

Luxury Sri Lanka

SIGIRIYA ● GALLE ● KANDY

The Offer

Pop your safari hat on for this trip of a lifetime through Sri Lanka, the jewel of South Asia. A wild and vast landscape of untamed jungles, fragrant tea plantations and lost temples - now you can experience it all in style with this 5-star luxury small group tour.

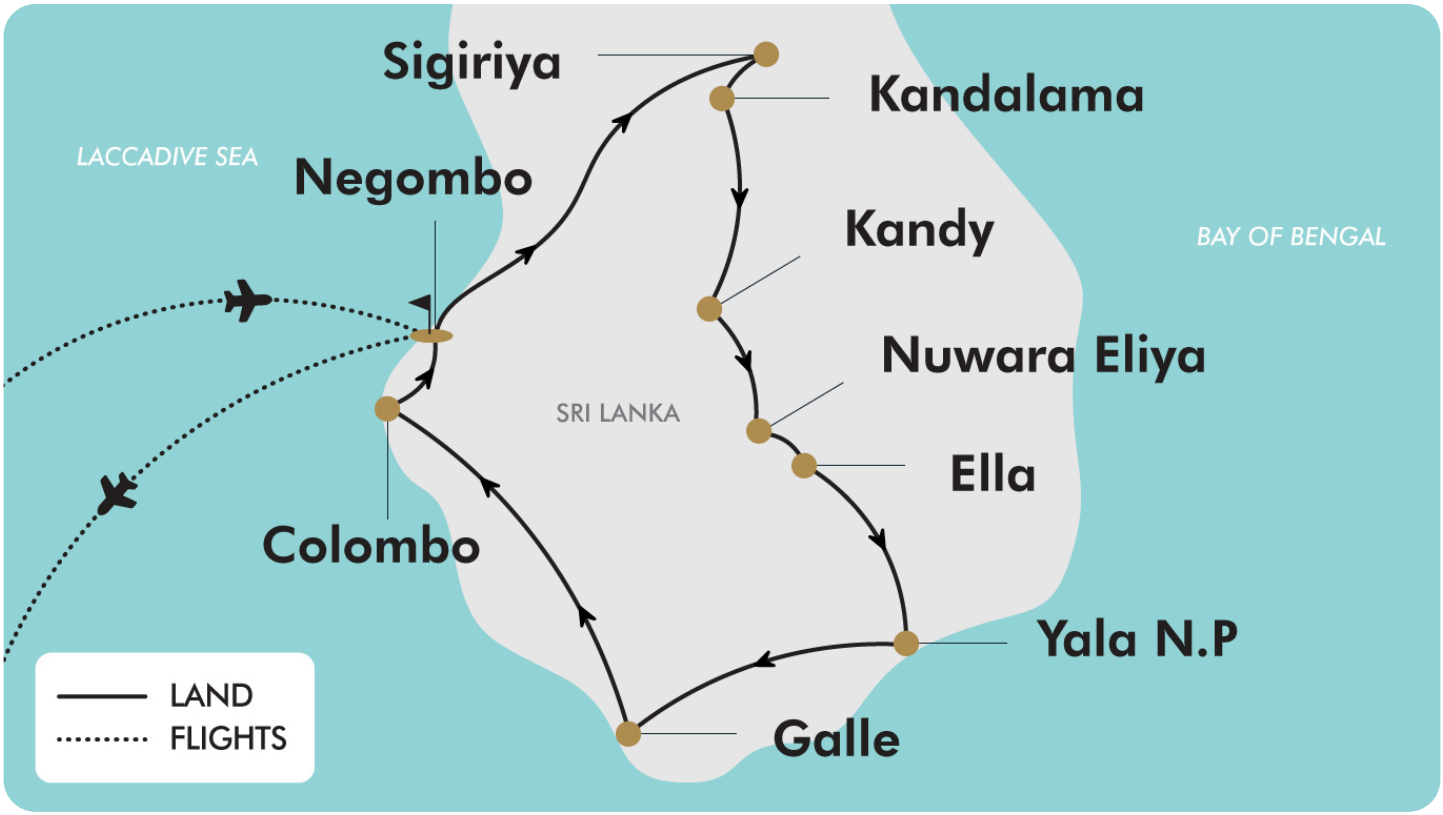
Kick off your trip with a guided tour of Negombo's most significant sites, before journeying through lush Sigiriya, where you can take up tan optional tour to reach the top of the imposing rock fortress. Journey through the time-worn city of Polonnaruwa, where ancient relics left behind, like the Royal Palace and Lotus Bath, will paint a vivid picture of the emperors and empresses who reigned there centuries ago. The fun doesn't end there, though; you will also take in the gilded majesty of the Sacred Tooth Relic in Kandy, buckle up for a Jeep safari through Yala National Park and enjoy a traditional high tea in the pioneering tea town of Nuwara Eliya and so much more.

Feel like Indiana Jones by day on this incredible tour featuring return international full-service flights, 5-star accommodation, 13 meals, return airport transfers and more.

Want more? Add extra days to your itinerary with Arrive Early and Stay Behind in Negombo, Sri Lanka packages.



The Map


Sigiriya
Kandalama
LACCADIVE SEA
Negombo
Kandy
BAY OF BENGAL
Nuwara Eliya
SRI LANKA
Ella
Colombo
Yala N.P
LAND
FLIGHTS
Galle



The Itinerary

Day 1 Australia (or New Zealand) - Negombo (Colombo), Sri Lanka

Today depart from Australia (or New Zealand) for Negombo (Colombo), Sri Lanka. Upon arrival be met by a tour representative and transferred to the hotel in the nearby beach town of Negombo.

Please note: Most customers will arrive late at night. There is a morning at leisure tomorrow before the touring begins to allow for a sleep-in and time to adjust to the new time zone.

Overnight: Heritance Negombo or similar, Negombo
Meals included: In-Flight

Day 2 Negombo City Tour

After breakfast, enjoy the morning at leisure.

In the afternoon, begin a city tour of Negombo. The tour guide will introduce you to some of Negombo's curious sites. Negombo was an important port during the colonial periods. In the late 17th-century the Dutch built a network of canals, over 100 kilometres in length, that was used to transport cinnamon and other spices from inland plantations to the coast. After the city tour, return to the hotel and enjoy the evening at leisure.

Overnight: Heritance Negombo or similar, Negombo
Meals included: Breakfast

Day 3 Negombo - Sigiriya - Kandalama

After breakfast, meet with the tour guide and embark on the drive to Sigiriya (an approximately 140-Km day).

Optional Tour: Sigiriya Rock Fortress

Explore the Sigiriya rock fortress, a UNESCO World Heritage listed site built during the reign of King Kashyapa (477-495 AD). The 'Lion Rock' of Sigiriya is a citadel of unusual beauty rising 200 meters from the jungle. The rock was the innermost stronghold of the 70-hectare fortified town. A moat, rampart, and extensive gardens, including the renowned water gardens, encircle the base of the rock. Admire the world renowned frescoes of the 'Heavenly Maidens' of Sigiriya, which are in a sheltered pocket of the rock approached by a spiral stairway. These frescoes are painted in earth pigments on plaster. Please see current pricing in Important Information.

Afterwards, continue to Kandalama. Upon arrival, check in to the hotel accommodation for the night.

Overnight: Heritance Kandalama or similar, Kandalama
Meals included: Breakfast

Day 4 Kandalama - Polonnaruwa

After breakfast, visit the UNESCO World Heritage-listed city of Polonnaruwa, built in the 11th and 12th centuries AD. Here see the ruins of the Royal Palace; the Audience Hall; the Lotus Bath; the statue of King Parakramabahu; the Parakrama Samudraya - a lake built by King Parakramabahu I; and the Gal Viharaya where four splendid statues of the Buddha in 'Upright', 'Sedentary' and 'Recumbent' postures carved out of rock can be seen. There are also monuments of famous places of worship such as the Shiva Temple, the Lankathilaka, the Vatadage, the Galpotha, the Kiri Vehera and the remains of a former Temple of the Tooth Relic.

Enjoy the afternoon at leisure or alternatively, you can join one of the following optional tours:



The Itinerary

Optional Tour: Half-Day Jeep Safari in Minneriya National Park

Embark on an unforgettable safari excursion in Minneriya. If you're up for a serious rumble in the jungle, then Minneriya is for you! Spread across 8800 hectares, it is a wildlife sanctuary home to herds of deer and ample birdlife, however the spotlight remains on the swaying trunks and flapping ears of its resident elephants. Park your jeep on the bank of the reservoir and switch off the engine. Watch carefully as herds of elephants - one by one - roll onto the grass-covered banks to feed on tender shoots. This is the largest elephant gathering in the world - up to 300 or more at a time - which has led the park to become a mecca for wildlife enthusiasts. Please see current pricing in Important Information.

Optional Tour: Sri Lankan Culinary Demonstration followed by lunch

The gastronomic art of Sri Lanka has a very rich tradition, which includes many varieties of sweetmeats, rice, curries, sambals and salads. The preparation of these differs in each geographic location. As the country has a multi-ethnic society, the preparation of food is influenced by many cultures and traditions. The preparation of Sri Lankan cuisine is a colourful affair and a treat to the eyes with ingredients possessing vibrant colours, such as the blood red colour of the chilli powder and the dark yellow colour of saffron powder, to more earthy colours in curry powders and green vegetables. Enjoy a culinary demonstration, before trying some of the delicious creations yourself. Please see current pricing in Important Information.

Please note: Only one of the optional tours above may be purchased as they run at the same time.

Overnight: Heritance Kandalama or similar, Kandalama
Meals included: Breakfast

Day 5 Kandalama - Kandy

After breakfast, travel to Kandy, the royal capital of Sri Lanka covering approximately 100 kilometres. Along the way you will visit a spice garden in Matale to see how the fragrant spices Sri Lanka is renowned for are grown. Upon arrival in Kandy, enjoy a guided city tour. Take in the Kandy city center, the famous Kandy Temple of the Sacred Tooth Relic (entrance not included), a gem and lapidary museum, and get a taste of local life while wandering through the wonderful Kandy market. After the city tour, fine tune your evening by stepping to the beat of traditional music & drumming in a captivating cultural show!

Overnight: The Golden Crown Hotel or similar, Kandy
Meals included: Breakfast

Day 6 Kandy - Peradeniya - Nuwara Eliya

After breakfast, depart to Peradeniya and visit the Royal Botanical Garden (an approximately 80-Km day). Walk into this 147 acre site, passing well tended lawns, pavilions & an octagon conservatory to be greeted by the vast expanse of magnificently landscaped gardens. Highlights include the orchid house & giant Javan fig tree.

Afterwards proceed to Nuwara Eliya where you will check in to the hotel. The remainder of the day is at leisure to explore Sri Lanka's highest town and the heart of the country's most beautiful region, the southern hill country. Nuwara Eliya sits beneath the towering Pidurutalagala mountain in a bowl of verdant, tea-covered hills.



The Itinerary

Overnight: Jetwing St Andrews or similar, Nuwara Eliya
Meals included: Breakfast

Day 7 Nuwara Eliya City Tour

Today after breakfast, enjoy the morning at leisure. If you are a keen golfer, you might like to play a round of golf at the Royal Golf Club (not included), which is one of the oldest golf clubs in Asia. Please check with your tour guide the day prior with regards to availability.

In the afternoon, you will be met at the hotel by the tour guide to enjoy a sightseeing tour of Nuwara Eliya to visit some key sights such as Bale Bazaar, the President's House and the Prime Ministers Residence. Finish the tour at the Grand Hotel for High Tea, after which you will be transferred back to the hotel.

Overnight: Jetwing St Andrews or similar, Nuwara Eliya
Meals included: Breakfast

Day 8 Nuwara Eliya - Ella - Yala Wildlife Jeep Safari Excursion

After breakfast be met by your guide and proceed to Yala (approx. 192km day). En route, stop and take a walk to see Ella's famous Ravana Falls and Nine Arch Bridge. The waterfall measures approximately 25 meters in height and cascades from an oval-shaped concave rock outcrop. During the wet season, the waterfall turns into what is said to resemble an areca flower with withering petals.

Afterwards, continue to Yala and check into the hotel. In the afternoon, enjoy a safari at Yala National Park. Overflowing with vast grasslands, shrubs, tanks and dunes - this vast 1259 square kilometre park is one of the most famous wildlife destinations in Sri Lanka. As your Jeep rumbles through the gates of Yala, you are not only entering the most visited national park in the country, you are visiting a land inhabited centuries ago by Sri Lankan kings. You name it, Yala has it! Its inhabitants include herds of elephants, Sloth bears, Spotted deer, jackals, and abundant birdlife, as well as the highest density of leopards in the world.

Feel like an explorer as the jeep thunders over rocks and swishes past narrow bends; an exhilarating experience blended with the cries of wilderness under the tropical sun. Afterwards, return to the hotel for an evening at leisure.

Overnight: Cinnamon Wild Yala or similar, Yala
Meals included: Breakfast

Day 9 Yala - Day at Leisure

After breakfast, enjoy the day at leisure. Alternatively, if you're still wanting more after yesterday's safari, you can join an additional optional Yala National Park Safari (not included - paid directly on tour).

Overnight: Cinnamon Wild Yala or similar, Yala
Meals included: Breakfast



The Itinerary

Day 10 Yala - Koggala

After breakfast, travel to Koggala, where you have an opportunity to see Sri Lanka's famous stilt fisherman (an approximately 155 kilometre day). Stilt fishing is one of the most interesting traditional fishing methods in Sri Lanka. Records indicate this sport came about just after World War II. The beautiful sight of fishermen perched on branched poles as they fish skilfully during dawn, noon and dusk can now be seen commonly along the southern coast in towns such as Koggala, Kathaluwa and Ahangama. Once the tour has concluded, transfer to the hotel for the night.

Overnight: Radisson Blu Resort Galle or similar, Galle
Meals included: Breakfast

Day 11 Galle City Tour

Following breakfast this morning, you will be met by the tour guide for a city tour of Galle. On the drive you will pass many fishing villages and palm fringed bays. The tour will begin at Galle Fort - the largest intact Dutch fort in Asia, inscribed as a UNESCO World Heritage Site in 1988. Its location faces the Indian Ocean in the town of Galle, on the southern coast of Sri Lanka. Galle Fort is one of the best-preserved examples of 17th-century colonial fortifications in the world. Enjoy lunch at the Fort (not included). Once your tour has concluded you will be transferred back to the hotel accommodation. Spend the afternoon at your own leisure, exploring the stone-paved streets and getting a feel for the vibrant culture of Galle.

Overnight: Oceanfront Galle by ICC or similar, Galle
Meals included: Breakfast

Day 12 Koggala - Day at Leisure

After breakfast at the hotel, enjoy the day at leisure in the Koggala/Galle Area.

Overnight: Oceanfront Galle by ICC or similar, Galle
Meals included: Breakfast

Day 13 Kogalle/Galle - Ambalangoda - Kosgoda - Colombo

This morning, enjoy breakfast at the hotel before proceeding to Ambalangoda to visit the Mask Factory. Faces carved into solid wood and painted cobra hoods are common sights for a wander across the seaside suburb of Ambalangoda. Walk into the gallery of folk dances and mask making - the mask museum - or simply take a look into the hut where local folk will be busy cutting, moulding and painting masks. You might be able to tune into the mysteries that surround Ambalangoda's heritage of mask making, the backdrop of folk dances and rituals staged across the pearl of the Indian Ocean, Sri Lanka. Continue on to visit the Kosgoda Turtle Hatchery. Both locals and international volunteers are a common sight at Kosgoda. This vibrant tourist destination sits calmly along the southern coast of Sri Lanka. Aside from its traditional industries of fisheries and cinnamon cultivation, the area has been recognised by the Wildlife Protection Society for its Sea Turtle Conservation Project.

Afterwards, continue to Colombo and check in to the hotel where you may enjoy the remainder of the day at leisure.

Overnight: The Kingsbury Hotel or similar, Colombo
Meals included: Breakfast



The Itinerary

Day 14 Colombo City Tour - Australia (or New Zealand)

After breakfast, spend the morning at leisure and in the afternoon enjoy a Colombo city tour to visit various sites before being transferred to the airport for your flight back to Australia (or New Zealand) which departs late evening or early morning on day 15.

Meals included: Breakfast; In-Flight

Day 15 Arrive in Australia (or New Zealand)



Tour Inclusions

HIGHLIGHTS

Experience the best of Sri Lanka on a luxury small-group tour with a maximum of 20 travellers per vehicle

Visit Kandy, Negombo, Galle, Ella, Sigiriya, Yala National Park, Colombo and more

Travel to Sigiriya, home of the ancient rock fortress

Experience a guided tour of the ancient 12th-century city of Polonnaruwa

Visit a spice garden in Matale where you will learn about a variety of spices Sri Lanka is famous for

Get a taste of local life while wandering through the wonderful Kandy market on a city tour

Visit the Royal Botanical Gardens of Peradeniya, 147 acres of magnificently landscaped gardens

Explore the hillside tea plantations of Nuwara Eliya & enjoy a traditional high tea at the Grand Hotel

View Ella's famous Nine Arch Bridge and Ravana Falls

Seek out leopards, elephants and bears on a Jeep safari within the Yala National Park

Enjoy a sightseeing tour of Dutch Galle Fort, the largest intact Dutch fort in Asia

Enjoy sightseeing tours of Negombo and Colombo

Stay at the award-winning 5-star Heritance Kandalama

FLIGHTS

Return international full-service flights (economy class), departure city surcharges may apply (Excludes Trip Only option)

ACCOMMODATION

13 nights of 5-star hotel accommodation

DINING

Enjoy daily breakfast and a traditional high tea

ESSENTIALS

English-speaking national tour guide

Airline taxes and surcharges

TRANSPORT

Transportation by air-conditioned vehicles

TRANSFERS

Return airport transfers (Excludes Trip Only option)

Important Information

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase. Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.
On purchasing this Travel Offer, you are bound by the General Terms and Conditions and the specific terms and conditions outlined in this Important Information.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Our Policies

Cancellation & Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent:** TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.
- **each booking is unique:** our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- **changes/modifications to your booking may not be possible:** once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.
- **Travel Offers are a package:** our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.
- **our Travel Offers are generally non-refundable:** in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click here.

General Terms & Conditions

By placing your booking with us, you acknowledge and agree to our Terms & Conditions, Privacy Policy and Cancellation Policy.

Offer Essentials

This travel offer is valid for travel on selected dates until the 1st December 2026.
This travel offer is priced per person based on a twin share.

Single Traveller Supplement

For solo travellers, a mandatory single supplement applies.

2026: $1550

2027: $1750

Flights

(Flight information for options excluding Trip Only)

Departure Dates and Surcharges

See checkout for details.

Departure Cities

Sydney, Melbourne, *Brisbane, *Adelaide, Perth or *Auckland

Departure City Surcharge

- Brisbane: $200 per person
- Adelaide: $300 per person
- Auckland: $550 per person

International Full-Service Airline(s)

- Cabin Class: Economy Class

Please note: TripADeal cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Preferred Airline Surcharge

Singapore Airlines: $400 per person

Arrive Early & Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

Arrive Early

Negombo (Colombo), Sri Lanka - From $300 per person, subject to availability.

Stay Behind

Negombo (Colombo), Sri Lanka - From $300 per person, subject to availability.

Please note:

Important Information

- ***Exclusions:***

  This fee does not include extra nights' accommodation, meals or airport transfers.

- ***Cancellations & Changes:***

  Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

- ***High-Season:***

  A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

- ***+ 60 days:***

  You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.

- ***Estimated dates:***

  Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.

- *High season surcharges apply to flights departing between the below date ranges:*

12 December 2026 - 26 January 2027
19th March 2027 - 28th April 2027
19th June 2027 - 18th July 2027
11th September 2027 - 10th October 2027
10th December 2027 - 31st January 2028

Stopover Packages

- Kuala Lumpur
- Singapore

Includes:

- 2, 3 or 5 nights in 4-star accommodation
- Daily breakfast
- Return airport transfers

For pricing, please refer to the payment cart at checkout.

Please note:

- *When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.*
- *When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.*
- *When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.*
- *Stopover packages are subject to availability.*
- *In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.*

Flight Class Upgrades

Business or Premium Economy Class: For pricing, please refer to the payment cart at checkout.

Please note:

- *Flight upgrades are subject to availability and pricing changes (if we cannot fulfill your request, the upgrade cost will be refunded).*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.*

Missed Flights

If you fail to arrive for any of the flights included in your package, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

Trip Only Option

If you choose to remove international flights from your package, your holiday may be shorter, as travel days for flights are not included in the Trip Only package. You will receive an email confirmation when minimum numbers have been met and the departure is guaranteed.
We recommend making further travel arrangements, such as flights, after you have received confirmation of a guaranteed departure.
TripADeal assumes no liability for financial losses incurred due to travel arrangements made prior to confirmation of guaranteed departure.
Note: The Trip Only Package does not include return international airfares or airport transfers. At the conclusion of the tour, you will be responsible for booking your own onward travel.
Click here for full Trip Only terms and conditions (see section 4.1)

Accommodation

Accommodation Used

5-Star Properties (Self-Rated)

- Negombo: Heritance Negombo or similar
- Kandalama: Heritance Kandalama or similar
- Kandy: The Golden Crown Hotel or similar
- Nuwara Eliya: Jetwing St. Andrews or similar
- Yala: Cinnamon Wild Yala or similar
- Galle: Oceanfront Galle by ICC or similar, Galle
- Colombo: The Kingsbury Hotel or similar

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Maximum Room Capacity

2 people.

Child Policy

- No child discounts. The full price applies to all children travelling with their parents.
- Valid for children 8 years old and over.

Important Information

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.

Triple Share

Not available.

Bedding Configuration

Twin or Double Bedding (subject to availability).

General Information

Minimum group size 10, maximum group size 20 per vehicle.

Optional Tours/activities

- Day 3: Sigiriya Rock Fortress - $105 per person
- Day 4: Half Day Jeep Safari in Minneriya National Park - $140 per person
- Day 4: Sri Lankan Culinary Demonstration & Lunch - $115 per person

Please note:

- *Prices are based per person, are subject to availability, time permitting and weather conditions.*
- *The optional tours listed above must be purchased on checkout or over the phone before submitting your passenger information form (subject to availability).*
- *Only one optional tour can be selected on Day 4.*
- *Some tours require minimum numbers to operate.*

Exclusions

- Visa fees and requirements.
- Domestic transfers and flights not stated in the deal offer.
- Meals/beverages not stated in the deal offer.
- Optional gratuities/tipping.
- Optional activities/tours.
- Personal expenses.
- Travel insurance.
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation

Please note: Return international flights and transfers to and from the tour are not included in the Trip Only option.

Other Important Information

TOUR GUIDE VS. TOUR LEADER

Tour Guide

Locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Tour Leader

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Sri Lanka is a year-round destination with two monsoon seasons so there is a lot of confusion about the best time to visit. The weather doesn't run like clockwork here! However, there will rarely be weather so dramatic that it will stand in the way of a brilliant holiday with plenty of warm weather and sunshine. The temperature is constant at around 27°C on the coast, both in the air and the water!

FLIGHTS

Seat Selection & Frequent Flyer Points

At TripADeal, we do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Passport Validity

Customers must provide valid passport details either at the time of purchase or no later than 45 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

COACH TOUR

Meals

13 meals in total are included in the package. For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements.

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Luggage

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and offloading of bags from the vehicle.

OTHER

Important Information

Mobility

If you would love to travel with TripADeal and require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Fitness Level Required

A leisurely level of fitness will be required. Leisurely is described as Light walking, including up multiple stairs, and occasional hiking, may involve uneven surfaces. Able to travel unassisted and get on and off vehicles and small boats. Suitable for most fitness levels and mobility.

Please note: If you have any concerns please consult your healthcare provider prior to purchase/travel.

Gratuities/Tipping

Land

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is 2000 LKR per person per day. This covers the guide/leader and the driver and will be collected on tour. In addition to the recommended gratuities for your dedicated tour leader and driver, a voluntary 'group kitty' may be introduced at the commencement of your tour. This optional contribution, not exceeding $25 AUD per person for the entire trip, helps cover smaller, shared tips along the journey for local services such as bellboys, shoe minders, and safari drivers. This streamlines tipping and ensures fair recognition for those who enhance your experience.

Please note: tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

Sightseeing

Please note: If the entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Wildlife

TripADeal cannot guarantee animal sightings. Wildlife are unpredictable and factors such as weather conditions, predatory fear and animal movements can impact sightings.

Shopping

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our Terms and Conditions regarding shopping for further information.

Visas

A tourist visa for Sri Lanka is a strict requirement if travelling on an Australian Passport. You will need a visa in the form of an Electronic Travel Authorisation (ETA) to enter Sri Lanka from 27 September 2024. Limited facilities to obtain an ETA are available at Colombo's Bandaranaike International Airport, however ETA's can be obtained prior to departure.

Important: Please check with the nearest Sri Lankan embassy, consulate or immigration department for the current tourist visa requirements and any updates regarding the e-visa for Sri Lanka.

Please note:

- *Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.*
- *Passengers who are not Australian citizens must also check with their respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*
- *It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.*
- *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for Visas. This may, in turn, affect the type of application required.*

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit https://www.tripadeal.com.au/travel-insurance

Schedule Of Fees

Voluntary Changes

Includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.
• Changes - $100.00 per booking + additional charges from the airline/cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

If the incorrect name has been advised to TripADeal, charges of $100.00 per booking + any additional charges applied by the airline/cruise company/accommodation/ other travel providers.

Supplier Fees

In the event the Travel Offer you have purchased is unable to proceed, and/or a travel Supplier is unable to fulfil the Travel Offer due to external circumstances (Limitation of Liability e.g. a Force Majeure

Important Information

event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/ accommodation partners. TripADeal has committed to these costs as your Agent and will endeavour to recover all funds committed and/or paid for your Travel Offer, but this may not be possible in all circumstances. If refunds are unavailable from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. If TripADeal cannot obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee. This fee is not revenue-raising and is paid to or withheld by our suppliers when recovering payments.