sanctuary to observe unique primates

Photograph proboscis monkeys, and macaques and more in their natural habitat

Look for Bornean pygmy elephants on a Kinabatangan River cruise

Tour Sabah's fascinating Rainforest Discovery Centre, a haven for nature lovers

FLIGHTS

Return international full-service flights (economy class), departure city surcharges may apply (Excludes Trip Only option)

2 internal flights (economy class) from Kuching to Mulu, and Mulu to Kota Kinabalu

ACCOMMODATION

13 nights of quality accommodation

DINING

28 meals included

ESSENTIALS

Professional English-speaking guides

Airline taxes and surcharges

National park fees (unless otherwise specified)

TRANSPORT

Transportation by private air-conditioned vehicles

TRANSFERS

Return airport transfers (Excludes Trip Only option)

Important Information

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.
Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.
On purchasing this Travel Offer, you are bound by the General Terms and Conditions and the specific terms and conditions outlined in this Important Information.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Our Policies

Cancellation & Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent:** TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.
- **each booking is unique:** our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- **changes/modifications to your booking may not be possible:** once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.
- **Travel Offers are a package:** our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.
- **our Travel Offers are generally non-refundable:** in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click here.

General Terms & Conditions

By placing your booking with us, you acknowledge and agree to our Terms & Conditions, Privacy Policy and Cancellation Policy.

Offer Essentials

This Travel Offer is valid for travel on selected dates until the 16th November 2027.
Minimum group size 10, maximum group size 20 per vehicle.

Departure Dates & Surcharges

See checkout for live dates and availability.

Single Traveller Supplement

For solo travellers, a mandatory single supplement of $1,300 applies.

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

Child Policy

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 12 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.

Flights

(Flight information for options excluding Trip Only)

Departure Cities

Sydney, Melbourne, *Brisbane, Adelaide, Perth, *Auckland

Departure City Surcharges

- Brisbane: $400 per person
- Auckland: $800 per person

International Full-Service Flight(s)

- Cabin Class: Economy Class

Please note: We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Please note: From Australia or New Zealand, the flying journey to your destination may take up to 18 hours, with up to 1 stop. This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email

Important Information

once available. When departing from Brisbane, flights will likely require an extra stop (1-2 stops) due to scheduling.

Internal Flight(s) Used

- Cabin Class: Economy Class
- Route: Kuching to Mulu & Mulu to Kota Kinabalu
- Airlines: AirBorneo (subject to availability).

Internal Baggage Limits

- Checked in: 20kg
- Carry-on: 7kg

Arrive Early & Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

Arrive Early

Kuching, Malaysia - From $300 per person, subject to availability.
Kuala Lumpur, Malaysia - From $300 per person, subject to availability (only available for purchases over the phone)

Stay Behind

Sandakan, Malaysia - From $300 per person, subject to availability.
Kuala Lumpur, Malaysia - From $300 per person, subject to availability (only available for purchases over the phone)

Please note:

- ***Exclusions:***

  This fee does not include extra nights' accommodation, meals or airport transfers.

- ***Cancellations & Changes:***

  Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

- ***High-Season:***

  A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

- ***+ 60 days:***

  You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.

- ***Estimated dates:***

  Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.

- *High season surcharges apply to flights departing between the below date ranges:*
- *12 December 2026 - 26 January 2027*
- *19th March 2027 - 28th April 2027*
- *19th June 2027 - 18th July 2027*
- *11th September 2027 - 10th October 2027*
- *10th December 2027 - 31st January 2028*

Stopover Packages

- Kuala Lumpur

Includes:

- 2, 3 or 5 nights in 4-star accommodation
- Daily breakfast
- Return airport transfers

For pricing, please refer to the payment cart at checkout.

Please note:

- *When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.*
- *When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.*
- *When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.*
- *Stopover packages are subject to availability.*
- *In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.*
- *Blackout dates apply to flights departing between the below date ranges:*

Singapore Grand Prix: 30 September - 5 October 2027
Christmas and New Years Eve - 20 December 2027 - 3 January 2028
(TBC for all event exact dates for 2025)

Flight Class Upgrades

Business Class: For pricing, please refer to the payment cart at checkout.

Please note:

- *Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.*

Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

Trip Only Option

If you choose to remove international flights from your package, your holiday may be shorter, as travel days for flights are not included in the Trip Only package. You will receive an email confirmation when minimum numbers have been met and the departure is guaranteed.
We recommend making further travel arrangements, such as flights, after you have received confirmation of a guaranteed departure.

Important Information

TripADeal assumes no liability for financial losses incurred due to travel arrangements made prior to confirmation of guaranteed departure.
Note: The Trip Only Package does not include return international airfares or airport transfers. At the conclusion of the tour, you will be responsible for booking your own onward travel.
Click here for full Trip Only terms and conditions (see section 4.1)

Accommodation

Accommodation Used:

3-Star Properties (Self-Rated)

Kuching, Malaysia: Imperial Riverbank Hotel or similar
Ranau, Malaysia: Sabah Tea Resort or similar

4-Star Properties (Self Rated)

Sandakan, Malaysia: Sabah Hotel or similar

5-Star Properties (Self-Rated)

Mulu National Park, Malaysia: Mulu Marriott Resort & Spa or similar
Kota Kinabalu, Malaysia: Hilton Kota Kinabalu or similar

Speciality Accommodation (Self-Rated)

Sukau, Malaysia: Borneo Nature Lodge or similar

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Extra Nights

Not available.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2 people.

Triple Share

Not available.

Bedding Configuration

Twin or double (subject to availability).

Exclusions

- Visa fees and requirements.
- Domestic transfers and flights not stated in the deal offer.
- Meals/beverages not stated in the deal offer.
- Optional gratuities/tipping
- Optional activities/tours
- Personal expenses.
- Travel insurance.
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation
- Malaysian Tourism Tax (10 MYR per night, per room. Approximately $3 AUD)

Please note: Return international flights and transfers to and from the tour are not included in the Trip Only option.

Gratuities/tipping

Land

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is $10-$15 AUD per person per day. This covers the guide/leader and the driver and will be collected on tour.

Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

Other Important Information

TOUR GUIDE VS. TOUR LEADER

Tour Guide

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Tour Leader

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES
Borneo's Sarawak and Sabah have a tropical rainforest climate, meaning they are hot, humid, and rainy year-round.

Temperature

Daytime: 27–34°C
Nighttime: 22–25°C

Rainfall & Seasons

Wet Season (Nov–Feb): Frequent heavy showers, especially in the afternoons. Best for lush scenery & fewer crowds.

Important Information

Drier Season (Mar–Oct): Less rain but still humid. Ideal for outdoor activities like wildlife spotting & trekking.

Coastal vs. Inland

Coastal areas (Kota Kinabalu, Kuching, Sandakan): Slightly cooler with ocean breezes.
Inland & Rainforest (Mulu, Kinabatangan, Danum Valley): More humid with frequent rain showers.
No matter the season, light clothing, rain gear, and sun protection are essential when visiting!

Weather

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

FLIGHTS

Seat Selection & Frequent Flyer Points

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Passport Validity

Customers must provide valid passport details either at the time of purchase or no later than 45 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

COACH TOUR

Meals

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Luggage

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

OTHER

Mobility

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Fitness Level Required

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!
A Moderate level of fitness will be required. Expect a moderate pace of touring with a focus on guided tours that may include full days with extended activity, guided city tours or nature walks. You will require a general level of fitness for unassisted navigation of stairs and inclines, longer distances with possible periods of standing when visiting sites, walking on sloping, uneven ground or elevations. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance.

Please note:

- *Many areas may be inaccessible to wheelchairs or mobility scooters, where the unassisted use of personal walking sticks and other aids may be required. Although some assistance may be available, every traveller should be self-reliant during all aspects of their travel.*
- *It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance requirements to ensure this tour is right for you.*
- *If you have any concerns, please consult your healthcare provider prior to purchase/travel.*

Yellow Fever

A valid international certificate of vaccination against Yellow Fever is required in many countries. You may need to present this on arrival at the airport or border crossing. Some countries will refuse entry if you are unable to present your certificate. It's also common for your home country to request a Yellow Fever certificate upon arrival. You must check with your doctor well before leaving home about the Yellow Fever requirements for the countries you'll be visiting.

Sightseeing

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Wildlife

TripADeal cannot guarantee animal sightings. Wildlife are unpredictable and factors such as weather conditions, predatory fear and animal movements can impact sightings.

Shopping

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour

Important Information

Guide/Leader. Please refer to our Terms and Conditions regarding shopping for further information.

Visas

A 90-day tourist visa will generally be granted upon arrival into Borneo, Malaysia if travelling on an Australian or New Zealand passport. Effective December 2023, all foreigners entering Malaysia will be required to complete the "Malaysia Digital Arrival Card (MDAC)" at least 3 days prior to their arrival. This applies to all travellers, except for those transiting or transferring through Singapore without seeking immigration clearance, Malaysian permanent residents and Malaysian Automated Clearance System (MACS) holders. For more information regarding the MDAC, please visit https://imigresen-online.imi.gov.my/mdac/main.

Important:

- *Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.*
- *Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.*
- *It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.*
- *Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*
- *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.*

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit https://www.tripadeal.com.au/travel-insurance

Schedule Of Fees

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - $100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

If the incorrect name has been provided, charges of $100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Supplier Fees

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/ accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.