



Nepal Discovery

KATHMANDU • POKHARA • BHAKTAPUR

The Offer

Few can resist the charms of Nepal, with its soaring mountains, isolated monasteries and historic temples. From the capital Kathmandu, once believed to be the fabled Shangri-La, to beautiful Chitwan National Park and the mighty Himalayas, Nepal is a haven of wildlife and spirituality waiting to be explored.

This 11-day small-group tour is a chance to deep-dive into the vibrant cities, bustling marketplaces, remote villages and serene temples of Nepal. Visit the sacred Swayambhunath temple of Kathmandu, better known as the 'Monkey Temple' due to its cheeky residents; savour the sights and sounds of colourful Durbar Square; and step back in time in the ancient city of Bhaktapur. Experience a three-hour guided trek from Sarangkot to Naudanda; admire a stunning Himalayan sunrise over Pokhara; visit Gupteshwar Mahadev Cave and the cascading Davis Falls; scout for tigers, elephants and leopards in Chitwan National Park and much more!

This cultural odyssey also includes return international flights, nine nights of accommodation (standard or premium options available), and English-speaking guides.

Want more? Add extra days to your itinerary with Arrive

Early and Stay Behind in Kathmandu, Nepal packages.

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

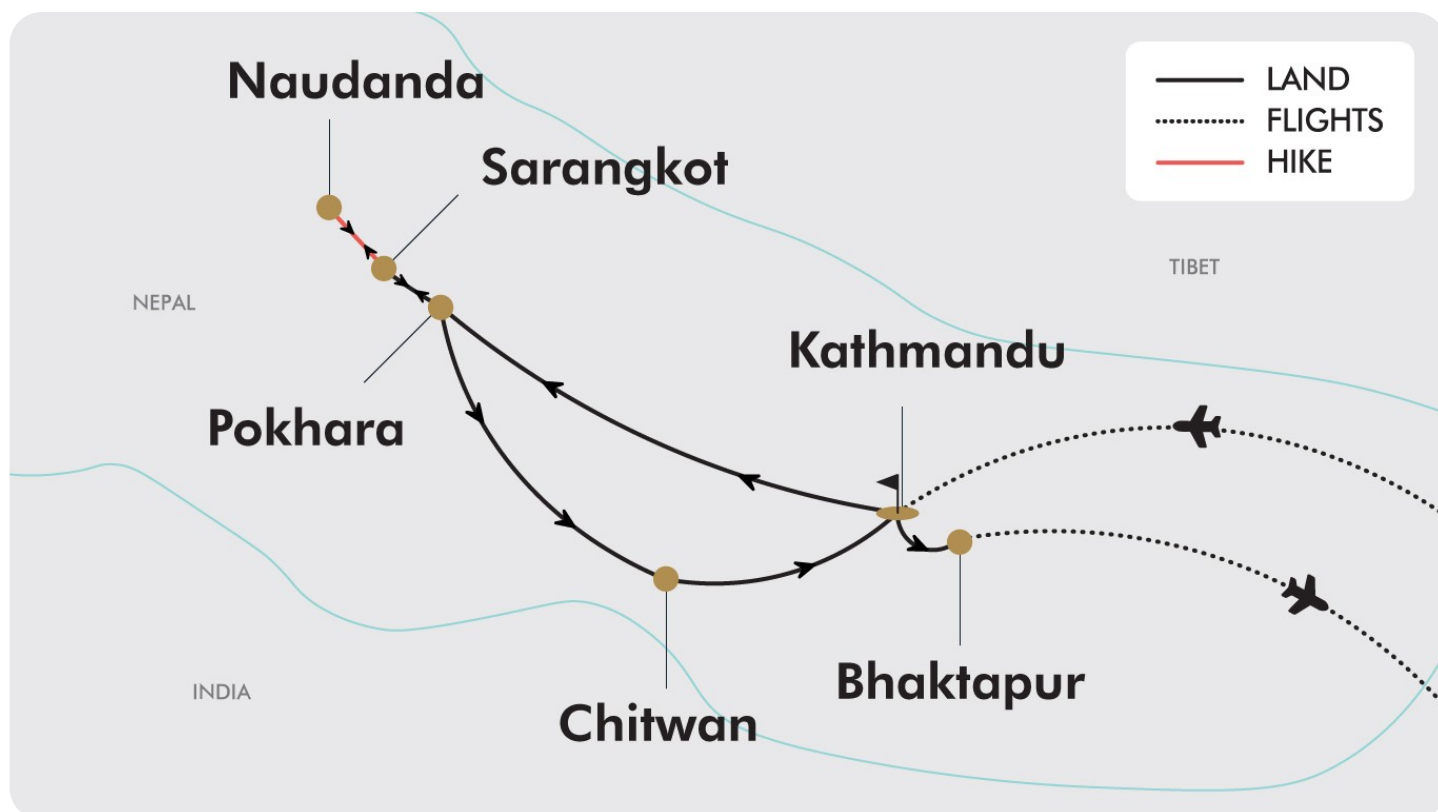
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Call our friendly team on 1300 158 912



11-DAY TOUR PACKAGE | NEPAL DISCOVERY

The Map



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11-DAY TOUR PACKAGE | NEPAL DISCOVERY

The Itinerary

Day 1 Australia - Kathmandu, Nepal

Today depart from Australia for Kathmandu, Nepal. On arrival, be met and transferred to your hotel for check-in and a briefing about your tour.

Please note:

- *Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers will be required to be at the airport the day before.*
- *Flight times will be indicated on your final documents 4 - 6 weeks prior to departure.*

Overnight: Standard or Premium Hotel, Kathmandu

Meals included: In-Flight

Day 2 Kathmandu Full Day Sightseeing Tour

Enjoy breakfast at the hotel before setting off on a full-day sightseeing tour of Kathmandu. The tour will take in two iconic local attractions, Patan Durbar Square and Swayambhunath Stupa (Monkey Temple). Patan Durbar Square, in the centre of the city of Lalitpur within Kathmandu, is renowned for its Buddhist and Hindu temples - striking even while post-2015 earthquake repairs are still being carried out. In the afternoon, you will visit the beautiful Swayambhunath Stupa (Monkey Temple); the largest and holiest Tibetan Buddhist temple outside Tibet. Once the tour concludes, return to the hotel and enjoy your evening at leisure.

Those who are hungry for more exploration can take the opportunity to join an optional Everest mountain flight (not included - \$250 USD per person), which can be booked directly with the tour operator.

Overnight: Standard or Premium Hotel, Kathmandu

Meals included: Breakfast

Day 3 Kathmandu - Pokhara

After breakfast, depart Kathmandu for Pokhara. The drive along the Trisuli and Marsyangdi Rivers is incredibly scenic as the road winds out of Kathmandu Valley. Look out for the Ganesh Himal and Manaslu peaks. After around six hours you will arrive in Pokhara, on the foreshore of beautiful Lake Phewa. Both a bustling regional hub and a tourist paradise, Pokhara has Buddhist and Hindu cultural heritage sites, lakes, caves and temples, all overlooked by the immense Annapurna Range. After checking in, enjoy the evening at leisure after an approximately 210km travel day.

Due to on-going construction on the road, an optional flight to Pokhara is recommended (approx. 30 min). This can be booked through the tour operator (not included - \$130 USD per person).

Overnight: Standard or Premium Hotel, Pokhara

Meals included: Breakfast



11-DAY TOUR PACKAGE | NEPAL DISCOVERY

The Itinerary

Day 4 Pokhara - Naudanda - Pokhara

It's an early morning start today, with a drive to Sarangkot - a beautiful hill famous for its sunrise over the Himalayas. Enjoy stunning views of Annapurna, Fishtail and many other peaks as the sun starts to shine on the day (weather permitting). Have breakfast at the hotel in Sarangkot before walking to Naudada. The hike takes about three hours on a level path, revealing stunning views of both the Annapurna Ranges above and Lake Phewa and Pokhara below. Later, be driven from Naudada back to Pokhara, with free time to explore the town on your own in the evening.

For those who do not wish to participate in the walk, there will be the option to stay with the vehicle.

Overnight: Standard or Premium Hotel, Pokhara
Meals included: Breakfast

Day 5 Pokhara - Peace Stupa Pokhara

After breakfast at the hotel in Pokhara, experience a boat ride across Phewa Lake. Next, enjoy a hike (approx. one hour and 30 minutes, noting that this walk is quite steep so you should have a good level of fitness) to the World Peace Stupa, where you can experience fantastic views of the Lake, Himalayas and Pokhara valley. Afterwards, enjoy a walk down to Davis Falls and Gupteshwar Mahadev Cave. Finally, be driven back to Pokhara. The afternoon is free to relax or wander the lakeside streets and markets.

For those who do not wish to walk, there will be the option to stay with the vehicle, though the lake crossing by boat will not be available.

Overnight: Standard or Premium Hotel, Pokhara
Meals included: Breakfast

Day 6 Pokhara - Chitwan

After an early morning breakfast at the hotel, be driven to south Chitwan National Park. Check-in to the comfortable jungle lodge and embark on a tour of Tharu village in the evening. Afterwards, enjoy dinner and relaxation at the lodge.

Overnight: Standard or Premium Lodge, Chitwan
Meals included: Breakfast; Lunch; Dinner

Day 7 Chitwan National Park

Enjoy breakfast at the lodge amidst the sweet chirping of birds, and then set out for a full day of jungle activities. The Chitwan National Park is home to more than 700 species of wildlife, and around 68 different species of mammals. Search for Bengal tigers, leopards, elephants and more as you explore the park with your guide. In the evening during dinner, be entertained by an exciting Tharu cultural stick dance.

Overnight: Standard or Premium Lodge, Chitwan
Meals included: Breakfast; Lunch; Dinner

Day 8 Chitwan - Kathmandu

After breakfast at the lodge, enjoy an interesting bird-watching tour before the scenic drive back into Kathmandu Valley (approx. 6 hours). Check in to your central Kathmandu hotel and enjoy a night in Nepal's vibrant capital

For those who would prefer to skip the drive, an optional flight from Chitwan to Kathmandu (approx. 25 mins) can be booked through the tour operator (not included - \$140 USD per person).

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11-DAY TOUR PACKAGE | NEPAL DISCOVERY

The Itinerary

Overnight: Standard or Premium Hotel, Kathmandu
Meals included: Breakfast

Day 9 Kathmandu - Bhaktapur - Kathmandu

After breakfast at the hotel in Kathmandu, set out for a day tour to Bhaktapur, about 8km out of the city. Bhaktapur has three major squares full of towering temples. Collectively, they comprise some of the finest religious architecture in the country, even after the 2015 earthquake, which damaged much of the region. Thankfully only three of the dozens of striking ancient structures were destroyed. Cultural life is also proudly on display within the town. Wander the narrow alleys, where artisans weave cloth and chisel timber, squares are filled with drying pots, and locals gather in courtyards to bathe, collect water, play cards and socialise. On returning to Kathmandu, have dinner together with your group to celebrate the final night of your Nepal journey!

Optional Activity: Everest Helicopter Tour - \$1585 USD per person (not included)

Those who want to see Everest (the top of the world) up close can take the optional Everest mountain flight by helicopter, landing at Everest View Hotel Syanbuche and viewing Everest and numerous giant Himalayas.

Enjoy the spectacular views in 4 hours and with multiple landings - the quickest and, by far, the safest way to reach the lap of Mount Everest, the highest mountain in the world. What could be a better way to make lifelong memories with your loved ones than being in one of the most extreme parts of the world, enjoying immaculate mountain vistas? There is no difficulty walking involved in this tour, and you do not need to do any preparation to join the Everest helicopter tour.

Before flying back to Kathmandu, stop at Hotel Everest View to have breakfast of your choice, relishing snow-capped mountain views of Mt. Everest (8,848m), Mt. Lhotse (8,516 m), and Mt. Nuptse (7,861 m).

Please note: This is not included and can be booked directly with the tour operator once you reach Nepal. The tour depends on weather conditions, the number of people, and availability. If you take the Everest Helicopter tour, you will miss the Bhaktapur tour. Everest National Park fee and breakfast at the Everest View Hotel are included in the price.

Overnight: Standard or Premium Hotel, Kathmandu
Meals included: Breakfast; Dinner

Day 10 Kathmandu, Nepal - Australia

Check out this morning and be transferred to the airport for your flight home.

Meals included: Breakfast; In-Flight

Day 11 Arrive in Australia

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11-DAY TOUR PACKAGE | NEPAL DISCOVERY

Tour Inclusions

HIGHLIGHTS

- Explore Kathmandu, Pokhara, Bhaktapur and more
- Visit the sacred Swayambhunath Monkey Temple
- Explore colourful Durbar Square in Kathmandu
- Enjoy a 3-hour guided trek from Sarangkot to Naudanda
- Relax on a boat ride across stunning Lake Phewa
- Enjoy a 1-hour hike to Pokhara World Peace Stupa
- Admire the magical sunrise over Pokhara from Sarangkot Hill
- Scout for tigers, elephants and leopards in Chitwan National Park
- Seek out the birdlife of Chitwan on a guided tour
- Visit Davis Falls and Gupteshwar Mahadev Cave
- Step back in time in the ancient city of Bhaktapur

FLIGHTS

Return international full-service flights (economy class), departures city surcharges may apply

ACCOMMODATION

9 nights of accommodation (your choice of standard or premium options)

DINING

Enjoy 14 meals, including a farewell dinner

TOUR ESSENTIALS

English-speaking tour guides

TRANSPORT

Transportation by private air-conditioned vehicles

TRANSFERS

Return airport transfers in Nepal

Important Information

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer, you are bound by the [General Terms and Conditions](#) and the specific terms and conditions outlined in this Important Information.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Our Policies

Cancellation & Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent:** TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the

Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- **each booking is unique:** our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- **changes/modifications to your booking may not be possible:** once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.
- **Travel Offers are a package:** our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.
- **our Travel Offers are generally non-refundable:** in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click [here](#).

General Terms and Conditions

By placing your booking with us, you acknowledge and agree to our [Terms & Conditions](#), [Privacy Policy](#) and [Cancellation Policy](#).

Offer Essentials

This travel offer is valid for travel on selected dates until the 24th of December 2027.

This travel offer is priced per person based

on a twin share.

Single Traveller Supplement

For solo travellers, a mandatory single supplement applies:

Standard Package: \$450

Premium Package: \$725

Flights

Departure Dates & Surcharges

See checkout for live dates and availability.

Departure Cities

Sydney, Melbourne, *Brisbane, *Adelaide or Perth.

Departure City Surcharges

Brisbane and Adelaide: \$300 per person.

Full-Service Airline(s) Used

- Cabin Class: Economy class.

Please note:

- *TripADeal cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.*
- *From Sydney or Melbourne, the flying journey to your destination may take up to 20 hours, with up to 1 stop.*
- *From Brisbane or Adelaide, the flying journey to your destination may take up to 27 hours, with up to 2 stops.*
- *From Perth, the flying journey to your destination may take up to 17 hours, with up to 1 stop.*
- *From Auckland, the flying journey to your destination may take up to 28 hours, with up to 2 stops.*
- *This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once available.*

Preferred Airline Surcharge

- Cabin Class: Economy class.
- Singapore Airlines: \$400 per person.

Please note:

Important Information

- Preferred airlines are subject to availability. If we are unable to fulfil your request, the above extra cost will be refunded.
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option.
- Preferred airline refers to the marketing carrier and could include codeshare partners.

Arrive Early & Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

Arrive Early

Kathmandu, Nepal - From \$300 per person, subject to availability.

Stay Behind

Kathmandu, Nepal - From \$300 per person, subject to availability.

Please note:

• Exclusions:

This fee does not include extra nights' accommodation, meals or airport transfers.

• Cancellations & Changes:

Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

• High Season:

A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

• + 60 Days:

You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.

• Estimated Dates:

Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.

• High season surcharges apply to flights departing between the below date ranges:

1 December 2025 - 31 January 2026
3 April 2026 - 20 April 2026
26 June 2026 - 17 July 2026
18 September 2026 - 9 October 2026
12 December 2026 - 26 January 2027

Stopover Packages

- Singapore
 - Kuala Lumpur
- Includes:
- 2, 3 or 5 nights in 4-star accommodation
 - Daily breakfast
 - Return airport transfers
- For pricing, please refer to the payment cart at checkout.

Please note:

- When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.
- When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.
- When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.
- Stopover packages are subject to availability.

- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Blackout dates apply to flights departing between the below date ranges:

Singapore Grand Prix: September 2025
Christmas and New Years Eve: 22 December 2025 - 2 January 2026

Flight Class Upgrades

- Business Class: For pricing, please refer to the payment cart at checkout.

Please note:

- Flight upgrades are subject to availability (if we cannot fulfil your request, the upgrade cost will be refunded).
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed; subject to aircraft configuration.

Accommodation

Accommodation Used

Standard Package: 3-Star (Self-Rated)

- Kathmandu: Hotel Jampa or similar.
- Pokhara: Hotel Splendid View or similar.
- Chitwan: Hotel Rhino Land Lodge or similar.

Premium Package: 4-Star (Self-Rated)

- Kathmandu: Ramada Encore or similar.
- Pokhara: Atithi Resort, Mt Kailash Resort or similar.
- Chitwan: Green Park or similar.

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Extra Nights

Important Information

Not available at check-out.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2 people.

Child Policy

- No child discounts. The full price applies to all children travelling with their parents.
- Valid for Children 8 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.

Triple Share

No discounts apply for 3rd person travelling. Full price applies, subject to availability.

Please note: Triple shares may be required to share existing bedding.

Bedding Configuration

Twin or Double bedding (subject to availability).

General Information

Minimum group size 2, maximum group size 12 per vehicle.

Please note: A small group tour is defined as a tour with no more than 20 travellers per vehicle.

Optional Tours/Activities

Day 2: Everest Scenic Flight - \$250 USD.
Day 3: Flight to Pokhara - \$130 USD.
Day 8: Flight from Chitwan to Kathmandu - \$140 USD.
Day 9: Everest Base Camp Helicopter Tour - \$1,585 USD.

Please note:

- *Prices are based per person, are subject to availability, time permitting and weather conditions, and are payable directly to the tour operator in the currency specified.*
- *Some tours or shore excursions require minimum numbers to operate.*
- *Shore excursion programmes and itineraries may vary depending on local conditions and/or any unforeseen events concerning the timing on the day of the tour. Some excursions are very popular, and therefore availability cannot always be guaranteed, it is advisable to book in advance to avoid disappointment.*

Exclusions

- Visa fees and requirements.
- Domestic transfers and flights not stated in the deal offer.
- Meals/beverages not stated in the deal offer.
- Optional gratuities/tipping.
- Optional activities/tours.
- Personal expenses.
- Travel insurance.
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation
- Mandatory city tax

Other Important Information

TOUR GUIDE VS. TOUR LEADER

Tour Guide

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Tour Leader

An experienced person tasked with ensuring the smooth operation of tours, as

well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Nepal:

June is the hottest month in Kathmandu with an average temperature of 23°C and the coldest is January at around 9°C. The most daily sunshine hours fall in April with average temperatures of around 12°C whilst the wettest month is typically July with an average of 325 mm of rain and average temperatures 24°C.

FLIGHTS

Seat Selection & Frequent Flyer Points

At TripADeal, we do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Passport Validity

Customers must provide valid passport details either at the time of purchase or no later than 45 days before the departure date. Failure to do so may result in the

Important Information

cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

COACH TOUR

Meals

14 meals in total are included in the package. For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements. Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Luggage

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and offloading of bags from the vehicle.

OTHER

Mobility

If you would love to travel with TripADeal and require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Fitness Level Required

A leisurely level of fitness will be required. Leisurely is described as requiring light walking, including up multiple stairs, and occasional hiking, may involve uneven surfaces. Able to travel unassisted and get on and off vehicles and small boats. Suitable for most fitness levels and mobility.

Please note: If you have any concerns please consult your healthcare provider prior to purchase/travel.

Gratuities/Tipping

Land

Gratuities (tips) are not included for the

services of the tour leader (when available) and driver throughout the tour. The recommended tip is \$10 AUD per person per day which is split between the guide and driver. This covers the guide/leader and the driver and will be collected on tour.

Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

Sightseeing

Please note: If entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Shopping

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our [Terms and Conditions](#) regarding shopping for further information.

Visas

A tourist visa for Nepal is a strict requirement if travelling on an Australian Passport. This can be arranged on arrival for \$30 USD, valid for 15 days. Visitors should arrive with USD currency and 2 passport sized photos.

Important:

- Visa rules may have changed since Covid-19.

- Some countries and airlines may require you to obtain an additional visa before arrival. Please check with the nearest embassy, consulate or immigration department of the destination you're entering.

Please note:

- Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.
- It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for Visas. This may, in turn, affect the type of application required.

Schedule Of Fees

Voluntary Changes

Includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - \$100.00 per booking + additional charges from the airline/cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

If the incorrect name has been advised to TripADeal, charges of \$100.00 per booking + any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Supplier Fees

In the event the Travel Offer you have purchased is unable to proceed, and/or a travel Supplier is unable to fulfil the Travel Offer due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. TripADeal has

Important Information

committed to these costs as your Agent and will endeavour to recover all funds committed and/or paid for your Travel Offer, but this may not be possible in all circumstances. If refunds are unavailable from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. If TripADeal cannot obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee. This fee is not revenue-raising and is paid to or withheld by our suppliers when recovering payments.