



Swiss Alps & Christmas Markets

ZURICH • MONTREUX • INTERLAKEN • BASEL

The Offer

Ever dreamed of spending Christmas in the real-life version of a winter wonderland? Then Switzerland is next on your Christmas holiday to-do list. Beat the heat and spend this special time of the year in a place which really knows how to celebrate Christmas - trimmings and all.

Begin this festive journey in luxurious Zurich, discover age-old history and famous Christmas markets in the city of Basel and take-in the ginger-bread scented and festively decorated alleyways of the UNESCO-listed city of Bern. Continue on to witness sweeping views of the Alps from Thun, and spend time at leisure in the picturesque town of Montreux on the banks of Lake Geneva.

Then, begin your rail journey through the awe-inspiring Swiss Alps. Enjoy the scenic ride as you make your way from sprawling lakes to incredible mountain ranges. Discover the magical Christmas markets of Interlaken, witness 360 degree views of the magnificent 'Swiss Skyline' from Schilthorn summit and head back through the unbelievable Alps to Zurich. Warm up with a glass of mulled wine and a delicious bite to eat at the city's famed Christmas markets.

This amazing winter Christmas package includes return international flights, 10 nights central hotel accommodation, 10 meals, English-speaking tour leader, rail transfers and so much more!

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

Updated: 13 Aug 2025 18:54:34

Have a question about this deal? We're here to help.
Call our friendly team on 1300 158 912

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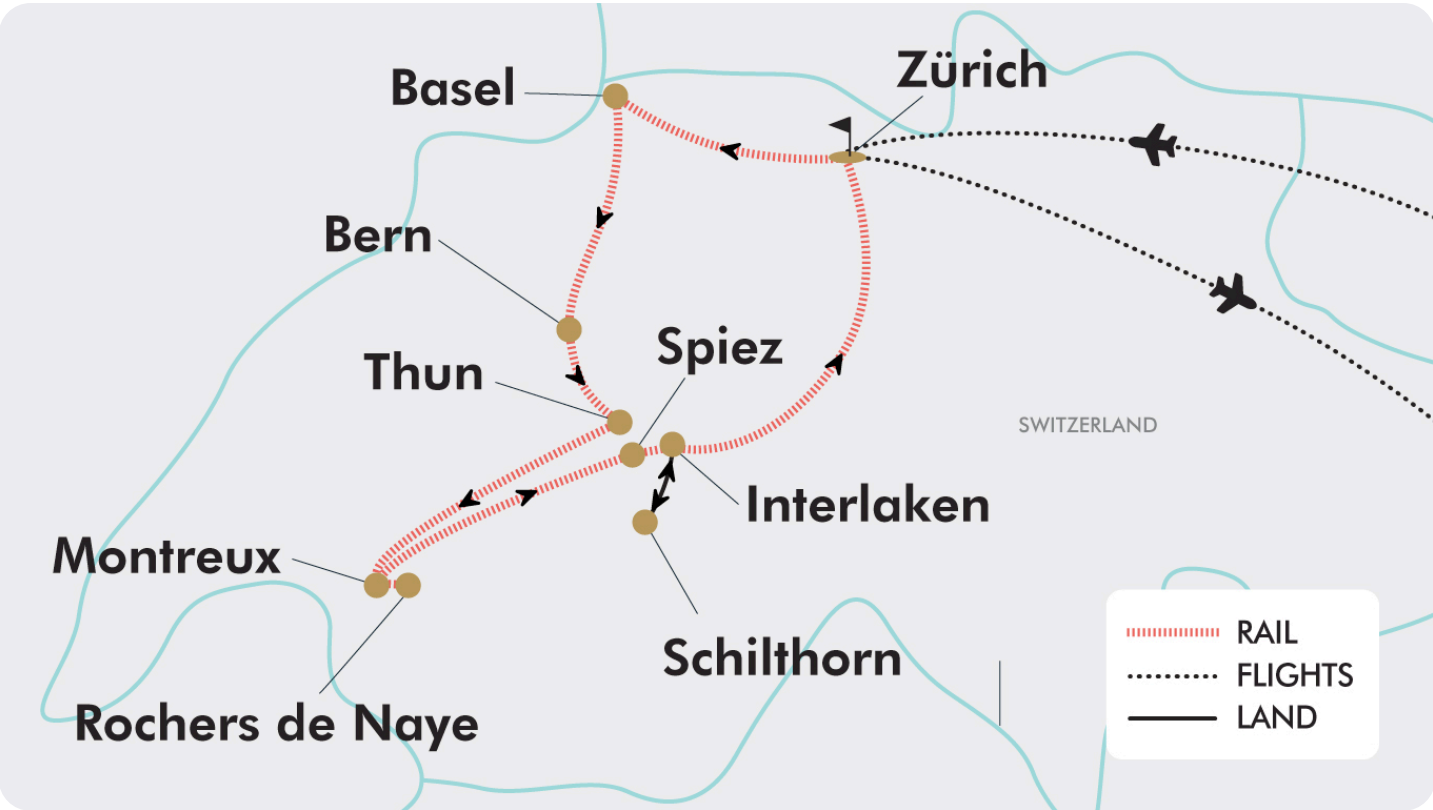


Trip
aDeal



13-DAY TOUR PACKAGE | SWISS ALPS & CHRISTMAS MARKETS

The Map



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13-DAY TOUR PACKAGE | SWISS ALPS & CHRISTMAS MARKETS

The Itinerary

Day 1 Australia (or New Zealand) - Zurich, Switzerland

Today depart for Zurich, Switzerland!

Please note: Due to flight scheduling and availability, some customers may be required to depart on day 2, to arrive on day 2. Flight times will be indicated on your final documentation, which you will receive 4-6 weeks prior to departure.

Meals included: In-Flight

Day 2 Welcome to Zurich

Upon arrival into Zurich, make your own way to your hotel.

Enjoy the remainder of the day at leisure.

Overnight: The Home Hotel, Zurich (or similar)

Meals included: None

Day 3 Zurich - Basel - City Tour - Christmas Markets

This morning travel to Basel by train.

For your convenience, your luggage (one bag per person) will be transported directly to the Basel hotel from Zurich.

Upon arrival enjoy a guided tour of Basel, a city on the Rhine River. Tour the medieval old town centre of Marktplatz and 12th-century Gothic cathedral, which contains the tomb of the 16th-century Dutch scholar, Erasmus. The heart of the city beats in Basel's well-preserved, romantic Old Town: its narrow streets and hidden squares hold more than 300 fountains that are just as charming as its many centuries-old buildings and eye-catching sights.

In the afternoon spend some free time at the famous Christmas Markets of Basel.

Basel has three main Christmas markets: the largest is on Barfüsserplatz in the old town, a newer market next to the cathedral on Münsterplatz, and a smaller market on the right bank of the Rhine on Claraplatz. The markets are within easy walking distance of each other and impress with beautifully decorated shop windows and buildings. Marvel through the many stalls that sell Christmas-related crafts and items as well as typical Swiss specialties such as raclette (melted cheese) with potatoes and Flammkuchen (thin pizza) from neighbouring Alsace. Sausages, potato cakes, pancakes, waffles, and other baked items are very popular too.

Overnight: GAIA hotel, Basel (or similar)

Meals included: Breakfast

Day 4 Basel - Bern - Christmas Markets

Today travel by train to Bern, the capital of Switzerland. For your convenience, your luggage (one bag per person) will be transported directly from hotel to hotel, allowing you to relax and enjoy the day's scenic train journeys.

Bern is built around a crook in the Aare River. It traces its origins back to the 12th century, with medieval architecture preserved in the Altstadt (Old Town). The old town of Bern is a UNESCO World Heritage Site and thanks to its 6 kilometres of arcades - the locals refer to them as 'Lauben' - it boasts one of the longest weather-sheltered shopping promenades in Europe. Most afternoons the scent of gingerbread, roasted almonds, and mulled wine fills Bern's festively decorated alleyways. Follow your nose and you will find inviting markets and small winter paradises on various squares in the old town of Bern, a unique Christmas experience.

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The Itinerary

The Bern Starsmarket boasts a rich array of traditional craftsmanship, lifestyle items and modern design. Between the designer stands there are small marketplaces with delicacies from all over the world – perfect for presents. The delicacies range from various Swiss specialties to warm Vietnamese pho soups and delicious momos (dumplings) from Tibet.

Overnight: Kreuz Bern Modern City Hotel, Bern (or similar)
Meals included: Breakfast

Day 5 Bern - Thun - Montreux

Today, continue your journey travelling by rail from Bern to Montreux via Thun. A luggage (one bag per person) transfer will be organised from the hotel in Bern to the hotel in Montreux for your convenience.

Along the way stop near Lake Thun, in Switzerland's Bernese Oberland region. See the turreted Thun Castle and experience sweeping views of the Alps. From Thun, board a local train to Zweisimmen where you will ride the famous Golden Pass panoramic train.

The Golden Pass Panoramic links the German and French speaking regions and allows a piece-by-piece insight into Switzerland's diverse cultural heritage. This spectacular train route climbs to the highest point of the entire Golden Pass line, reaching 1279m in altitude. Next up is the upper-class town of Gstaad, a favoured holiday spot of many celebrities, featuring luxurious shops and hotels. Soon after, you will leave the German speaking area of Switzerland and enter French speaking region. Continue through Montreux and descend 578m to unveil spectacular views of Lake Geneva. The Old Town, directly adjacent to the steep slopes at the edge of the forest, seems to

be hidden at almost unattainable heights. Yet this quaint neighbourhood is just ten minutes from the lakeside. Upon arrival in the afternoon take some time to discover this beautiful city.

Overnight: Grand Hotel Suisse Majestic, Montreux (or similar)
Meals included: Breakfast

Day 6 Montreux Free Day

Today is yours at leisure to discover the diverse Montreux Riviera region with your Montreux Riviera Card, this offers many advantages (free travel on local trains and buses as well as several discounts to local attractions).

Why not take a train and visit the famous Chillon Castle? (Not included). A medieval island castle, this fairy-tale castle is built on a rock standing off the shore of Lake Geneva and offers visitors a true experience of medieval splendour. The water castle is one of the most visited historic buildings in Switzerland. You can reach the castle by a short train ride from Montreux.

Overnight: Grand Hotel Suisse Majestic, Montreux (or similar)
Meals included: Breakfast

Day 7 Rochers-de-Naye - Cog Railway - Christmas Markets

After breakfast, enjoy an excursion to Rochers-de-Naye, a mountain within the Swiss Alps. A singular panoramic view awaits over the Swiss and French Alps from Eiger to Mont-Blanc and further to Lake Geneva. Towering at an altitude of 2,042m, Rochers-de-Naye has long been a favoured destination for nature lovers. To get to this unique place, you will ride the charming cog railway from Montreux and ascend more than 1,600m on a magnificent journey through fields, villages, and forests. The journey to the summit takes around 55 minutes.

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The Itinerary

On arrival, visit Santa Claus in his grotto perched atop the Rochers-de-Naye mountain. You will find yourself walking through a mysterious Christmas themed hall before lighting up at the sight of Santa Claus in his office (entrance included).

In the afternoon, return to Montreux and enjoy the rest of the day at leisure exploring the beautiful Christmas markets. Montreux is located on Lake Geneva and protected by high mountain peaks. The city celebrates Christmas with one of Switzerland's largest markets. Consisting of more than 160 chalets on the lakeside promenades that sell typical dishes and handcrafted gifts.

Overnight: Grand Hotel Suisse Majestic, Montreux (or similar)
Meals included: Breakfast

Day 8 Montreux - Spiez - Interlaken

This morning transfer by rail to Interlaken via Visp and Spiez. A luggage (one bag per person) transfer will be organised from the hotel in Montreux to the hotel in Interlaken for your convenience. Enjoy the beautiful scenic view during your train journey. Stop in the Spiez along the way, a pretty town dominated by a magnificent castle on the shores of Lake Thun.

Upon arrival, check in to the hotel and enjoy the remainder of the day at leisure enjoying the Christmas atmosphere. Interlaken lies in the Bernese Oberland on an alluvial plain, between Lake Thun and Lake Brienz. The vacation destination, which is presided over by the three mighty mountains, Eiger, Mönch and Jungfrau, is the starting point for numerous activities.

Overnight: Hotel Artos, Interlaken (or similar)
Meals included: Breakfast

Day 9 Interlaken Free Day - Christmas Markets

Today is free to explore the Interlaken Christmas Markets, a dazzling Christmas experience in a magical location. Interlaken's town centre is transformed into a Christmas market landscape with an array of regional products. The friendly market attracts locals as well as visitors to join in the Christmas spirit.

There is also the possibility to take an excursion up to the Jungfraujoch, at 4,158 metres it is one of the main summits of the Bernese Alps (not included). The historic railways of the Jungfrau Mountains are an absolute joy. The network of narrow-gauge railways, cogwheel trains, aerial cable cars and funiculars offer the chance to discover idyllic villages and stunning mountain scenery. You can use your half-fare train card for discounted tickets.

Overnight: Hotel Artos, Interlaken (or similar)
Meals included: Breakfast

Day 10 Schilthorn Excursion

After breakfast, enjoy an excursion to the Schilthorn summit with your tour leader, part of the Bernese Alps, to take in the wonderful views. At an altitude of 2,970 metres, the Schilthorn attracts visitors with a magnificent 360-degree panoramic view of the "Swiss skyline" including Eiger, Mönch and Jungfrau. Perched at the summit, you may like to enjoy and a delicious meal in the revolving restaurant Piz Gloria (not included) or take time at leisure admiring the spectacular view. In the afternoon return to Interlaken via Mürren for some Christmas shopping along the way.



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The Itinerary

Overnight: Hotel Artos, Interlaken (or similar)

Meals included: Breakfast

Day 11 Interlaken - Zurich - Christmas Markets

Today continue to Zurich by rail. For your convenience, your luggage (one bag per person) will be transported directly from Interlaken to Zurich, allowing you to relax and enjoy the scenic train journey.

Upon arrival, check into your hotel and enjoy the remainder of the day at leisure at in this cosmopolitan city, which combines creative urban life with the freedom of nature. Take some time to discover the famous Zurich's Christmas Markets, there is a Christmas market to suit every taste. During a stroll through the Christmas market, there are also plenty of opportunities to warm up with a glass of punch, mulled wine, or a hot bite to eat, such as raclette or fondue.

Overnight: The Home Hotel, Zurich (or similar)

Meals included: Breakfast

Day 12 Zurich, Switzerland - Australia (or New Zealand)

Today, at the appropriate time, make your own way to Zurich airport for your return flight back home after one trip-of-a-lifetime!

Meals included: Breakfast; In-Flight

Day 13 Arrive in Australia (or New Zealand)

Please note: Some flights may arrive in Australia +1 day later.

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13-DAY TOUR PACKAGE | SWISS ALPS & CHRISTMAS MARKETS

Tour Inclusions

HIGHLIGHTS

- Experience the magic of the Swiss festive season
- Explore the cities and landscapes of Switzerland by rail
- Visit the famous markets of Basel, Bern, Montreux, Interlaken and Zurich
- Enjoy a guided tour of Basel on the Rhine River, a city for art-lovers
- Stay in Bern, known for its UNESCO listed old town
- Journey through the awe-inspiring Swiss Alps, along the snowy Golden Pass train route
- Marvel at the scenic rail journey between lakes and snowy mountains
- Enjoy a day at leisure in Montreux on the shores of Lake Geneva
- Take in stunning views from Rochers-de-Naye, a mountain of the Swiss Alps
- Ride the charming cog railway from up to Rochers-de-Naye, where Father Christmas resides
- Discover the breathtaking Swiss town of Interlaken at leisure
- Explore the Schilthorn summit, the "Swiss skyline" 2970m above sea level

FLIGHTS

- Return international full-service flights (economy class), surcharges may apply

ACCOMMODATION

- 10 nights in 3-4 star hotel accommodation

DINING

- Enjoy daily breakfast

ESSENTIALS

- English-speaking tour leader throughout
- English-speaking tour guides
- Private luggage transfer from hotel to hotel (1 piece per person)
- Airline taxes and surcharges
- City tax, parking and toll fees

TRANSPORT

- Transportation by private air-conditioned vehicles
- Travel in 2nd Class rail cabins in Switzerland
- Journey on Golden Pass panoramic Train
- Transportation card in Basel, Bern and Montreux (free travel on local trains and buses)
- Tailor-made train card including hal-fare on any rail ticket (all other locations)
- Montreux Riviera Card (discounts to local attractions)

Important Information

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Our Policies

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent ;**

TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- **each booking is unique ;** our Travel

Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.

- **changes/modifications to your booking may not be possible ;** once your booking

has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.

- **Travel Offers are a package ;** our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.

- **our Travel Offers are generally non-refundable ;** in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please [click here](#).

General Terms & Conditions

By placing your booking with us, you acknowledge and agree to our [Terms & Conditions](#), [Privacy Policy](#) and [Cancellation Policy](#).

Offer Essentials

This travel offer is valid for travel on selected dates until the 4th December 2025.

Minimum group size 15, maximum group size 40 per vehicle.

This travel offer is priced per person based on a twin share.

Departure Dates & Surcharges

See checkout for live dates and availability.

Single Traveller Supplement

For solo travellers, a mandatory single supplement of \$1,700 applies.

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

Child Policy

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 8 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.

Flights

Departure Cities

Sydney, Melbourne, Perth, *Brisbane, *Adelaide or *Auckland

Departure City Surcharges

- Brisbane or Adelaide: \$200 per person
- Auckland: \$600 per person

International Full-Service Flight(s)

- Cabin Class: Economy Class

Please note: We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Preferred Airline Surcharge

- Cabin Class: Economy Class
- Emirates: \$315 per person
- Singapore Airlines: \$265 per person

Please note:

- *Preferred airlines are subject to availability. If we are unable to fulfil your request, the above extra cost will be refunded.*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.*

Important Information

- *In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.*
- *Preferred airline refers to the marketing carrier and could include codeshare partners.*

Arrive Early & Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

Arrive Early

Zurich, Switzerland - From \$300 per person, subject to availability.

Stay Behind

Zurich, Switzerland - From \$300 per person, subject to availability.

Please note:

Exclusions:

This fee does not include extra nights' accommodation, meals or airport transfers.

Cancellations & Changes:

Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

High-Season:

A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

+ 60 days:

You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.

Estimated dates:

Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.

- High season surcharges apply to flights departing between the below date ranges:
- 28th March 2025 - 27th April 2025
- 16th June 2025 - 20th July 2025
- 15th September 2025 - 12th October 2025
- 1st December 2025 - 19th December 2025
- 20th December 2025 - 4th January 2026
- 5th January 2026 - 31st January 2026
- 3rd April 2026 - 20th April 2026
- 26th June 2026 - 17th July 2026
- 18th September 2026 - 9th October 2026
- 12th December 2026 - 18th December 2026
- 19th December 2026 - 3rd January 2027
- 4th January 2027 - 26th January 2027

Stopover Packages

- Doha, Qatar
 - Dubai, U.A.E
 - Singapore
- Includes:

- 2, 3 or 5 nights in 4-star accommodation
- Daily breakfast
- Return airport transfers

For pricing, please refer to the payment cart at checkout.

Please note:

- *When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.*
- *When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.*
- *When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.*
- *Stopover packages are subject to availability.*

- *In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.*
- *Blackout dates apply to flights departing between the below date ranges:*

Singapore Grand Prix: 02 October - 08 October 2025

Doha Grand Prix: 27 November - 03 December 2025

Doha MotoGP: 08 April 2025 - 16 April 2025

Abu Dhabi Grand Prix (for Dubai): 04 December - 10 December 2025

Christmas and New Years Eve: 22 December 2025 - 02 January 2026

Please note: The exact dates are yet to be confirmed.

Flight Class Upgrades

- Business Class: For pricing, please refer to the payment cart at checkout.

Please note:

- *Flight upgrades are subject to availability (if we cannot fulfil your request, the upgrade cost will be refunded).*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed; subject to aircraft configuration.*

Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you will miss your flight for whatever reason, please contact TripADeal as soon as possible to make arrangements.

Accommodation

Accommodation Used

3 & 4-Star Properties (Self-rated)

Important Information

- Zurich: The Home Hotel
- Basel: GAIA Hotel
- Bern: Kreuz Bern Modern City Hotel
- Montreux: Grand Hotel Suisse Majestic
- Interlaken: Hotel Artos

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Extra Nights

Not available at check-out.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2 people.

Triple Share

Not available.

Bedding Configuration

Twin or double bedding (subject to availability).

Exclusions

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Optional gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation

Gratuities/tipping

Land

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is CHF 7-9 per person per day. This covers the guide/leader and the driver and will be collected on tour.

Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

Other Important Information

TOUR GUIDE VS. TOUR LEADER

Tour Guide

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Switzerland

Temperatures plummet in November as the winter season begins to set in. The average temperature for Zurich in November is 5°C. The highest temperature for the month is 7°C while the lowest temperature is 2°C. December is a festive month and, despite the biting cold temperature, there is so much fun guests can have while holidaying in Zurich. December is winter in Zurich with an average temperature of 2°C. The highest temperature for December is 4°C while the lowest temperature is -1°C.

FLIGHTS

Seat Selection & Frequent Flyer Points

At TripADeal, we do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Passport Validity

Customers must provide valid passport details either at the time of purchase or no later than 45 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

COACH TOUR

Meals

Daily breakfast is included in the package. For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to

Important Information

local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements.

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Luggage

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and offloading of bags from the vehicle.

OTHER

Mobility

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Weather

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

Fitness Level Required

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!

A Moderate level of fitness will be required. Expect a moderate pace of touring with a focus on guided tours that may include full days with extended activity, guided city tours or nature walks. You will require a general level of fitness for unassisted navigation of stairs and inclines, longer distances with possible periods of standing when visiting sites, walking on sloping, uneven ground or elevations. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance.

Please note:

- *Many areas may be inaccessible to wheelchairs or mobility scooters, where the unassisted use of personal walking sticks and other aids may be required. Although some assistance may be available, every traveller should be self-reliant during all aspects of their travel.*
- *It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance requirements to ensure this tour is right for you. Please note: If you have any concerns, please consult your healthcare provider prior to purchase/travel.*

Sightseeing

Please note: If entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Shopping

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our [Terms and Conditions](#) regarding shopping for further information.

Visas

A tourist visa is not required for Switzerland for stays up to 90 days if travelling on an Australian or New Zealand Passport.

Important:

- *Visa rules may have changed since Covid-19.*

- *Some countries and airlines may require you to obtain an additional visa before arrival. • Please check with the nearest embassy, consulate or immigration department of the destination you're entering.*

Please note: Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for Visas. This may, in turn, affect the type of application required.

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit <https://www.tripadeal.com.au/travel-insurance>

Schedule Of Fees

Voluntary Changes

Includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - \$100.00 per booking + additional charges from the airline/cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

If the incorrect name has been advised to TripADeal, charges of \$100.00 per booking + any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Supplier Fees

Important Information

In the event the Travel Offer you have purchased is unable to proceed, and/or a travel Supplier is unable to fulfil the Travel Offer due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. TripADeal has committed to these costs as your Agent and will endeavour to recover all funds committed and/or paid for your Travel Offer, but this may not be possible in all circumstances. If refunds are unavailable from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. If TripADeal cannot obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee. This fee is not revenue-raising and is paid to or withheld by our suppliers when recovering payments.