



5 Star African Safari

SEBATANA PRIVATE RESERVE • JOHANNESBURG

The Offer

Grab your safari hat and go in search for the Big 5 on a thrilling African safari. Stay at the luxurious 5-star Sebatana Lion Lodge and join daily safari drives in a private game reserve. Chance upon roaring lions, zebras drinking at waterholes and more.

Arrive in Johannesburg to see the highlights of Pretoria before journeying to Sebatana Private Game Reserve. Enjoy the 5-star Sebatana Lion Lodge's lavish retreat with expansive river views from the balcony of your personal bungalow. Take advantage of all that the lodge has to offer including gourmet meals, a sun-soaked deck, swimming pool and more.

Keep your camera handy as each day offers many picture-perfect opportunities for unique animal sightings within the reserve. Join up to four unforgettable safari drives within a private reserve, plus an exciting game drive in Welgevonden Game Reserve. Search for roaming lions, leopards, elephants, wildebeest, the Cape Buffalo and so much more. Indulge in a special champagne brunch amidst native birds and wild South African landscapes. Experience vast savannah plains, mesmerising wildlife and the captivating colours of spectacular sunsets over the Waterberg

Mountains. As your journey comes to a close, explore Johannesburg's insightful Apartheid Museum (subject to seasonality) to learn about the local environment and history.

Take your next bucket list adventure with return international flights, 5-star accommodation at Sebatana Private Game Reserve, 4-star accommodation in Johannesburg, 24 meals and more.

Want more? Choose an optional extension package to the renowned city of Cape Town or add extra days to your itinerary with Arrive Early or Stay Behind options.

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

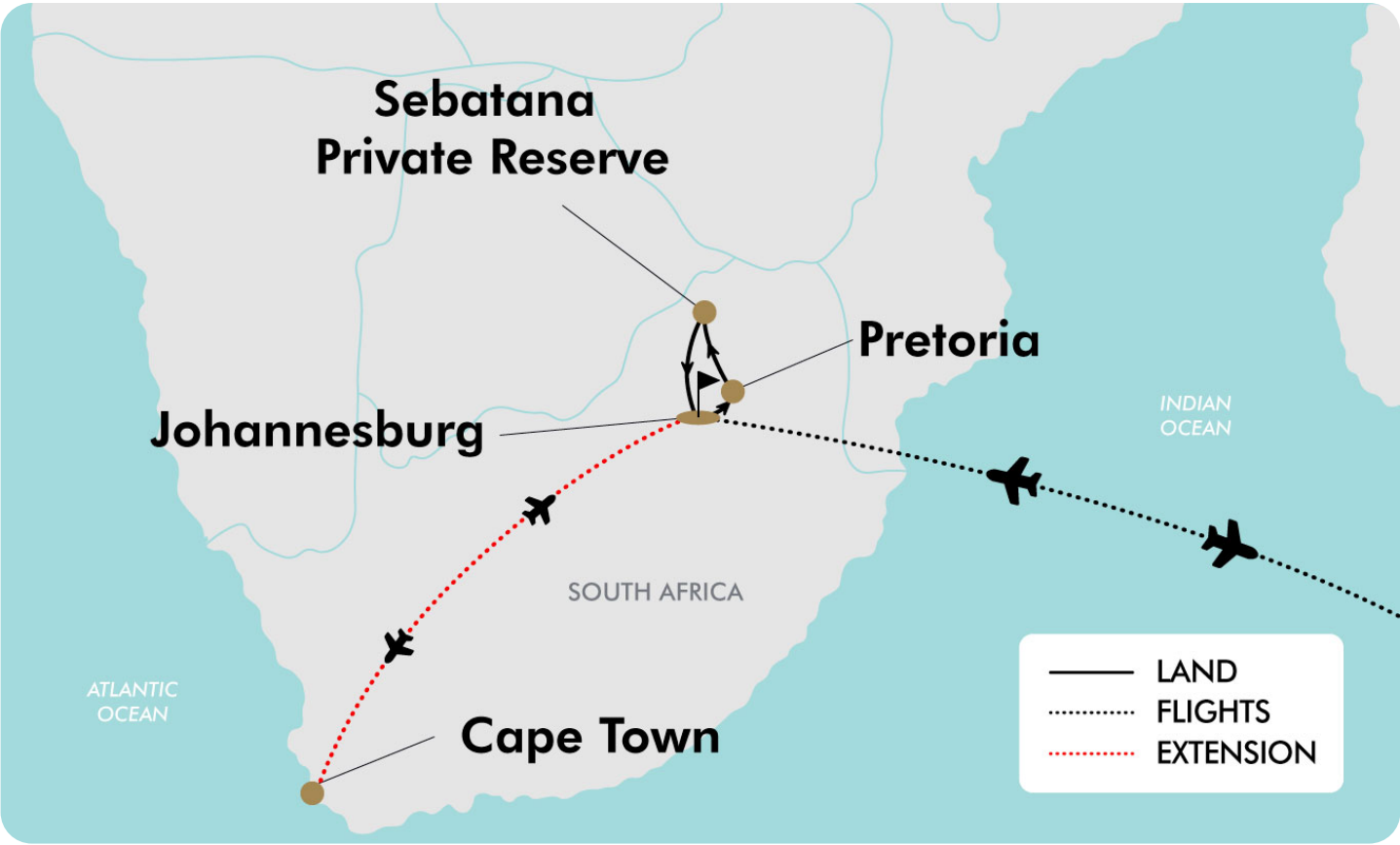
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Have a question about this deal? We're here to help.
Call our friendly team on 1300 158 912



11-DAY TOUR PACKAGE | 5 STAR AFRICAN SAFARI

The Map



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11-DAY TOUR PACKAGE | 5 STAR AFRICAN SAFARI

The Itinerary

Itinerary 1

Day 1 Australia (or New Zealand) - Johannesburg, South Africa

Today, depart for Johannesburg, South Africa! Upon arrival in Johannesburg, make use of the complimentary airport shuttle to transfer then check-in to your nearby airport hotel.

Please note: If it is too early for check-in, you are welcome to leave your luggage at the hotel until your room is ready.

COMPLIMENTARY SHUTTLE

The hotel offers a complimentary airport shuttle service between 05:15 - 23:00. The shuttle picks up at the airport every hour and half past the hour (00H00 and 00H30). The shuttle departs from the hotel every quarter to and quarter past the hour (00H15 and 00H45).

Please await the shuttle arrival at the airport at the bus terminal behind the InterContinental Hotel.

Please note: Due to flight scheduling and availability, some departures may occur on Day 0 and arrive Day 1. Affected customers must be at the airport the day before. Flight times will be indicated on your final documentation which you will receive prior to departure.

Overnight: Protea Hotel OR Tambo or similar, Johannesburg
Meals included: In-Flight

Day 2 Johannesburg - Pretoria Sightseeing - 5-Star Sebatana Lion Lodge

This morning you will be transferred to the nearby city of Pretoria, where you will join other guests to enjoy a short city sightseeing tour. Afterwards, continue through the South African countryside to Sebatana Private Reserve and the 5-star Sebatana Lion Lodge arriving just in time for lunch (approximately 293 kilometres).

Relax in the pristine surroundings of the safari lodge, then in the early evening, your hosts at Sebatana Lion Lodge will serve a refreshing cocktail and there will be a briefing regarding your upcoming stay. You will be advised on how to live respectfully in the bush and precautions to be aware of. Following the manager's reception and briefing, dinner will be served in the restaurant.

Sebatana Lion Lodge

Overlooking the river, Sebatana Lion Lodge is perfectly situated for animal sightings, and the perfect base for all activities offered during your stay at Sebatana. Facilities include a restaurant, indoor and outdoor fireplaces, swimming pool, hot tub, sun deck, bar, souvenir shop, Wi-Fi, and a wildlife museum. All guests are accommodated in one of 14 individual bungalows or Suites. Each has an air-conditioned bedroom, en-suite bathroom, and luxurious interior design with a private balcony overlooking a river. Choose between a Standard Bungalow at Sebatana or upgrade to the Luxury Bungalow Suites.





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The Itinerary

Itinerary 1

Sebatana has just opened in August 2024 a brand new spa and fitness center. Guests can now treat themselves to a traditional african body massage, skincare therapy or perhaps a deluxe manicure. A fully equipped and air-conditioned fitness center is also available to guests. The fitness center will be open all week and the spa available on specific slots per lodge during the week – where guests have time in the program to utilise the services.

Please note that spa treatments are not included in the package and can be booked and purchased at the lodge.

Please note: All additional purchases at Sebatana Lion Lodge will be charged in euros, and Sebatana Lodge does not accept cash payments. All additional purchases will be charged to your room and can be paid at the end of your stay by credit card only.

Overnight: Sebatana Lion Lodge, Sebatana Private Reserve

Meals included: Breakfast; Lunch; Dinner

Day 3 Wildlife Talk, Museum Visit & Game Drive

After breakfast, head out on a drive in an open-air 4x4 Land Cruiser to a picturesque setting in the middle of the bush where the guides will give a wildlife talk in regards to which species of animals, birds and plants you will hopefully find throughout the upcoming week.

Sebatana Private Reserve is home to all sorts of wildlife such as giraffes, zebras, wildebeest, kudus, sable antelopes, warthogs, crocodiles, hyenas, leopards, baboons, wild dogs, blesbuck's, elands, impalas, ostrich and much more.

Please note, although Sebatana is home to many amazing and diverse animals, elephants, buffalo and lions are not found in the reserve. You will have the opportunity to search for these animals on your included game drive to Welgevonden Game Reserve.

The guide will also explain the area's history and what types of scenery to expect within the Sebatana Private Reserve. After the wildlife talk, head back to the lodge where you will visit the museum and wine cellar before having lunch.

After lunch and some relaxation time, the guides will pick you up in one of the 4x4 Land Cruisers for your first game drive to Christina's Wallow, where to have the least amount of impact on the wildlife, you will make some of the way by foot.

Christina's Wallow is a hide where you will have a direct view of a watering hole that is used by many different species of animals, such as meerkats, giraffes, impalas, wildebeest, etc. Make sure to have your camera ready in the hope of some magical wildlife viewing. After about 45 minutes of observation from the hide, you will continue the safari before returning to the lodge.

Before dinner, the bar manager will invite guests for a happy hour in the bar where there will also be a free wine tasting of the wine recommended for this evening's dinner.

Overnight: Sebatana Lion Lodge, Sebatana Private Reserve

Meals included: Breakfast; Lunch; Dinner





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The Itinerary

Itinerary 1

Day 4 Welgevonden Game Reserve Safari Game Drive - Optional Evening Activity

Today is a chance to search for more wildlife in the beautiful African bush. You will be exploring one of the largest and most diverse private reserves in South Africa, Welgevonden Game Reserve, in open-top 4x4 Toyota Land Cruisers with more than 40,000 hectares of wildlife and rich, beautiful surroundings (approximately 1 hour drive from Sebatana Lion Lodge).

This reserve is in one of the few UNESCO protected areas in the world and in itself an amazing experience with breathtaking landscapes. Here you will have the opportunity to find more than 50 different mammals including lions, elephants, leopards, rhinos, and Buffalo. You may also have the chance to encounter some of the more unique animals such as the Brown hyena, cheetah, wild dogs, aardwolf and more than 300 different kinds of birds.

As Welgevonden is a private reserve, there are extensive restrictions on how many guests can visit the area on a daily basis, ensuring clients an exclusive and intimate experience with nature and wildlife in perfect balance. It does not get more authentic than this.

Return to the lodge in time for lunch and enjoy an afternoon/evening at leisure. Alternatively, you can take part in an optional Night Safari Game Drive (not included).

Optional Activity: Night Safari Game Drive

(Available for purchase on tour/prices subject to change)

At dusk, when the sun sets over the African bush, depart the lodge. A spectacular experience to witness how the bush changes and how a completely different animal kingdom emerges.

The night safari game drive takes place in open Land Cruisers, where the rangers use powerful spotlights. You must use all your senses, in particular your eyes and ears, as suddenly the spotlight will detect a pair of eyes reflected in the light. This is an intense experience and something you should not miss out on. During the safari, you will stop at "Flintstone Cave", where the chef has prepared a lovely three-course dinner and beautiful tables have been set for you. Please see the current pricing in Important Information.

Overnight: Sebatana Lion Lodge, Sebatana Private Reserve
Meals included: Breakfast; Lunch; Dinner

Day 5 Guided Walk - Free afternoon - Optional activity

Following breakfast, head out for a guided walk with a guide on a nearby walking trail. After a couple of hours, return to the lodge for a bit of relaxation and a well deserved lunch.

This afternoon will be free at leisure, offering a possibility to stroll along independent walking tracks, following suggested route itineraries on the reserve without a guide. Follow the tracks and explore the reserve at leisure, spotting the wildlife along the way.

In the evening, enjoy dinner at the lodge or choose to take part in the optional Tribal Evening (not included)

Optional Activity: Tribal Evening & Dinner

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(Available for purchase on tour/prices subject to change)

A private dinner gives you the opportunity to experience how the indigenous population once lived, and sometimes still do. The local culture and lifestyle are in many ways incredibly exciting, and you will be able to taste their unique food and beverages. You will also be introduced to some of their customs and traditions. The indigenous population often expresses themselves through song and dance.

Tonight, children and young adults come and entertain with dances and old traditions they proudly retain despite the colonial attempt to "change" them. The dancers who come to entertain you, are all part of a heritage foundation, which works to preserve the local traditions and culture. Please see the current pricing in Important Information.

Overnight: Sebatana Lion Lodge, Sebatana Private Reserve
Meals included: Breakfast; Lunch; Dinner

Day 6 Free Day - Optional Activity

Today is a free day at leisure, or alternatively, you can take part in a full day game drive to Pilanesberg National Park (not included). There are also a number of independent walking tracks around the lodge for you to explore and witness the wildlife, don't forget to take your camera! Before tonight's dinner, the guides will invite guests for a cocktail in the Rhino Bar and there will again be a free wine tasting of the wine recommended for this evening's dinner.

Optional Activity: Full Day Pilanesberg National Park Game Drive
(Available for purchase on tour/prices subject to change)

Pilanesberg National Park, the third-largest in South Africa, is a 3-hour drive from Sebatana Lion Lodge. Pilanesberg covers an area of approx. 55,000 hectares. Upon arrival in the park, board the open safari vehicles and drive through the massive area while your guide shares their knowledge of the various wildlife.

Pilanesberg National Park is a beautiful area that is situated in a volcanic landscape, its impressive mountain formations and open plains are home to a wide range of antelopes and one of the world's largest populations of the endangered white rhino. Pilanesberg offers – lion, elephant, buffalo, rhinoceros and leopard – in addition to giraffes, hippopotami, cheetahs, 300 species of birds and so much more. Please see the current pricing in Important Information.

Overnight: Sebatana Lion Lodge, Sebatana Private Reserve
Meals included: Breakfast; Lunch; Dinner

Day 7 Game Drive & Champagne Brunch

This morning, immediately following sunrise, leave the lodge to begin your safari. The best chance at spotting wildlife up close is during the early morning hours. The antelopes move through large areas to find the best browsing, but also to find the best protection against leopards, hyenas, caracals and other predators. Drive around in an open 4x4 Land Cruiser, which ensures the best possible view and photo opportunities.

Later in the morning, end your safari at Kudu Rock and be treated to a wonderful, traditional and lavish African Champagne Brunch among the magnificent views of the African bush. Afterwards,



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return to the lodge, where you will have the opportunity to relax and reflect on the many wildlife and stunning South African landscapes you've discovered.

In the mid-afternoon, head out on another amazing safari in a private reserve where you will have another chance to search for and observe your favourite animals.

Before dinner, the bar manager will once again be ready for a happy hour in the bar and offer a free wine tasting of the wine recommended for this evening's dinner.

Overnight: Sebatana Lion Lodge, Sebatana Private Reserve
Meals included: Breakfast; Lunch; Dinner

Day 8 Free Morning - Optional Activity - Evening Game Drive with Sunset Rock

This morning is free at leisure; alternatively, you can take part in a Half Day Morning Safari Game Drive (not included).

In the mid-afternoon, enjoy another amazing safari which will end at Sunset Rock. This is where you will enjoy a glass of chilled champagne, while the sun slowly sets over the Waterberg Mountains in a cascade of red and orange colours. Right here in the middle of the grandiose African landscape, at a time of unending beauty, you will feel as if no time is passing – and wish it never would. This is truly the epitome of overwhelming happiness, the African way. Following sunset, return to the lodge where the chefs are ready with yet another feast.

Optional Activity: Kaingo Reserve Half Day Big 5 Game Drive

(Available for purchase on tour/prices subject to change)

Enjoy another half-day safari game drive in Kaingo Reserve in open-top 4x4 Toyota Landcruisers, allowing for further opportunities to find Africa's most attractive species such as the elephant, lion and buffalo in their natural element. Please see the current pricing in Important Information.

Overnight: Sebatana Lion Lodge, Sebatana Private Reserve
Meals included: Breakfast; Lunch; Dinner

Day 9 Sebatana Lodge - Apartheid Museum - Johannesburg

Following an early breakfast, you will depart for Johannesburg. Upon arrival, you will visit the Apartheid Museum, which was inaugurated as the first of its kind in 2001. The museum gives you an in-depth insight illustrating the rise and fall of apartheid.

Continue onto Johannesburg, to feel the pulse of South Africa's largest metropolis, an economic and industrial focal point, where little over 120 years ago there was nothing but untouched savannah. Discover this enigmatic economic centre of South Africa. A light lunch of sandwiches and snacks will be provided during today's tour. In the afternoon, you will be transferred to your hotel in Johannesburg.

Please note: Some of the activities on Day 9 are subject to seasonality, if any of the excursions are affected on your departure suitable alternatives will be offered on the day.

Overnight: Protea Hotel OR Tambo or similar, Johannesburg
Meals included: Breakfast; Lunch



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Itinerary 1

Day 10 Johannesburg - Depart For Australia (or New Zealand)

Today, make use of the complimentary airport shuttle to make your own way to the airport at the appropriate time for your international flight back to Australia (or New Zealand).

Kindly note that The Protea Hotel shuttle runs every 30 minutes and is a first come first serve basis. Guests are no longer able to pre book the shuttle. A private shuttle can be arranged but this is an additional charge.

Guests need to allow sufficient time to get to the Airport in case the shuttle is full, and they need to catch the next shuttle.

Check in counters generally open 3 hours prior to the flight departure time.

Meals included: Breakfast; In-Flight

Day 11 Arrive in Australia (or New Zealand)

Please note: Some customers may arrive +1 day.



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Itinerary 2

Day 1 Australia (or New Zealand) - Johannesburg, South Africa

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Please note: If it is too early for check-in, you are welcome to leave your luggage at the hotel until your room is ready.

COMPLIMENTARY SHUTTLE

The hotel offers a complimentary airport shuttle service between 05:15 - 23:00. The shuttle picks up at the airport every hour and half past the hour (00H00 and 00H30). The shuttle departs from the hotel every quarter to and quarter past the hour (00H15 and 00H45).

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Meals included: In-Flight

Day 2 Johannesburg - Pretoria Sightseeing - 5-Star Sebatana Lion Lodge

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Relax in the pristine surroundings of the safari lodge, then in the early evening, your hosts at Sebatana Lion Lodge will serve a refreshing cocktail and there will be a briefing regarding your upcoming stay. You will be advised on how to live respectfully in the bush and precautions to be aware of. Following the manager's reception and briefing, dinner will be served in the restaurant.

Sebatana Lion Lodge

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The Itinerary

Itinerary 2

Sebatana has just opened in August 2024 a brand new spa and fitness center. Guests can now treat themselves to a traditional african body massage, skincare therapy or perhaps a deluxe manicure. A fully equipped and air-conditioned fitness center is also available to guests. The fitness center will be open all week and the spa available on specific slots per lodge during the week – where guests have time in the program to utilise the services.

Please note that spa treatments are not included in the package and can be booked and purchased at the lodge.

Please note: All additional purchases at Sebatana Lion Lodge will be charged in euros, and Sebatana Lodge does not accept cash payments. All additional purchases will be charged to your room and can be paid at the end of your stay by credit card only.

Overnight: Sebatana Lion Lodge, Sebatana Private Reserve

Meals included: Breakfast; Lunch; Dinner

Day 3 Wildlife Talk, Museum Visit & Game Drive

After breakfast, head out on a drive in an open-air 4x4 Land Cruiser to a picturesque setting in the middle of the bush where the guides will give a wildlife talk in regards to which species of animals, birds and plants you will hopefully find throughout the upcoming week.

Sebatana Private Reserve is home to all sorts of wildlife such as giraffes, zebras, wildebeest, kudus, sable antelopes, warthogs, crocodiles, hyenas, leopards, baboons, wild dogs, blesbuck's, elands, impalas, ostrich and much more.

Please note, although Sebatana is home to many amazing and diverse animals, elephants, buffalo and lions are not found in the reserve. You will have the opportunity to search for these animals on your included game drive to Welgevonden Game Reserve.

The guide will also explain the area's history and what types of scenery to expect within the Sebatana Private Reserve. After the wildlife talk, head back to the lodge where you will visit the museum and wine cellar before having lunch.

After lunch and some relaxation time, the guides will pick you up in one of the 4x4 Land Cruisers for your first game drive to Christina's Wallow, where to have the least amount of impact on the wildlife, you will make some of the way by foot.

Christina's Wallow is a hide where you will have a direct view of a watering hole that is used by many different species of animals, such as meerkats, giraffes, impalas, wildebeest, etc. Make sure to have your camera ready in the hope of some magical wildlife viewing. After about 45 minutes of observation from the hide, you will continue the safari before returning to the lodge.

Before dinner, the bar manager will invite guests for a happy hour in the bar where there will also be a free wine tasting of the wine recommended for this evening's dinner.

Overnight: Sebatana Lion Lodge, Sebatana Private Reserve

Meals included: Breakfast; Lunch; Dinner



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Day 4 Welgevonden Game Reserve Safari Game Drive - Optional Evening Activity

Today is a chance to search for more wildlife in the beautiful African bush. You will be exploring one of the largest and most diverse private reserves in South Africa, Welgevonden Game Reserve, in open-top 4x4 Toyota Land Cruisers with more than 40,000 hectares of wildlife and rich, beautiful surroundings (approximately 1 hour drive from Sebatana Lion Lodge).

This reserve is in one of the few UNESCO protected areas in the world and in itself an amazing experience with breathtaking landscapes. Here you will have the opportunity to find more than 50 different mammals including lions, elephants, leopards, rhinos, and Buffalo. You may also have the chance to encounter some of the more unique animals such as the Brown hyena, cheetah, wild dogs, aardwolf and more than 300 different kinds of birds.

As Welgevonden is a private reserve, there are extensive restrictions on how many guests can visit the area on a daily basis, ensuring clients an exclusive and intimate experience with nature and wildlife in perfect balance. It does not get more authentic than this.

Return to the lodge in time for lunch and enjoy an afternoon/evening at leisure. Alternatively, you can take part in an optional Night Safari Game Drive (not included).

Optional Activity: Night Safari Game Drive

(Available for purchase on tour/prices subject to change)

At dusk, when the sun sets over the African bush, depart the lodge. A spectacular experience to witness how the bush changes and how a completely different animal kingdom emerges.

The night safari game drive takes place in open Land Cruisers, where the rangers use powerful spotlights. You must use all your senses, in particular your eyes and ears, as suddenly the spotlight will detect a pair of eyes reflected in the light. This is an intense experience and something you should not miss out on. During the safari, you will stop at "Flintstone Cave", where the chef has prepared a lovely three-course dinner and beautiful tables have been set for you. Please see the current pricing in Important Information.

Overnight: Sebatana Lion Lodge, Sebatana Private Reserve
Meals included: Breakfast; Lunch; Dinner

Day 5 Guided Walk - Free afternoon - Optional activity

Following breakfast, head out for a guided walk with a guide on a nearby walking trail. After a couple of hours, return to the lodge for a bit of relaxation and a well deserved lunch.

This afternoon will be free at leisure, offering a possibility to stroll along independent walking tracks, following suggested route itineraries on the reserve without a guide. Follow the tracks and explore the reserve at leisure, spotting the wildlife along the way.

In the evening, enjoy dinner at the lodge or choose to take part in the optional Tribal Evening (not included)

Optional Activity: Tribal Evening & Dinner



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(Available for purchase on tour/prices subject to change)

A private dinner gives you the opportunity to experience how the indigenous population once lived, and sometimes still do. The local culture and lifestyle are in many ways incredibly exciting, and you will be able to taste their unique food and beverages. You will also be introduced to some of their customs and traditions. The indigenous population often expresses themselves through song and dance.

Tonight, children and young adults come and entertain with dances and old traditions they proudly retain despite the colonial attempt to "change" them. The dancers who come to entertain you, are all part of a heritage foundation, which works to preserve the local traditions and culture. Please see the current pricing in Important Information.

Overnight: Sebatana Lion Lodge, Sebatana Private Reserve
Meals included: Breakfast; Lunch; Dinner

Day 6 Free Day - Optional Activity

Today is a free day at leisure, or alternatively, you can take part in a full day game drive to Pilanesberg National Park (not included). There are also a number of independent walking tracks around the lodge for you to explore and witness the wildlife, don't forget to take your camera! Before tonight's dinner, the guides will invite guests for a cocktail in the Rhino Bar and there will again be a free wine tasting of the wine recommended for this evening's dinner.

Optional Activity: Full Day Pilanesberg National Park Game Drive
(Available for purchase on tour/prices subject to change)

Pilanesberg National Park, the third-largest in South Africa, is a 3-hour drive from Sebatana Lion Lodge. Pilanesberg covers an area of approx. 55,000 hectares. Upon arrival in the park, board the open safari vehicles and drive through the massive area while your guide shares their knowledge of the various wildlife.

Pilanesberg National Park is a beautiful area that is situated in a volcanic landscape, its impressive mountain formations and open plains are home to a wide range of antelopes and one of the world's largest populations of the endangered white rhino. Pilanesberg offers – lion, elephant, buffalo, rhinoceros and leopard – in addition to giraffes, hippopotami, cheetahs, 300 species of birds and so much more. Please see the current pricing in Important Information.

Overnight: Sebatana Lion Lodge, Sebatana Private Reserve
Meals included: Breakfast; Lunch; Dinner

Day 7 Game Drive & Champagne Brunch

This morning, immediately following sunrise, leave the lodge to begin your safari. The best chance at spotting wildlife up close is during the early morning hours. The antelopes move through large areas to find the best browsing, but also to find the best protection against leopards, hyenas, caracals and other predators. Drive around in an open 4x4 Land Cruiser, which ensures the best possible view and photo opportunities.

Later in the morning, end your safari at Kudu Rock and be treated to a wonderful, traditional and lavish African Champagne Brunch among the magnificent views of the African bush. Afterwards,



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return to the lodge, where you will have the opportunity to relax and reflect on the many wildlife and stunning South African landscapes you've discovered.

In the mid-afternoon, head out on another amazing safari in a private reserve where you will have another chance to search for and observe your favourite animals.

Before dinner, the bar manager will once again be ready for a happy hour in the bar and offer a free wine tasting of the wine recommended for this evening's dinner.

Overnight: Sebatana Lion Lodge, Sebatana Private Reserve
Meals included: Breakfast; Lunch; Dinner

Day 8 Free Morning - Optional Activity - Evening Game Drive with Sunset Rock

This morning is free at leisure; alternatively, you can take part in a Half Day Morning Safari Game Drive (not included).

In the mid-afternoon, enjoy another amazing safari which will end at Sunset Rock. This is where you will enjoy a glass of chilled champagne, while the sun slowly sets over the Waterberg Mountains in a cascade of red and orange colours. Right here in the middle of the grandiose African landscape, at a time of unending beauty, you will feel as if no time is passing – and wish it never would. This is truly the epitome of overwhelming happiness, the African way. Following sunset, return to the lodge where the chefs are ready with yet another feast.

Optional Activity: Kaingo Reserve Half Day Big 5 Game Drive

(Available for purchase on tour/prices subject to change)

Enjoy another half-day safari game drive in Kaingo Reserve in open-top 4x4 Toyota Landcruisers, allowing for further opportunities to find Africa's most attractive species such as the elephant, lion and buffalo in their natural element. Please see the current pricing in Important Information.

Overnight: Sebatana Lion Lodge, Sebatana Private Reserve
Meals included: Breakfast; Lunch; Dinner

Day 9 Sebatana Lodge - Apartheid Museum - Johannesburg

Following an early breakfast, you will depart for Johannesburg. Upon arrival, you will visit the Apartheid Museum, which was inaugurated as the first of its kind in 2001. The museum gives you an in-depth insight illustrating the rise and fall of apartheid.

Continue onto Johannesburg, to feel the pulse of South Africa's largest metropolis, an economic and industrial focal point, where little over 120 years ago there was nothing but untouched savannah. Discover this enigmatic economic centre of South Africa. A light lunch of sandwiches and snacks will be provided during today's tour. In the afternoon, you will be transferred to your hotel in Johannesburg.

Please note: Some of the activities on Day 9 are subject to seasonality, if any of the excursions are affected on your departure suitable alternatives will be offered on the day.

Overnight: Protea Hotel OR Tambo or similar, Johannesburg
Meals included: Breakfast; Lunch



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Itinerary 2

Day 10 Johannesburg - Cape Town

Today, make use of the complimentary airport shuttle to make your own way to the airport at the appropriate time for your flight to Cape Town. Upon arrival you will be met by a tour representative and transferred to the hotel. Enjoy the remainder of the evening at leisure.

Kindly note that The Protea Hotel shuttle runs every 30 minutes and is a first come first serve basis. Guests are no longer able to pre book the shuttle. A private shuttle can be arranged but this is an additional charge.

Guests need to allow sufficient time to get to the Airport in case the shuttle is full, and they need to catch the next shuttle.

Check in counters generally open 3 hours prior to the flight departure time.

Overnight: Cape Milner Hotel or similar, Cape Town

Meals included: Breakfast

Day 11 Cape Town Half-Day City Tour

After breakfast, you'll enjoy a half-day city tour of Cape Town. This includes all the 'must-sees' geographical and cultural extravaganzas of any Cape Town day tour, from its historical beginnings to the dazzling modern shopping malls of the Victoria and Alfred Waterfront. End the tour by taking an optional ride on the cable car up Table Mountain (the ticket is not included as it is weather-dependent).

Please note: The return ticket is approximately \$30 AUD per person.

Overnight: Cape Milner Hotel or similar, Cape Town

Meals included: Breakfast

Day 12 Cape Town Full-Day Peninsula Tour

This awe-inspiring tour of the towering headland, known as Cape Point, encompasses magnificent beaches, breathtaking views and picturesque coastal villages. The Cape Peninsula is one of the world's most scenic areas and stretches from the city centre to Cape Point. In Simon's Town, you will stop for the chance to see penguins and to have lunch (not included).

Please note: The drive via Chapman's Peak is subject to the road being open. Ou Kaapse Weg (mountain pass in Cape Town) will be used as an alternative route when necessary.

Overnight: Cape Milner Hotel or similar, Cape Town

Meals included: Breakfast

Day 13 Cape Town Free Day

Today is free at leisure to explore the beautiful city of Cape Town. Alternatively, you can take part in an optional activity (not included).

Optional Activity: Cape Winelands Full-Day Tour

This delightful drive winds its way to the heart of the Cape Winelands, through superb mountain ranges, vineyards and Cape Dutch homesteads. Head off to the wine country via the N2 to the heart of South Africa's wine industry, Stellenbosch, boasting great beauty and culture that is steeped in South African history.



11-DAY TOUR PACKAGE | 5 STAR AFRICAN SAFARI

The Itinerary

Itinerary 2

Walk down the canal-lined avenues in the shade of giant oak trees and beautifully preserved historic buildings. With the sheer vastness of wine estates on offer, you are truly spoilt for choice when you enjoy your first wine tasting of the day at the Waterford Estate or similar. Travel over the Helshoogte Pass to the town of Franschhoek, historically dating back to the 17th century when the French Huguenots arrived. Billed as the Gourmet Capital of South Africa, this charming town, in a most picturesque valley, retains a French Huguenot style.

Enjoy a wine tasting before taking time to enjoy the fabled culinary skills of the Franschhoek chefs at one of the many award-winning restaurants (lunch not included). Onward to Paarl, one of the Cape's first farming districts. The town is set at the foot of the cluster of remarkable granite domes from which it takes its name. The last stop for the day is at a wine estate on the Paarl wine route before you return to the bustle of city life after an enthralling day in the countryside, arriving back at the hotel early evening. Please see the current pricing in Important Information.

Includes: All transportation, three wine tastings and an English-speaking guide.

Overnight: Cape Milner Hotel or similar, Cape Town

Meals included: Breakfast

Day 14 Cape Town, South Africa - Australia (or New Zealand)

Today, you'll check out of your hotel and be transferred to the airport for your flight back to Australia (or New Zealand).

Meals included: Breakfast; In-Flight

Day 15 Arrive Australia (or New Zealand)

Please note: Some guests may arrive +1 day.

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

Updated: 16 Oct 2025 10:54:39

Have a question about this deal? We're here to help.
Call our friendly team on 1300 158 912



11-DAY TOUR PACKAGE | 5 STAR AFRICAN SAFARI

Tour Inclusions

HIGHLIGHTS

- Experience a once-in-a-lifetime South African safari
- Discover the highlights of Pretoria on a sightseeing tour
- Stay in a 5-star safari lodge perfectly situated for animal sightings
- Experience the exclusivity of staying in a private reserve
- Unwind on arrival with a welcome reception and cocktail
- Take an orientation drive through picturesque scenery in an open 4x4 vehicle
- Enjoy up to 4 game drives within a private reserve
- Experience 1 game drive within the Welgevonden Game Reserve
- Search for lions, elephants, giraffes, leopards, zebras and more
- Overlook a watering hole to wait for wildlife at Christina's Wallow hide
- Learn about the local area on a guided trail walk and a wildlife museum
- Visit the lodge wine cellar and enjoy a wine tasting before dinner
- Enjoy the lodge's amazing facilities with a day at leisure
- Witness the magnificent landscape, while enjoying a champagne brunch
- Explore a number of independent walking tracks around the lodge
- Sip champagne as the sun sets over the Waterberg Mountains

FLIGHTS

Return international full-service flights (economy class), surcharges may apply

ACCOMMODATION

- 7 nights of 5-star accommodation at Sebatana Lion Lodge in Sebatana Private Game Reserve
- Standard Bungalows (30m²) or upgrade to a Deluxe Suite (45m²) while on safari
- 2 nights of 4-star hotel accommodation in Johannesburg

DINING

- 24 meals, including a champagne brunch in the wilderness
- Indulge in delicious buffet meals at Sebatana Lion Lodge

ESSENTIALS

- Qualified safari field rangers and trackers
- English-speaking guides for city tours
- Airport taxes and surcharges

TRANSPORT

- Transportation by private air-conditioned vehicles
- Transportation by open air 4x4 vehicles (safari drives)

TRANSFERS

- Complimentary airport shuttle transfers



11-DAY TOUR PACKAGE | 5 STAR AFRICAN SAFARI

Tour Inclusions

15-DAY WITH CAPE TOWN EXTENSION

- All of the above, plus the following:
- One-way internal flight (economy class) from Johannesburg to Cape Town
 - 4 nights of 4-star hotel accommodation in Cape Town
 - Enjoy 4 additional meals
 - Explore Cape Town on a half-day guided city tour
 - See the sights on a full-day Cape Peninsula Tour
 - Visit Cape Nature Reserve and Simon's Town Penguin Colony
 - Relax with a day at leisure in Cape Town

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

Updated: 16 Oct 2025 10:54:39

Important Information

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase. Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer, you are bound by the [General Terms and Conditions](#) and the specific terms and conditions outlined in this Important Information.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Our Policies

Cancellation & Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent:** TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the

Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- **each booking is unique:** our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- **changes/modifications to your booking may not be possible:** once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.
- **Travel Offers are a package:** our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.
- **our Travel Offers are generally non-refundable:** in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click [here](#).

General Terms & Conditions

By placing your booking with us, you acknowledge and agree to our [Terms & Conditions](#), [Privacy Policy](#) and [Cancellation Policy](#).

Offer Essentials

This travel offer is valid for travel on selected dates until the 1st of December 2027.

This travel offer is priced per person based

on a twin share.

Single Traveller Supplement

For solo travellers, a mandatory single supplement applies:

2026 Standard Package

- Standard Bungalow: \$1,000
- Suite: \$1,100

2026 Extension Package

Standard Bungalow: \$1,400
Suite: \$1,500

2027 Standard Package

- Standard Bungalow: 1,100
- Suite: \$1,200

2027 Extension Package

- Standard Bungalow: \$1,500
- Suite: \$1,600

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

Departure Dates & Surcharges

Please note: See checkout for live dates and availability.

Flights

Departure Cities

Sydney, Melbourne, *Brisbane, *Adelaide, Perth or *Auckland.

Departure City Surcharges

- Perth: \$150 per person
- Brisbane: \$100 per person.
- Adelaide: \$350 per person.
- Auckland: \$800 per person.

International Full-Service Flight(s)

- Cabin Class: Economy class.

Please note:

- *We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.*

Important Information

- From Australia, the flying journey to your destination may take up to 28 hours, with up to 2 stops. This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once available.
- From Auckland, the flying journey to your destination may take up to 32 hours, with up to 2 stops. This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once available.

Internal Flight(s)

- Cabin Class: Economy class.
- Route: Johannesburg - Cape Town (Extension Package Only).

Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you will miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

Preferred Airline Surcharge

- Cabin Class: Economy class
- Singapore Airline: \$300 per person
- Qantas: \$300 per person
- Emirates: \$400 per person
- Qatar: \$400 per person

Please note:

- Preferred airlines are subject to availability. If we are unable to fulfil your request, the above extra cost will be refunded.
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.

- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.

Arrive Early & Stay Behind Options

Arrive Early

Johannesburg, South Africa - From \$300 per person, subject to availability.

Stay Behind

Johannesburg, South Africa - From \$300 per person, subject to availability.

Please note:

-

Exclusions:

This fee does not include extra nights' accommodation, meals or airport transfers.

-

Cancellations & Changes:

Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

-

High Season:

A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

-

+ 60 Days:

You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.

Estimated Dates:

Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.

- High season surcharges apply to flights departing between the below date ranges:

1 December 2025 - 31 January 2026
3 April 2026 - 20 April 2026
26 June 2026 - 17 July 2026
18 September 2026 - 9 October 2026
12 December 2026 - 26 January 2027

Stopover Packages

- Doha
- Dubai

Includes:

- 2, 3 or 5 nights in 4-star accommodation
- Daily breakfast
- Return airport transfers

For pricing, please refer to the payment cart at checkout.

- When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.
- When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.
- When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.
- Stopover packages are subject to availability.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Blackout dates apply to flights departing between the below date ranges:
Doha Grand Prix: 27 November - 03 December 2025
Doha MotoGP: 08 April 2025 - 16 April

Important Information

2025

Abu Dhabi Grand Prix (for Dubai): 04

December - 10 December 2025

Christmas and New Years Eve: 22

December 2025 - 2 January 2026

Singapore Grand Prix: 01 October - 09

October 2026

Christmas and New Years Eve: 18

December 2026 - 3 January 2027

Christmas and New Years Eve: 20

December 2027 - 3 January 2028

Flight Class Upgrades

Business / Premium Economy Class: For pricing, please refer to the payment cart at checkout.

Please note:

- *Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.*

Accommodation

Standard Package

5-Star Properties (Self-Rated)

- Sebatana Private Reserve: 5-Star Sebatana Lion Lodge
- Sebatana Private Reserve: 5-Star Sebatana Rhino Lodge (Only the 18 May 2025, 14 & 28 September 2025)
- Sebatana Private Reserve: 5-Star Sebatana Elephant Lodge (Only the 16 December 2025)

4-Star Properties (Self-Rated)

Protea Hotel OR Tambo or similar.

Extension Package

All of the above, including:

4-Star Properties (Self-Rated)

Cape Town: Cape Milner Hotel or similar

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and

included in your travel pack, which you will receive 4-6 weeks before travel.

Accommodation Upgrade Package

Standard Bungalows (30m²) or upgrade to a Deluxe Suite (45m²) while in Sebatana Private Reserve. The difference is the room size.

Maximum Room Capacity

2 people.

Child Policy

- No child discounts. The full price applies to all children travelling with their parents.
- Valid for children 7 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.

Triple Share

Not available.

Bedding Configuration

Double or twin (subject to availability).

General Information

Minimum group size 2, maximum group size 16 per vehicle whilst on safari (excluding transfers and city tours).

Optional Tours/activities

Activities Booked at Lodge

- Day 4: Night Safari Game Drive - €75 per person
- Day 5: Tribal Evening & Dinner - €65 per person
- Day 6: Full-Day Pilanesberg National Park Game Drive - €165 per person
- Day 8: Half-Day Kaingo Game Reserve Safari Game Drive - €135 per person
- Optional Activity Bundle Package (includes all of the above) - €350 per person

Please note:

- *Prices are based per person, are subject to availability, time permitting and weather conditions, and are payable directly to the tour operator in the currency specified.*

- *Prices are subject to change.*

- *Some tours require minimum numbers to operate.*

2026 Extension Package Only

- Day 13: Cape Winelands Full Day Tour - \$220 AUD per person

2027 Extension Package Only

- Day 13: Cape Winelands Full Day Tour - \$250 AUD per person

Please note:

- *The optional tours listed above must be purchased on checkout or over the phone before submitting your passenger information form (subject to availability).*
- *Some tours require minimum numbers to operate.*

Exclusions

- Visa fees and requirements.
- Meals/beverages not stated in the deal offer.
- Optional gratuities/tipping.
- Optional activities/tours.
- Personal expenses.
- Travel insurance.

Gratuities/tipping

Land

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is €8 per person per day. This covers the guide/leader and the driver and will be collected on tour.

Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request. Please note: If you would like to tip personal members of staff, please bring cash in local currency.

Important Information

Other Important Information

PAYMENT AT SEBATANA LION LODGE

Please note: All additional purchases at Sebatana Lion Lodge will be charged in Euros, and Sebatana Lodge does not accept cash payments. All additional purchases will be charged to your room and can be paid at the end of your stay by credit/debit card only. Wi-Fi at Sebatana is accessible only in the common areas.

TOUR GUIDE VS. TOUR LEADER

Tour Guide

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Tour Leader

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Johannesburg Area (Approximates)

Johannesburg is situated on the highveld plateau and has a subtropical highland climate. The city enjoys a sunny climate, with the summer months (October to April) characterised by hot days followed by afternoon thundershowers and cool evenings, and the winter months (May to September) by dry, sunny days followed by cold nights. Temperatures in Johannesburg are usually fairly mild due to the city's high elevation, with an average maximum daytime temperature in January of 25.6°C, dropping to an average maximum of around 16°C in June. The UV index for Johannesburg in summers is extreme, often reaching 14-16 due to the high elevation and proximity to the equator.

FLIGHTS

Seat Selection & Frequent Flyer Points

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Passport Validity

Customers must provide valid passport details either at the time of purchase or no later than 45 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

COACH TOUR

Meals

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Luggage

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

OTHER

Mobility

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Fitness Level Required

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!

A moderate level of fitness will be required. Moderate is described as may involve more physical activity, including biking, longer day hikes or extended walking and standing, low-altitude treks, and water-based activities such as canoeing or low-grade kayaking. Guests using any walking aid other than a walking stick would be advised to reconsider as surfaces may be uneven.

Please note: If you have any concerns, please consult your healthcare provider prior to purchase/travel.

Yellow Fever

A valid international certificate of vaccination against Yellow Fever is required in many countries. You may need to present this on arrival at the airport or border crossing. Some countries will refuse entry if you are unable to present your certificate. It's also common for your home country to request a Yellow Fever certificate upon arrival. You must check with your doctor well before leaving home about the Yellow Fever requirements for

Important Information

the countries you'll be visiting.

Sightseeing

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Shopping

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our [Terms and Conditions](#) regarding shopping for further information.

Visas

A tourist visa is not required for Australians travelling to South Africa.

Important:

- *Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.*
- *Visa rules may have changed since Covid-19. Some countries and airlines may require you to obtain an additional visa before arrival. Please check with the nearest embassy, consulate or immigration department of the destination you're entering.*

Please note:

- *Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*

- *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.*

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit <https://www.tripadeal.com.au/travel-insurance>

Schedule Of Fees

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - \$100 AUD per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

If the incorrect name has been provided, charges of \$100 AUD per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Supplier Fees

In the event the tour package you have purchased is unable to proceed, and/or a travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/

accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.