Uganda Wildlife Discovery

ENTEBBE ● FORT PORTAL ● KASOGA

The Offer

Unforgettable memories await you in the mountains, plains and National Parks of Uganda. Immerse yourself in the dense jungle and witness the unique sights, sounds and wildlife - including Africa's largest population of mountain gorillas. This 13-day journey is the ultimate way to explore and discover real Africa.

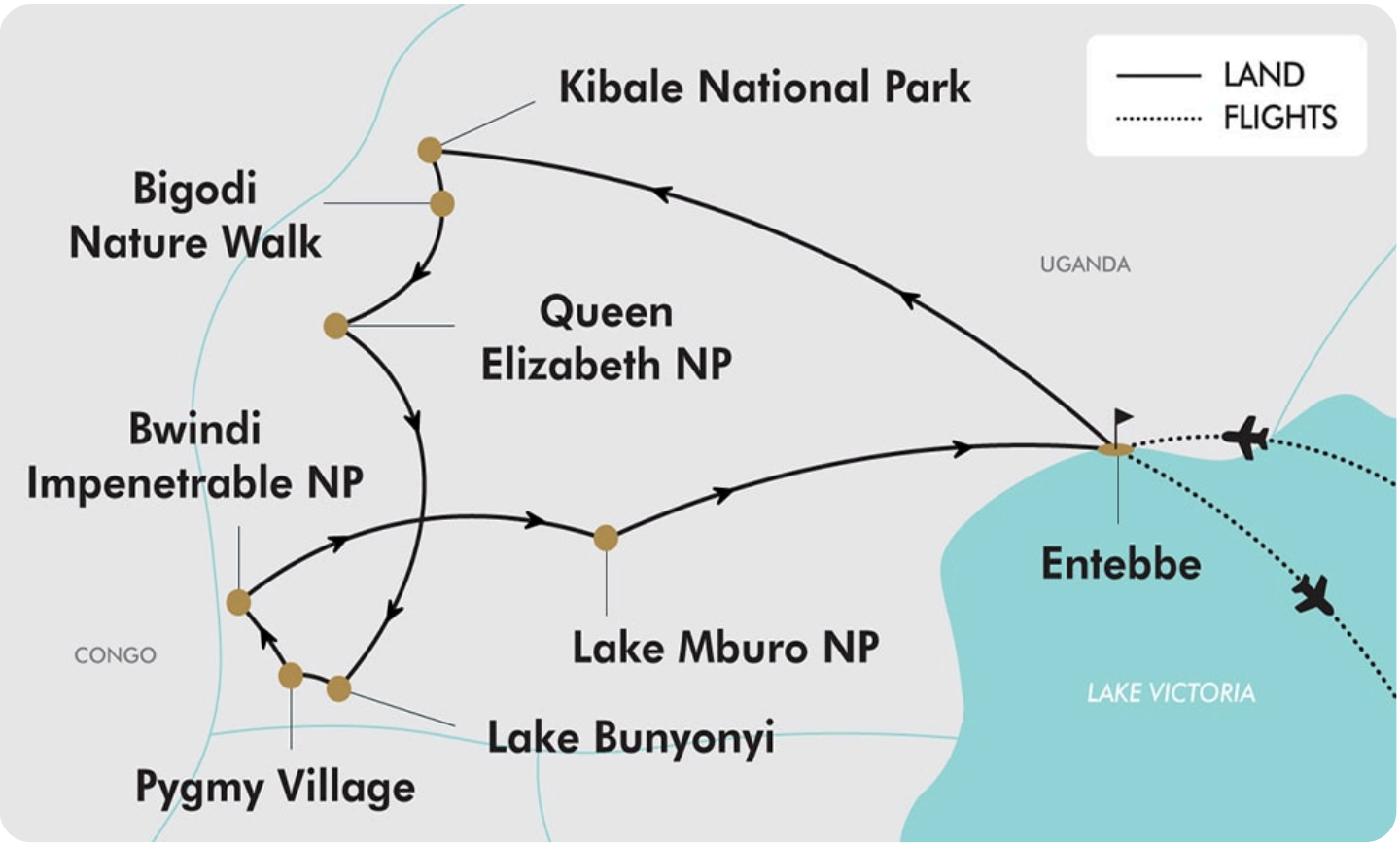
Trek through the Kibale National Park to seek chimpanzees in their natural habitat and explore the Bigodi Wetland Sanctuary in search of over ten types of monkeys. Meet locals from surrounding villages and witness traditional craft-making demonstrations.

Go on game drives in Queen Elizabeth and Lake Mburo National Parks and enjoy a safari river cruise on the Kazinga Channel. Meet the local Batwa villagers, also known as the Pygmy, and explore their unique forest culture. You will also embark on an experience of a lifetime, tracking gorillas in the Bwindi Impenetrable National Park and hopefully coming face-to-face with these incredible primates in their natural habitat.

This incredible wildlife package includes return international flights, 10 nights of 3 and 4-star accommodation, 19 meals, gorilla and chimpanzee permits, English-speaking guides and rangers, return airport transfers, and so much more!

Want more? Add extra days to your itinerary with Arrive Early and Stay Behind in Entebbe, Uganda, options.

The Map


LAND
FLIGHTS
Kibale National Park
Bigodi
Nature Walk
UGANDA
Queen
Elizabeth NP
Bwindi
Impenetrable NP
Entebbe
CONGO
Lake Mburo NP
LAKE VICTORIA
Lake Bunyonyi
Pygmy Village

The Itinerary

Day 1 Australia (or New Zealand) - Entebbe, Uganda

Today depart for Entebbe, Uganda!

Please note: Some customers may depart on Day 0.

Meals included: In-Flight

Day 2 Welcome to Entebbe, Uganda!

Upon arrival at Entebbe International Airport, a representative will meet, greet and transfer you to the hotel.

Overnight: Admas Grand Hotel, Entebbe or similar
Meals included: None

Day 3 Entebbe - Fort Portal - Kibale National Park

This morning, drive south past big tea plantations and arrive in Fort Portal in time for lunch (not included).

The fort may be gone, but the town offers sublime scenery, abundant nature and genuine adventure. Fort Portal is the heartland of a verdant tea-growing area and an important commercial centre. After lunch, visit the Toro King's palace to learn about the Batooro culture and also explore the burial grounds of their kings to gain a deeper understanding of traditional leadership in Uganda. This afternoon, drive onwards to Kibale National Park and check into the lodge accommodation. Today's travel time is approximately 6 hours.

Overnight: Chimpanzee Forest Guest House or Nyaika Hotel, Kibale National Park or similar
Meals included: Breakfast; Dinner

Day 4 Chimpanzee Tracking in Kibale National Park & Bigodi Swamp Walk

After breakfast, transfer to the park headquarters for a briefing, then begin your amazing chimpanzee trekking.

Chimpanzee tracking involves 3-4 hours of trekking, although generally not too demanding. Chimps stay in groups of 10 – 100 members and can babysit each other's young, kiss, groom one another and even hold hands. After the morning searching for these beautiful primates, head back to the lodge for lunch and some time at leisure.

In the evening, head to the Bigodi Wetland Sanctuary where you can enjoy a nature walk through this sanctuary. The walk is about 3-4 hours, guided through 4-5 kms of trail, with a shorter trail available, if preferred.

Bigodi Wetland Sanctuary lies within the Magombe Swamp, an area celebrated for its rich biodiversity. It is home to a variety of primate species, including colobus monkeys, baboons, mangabeys, vervet monkeys, red-tailed monkeys and L'Hoest's monkeys, among others. The swamp also provides habitat for around 200 bird species, featuring several notable varieties.

Overnight: Chimpanzee Forest Guest House or Nyaika Hotel, Kibale National Park or similar
Meals included: Breakfast; Dinner

Day 5 Kibale National Park - Queen Elizabeth National Park

After breakfast, set out on a scenic trek to nearby crater lakes. This region is home to more than 30 crater lakes and is believed to have the highest concentration within a short 10 km stretch.

The Itinerary

Follow the "Top of the World" trail to enjoy sweeping views of many of these lakes while passing through local villages and tea plantations. On a clear day, its possible to catch a glimpse of the distant Rwenzori Mountain Range, Africa's highest mountain range.

In the afternoon, drive to Queen Elizabeth Park for an overnight stay (approximately a 3-hour journey).

Overnight: Buffalo Safari Lodge, Queen Elizabeth National Park or similar
Meals included: Breakfast; Dinner

Day 6 Katwe Salt Lake - Kasoga Community

Today, enjoy a relaxed morning at the lodge before travelling to Katwe Salt Lake. The lake is salty due to the many inlets from streams that bring in the water. Salt mining is a major activity here in the dry months. At the lake enjoy the beautiful scenery and learn about the salt mining process.

This afternoon, travel to the Kasoga community. The Kasoga community experience offers first hand encounters about the life and culture of native communities on this landing site. Here you will enjoy a walk through the community and learn about the fishing practices of the local community, see the fish preservation stoves, witness traditional canoe making demonstrations and see the crafts being made. Walk through the historical swamps in the community and the vacation palace of the former king of Tooro. Along the way, keep your eyes peeled for the abundant birdlife, up to 26 different species, and a magnificent opportunity to spot hippos.

Return to the lodge and enjoy an evening at leisure.

Overnight: Buffalo Safari Lodge, Queen Elizabeth National Park or similar
Meals included: Breakfast; Dinner

Day 7 Queen Elizabeth National Park Game Drive & River Cruise

This morning, after breakfast, you will enjoy a morning game drive in the park.

This afternoon, you will be rewarded with a river cruise on the Kazinga Channel, a 32 km-long natural channel connecting Lakes George and Edward. The shores of this channel attract a large number of wild animals, birds, and reptiles throughout the year, with one of the largest populations of hippos in the world, as well as plentiful Nile crocodiles. While returning to the lodge, enjoy a short game drive.

Overnight: Buffalo Safari Lodge, Queen Elizabeth National Park or similar
Meals included: Breakfast; Dinner

Day 8 Queen Elizabeth National Park - Lake Bunyonyi

Today, after breakfast, transfer to the Ishasha sector of Queen Elizabeth National Park and enjoy a game drive, where you can seek the famous tree-climbing lions, which this area is known for. While driving through the savannah plains, you will seekother wildlife, such as elephants and a diverse range of bird species. Afterwards, travel onwards to Lake Bunyonyi.

Lake Bunyonyi is located in southwestern Uganda, between Kisoro and Kabale, and is close to the border with Rwanda. It's known as the second-deepest lake in Africa, after Lake Tanganyika.

The Itinerary

Overnight: Birdnest Resort, Lake Bunyonyi or similar
Meals included: Breakfast; Dinner

Day 9 Lake Bunyonyi - Pygmy Village - Bwindi Impenetrable National Park

This morning, after breakfast, enjoy a boat cruise to the Pygmy Village on the other side of the lake. The Batwa, also known as the Pygmy, are an indigenous tribe in Uganda, characterised by their unusually short stature. Their forest culture is worth exploring to learn about their lifestyle and how they are used to surviving without modern-day amenities. Here you will enjoy traditional music and dance. Continue on the boat cruise, enjoying the scenic views of the Kigezi terraces (2,200m – 2,400m), which are tilled by the Bakiga tribe, the second tribe that lives by the lake. You will also enjoy beautiful views of birds, with over 200 species at Lake Bunyonyi, including weaver birds and herons.

This afternoon, return to shore and transfer to Bwindi Impenetrable National Park. "Bwindi" is derived from the Runyakitara language and means "impenetrable". This name comes from the extensive stands of bamboo interspersed amongst the larger forest hardwoods. The bamboo and thick ground cover of ferns, vines, and other plant growth severely hinder direct access on foot. Relax and enjoy the evening at leisure after a travel day of approximately 250 km.

Overnight: Lake Mulehe Gorilla Lodge, Bwindi Impenetrable National Park or similar
Meals included: Breakfast; Dinner

Day 10 Gorilla Tracking in Bwindi Impenetrable National Park

Today, tick off gorilla tracking from your bucket list!

With gorilla permits included in your package, set off to the thick forest in search of gorillas. The terrain can be difficult, with steep slopes covered in dense vegetation that gives the park its name. Additionally, the altitude of up to 1600m requires participants to be reasonably fit. The time taken to track the gorillas will vary enormously, from as little as half an hour to as much as 8-9 hours before one returns to camp, but coming face to face with these amazing primates is extremely rewarding! For those who do not wish to participate, you are welcome to relax at the lodge and enjoy the day at your leisure.

Please note:

- *If you do not wish to carry your pack during this trek, personal porterage is available for approximately $ 20 USD extra per person, payable on tour.*

Overnight: Lake Mulehe Gorilla Lodge, Bwindi Impenetrable National Park or similar
Meals included: Breakfast; Dinner

The Itinerary

Day 11 Bwindi Impenetrable National Park - Lake Mburo National Park Game Drive

Today, drive to Lake Mburo National Park, check in and enjoy time at leisure before an afternoon/evening game drive. The network of game tracks in the east of the park passes a variety of landscape features: acacia woodland, wetlands, grassy hillsides, rock outcrops and seasonally flooded valley floors. The park is home to a diverse array of animals, including zebras, hippos, impalas, warthogs, common elands, African buffalos, jackals, African leopards, and over 300 bird species. You won't want to forget your camera! Enjoy an evening of rest after a day of approximately 270 km.

Overnight: Rwakobo Rock Lodge or Igongo Cultural Hotel, Lake Mburo National Park or similar
Meals included: Breakfast; Dinner

Day 12 Entebbe, Uganda - Australia (or New Zealand)

Depart the lodge early this morning for Entebbe International Airport (approximately 260km) for your international flight back to Australia (or New Zealand).

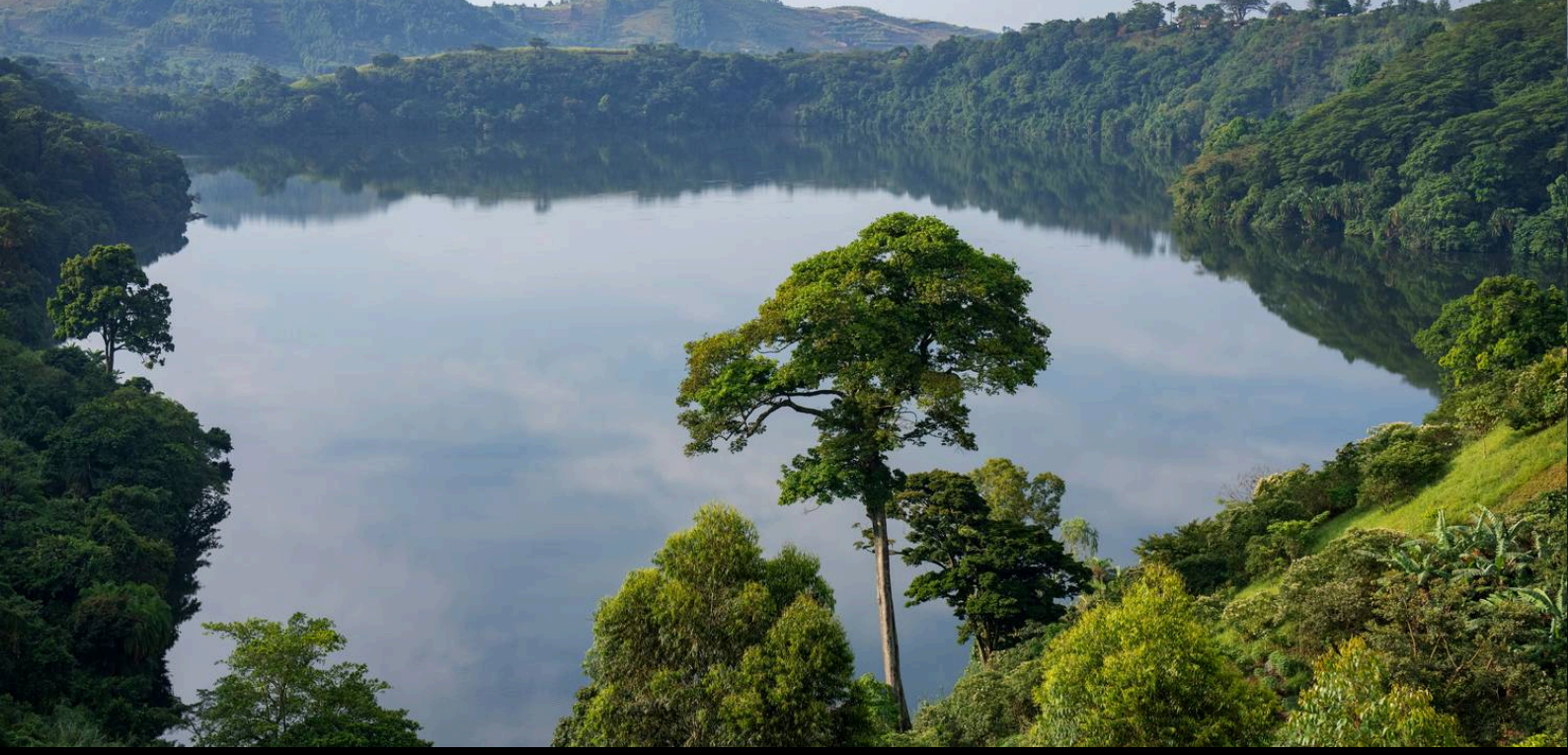
Trip Only option (No international flights)

If you selected the Trip Only option, your tour ends after hotel checkout in Entebbe. You will be responsible for your onward travel arrangements from here. Please note that outbound flights should be scheduled after 17:00 to allow sufficient time for the transfer from the lodge to Entebbe.

Meals included: Breakfast; In-Flight

Day 13 Arrive in Australia (or New Zealand)

Please note: Some customers may arrive +1 day.



Tour Inclusions

HIGHLIGHTS

Discover four amazing Ugandan National Parks, including Kibale Forest, Queen Elizabeth, Bwindi Impenetrable and Lake Mburo

Search for chimpanzees while trekking through Kibale National Park

Experience up to 4 safari game drives in open-air 4x4 vehicles

Search for elephants, zebras, leopards, hippos and more

Explore the savannah plains for the infamous black maned 'tree-climbing lions'

Visit Fort Portal, a vibrant community with bustling village markets

Explore the Bigodi Wetlands, home to over 200 bird species & several species of monkeys

Cruise along the Kazinga Channel, home to one of the largest populations of hippos and Nile crocodiles

Visit the Kasoga Community and learn about local traditions and practices

Enjoy gorilla trekking in Bwindi Impenetrable National Park

Marvel at the stalagmites and stalactites of the Amabere Caves

Walk along the "Top of the World" trail, viewing the numerous crater lakes of Uganda

Visit the Katwe Salt Lake and learn about the salt mining process

Meet the indigenous tribe in the Batwa (Pygmy) Village, enjoying their traditional music and dance

FLIGHTS

Return international full-service flights (economy class), departure city surcharges may apply (Excludes Trip Only option)

ACCOMMODATION

10 nights of accommodation in quality hotels and lodges

DINING

Enjoy 19 meals

TOUR ESSENTIALS

Gorilla and chimpanzee permits (worth $800 USD)

All game reserve entrance fees

Drinking water whilst on safari

English-speaking guides

Safari field rangers and trackers

Airline taxes and surcharges

TRANSPORT

Transportation by air-conditioned vehicles & open-air 4x4 vehicles

TRANSFERS

Return airport transfers (Excludes Trip Only option)

Important Information

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase. Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.
On purchasing this Travel Offer, you are bound by the General Terms and Conditions and the specific terms and conditions outlined in this Important Information.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Our Policies

Cancellation & Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent:** TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.
- **each booking is unique:** our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- **changes/modifications to your booking may not be possible:** once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.
- **Travel Offers are a package:** our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.
- **our Travel Offers are generally non-refundable:** in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click here.

General Terms & Conditions

By placing your booking with us, you acknowledge and agree to our Terms & Conditions, Privacy Policy and Cancellation Policy.

Offer Essentials

This travel offer is valid for travel on selected dates until 5th October 2027. This travel offer is priced per person based on a twin share.

Single Traveller Supplement

For solo travellers, a mandatory single supplement of $1,250 applies.

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

Flights

(Flight information for options excluding Trip Only)

Departure Dates & Surcharges

See checkout for live dates and availability.

Departure City Surcharges

- Auckland: $100 per person.
- Brisbane: $200 per person.
- Adelaide: $300 per person.

Full-Service Airline(s) Used

- Cabin Class: Economy Class.

Please note: From Australia, the flying journey to your destination may take up to 32 hours, with up to 2 stops. This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once available.

Preferred Airline Surcharge

- Cabin Class: Economy Class
- Qatar: $400 per person
- Emirates: $300 per person

Please note:

- *Preferred airlines are subject to availability. If we are unable to fulfil your request, the above extra cost will be refunded.*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.*
- *In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.*

Important Information

- *Preferred airline refers to the marketing carrier and could include codeshare partners.*

Arrive Early & Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

Arrive Early

Entebbe, Uganda - From $300 per person, subject to availability.

Stay Behind

Entebbe, Uganda - From $300 per person, subject to availability.

Please note:

- ***Exclusions:***

  This fee does not include extra nights' accommodation, meals or airport transfers.

- ***Cancellations & Changes:***

  Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

- ***High-Season:***

  A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

- ***+ 60 days:***

  You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.

- ***Estimated dates:***

  Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.

- *High season surcharges apply to flights departing between the below date ranges:*
- *3 April 2026 - 20 April 2026*
- *26 June 2026 - 17 July 2026*
- *18 September 2026 - 9 October 2026*
- *12 December 2026 - 26 January 2027*
- *19th March 2027 - 28th April 2027*
- *19th June 2027 - 18th July 2027*
- *11th September 2027 - 10th October 2027*
- *10th December 2027 - 19th December 2027*
- *20th December 2027 - 3rd January 2028*

Stopover Packages

- Doha
- Dubai

Includes:

- 2, 3 or 5 nights in 4-star accommodation
- Daily breakfast
- Return airport transfers

For pricing, please refer to the payment cart at checkout.

Please note:

- *When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.*
- *When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.*
- *When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.*
- *Stopover packages are subject to availability.*
- *In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.*
- *Blackout dates apply to flights departing between the below date ranges:*

Singapore Grand Prix: 2 October 2025 - 6 October 2025
Doha Grand Prix: 26 November 2025 - 31 November 2025
Doha MotoGP: November 2025 (TBC for dates)
Abu Dhabi Grand Prix (for Dubai): 3 December 2025 to 8 December 2025
Christmas and New Years Eve - 22 December 2025 to 2 January 2026
Singapore Grand Prix: 01 October - 09 October 2026
Christmas and New Years Eve - 18 December 2026 to 3 January 2027
Hong Kong Rugby 7's: end March/ beginning April - (dates tbc)
Singapore Grand Prix: 30 September - 05 October 2027 (dates are still tbc)
Doha Grand Prix: end November 2027 (dates are tbc)
Abu Dhabi Grand Prix (for Dubai): 21 - 26 October 2027 (dates are still tbc)
Christmas and New Years Eve - 20 December 2027 to 3 January 2028

Flight Class Upgrades

Business Class: For pricing, please refer to the payment cart at checkout.

Please note:

- *Flight upgrades are subject to availability (if we cannot fulfil your request, the upgrade cost will be refunded).*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed; subject to aircraft configuration.*

Trip Only Option

If you choose to remove international flights from your package, your holiday may be shorter, as travel days for flights are not included in the Trip Only package. You will receive an email confirmation when minimum numbers have been met and the departure is guaranteed.
We recommend making further travel arrangements, such as flights, after you have received confirmation of a guaranteed departure.
TripADeal assumes no liability for financial losses incurred due to travel arrangements made prior to confirmation of guaranteed departure.
Note: The Trip Only Package does not include return international airfares or airport transfers. At the conclusion of the

tour, you will be responsible for booking your own onward travel.
Click here for full Trip Only terms and conditions (see section 4.1)

Accommodation

Accommodation Used

3 & 4-Star Properties (Self-rated)

- Entebbe: Admas Grand Hotel.
- Lake Bunyonyi: Birdnest Resort.
- Kibale National Park: Chimpanzee Forest Lodge.
- Queen Elizabeth National Park: Buffalo Safari Lodge.
- Bwindi Impenetrable Forest: Lake Mulehe Gorilla Lodge.
- Lake Mburo: Rwakobo Rock Lodge.

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Extra Nights

Not available.

Maximum Room Capacity

2 people.

Child Policy

- No child discounts. The full price applies to all children travelling with their parents.
- Valid for Children 12 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.

Triple Share

Not available.

Bedding Configuration

Double or Twin (subject to availability).

General Information

Minimum group size 4, maximum group size 12 per vehicle.

Exclusions

- Visa fees and requirements.
- Meals/beverages not stated in the deal offer.
- Recommended gratuities/tipping.
- Optional activities/tours.
- Personal expenses.
- Travel insurance.
- Optional porter assistance during Gorilla Trekking.

Please note: Return international flights and transfers to and from the tour are not included in the Trip Only option.

Other Important Information

Recommended 'What to Bring' Trekking

1. A small, lightweight, frameless, waterproof back/day pack.
2. Light, waterproof hiking or walking boots or shoes with treaded soles.
3. Thick socks.
4. High-speed film 400 ASA minimum, 800 ASA recommended (no flash photography allowed on the track), fast film, binoculars.
5. Long pants (jeans/khakis) and a long-sleeved shirt.
6. Leather or heavy canvas (gardening-style) gloves to grip vegetation (gardening gloves may be advised).
7. Waterproof rain pants, a rain suit or a poncho with a hood.
8. Moisture-wicking undergarments, lightweight wool socks, long-sleeved shirt.
9. Sturdy trousers and sunglasses.
10. Sunscreen, a sun hat, a breathable lightweight rain poncho or a parka with a rain hat.
11. Thick sweaters are not necessary on the track, as it gets very hot during tracking. Best to have layers of clothing as temperatures tend to change.
12. Light raincoat.
13. A waterproof, squashable hat.
14. Drinking water.
15. You may ask for a walking stick if needed.

ACCOMMODATION TERMINOLOGY USE

Standard

A standard property offers clean and basic accommodation. In-house facilities such as restaurants, luggage handling, and fitness and recreation facilities are limited or unavailable. Guest rooms include a private bathroom and minimal additional amenities. The location may vary from central areas to properties that may require public transport, taxi or rideshare to the centre at your own expense.

Lodge

Unique properties include tented camps, heritage properties, rural or village homestays, floating hotels, or tree-top accommodations. Generally independent properties with a selection of amenities and individual character and charm.

TOUR GUIDE VS. TOUR LEADER

Tour Guide

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Tour Leader

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Important Information

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Uganda

Uganda is near the Equator. As a result, the climate does not change much and the country can be visited throughout the year. The rainy seasons tend to be from February to April and October to December, but this varies in different areas and it can rain any time of the year, especially in the forest and mountainous areas. Travel can be slower in the rainy season but the views are often better. Gorilla tracking can be muddier but it can certainly be done. In the mountainous areas it is much colder than on the plains and the rainfall is greater. The temperatures on the plains tend to be between 21°C and 30°C and in the mountainous areas they can go down to 10°C in certain months, especially November.

FLIGHTS

Seat Selection & Frequent Flyer Points

At TripADeal, we do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Passport Validity

Customers must provide valid passport details either at the time of purchase or no later than 45 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

COACH TOUR

Meals

19 meals in total are included in the package. For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements. Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Luggage

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and offloading of bags from the vehicle.

OTHER

Mobility

If you would love to travel with TripADeal and require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Fitness Level Required

An active level of fitness will be required. Expect medium-level hikes on uneven surfaces/trails. The gorilla trekking on day 10 can be particularly difficult and exhausting depending on the location of the gorillas within the national park. However, the gorilla trekking is not a compulsory activity.

Please note: If you have any concerns please consult your healthcare provider prior to purchase/travel.

Yellow Fever

A valid international certificate of vaccination against Yellow Fever is required in many countries. You may need to present this on arrival at the airport or border crossing. Some countries will refuse entry if you are unable to present your certificate. It's also common for your home country to request a Yellow Fever certificate upon arrival. You must check with your doctor well before leaving home about the Yellow Fever requirements for the countries you'll be visiting.

Gratuities/Tipping

Land

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is $5 USD per person per day. This covers the guide/leader and the driver and will be collected on tour.

Please note: tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

Sightseeing

Please note: If the entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Wildlife

TripADeal cannot guarantee animal sightings. Wildlife are unpredictable and factors such as weather conditions, predatory fear and animal movements can impact sightings.

Shopping

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our Terms and Conditions regarding shopping for

further information.

Visas

A single-entry tourist visa is a strict requirement when travelling to Uganda on an Australian or New Zealand passport. This cost is approximately $50 USD (subject to change) and can be arranged online directly through the Uganda Directorate of Citizenship and Immigration. Please start arranging your visa at least three weeks before departure to account for any delays due to consulate operating hours.
A QR code for incoming and outgoing passengers to register themselves online has been introduced at Uganda entry points (borders). For ease of registration at the airport/borders, travellers are now advised to complete the Ministry of Health Passenger Health Declaration Form in advance or on arrival through the online platform. Upon completion, a QR code is issued and must be presented, either in printed form or on a mobile device, at the points of entry and exit.

Important:

- *Visa rules may have changed since Covid-19. Some countries and airlines may require you to obtain an additional visa before arrival. Please check with the nearest embassy, consulate or immigration department of the destination you're entering.*

Please note:

- *Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*
- *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for Visas. This may, in turn, affect the type of application required.*

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit https://www.tripadeal.com.au/travel-insurance

Schedule Of Fees

Voluntary Changes

Includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - $100.00 per booking + additional charges from the airline/cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

- If the incorrect name has been advised to TripADeal, charges of $100.00 per booking + any additional charges applied by the airline/cruise company/ accommodation/other travel providers.

Supplier Fees

In the event the Travel Offer you have purchased is unable to proceed, and/or a travel Supplier is unable to fulfil the Travel Offer due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/ accommodation partners. TripADeal has committed to these costs as your Agent and will endeavour to recover all funds committed and/or paid for your Travel Offer, but this may not be possible in all circumstances. If refunds are unavailable from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. If TripADeal cannot obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee. This fee is not revenue-raising and is paid to or withheld by our suppliers when recovering payments.