

5-Star Vietnam

HANOI ● HOI AN ● HO CHI MINH CITY

The Offer

Discover Vietnam on a 5-star luxury journey taking you through an unforgettable discovery of beautiful landscapes, ancient wonders and modern marvels.

Begin your adventure with a visit to Hanoi's Old Quarter where you'll find ancient temples, colonial architecture and vibrant markets with street food vendors who will tempt your taste buds with fresh Vietnamese flavours. Don't miss out on Hanoi's world-famous pho, crusty baguettes or a freshly-made banh mi. Travel into Pu Luong Nature Reserve to unveil the daily rhythms of Vietnam's agricultural life among scenic terraced rice fields, discover Mai Chau's traditional stilt villages and visit remote ethnic communities as you wander along age-old buffalo trails. You'll then step onboard a luxury overnight cruise among the UNESCO World Heritage soaring limestone karsts and emerald-green islands of Ha Long Bay. Explore fascinating Cat Ba Island, relax in elegant cabins, enjoy delicious meals and unwind on the sundeck under dazzling sunset colours.

Afterwards, step back in time as you stroll through the ancient streetscapes of UNESCO-listed Hoi An where you can marvel at well-preserved ornate temples, visit the bustling central marketplace, and cross the iconic Japanese Covered Bridge! Enjoy a day at leisure to explore Hoi An further or participate in an optional activity, such as a cooking class in Tra Que Village or visiting My Son, a UNESCO World Heritage Listed archaeological site. After breakfast, you will be transferred to your flight to Ho Chi Minh City for a fascinating blend of history, culture and modernity. Uncover Vietnam's turbulent past at Cu Chi Tunnels, sightsee among the city's iconic landmarks, shop for souvenirs in designer malls and hawker markets, or explore the charming riverfront towns of the Mekong Delta and more.

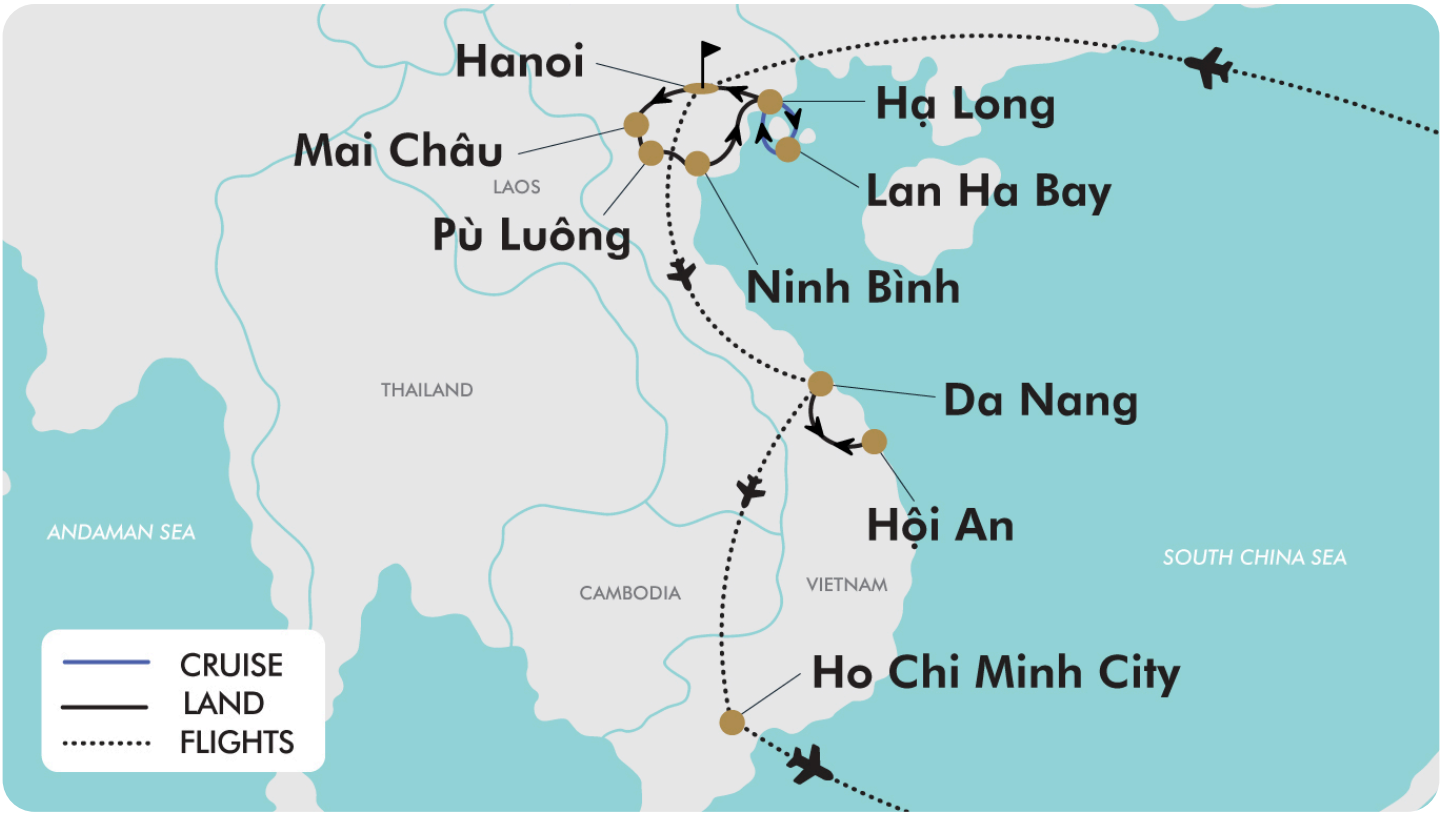
Experience the wonders of Vietnam with return international full-service flights, two internal flights, an overnight cruise, 9 nights of 5-star hotel accommodation, 2 nights at an Eco Retreat, 16 meals and more.

Want more? Choose the 17-day itinerary with a Siem Reap and Angkor Wat extension.



14-DAY TOUR PACKAGE | 5-STAR VIETNAM

The Map





The Itinerary

Itinerary 1

Day 1 Australia (or New Zealand) - Hanoi, Vietnam

Today you'll depart from Australia (or New Zealand) for Hanoi City, Vietnam.

Upon arrival, you will be met and transferred to the hotel. Enjoy the remainder of the evening at leisure.

The capital city of Vietnam, Hanoi is an elegant city located on the banks of the Red River with tranquil Restored Sword Lake at its heart. North of the lake are the bustling streets of the Old Quarter. Much of the city was transformed by the French when it became a French protectorate in the 1880s and there are wide boulevards and large colonial buildings which are now home to government departments and foreign embassies.

Please note: Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers must be available to depart the day before. Flight times will be indicated on your final documents, issued 4-6 weeks before departure.

Overnight: Tonkin Luxury Boutique Hotel & Spa, Hanoi
Meals included: In-Flight

Day 2 Hanoi Half-Day Walking Tour

Today after breakfast, you will enjoy a walking tour of Hanoi's Old Quarters which is famous for its "36 guild streets". Each guild street housed merchants specialized in a particular trade. The street names here still reflect these specializations, such as Hàng Bông (Cotton Street), Hàng Gai (Silk or Hemp Street) and so on.

Many of the buildings carry a great deal of French charm, with some of them closely resembling famous Parisian landmarks, like the Hanoi Opera House (resembling Palais Garnier) and St. Joseph Cathedral (resembling the Notre Dame de Paris). Trang Tien Plaza which is elaborated in elegant French style of architecture is an iconic landmark Hanoi set at the corner of Hoan Kiem Lake right in the heart of Hanoi.

Enjoy the remainder of your day at leisure or alternatively take part in an optional activity.

Optional Activity: Bat Trang Ceramic Tour

This afternoon enjoy a half-day tour which takes you to the most famous and long-established pottery village in Vietnam - Bat Trang. Not only renowned as a traditional pottery village, but Bat Trang has also become a well-known tourist attraction in Hanoi. Visitors will have the chance to take a leisure drive along the bank of the Red River, unveil natural sceneries, admire the old-age process of making pottery and make your own products on this half-day tour. Please see important Information for current pricing.

Please note:

- *The sites visited on this walking tour may vary depending on weather and road conditions.*
- *We have removed a visit to Hanoi train street due to safety concerns, with multiple tourists being injured in recent years due to overcrowding. Travellers are welcome to visit during their free time but we recommend they remain highly alert and avoid walking on the tracks.*

Overnight: Tonkin Luxury Boutique Hotel & Spa, Hanoi
Meals included: Breakfast



The Itinerary

Itinerary 1

Day 3 Hanoi – Mai Chau – Pu Luong

This morning after breakfast, drive to Mai Chau. This scenic drive takes around 3.5 hours. Along the way pass fields of tapioca and sugar cane as well as rice paddies.

Upon arrival, enjoy lunch in a traditional stilt house, then enjoy a walk around a local village. You will have a chance to see stilt houses - the dominant structure and home to many of the local people. These traditional stilt houses, “pure Thai” space with clean water, water construction which creates a comfortable and safe feeling. In Mai Chau visitors can’t help but enjoy the feel of the fresh air and peaceful life.

In the afternoon, continue onwards to Pu Luong Nature Reserve via a breathtaking mountain pass with views of the whole valley. Arrive at the accommodation in the heart of Pu Luong Nature Reserve and explore the beautiful retreat, with its captivating panoramic views and tranquil setting.

Please note: Due to the remote location of Pu Luong, 5 star accommodation is unavailable in this area so you will be staying at a boutique 3 star eco retreat situated in the heart of the nature reserve with sweeping views of the countryside.

Overnight: Bocbandi Retreat or similar
Meals included: Breakfast; Lunch

Day 4 Kho Muong & Dong Dieng Village

After breakfast this morning, drive a short distance from the retreat to Dong Dieng village, enjoying beautiful valley views of terrace rice fields along the way. Here you will enjoy a leisurely hike to the neighboring Kho Muong village along the buffalo trails (approx 2 hour walk).

Kho Muong is a remote village nested in the wild valley in the core zone of Pu Luong nature reserve. The hamlet is surrounded by mountains of green primeval jungles and the home to 60 households with three hundred inhabitants of white Thai hill tribe.

Here you can enjoy lunch in a traditional stilt house (not included) before walking back to your hotel accommodation (approx 2 hour walk). Enjoy the remainder of the day at leisure.

Overnight: Bocbandi Retreat or similar
Meals included: Breakfast

Day 5 Pu Luong – Ninh Binh

This morning, after breakfast, you'll travel to Ninh Binh Province and visit Van Long Nature Reserve. Stop en route at a suspension bridge over the Cham River, where you begin a walk in search of stunning water wheels. Get up close to each wheel and discover how water is moved from the river to handmade bamboo aqueducts via simple constructions of all sizes.

After lunch enjoy a bamboo rowboat ride and see the beautiful wetland of Van Long, enjoying spectacular scenery surrounded by rice paddies, lotus pond and towering limestone mountain peaks.



The Itinerary

Itinerary 1

Finish the day at your hotel in Ninh Binh where you will enjoy the remainder of the day at leisure.

Overnight: Ninh Binh Legend or similar
Meals included: Breakfast; Lunch

Day 6 Ninh Binh – Ha Long - Lan Ha Bay

Enjoy breakfast at the hotel then depart for Ha Long Bay, travelling through the scenic countryside along the way. Upon arrival you will be transferred by speedboat/tender to your cruise ship and enjoy a welcome drink, a cruise briefing and safety instructions followed by a delicious buffet lunch.

Cruise itineraries are subject to change, and the itinerary and activities provided may vary depending on the cruise line used and conditions on the day. Exact itinerary and activities will be communicated to you when you board the cruise. Find an example of a popular itinerary below

After lunch visit the Dark and Bright Grotto (also known as Bat Cave) known for the stunning limestone structures at every turn and interesting natural habitat. The best way to explore this cave is by Kayak or bamboo sampan driven by local people (this is included and the choice is yours) through the grotto so you will spend most of your time relaxing and enjoying the quiet and natural place. This is a UNESCO Heritage site and also part of the nature reserve area of Cat Ba National Park.

Anchor overnight this evening and enjoy a cooking demonstration led by the Head Chef. During the lesson, the chef will show you how to decorate and make some traditional Vietnamese foods. Enjoy a relaxing dinner and evening aboard the cruise.

Please note:

- *Due to cruising conditions, itineraries may change without prior notice.*
- *Massage service is available after lunch and throughout the cruise. Please book in advance with your Cruise Manager.*

Overnight: Indochine Cruise or similar, Lan Ha Bay
Meals included: Breakfast; Lunch; Dinner

Day 7 Lan Ha Bay – Ha Long - fly to Danang- Hoi An

Cruise itineraries are subject to change, and the itinerary and activities provided may vary depending on the cruise line used and conditions on the day. Exact itinerary and activities will be communicated to you when you board the cruise. Find an example of a popular itinerary below.

Wake up early and see daylight filtering through the mist and towering rock formations, leaving you with a dream-like memory of your visit to Lan Ha Bay and perhaps take part in a Tai Chi class on the boat's deck.

This morning, discover local marine culture with a visit to a famous floating fish farm and cultural area. Enjoy kayaking through clear, calm waters, the exciting experience of feeding fish



The Itinerary

Itinerary 1

in their natural environment, or relaxing in the swimming pool amidst the peaceful scenery of Lan Ha Bay. Return to the cruise and enjoy breakfast before you head back to the mainland.

On arrival at Tuan Chau Port, transfer to the Hanoi Airport for a flight to Da Nang International Airport. Upon arrival, be met by your local guide and drive onwards to the ancient coastal city of Hoi An (approximately 50 kilometers). Hoi An, a charming and elegant town with a rich history, is often considered Vietnam's most captivating destination. As a former bustling port, Hoi An's grand architecture and picturesque riverside setting are a testament to its cultural heritage, while its lack of traffic and pollution provides a serene and peaceful environment for visitors to immerse themselves in the town's unique charm.

Overnight: Grand Sunrise Palace Hoi An or similar
Meals included: Breakfast

Day 8 Hoi An Half-Day Walking Tour

Today, take the morning to relax at leisure or you may take part in one of the below optional activities (you may only choose one optional activity).

This afternoon, set off with your local guide on a walking tour to discover the quaint streets, ancient shrines and hospitable ambience of Hoi An, an old town that stretches along the Thu Bon River on the south-central coast of Vietnam. Visit Temple Kwan and Phuc Kien Temple, see Tan Ky Ancient House and Phung Hung House, one of the most famous architectural buildings in Hoi An. Gain an insight into the local heritage, and view several Cham artefacts and photographs before continuing on to the Japanese Covered Bridge, constructed in the 1590s by the Japanese community to link it with the Chinese quarters.

Finish the day back at the hotel where you may enjoy the remainder of the day at leisure.

Optional Activity: Tra Que Village Cooking Class

After breakfast, ride a bicycle to Hoi An's colourful central market. Here you will have the opportunity to interact with the local sellers and learn about the ingredients that will be used in the cooking lesson later, so make sure your camera is handy. Bike onwards to Tra Que vegetable village where you can enjoy a nice refreshing welcome drink then walk through the vegetable gardens where local farmers work on their fields, using the traditional methods they have been using for hundreds of years, no electrical machinery here.

Continue onwards to a nearby restaurant. Here a local chef will help you learn the traditional ways of preparing and cooking Vietnamese food like: Tra Que Vegetable Salad, Tam Huu (spring onion rolls), Banh Xeo (Vietnamese pancake) & Hoi An fresh spring rolls. Finish off with a delicious lunch of traditional dishes you have prepared yourself! Please see important Information for current pricing.

Please note: Passengers who are not comfortable on a bicycle, a complimentary vehicle transfer can be arranged for this day so you may still take part in included market visit and cooking class.

Optional Tour: My Son Holy Land Half Day Tour



The Itinerary

Itinerary 1

Depart early for the journey to My Son (approx 40 kilometres, 75 minutes), one of the most extensive collections of Cham remains and a UNESCO World Heritage Listed site. My Son was once the capital and religious centre of the Champa Kingdom and is believed to be the longest-inhabited archaeological site in Indochina. Honourably recognised as a World Heritage in 1999, My Son Holy Land is captivating in various cultural values. Therefore, it is extremely useful and meaningful for those interested in Southeast Asian culture, which owes its core to ancient Cham culture, to drop off the land. Although time and the wars have destroyed some towers, the remaining sculptural and architectural remnants still reflect the style and history of the art of the Chăm people. Their masterpieces mark a glorious time for the architecture and culture of the Chăm, as well as of Southeast Asia.

This tour includes transfers to and from My Son Holy Land, English speaking tour guide, entrance fee and mineral water. Please see important Information for current pricing.

Overnight: Grand Sunrise Palace Hoi An or similar
Meals included: Breakfast

Day 9 Hoi An - Day at Leisure

Today, enjoy a day free at leisure to explore this fascinating town. Alternatively, you can take part in another optional activity.

Optional Activity: Ba Na Hills Full-Day Tour

Around 9:00 this morning you will be picked up from the hotel and travel to Ba Na Hill Station on the outskirts of Danang. Take a cable car to Ba Na Hills to enjoy amazing views. Here you will visit a flower garden - Le Jardin D'amour, Linh Ung Pagoda, a wax statue museum and the iconic Golden Bridge. Follow your guide to the natural Monkey garden and take the opportunity to conquer The God Mountain at 1487 meters of altitude over sea level, which is the highest peak in central Vietnam. Then, have a fun time at Fantasy Park – The Entertainment Paradise where you will discover many exciting games, a ghost house and 4D Theatre.

For lunch, you will have the flexibility to arrange a light meal or snacks on the hills by yourselves, allowing you to avoid the crowded buffet restaurants and enjoy the park at your own pace.

Afterward, we extend the day's journey into the evening. Your guide will escort you to Hoi An, where you will enjoy a wonderful included dinner at a local restuarant.

This tour includes transfers to and from your hotel to Ba Na Hills, English speaking tour guide, cable car ticket, dinner and mineral water. Please see important Information for current pricing.

Overnight: Grand Sunrise Palace Hoi An or similar
Meals included: Breakfast

Day 10 Hoi An - Danang - Ho Chi Minh City

After breakfast you will be transferred to nearby Danang airport for your onwards flight to Ho Chi Minh City (formerly Saigon) which is located in the south of the country.

Upon arrival you will be picked up and transferred to your hotel accommodation where you may enjoy the remainder of the day at leisure.



The Itinerary

Itinerary 1

Ho Chi Minh City (Saigon) is a vibrant metropolis that embodies the essence of Vietnam - a fusion of fast-paced commerce and rich cultural heritage. This lively city is a whirlwind of chaos that captivates all who experience it, with its dynamic energy and vibrancy.

Wander through the city's winding alleys to discover ancient temples suffused with the scent of incense, before exploring modern designer malls that sit beneath towering skyscrapers. The city's turbulent history is evident in its architecture, which has borne witness to many significant events. However, the real beauty of this former Saigon lies in the seamless blending of the old and new, creating an exciting and diverse urban landscape.

Overnight: Grand Hotel Saigon or similar
Meals included: Breakfast

Day 11 Ho Chi Minh City - Cu Chi Tunnels Tour

Today head out approximately 60 kilometres outside the city to visit the famous Cu Chi Tunnels, constructed by Vietnamese fighters during the country's long fight for independence. The hidden tunnel system was an excellent way for the Vietcong to move around the countryside undetected by foreign troops and was at one stage home to around 10,000 people.

View the remains of American tanks and numerous bomb craters before returning to Ho Chi Minh City where you may enjoy the remainder of the day at leisure.

Overnight: Grand Hotel Saigon or similar
Meals included: Breakfast

Day 12 Ho Chi Minh City - Day at Leisure

After breakfast today you are free to explore Ho Chi Minh City to discover some main attractions of the city on your own or take part in an optional tour (not included).

Optional Activity: Mekong Delta Day Tour

This morning after breakfast you will be picked up from the hotel and travel approximately one and a half hours to the city of My Tho on the banks of the Mekong. Upon arrival, board a motor boat and cruise along the river to Xep Canal, where you will transfer to canoes in order to navigate the smaller canals. These canals are lovely places where you can escape the traffic of the main river. Here you will cruise under coconut trees before arriving at a small islet. Disembark and walk around a small local village. Stop at a local family's home to enjoy tropical fruit, honey tea and wine and listen to traditional Vietnamese music performed by the villagers.

Afterwards, continue onwards to another islet where a traditional Vietnamese lunch will be prepared by a local family (included). In the afternoon return to Ho Chi Minh City and enjoy the remainder of the day at leisure. This tour includes transfers to and from your hotel, English speaking tour guide, entrance fees, lunch, boat trip and mineral water. Please see important Information for current pricing.

Please note: This tour involves travel in smaller traditional river boats, which may be difficult for less mobile and/or elderly travellers to get in and out of.

Overnight: Grand Hotel Saigon or similar
Meals included: Breakfast



The Itinerary

Itinerary 1

Day 13 Ho Chi Minh City - Australia (or New Zealand)

Today transfer to the airport at the appropriate time for the flight back to Australia (or New Zealand).

Please note: Standard checkout time is 12:00 and for travellers with an afternoon or evening flight, luggage storage will be available at reception so you may explore Ho Chi Minh City at leisure before transferring to the airport for your flight home.

Meals included: Breakfast

Day 14 Arrive in Australia (or New Zealand)

Welcome home!



The Itinerary

Itinerary 2

Day 1 Australia (or New Zealand) - Hanoi, Vietnam

Today you'll depart from Australia (or New Zealand) for Hanoi City, Vietnam. Upon arrival, you will be met and transferred to the hotel. Enjoy the remainder of the evening at leisure.

The capital city of Vietnam, Hanoi is an elegant city located on the banks of the Red River with tranquil Restored Sword Lake at its heart. North of the lake are the bustling streets of the Old Quarter. Much of the city was transformed by the French when it became a French protectorate in the 1880s and there are wide boulevards and large colonial buildings which are now home to government departments and foreign embassies.

Please note: Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers must be available to depart the day before. Flight times will be indicated on your final documents, issued 4-6 weeks before departure.

Overnight: Tonkin Luxury Boutique Hotel & Spa, Hanoi
Meals included: In-Flight

Day 2 Hanoi Half-Day Walking Tour

Today after breakfast, you will enjoy a walking tour of Hanoi's Old Quarters which is famous for its "36 guild streets". Each guild street housed merchants specialized in a particular trade. The street names here still reflect these specializations, such as Hàng Bông (Cotton Street), Hàng Gai (Silk or Hemp Street) and so on.

Many of the buildings carry a great deal of French charm, with some of them closely resembling famous Parisian landmarks, like the Hanoi Opera House (resembling Palais Garnier) and St. Joseph Cathedral (resembling the Notre Dame de Paris). Trang Tien Plaza which is elaborated in elegant French style of architecture is an iconic landmark Hanoi set at the corner of Hoan Kiem Lake right in the heart of Hanoi.

Enjoy the remainder of your day at leisure or alternatively take part in an optional activity.

Optional Activity: Bat Trang Ceramic Tour

This afternoon enjoy a half-day tour which takes you to the most famous and long-established pottery village in Vietnam - Bat Trang. Not only renowned as a traditional pottery village, but Bat Trang has also become a well-known tourist attraction in Hanoi. Visitors will have the chance to take a leisure drive along the bank of the Red River, unveil natural sceneries, admire the old-age process of making pottery and make your own products on this half-day tour. Please see important Information for current pricing.

Please note:

- *The sites visited on this walking tour may vary depending on weather and road conditions.*
- *We have removed a visit to Hanoi train street due to safety concerns, with multiple tourists being injured in recent years due to overcrowding. Travellers are welcome to visit during their free time but we recommend they remain highly alert and avoid walking on the tracks.*

Overnight: Tonkin Luxury Boutique Hotel & Spa, Hanoi
Meals included: Breakfast



The Itinerary

Itinerary 2

Day 3 Hanoi – Mai Chau – Pu Luong

This morning after breakfast, drive to Mai Chau. This scenic drive takes around 3.5 hours. Along the way pass fields of tapioca and sugar cane as well as rice paddies.

Upon arrival, enjoy lunch in a traditional stilt house, then enjoy a walk around a local village. You will have a chance to see stilt houses - the dominant structure and home to many of the local people. These traditional stilt houses, “pure Thai” space with clean water, water construction which creates a comfortable and safe feeling. In Mai Chau visitors can’t help but enjoy the feel of the fresh air and peaceful life.

In the afternoon, continue onwards to Pu Luong Nature Reserve via a breathtaking mountain pass with views of the whole valley. Arrive at the accommodation in the heart of Pu Luong Nature Reserve and explore the beautiful retreat, with its captivating panoramic views and tranquil setting.

Please note: Due to the remote location of Pu Luong, 5 star accommodation is unavailable in this area so you will be staying at a boutique 3 star eco retreat situated in the heart of the nature reserve with sweeping views of the countryside.

Overnight: Bocbandi Retreat or similar
Meals included: Breakfast; Lunch

Day 4 Kho Muong & Dong Dieng Village

After breakfast this morning, drive a short distance from the retreat to Dong Dieng village, enjoying beautiful valley views of terrace rice fields along the way. Here you will enjoy a leisurely hike to the neighboring Kho Muong village along the buffalo trails (approx 2 hour walk).

Kho Muong is a remote village nested in the wild valley in the core zone of Pu Luong nature reserve. The hamlet is surrounded by mountains of green primeval jungles and the home to 60 households with three hundred inhabitants of white Thai hill tribe.

Here you can enjoy lunch in a traditional stilt house (not included) before walking back to your hotel accommodation (approx 2 hour walk). Enjoy the remainder of the day at leisure.

Overnight: Bocbandi Retreat or similar
Meals included: Breakfast

Day 5 Pu Luong – Ninh Binh

This morning after breakfast travel to Ninh Binh Province and visit Van Long, Nature reserve. Stop en route at a suspension bridge over the Cham River, where you begin a walk in search of stunning water wheels. Get up close to each wheel and discover how water is moved from the river to handmade bamboo aqueducts via simple constructions of all sizes.

After lunch enjoy a bamboo rowboat ride and see the beautiful wetland of Van Long, enjoying spectacular scenery surrounded by rice paddies, lotus pond and towering limestone mountain peaks.



The Itinerary

Itinerary 2

Finish the day at your hotel in Ninh Binh where you will enjoy the remainder of the day at leisure.

Overnight: Ninh Binh Legend or similar
Meals included: Breakfast; Lunch

Day 6 Ninh Binh – Ha Long - Lan Ha Bay

Enjoy breakfast at the hotel then depart for Ha Long Bay, travelling through the scenic countryside along the way. Upon arrival, you will be transferred by speedboat/tender to your cruise ship and enjoy a welcome drink, a cruise briefing and safety instructions followed by a delicious buffet lunch.

Cruise itineraries are subject to change, and the itinerary and activities provided may vary depending on the cruise line used and conditions on the day. The exact itinerary and activities will be communicated to you when you board the cruise. Find an example of a popular itinerary below

After lunch visit the Dark and Bright Grotto (also known as Bat Cave) known for the stunning limestone structures at every turn and interesting natural habitat. The best way to explore this cave is by Kayak or bamboo sampan driven by local people (this is included and the choice is yours) through the grotto so you will spend most of your time relaxing and enjoying the quiet and natural place. This is a UNESCO Heritage site and also part of the nature reserve area of Cat Ba National Park.

Anchor overnight this evening and enjoy a cooking demonstration led by the Head Chef. During the lesson, the chef will show you how to decorate and make some traditional Vietnamese foods. Enjoy a relaxing dinner and evening aboard the cruise.

Please note:

- *Due to cruising conditions, itineraries may change without prior notice.*
- *Massage service is available after lunch and throughout the cruise. Please book in advance with your Cruise Manager.*

Overnight: Indochine Cruise or similar, Lan Ha Bay
Meals included: Breakfast; Lunch; Dinner

Day 7 Lan Ha Bay – Ha Long - Fly Danang - Hoi An

Cruise itineraries are subject to change, and the itinerary and activities provided may vary depending on the cruise line used and conditions on the day. Exact itinerary and activities will be communicated to you when you board the cruise. Find an example of a popular itinerary below

Wake up early and see daylight filtering through the mist and towering rock formations, leaving you with a dream-like memory of your visit to Lan Ha Bay and perhaps take part in a Tai Chi class on the boat's deck.

This morning, discover local marine culture with a visit to a famous floating fish farm and cultural area. Enjoy kayaking through clear, calm waters, the exciting experience of feeding fish



The Itinerary

Itinerary 2

in their natural environment, or relaxing in the swimming pool amidst the peaceful scenery of Lan Ha Bay. Return to the cruise and enjoy breakfast before you head back to the mainland.

On arrival at Tuan Chau Port, transfer to the Hanoi Airport for a flight to Da Nang International Airport. Upon arrival, be met by your local guide and drive onwards to the ancient coastal city of Hoi An (approximately 50 kilometers). Hoi An, a charming and elegant town with a rich history, is often considered Vietnam's most captivating destination. As a former bustling port, Hoi An's grand architecture and picturesque riverside setting are a testament to its cultural heritage, while its lack of traffic and pollution provides a serene and peaceful environment for visitors to immerse themselves in the town's unique charm.

Overnight: Grand Sunrise Palace Hoi An or similar
Meals included: Breakfast

Day 8 Hoi An Half-Day Walking Tour

Today, take the morning to relax at leisure or you may take part in one of the below optional activities (you may only choose one optional activity).

This afternoon, set off with your local guide on a walking tour to discover the quaint streets, ancient shrines and hospitable ambience of Hoi An, an old town that stretches along the Thu Bon River on the south-central coast of Vietnam. Visit Temple Kwan and Phuc Kien Temple, see Tan Ky Ancient House and Phung Hung House, one of the most famous architectural buildings in Hoi An. Gain an insight into the local heritage, and view several Cham artefacts and photographs before continuing on to the Japanese Covered Bridge, constructed in the 1590s by the Japanese community to link it with the Chinese quarters.

Finish the day back at the hotel where you may enjoy the remainder of the day at leisure.

Optional Activity: Tra Que Village Cooking Class

After breakfast, ride a bicycle to Hoi An's colourful central market. Here you will have the opportunity to interact with the local sellers and learn about the ingredients that will be used in the cooking lesson later, so make sure your camera is handy. Bike onwards to Tra Que vegetable village where you can enjoy a nice refreshing welcome drink then walk through the vegetable gardens where local farmers work on their fields, using the traditional methods they have been using for hundreds of years, no electrical machinery here.

Continue onwards to a nearby restaurant. Here a local chef will help you learn the traditional ways of preparing and cooking Vietnamese food like: Tra Que Vegetable Salad, Tam Huu (spring onion rolls), Banh Xeo (Vietnamese pancake) & Hoi An fresh spring rolls. Finish off with a delicious lunch of traditional dishes you have prepared yourself! Please see important Information for current pricing.

Please note: Passengers who are not comfortable on a bicycle, a complimentary vehicle transfer can be arranged for this day so you may still take part in included market visit and cooking class.

Optional Tour: My Son Holy Land Half Day Tour



The Itinerary

Itinerary 2

Depart early for the journey to My Son (approximately 40 kilometres, 75 minutes), one of the most extensive collections of Cham remains and a UNESCO World Heritage Listed site. My Son was once the capital and religious centre of the Champa Kingdom and is believed to be the longest-inhabited archaeological site in Indochina. Honourably recognised as a World Heritage in 1999, My Son Holy Land is captivating in various cultural values. Therefore, it is extremely useful and meaningful for those interested in Southeast Asian culture, which owes its core to ancient Cham culture, to drop off the land. Although time and the wars have destroyed some towers, the remaining sculptural and architectural remnants still reflect the style and history of the art of the Chăm people. Their masterpieces mark a glorious time for the architecture and culture of the Chăm, as well as of Southeast Asia.

This tour includes transfers to and from My Son Holy Land, English speaking tour guide, entrance fee and mineral water. Please see important Information for current pricing.

Overnight: Grand Sunrise Palace Hoi An or similar
Meals included: Breakfast

Day 9 Hoi An - Day at Leisure

Today, enjoy a day free at leisure to explore this fascinating town. Alternatively, you can take part in another optional activity.

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Optional Activity: Ba Na Hills Full-Day Tour

Around 9:00 this morning you will be picked up from the hotel and travel to Ba Na Hill Station on the outskirts of Danang. Take a cable car to Ba Na Hills to enjoy amazing views. Here you will visit a flower garden - Le Jardin D'amour, Linh Ung Pagoda, a wax statue museum and the iconic Golden Bridge. Follow your guide to the natural Monkey garden and take the opportunity to conquer The God Mountain at 1487 meters of altitude over sea level, which is the highest peak in central Vietnam. Then, have a fun time at Fantasy Park – The Entertainment Paradise where you will discover many exciting games, a ghost house and 4D Theatre.

For lunch, you will have the flexibility to arrange a light meal or snacks on the hills by yourselves, allowing you to avoid the crowded buffet restaurants and enjoy the park at your own pace.

Afterward, we extend the day's journey into the evening. Your guide will escort you to Hoi An, where you will enjoy a wonderful included dinner at a local restuarant.

This tour includes transfers to and from your hotel to Ba Na Hills, English speaking tour guide, cable car ticket, dinner and mineral water. Please see important Information for current pricing.

Overnight: Grand Sunrise Palace Hoi An or similar
Meals included: Breakfast

Day 10 Hoi An - Danang - Ho Chi Minh City

After breakfast you will be transferred to nearby Danang airport for your onwards flight to Ho Chi Minh City (formerly Saigon) which is located in the south of the country.



The Itinerary

Itinerary 2

Upon arrival you will be picked up and transferred to your hotel accommodation where you may enjoy the remainder of the day at leisure.

Ho Chi Minh City (Saigon) is a vibrant metropolis that embodies the essence of Vietnam - a fusion of fast-paced commerce and rich cultural heritage. This lively city is a whirlwind of chaos that captivates all who experience it, with its dynamic energy and vibrancy.

Wander through the city's winding alleys to discover ancient temples suffused with the scent of incense, before exploring modern designer malls that sit beneath towering skyscrapers. The city's turbulent history is evident in its architecture, which has borne witness to many significant events. However, the real beauty of this former Saigon lies in the seamless blending of the old and new, creating an exciting and diverse urban landscape.

Overnight: Grand Hotel Saigon or similar
Meals included: Breakfast

Day 11 Ho Chi Minh City - Cu Chi Tunnels Tour

Today head out approximately 60 kilometres outside the city to visit the famous Cu Chi Tunnels, constructed by Vietnamese fighters during the country's long fight for independence. The hidden tunnel system was an excellent way for the Vietcong to move around the countryside undetected by foreign troops and was at one stage home to around 10,000 people.

View the remains of American tanks and numerous bomb craters before returning to Ho Chi Minh City where you may enjoy the remainder of the day at leisure.

Overnight: Grand Hotel Saigon or similar
Meals included: Breakfast

Day 12 Ho Chi Minh City - Day at Leisure

After breakfast today you are free to explore Ho Chi Minh City to discover some main attractions of the city on your own or take part in an optional tour (not included).

Optional Activity: Mekong Delta Day Tour

This morning after breakfast you will be picked up from the hotel and travel approximately one and a half hours to the city of My Tho on the banks of the Mekong.

Upon arrival, board a motor boat and cruise along the river to Xep Canal, where you will transfer to canoes in order to navigate the smaller canals.

These canals are lovely places where you can escape the traffic of the main river. Here you will cruise under coconut trees before arriving at a small islet. Disembark and walk around a small local village. Stop at a local family's home to enjoy tropical fruit, honey tea and wine and listen to traditional Vietnamese music performed by the villagers.

Afterwards continue onwards to another islet where a traditional Vietnamese lunch will be prepared by a local family (included).

In the afternoon return to Ho Chi Minh City and enjoy the remainder of the day at leisure.

This tour includes transfers to and from your hotel, English speaking tour guide, entrance fees, lunch, boat trip and mineral water. Please see important Information for current pricing.



The Itinerary

Itinerary 2

Please note: This tour involves travel in smaller traditional river boats, which may be difficult for less mobile and/or elderly travellers to get in and out of.

Overnight: Grand Hotel Saigon or similar
Meals included: Breakfast

Day 13 Ho Chi Minh City, Vietnam - Siem Reap, Cambodia

Today transfer to the airport at the appropriate time for the flight onwards to Siem Reap, Cambodia. Upon arrival, you will be met and transferred to your hotel where you may enjoy the remainder of the day at leisure.

Siem Reap, known as the gateway to the temples of Angkor, was always destined for greatness. While visitors come here primarily to witness the temples, there are numerous other activities to partake in around the city once you've had your fill. Siem Reap has transformed itself into the hub of fashionable Cambodia, offering a plethora of trendy hotels, top-tier dining featuring a variety of cuisines, luxurious spas, excellent shopping, local tours for foodies and adventurers alike.

Please note: Standard checkout time is 12:00 and for travellers with an afternoon or evening flight, luggage storage will be available at reception so you may explore Ho Chi Minh City at leisure before transferring to the airport for your onwards flight.

Overnight: Wander by Sarai, Siem Reap
Meals included: Breakfast

Day 14 Angkor Wat Full-Day Tour

After breakfast at hotel, Start your sightseeing tour of Angkor area we spend a full day exploring the wondrous ancient ruins with the South Gate of Angkor Thom, which is famous for its series of colossal human faces carved in stone, the impressive Bayon Temple, the Royal Enclosure, Phimeanakas, the Elephant Terrace, the Terrace of the Leper King and the largest as well as the most complete temple of Angkor Wat. This architectural masterpiece was constructed in the 12th century and covers an area of about 210 hectares. We will also visit the jungle covered temple of Ta Prohm is an incredible sight. There are enormous fig trees and gigantic creepers which embrace themselves in the stone foundations of the structure giving the impression of man's creation being reclaimed by the powerful forces of nature.

Finish the day back in Siem Reap and tonight enjoy traditional Cambodian buffet with an Apsara dance performance.

Please Note: During the visit of the Bakan Tower of Angkor Wat Temple.

- Visitors are required to wear proper attire, covering shoulders and knees (no short, miniskirt or short trousers).

- Visitors have to be in the queue and waiting to climb up the Bakan Tower of Angkor Wat.

- Children under twelve years old are not allowed to climb up this tower.

- It will be closed on the Buddhist Sabbath Days, the Buddhist religious days (four days a month). The tour will be swapped to the following day if this happens.



The Itinerary

Itinerary 2

Overnight: Wander by Sarai, Siem Reap
Meals included: Breakfast; Dinner

Day 15 Siem Reap - Day at Leisure

Today enjoy a day at leisure to explore Siem Reap.

Overnight: Wander by Sarai, Siem Reap
Meals included: Breakfast

Day 16 Siem Reap - Australia (or New Zealand)

Today transfer to the airport at the appropriate time for the flight back to Australia (or New Zealand).

Please note: Standard checkout time is 12:00 and for travellers with an afternoon or evening flight, luggage storage will be available at reception so you may explore Siem Reap at leisure before transferring to the airport for your flight home.

Meals included: Breakfast

Day 17 Arrive Australia or (New Zealand)



14-DAY TOUR PACKAGE | 5-STAR VIETNAM

Tour Inclusions

HIGHLIGHTS

Enjoy small group touring with no more 20 travellers per departure

Experience the welcoming hospitality and culture of Vietnam

Enjoy a guided walking tour of Hanoi's beautiful Old Quarter

Visit a traditional stilt village in Mai Chau

Explore the stunning nature and quaint villages of Pu Luong Reserve

Visit the traditional Thai Village of Kho Muong and Dong Dieng

Sail among the tranquil waters and limestone islands of Lan Ha Bay

Enjoy a bamboo rowboat ride through the beautiful wetland and towering limestone peaks of Van Long

Discover the quaint streets, ancient shrines and hospitable ambience of Hoi An on a guided walking tour

Visit the famous Cu Chi Tunnels in Ho Chi Minh City

FLIGHTS

Return international full-service flights (economy class), surcharges may apply (Excludes Trip Only option)

One-way internal flight from Hanoi to Danang

One-way internal flight from Danang to Ho Chi Minh City

CRUISE

Overnight luxury cruise in Lan Ha Bay

ACCOMMODATION

9 nights of 5-star hotel accommodation

2 nights of accommodation in the heart of Pu Luong Nature Reserve

Overnight luxury Lan Ha Bay cruise

DINING

16 meals included

ESSENTIAL

English speaking local tour guides

Airline taxes and surcharges

TRANSPORT

Transportation by air-conditioned vehicles

TRANSFERS

Return airport transfers (Excludes Trip Only option)

17-DAY PACKAGE WITH SIEM REAP EXTENSION

All of the above, plus the following:
3 nights of 5-star hotel accommodation

An international flight from Ho Chi Minh City, Vietnam to Siem Reap, Cambodia

Full-day tour of the famous Angkor Wat temple complex

4 additional meals including a traditional Cambodian dinner with an Apsara dance show

Important Information

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase. Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.
On purchasing this Travel Offer, you are bound by the General Terms and Conditions and the specific terms and conditions outlined in this Important Information.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Our Policies

Cancellation & Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent:** TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.
- **each booking is unique:** our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- **changes/modifications to your booking may not be possible:** once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.
- **Travel Offers are a package:** our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.
- **our Travel Offers are generally non-refundable:** in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click here.

General Terms & Conditions

By placing your booking with us, you acknowledge and agree to our Terms & Conditions, Privacy Policy and Cancellation Policy.

Offer Essentials

This travel offer is valid for travel on selected dates until 27 December 2027. This travel offer is priced per person based on a twin share.

Single Traveller Supplement

For solo travellers, a mandatory single supplement applies:

- 14-Day Package: $1,090
- 17-Day Package: $1,390

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

Departure Dates & Surcharges

See checkout for live dates and availability.

Flights

(Flight information for options excluding Trip Only)

Departure Cities

Melbourne, *Sydney, *Brisbane, *Adelaide, *Perth or *Auckland.

Departure City Surcharges

- Sydney: $50 per person
- Perth: $100 per person
- Brisbane: $300 per person
- Adelaide: $450 per person
- Auckland: $850 per person

International Full-Service Airline(s)

- Cabin Class: Economy class.

Please note:

- *TripADeal cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.*
- *From Sydney, Melbourne or Perth, the flying journey to your destination may take up to 16 hours, with up to 1 stop.*
- *From Brisbane, the flying journey to your destination may take up to 18 hours, with up to 1 stop.*
- *From Adelaide or Auckland, the flying journey to your destination may take up to 20 hours, with up to 2 stops. One of those stops may be within Australia.*

Important Information

- *This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once available.*

Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you will miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

Preferred Airline Surcharge

- Cabin Class: Economy class.
- Vietnam Airlines: $200 per person.
- Singapore Airlines: $350 per person.

Please note:

- *Preferred airlines are subject to availability. If we are unable to fulfil your request, the above extra cost will be refunded.*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.*
- *In the event that a purchased stopover package and a purchased Preferred airline upgrade are not compatible, you will have the option to receive a refund for the Preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.*
- *Preferred airline refers to the marketing carrier and could include codeshare partners.*

Internal Flights (Vietnam & Cambodia)

- Cabin Class: Economy class.
- Airlines: Vietnam Airlines, Cambodia Angkor, Bamboo Airlines or VietJet.

Arrive Early & Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

Arrive Early

Hanoi, Vietnam - From $200 per person, subject to availability.

Stay Behind

Ho Chi Minh City, Vietnam (Standard Package Only) - From $200 per person, subject to availability.
Siem Reap, Cambodia (Extension Package Only) - From $200 per person, subject to availability.

Please note:

- ***Exclusions:***

  This fee does not include extra nights' accommodation, meals or airport transfers.

- ***Internal Flights:***

  If you select to Arrive Early or Stay Behind in a city other than the one where the tour starts or ends, the package will include an internal flight to your destination. If you wish to forfeit this flight, please advise our friendly team at the time of purchase. Please note that the cost does not change when you choose to forfeit your connecting flight.

- ***Cancellations & Changes:***

  Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

- ***High Season:***

  A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

- ***+ 60 Days:***

  You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.

- ***Estimated Dates:***

  Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.

- *High season surcharges apply to flights departing between the below date ranges:*

1 December 2025 - 31 January 2026
3 April 2026 - 20 April 2026
26 June 2026 - 17 July 2026
18 September 2026 - 9 October 2026
12 December 2026 - 26 January 2027

Stopover Packages

- Singapore
- Hong Kong

Twin share: $1,200 per person/one way.
Solo Traveller: $1,800 one way.
Includes:

- 2, 3 or 5 nights in 4-star accommodation.
- Daily breakfast.
- Return airport transfers.

Please note:

- *When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.*
- *When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.*
- *When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.*
- *Stopover packages are subject to availability.*
- *In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.*
- *Blackout dates apply to flights departing between the below date ranges:*

22nd December 2025 - 2nd January 2026
1st October 2026 - 9th October 2026
18th December 2026 - 3rd January 2027

Important Information

Flight Class Upgrades

Business Class or Premium Economy: For pricing, please refer to the payment cart at checkout.

Please note:

- *Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.*

Domestic Flight Information

Baggage allowance per person:
- Hand carry-on luggage: 7 kilograms.
- Checked baggage allowance: 20 kilograms.

Trip Only Option

If you choose to remove international flights from your package, your holiday may be shorter, as travel days for flights are not included in the Trip Only package. You will receive an email confirmation when minimum numbers have been met and the departure is guaranteed.
We recommend making further travel arrangements, such as flights, after you have received confirmation of a guaranteed departure.
TripADeal assumes no liability for financial losses incurred due to travel arrangements made prior to confirmation of guaranteed departure.
Note: The Trip Only Package does not include return international airfares or airport transfers. At the conclusion of the tour, you will be responsible for booking your own onward travel.
Click here for full Trip Only terms and conditions (see section 4.1)

Accommodation

Accommodation Used

5-Star Hotels (Self-Rated)

- Hanoi: Tonkin Luxury Boutique Hotel & Spa.
- Ninh Binh: Ninh Binh Legend or similar.
- Hoi An: Grand Sunrise Palace Hoi An or similar.
- Ho Chi Minh City: Grand Hotel Saigon or similar.
- Extension - Siem Reap: Wander by Sarai.

3-Star Hotels (Self-Rated)

- Pu Luong Nature Reserve: Bocbandi Retreat or similar.

No Star Rating

- Lan Ha Bay Overnight Cruise: 'Indochine' Cruise - Junior Suite.

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Extra Nights

Not available at check-out.

Maximum Room Capacity

2 people.

Child Policy

- No child discounts. The full price applies to all children travelling with their parents.
- Valid for Children 8 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.

Triple Share

Not available.

General Information

Minimum group size 5, maximum group size 20 per vehicle.

Please note: A small group tour is defined as a tour with no more than 20 travellers per vehicle.

Optional Tours/activities

- Day 2 Hanoi: Private Tour Bat Trang Ceramic Half-Day tour - $60 per person.
- Day 8 Hoi An: Cooking Class at Tra Que Village - $90 per person.
- Day 8 Hoi An: Private Tour to My Son - $90 per person.
- Day 9 Hoi An: Private Tour to Ba Na Hill - $170 per person.
- Day 12 Ho Chi Minh City: Mekong Delta Day Tour - $70 per person.

Please note:

- *Prices are based per person, are subject to availability, time permitting and weather conditions.*
- *The optional tours listed above must be purchased on checkout or over the phone before submitting your passenger information form (subject to availability).*

Exclusions

- Visa fees and requirements.
- Domestic transfers and flights not stated in the deal offer.
- Meals/beverages not stated in the deal offer.
- Highly recommended gratuities/tipping.
- Optional activities/tours.
- Personal expenses.
- Travel insurance.
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation

Please note: Return international flights and transfers to and from the tour are not included in the Trip Only option.

Other Important Information

TOUR GUIDE VS. TOUR LEADER

Tour Guide

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Important Information

Tour Leader

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Hanoi

Hanoi features a warm humid subtropical climate with plentiful precipitation. The city experiences the typical climate of northern Vietnam, with 4 distinct seasons. Summer, from May until August, is characterised by hot and humid weather with abundant rainfall usually falling in the afternoons. September to October is Autumn, characterised by a decrease in temperature and precipitation. Winter, from November to January, is dry and cool by national standards. The city is usually cloudy and foggy in winter, averaging only 1.5 hours of sunshine per day in February and March.

Ho Chi Minh City

The city has a tropical climate, specifically a tropical wet and dry climate, with an average humidity of 78–82%. The year is divided into two distinct seasons. The rainy season, with an average rainfall of about 1,800 millimetres annually (about 150 rainy days per year falling primarily in the afternoons), usually begins in May and ends in late October. The dry season lasts from December to April. The average temperature is 28°C, with little variation throughout the year.

FLIGHTS

Seat Selection & Frequent Flyer Points

At TripADeal, we do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Passport Validity

Customers must provide valid passport details either at the time of purchase or no later than 45 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

COACH TOUR

Meals

15 meals in total are included in the package. For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements. Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Luggage

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

OTHER

Mobility

If you would love to travel with TripADeal and require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Fitness Level Required

A leisurely level of fitness will be required. Leisurely is described as light walking, including up multiple stairs, and occasional hiking, may involve uneven surfaces. Able to travel unassisted and get on and off vehicles and small boats. Suitable for most fitness levels and mobility.

Please note: If you have any concerns, please consult your healthcare provider prior to purchase/travel.

Gratuities/Tipping

Land

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The highly recommended tip if you are happy with the services received is $10 AUD per person per day. This covers the guide/leader and the driver and will be collected whilst on tour.

Please note: Tipping for services provided is always a matter of personal discretion however, please be aware that many locals consider tipping part of their normal remuneration and they may approach you for payment. There's no need to be intimidated by the request.

Sightseeing

Please note: If the entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Shopping

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card,

Important Information

please pay close attention to the amount you are being charged and keep all your receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our Terms and Conditions regarding shopping for further information.

Visas

Vietnam

Australian passport holders are eligible to apply online for a single entry electronic visa (e-visa), valid for up to a maximum of 90 days. Lodge your application online (for a non-refundable fee) with the Vietnamese National Web Portal of Immigration. You will be given a unique code to track your visa application status. Once your visa is granted, you must print it out and present it at check in. Keep this e-visa print out with you at all times during your travel in Vietnam.
Your Port Of Entry will be the first port you fly into in Vietnam. For example, if you are flying from Australia to Ho Chi Minh City and onwards to Hanoi on Day 1 for the beginning of your tour, your Port of Entry will be Ho Chi Minh City (Tan Son Nhat International Airport)
When asked about your 'Intended length of stay in Vietnam' we suggest you input 30 days regardless of when you intend to exit. This can be done at no additional cost and will cause no issues if you depart Vietnam earlier. By doing this, it will give you more flexibility to account for any unexpected issues such as flight delays or accidents that may require you to stay in the country a couple of days longer.
Some private online visa services and travel agents have scammed travellers or been involved in the public disclosure of the personal information of applicants for visas and 'visa issued on arrival' approval letters. To avoid such scams, only use official Government of Vietnam services to arrange your visa. Visa and other entry and exit conditions (such as currency, customs and quarantine regulations) change regularly. Contact the nearest Embassy or Consulate of Vietnam for up-to-date information.

Cambodia (Itinerary 2 Only)

You need a visa to enter Cambodia. You can apply for an e-visa online or get a tourist visa on arrival. The cost is $30 USD per person (subject to change), and is payable in cash (USD) if you are arranging on arrival. These are valid for 30 days. Entry and exit conditions can change at short notice. You should contact the nearest embassy or consulate of Cambodia for the latest details.
If you're entering Cambodia via air, you must complete and submit an electronic e-Arrival Card (CeA) within 7 days before your arrival. See https://www.arrival.gov.kh/ for more information.

Important:

- *Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.*
- *Visa rules may have changed since Covid-19. Some countries and airlines may require you to obtain an additional visa before arrival. Please check with the nearest embassy, consulate or immigration department of the destination you're entering.*

Please note:

- *Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*
- *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for Visas. This may, in turn, affect the type of application required.*

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit https://www.tripadeal.com.au/travel-insurance

Schedule Of Fees

Voluntary Changes

Includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - $100.00 per booking + additional charges from the airline/cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

If the incorrect name has been advised to TripADeal, charges of $100.00 per booking + any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Supplier Fees

In the event the Travel Offer you have purchased is unable to proceed, and/or a travel Supplier is unable to fulfil the Travel Offer due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. TripADeal has committed to these costs as your Agent and will endeavour to recover all funds committed and/or paid for your Travel Offer, but this may not be possible in all circumstances. If refunds are unavailable from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. If TripADeal cannot obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee. This fee is not

Important Information

revenue-raising and is paid to or withheld by our suppliers when recovering payments.