

# **ULAANBAATAR** • GOBI DESERT

# The Offer

Get ready for a unique small group tour around Mongolia, a land where ancient traditions coexist with modern life. This is your chance to immerse yourself in the local nomadic lifestyle and experience the vast natural landscapes that have shaped the way of life for its people.

Your adventure begins in fascinating Ulaanbaatar, the capital city of Mongolia. Take a city tour to learn about traditional Mongolian customs, explore magnificent monasteries, savour lunch in Ger camp and more. Get a real taste of Mongolia's fascinating landscape as you travel the Gobi Desert to experience a homestay with a nomadic family. Immerse yourself in true Mongolian culture from a traditional Ger camp nestled between spectacular valleys, cliffs and limestone formations. Venture into the heart of the desert to hike alongside a freshwater stream, photograph the ice-filled gorges of Yolyn Am and marvel at the Khongor Sand Dune, the largest in Mongolia. No journey to the desert is complete without riding a camel across the sand dunes and luscious grasslands of the Gobi Desert.

Travel to 'The Flaming Cliffs' in Bayanzag, renowned worldwide for the unbelievable discovery of dinosaur eggs and bones. Visit the UNESCO-listed 24-metre-high Orkhon

Waterfall, unwind in the geothermal waters of Tsenkher Hot Springs and hike through the fascinating ruins of Ongi Monastery. Stop in Karakorum to uncover the secrets of the great Mongol, Stone Age, Bronze Age and ancient periods. Afterwards, you'll head to Khustain National Park to search for wild horses, Mongolian gazelles, grey wolves, Eurasian lynx, corsac foxes and more.

This unforgettable journey includes return international fullservice flights, 12 nights of accommodation, 32 meals, English-speaking guides and more!

Want more? Add extra days to your itinerary with Arrive Early and Stay Behind in Ulaanbaatar, Mongolia options.

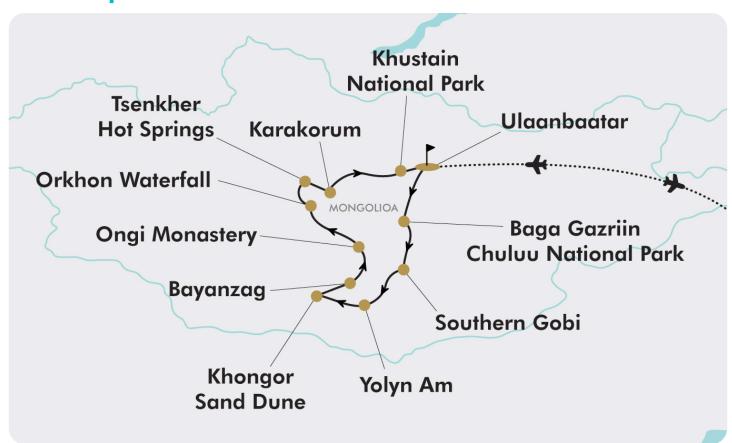
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15-DAY TOUR PACKAGE | MONGOLIAN ADVENTURE

# The Map



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# The Itinerary

Day 1 Australia (or New Zealand) - Ulaanbaatar, Mongolia Today you'll depart from Australia (or New Zealand) for Ulaanbaatar, Mongolia.

Please note: Some customers may be required to have a stopover on their way to Ulaanbaatar, depending on their departure location. Should you require a stopover, the cost of your hotel will be covered in your package. And your departure date will be regarded as Day 0.

Meals included: In-Flight

# Day 2 Ulaanbaatar, Mongolia

Upon arrival at Chinggis Khaan International Airport, you will be met by your tour representative and transferred to the hotel where you can enjoy the remainder of the day at leisure.

Overnight: Platinum Hotel, Puma Imperial or J Hotel, Ulaanbaatar

Meals included: None

# Day 3 Ulaanbaatar City Tour

This morning, you will take a fascinating city tour to uncover the highlights of Ulaanbaatar. Your day starts by visiting Gandan where you can attend a Buddhist ceremony at the biggest Buddhist monastery in Ulaanbaatar. You'll then head to the Zaisan Memorial before continuing to Eastern Mongolia to explore the Chinggis Khan Equestrian Statue Complex with its 40-metre-tall statue of Genghis Khan. Visit two small museums and enjoy lunch in a Ger camp before driving back to Ulaanbaatar.

Afterwards, you'll have a chance to change and freshen up at your hotel before attending a traditional Mongolian concert. This is your chance to immerse yourself in traditional throat singing, folk dance and music, contortion, long song and Buddhist mask dance.

Overnight: Platinum Hotel, Puma Imperial or J Hotel, Ulaanbaatar

Meals included: Breakfast; Lunch

# Day 4 Ulaanbaatar - Baga Gazriin - Middle Gobi Desert

This morning, your tour guide and driver will pick you up from the hotel and you'll head to the Middle Gobi on an approximately 260-kilometre travel day. Prepare for excitement as you get your first taste of Mongolia's fascinating landscape, a semi-arid steppe full of rare wildlife. You'll stop for lunch at a local restaurant before continuing to Baga Gazriin Chuluu National Park where an iconic granite formation and ruins of a Buddhist temple await.

In the evening, you'll be completely immersed in the Mongolian culture as you enjoy a traditional meal and spend the night in a traditional Ger Homestay with a nomadic family in the steppe zone.

#### Please note:

- Approximately 3 or 4 guests are expected to share a Ger.
- Each Ger has a sink for washing your hands and face however no shower facilities are available at this Ger Homestay (this is for tonight only, shower facilities will be available at all other Ger camps during the rest of your trip).

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# The Itinerary

 Hosts appreciate handy equipment so instead of leaving tips, it's customary to offer your hosts equipment such as headlamps, AA batteries, notepads, pencils, sewing kits or soap.

Overnight: Traditional Nomadic homestay Meals included: Breakfast; Lunch; Dinner

# Day 5 Southern Gobi - Tsagaan Suvarga Limestone Cliff

After breakfast this morning, you will journey to Southern Gobi on an approximately 240-kilometre travel day.

You'll have the chance to explore Tsagaan Suvarga, a mind-blowing colourful geological formation in the valley with cliffs shaped like a white stupa. Here you will take part in a moderate difficulty hike that's approximately 3 kilometres. This area is full of 30-metre-high white limestone formations that were part of the seabed floor millions of years ago. While there, feast your eyes on the mind-blowing colours of the desert floor below.

After spending last night at a Ger homestay, tonight you will enjoy your first evening in a traditional Ger camp.

### Please note:

- The traditional Ger camp will host 2 travellers per Ger with single beds.
- Showers and Western-style toilets are located in a separate building with shared facilities.

Overnight: Traditional Ger Camp Meals included: Breakfast; Lunch; Dinner

# Day 6 Ice Valley (Yolyn Am) Hike

Today you will venture into the heart of the Gobi Desert on an approximately 270-kilometre travel day. Arrive at camp and breathe in the crisp, cool air of Vulture Valley (Yolyn Am) before enjoying a moderate hike of approximately 5 kilometres along a flowing stream. You'll end up at an ice-filled gorge where you can marvel at the metres-thick ice that lines the valley.

Afterwards, you'll visit a small museum displaying a collection of dinosaur eggs, bones and exotic stuffed animals before returning to the camp for dinner and an evening at leisure.

# Please note:

- The traditional Ger camp will host 2 travellers per Ger with single heds.
- Showers and Western-style toilets are located in a separate building with shared facilities.
- Good trekking shoes are recommended for today's hike.

Overnight: Traditional Ger Camp Meals included: Breakfast; Lunch; Dinner

# Day 7 Gobi Desert & Khongor Sand Dune

Leaving Vulture Valley this morning, prepare for an incredible 180-kilometre journey west through the Gobi Desert to Khongor Sand Dune. This is easily the most spectacular and largest sand dune in Mongolia so let your mind wander as you travel through the spectacular landscape full of extremes.

You'll then have the chance to ride a Bactrian camel across the 300-metre-high sand dunes, visit a tropical oasis and immerse yourself in the luscious grasslands before relaxing with a traditional Mongolian dinner before bed.

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# The Itinerary

#### Please note:

- The traditional Ger camp will host 2 travellers per Ger with single heds.
- Showers and Western-style toilets are located in a separate building with shared facilities.

Overnight: Traditional Ger Camp Meals included: Breakfast; Lunch; Dinner

# Day 8 Land of Dinosaurs, Bayanzag

Today you'll travel approximately 200 kilometres to Bayanzag to learn about the incredible site, 'The Flaming Cliffs'. This area was home to late Cretaceous dinosaurs from more than 65 million years ago. First excavated in 1922, the area is renowned worldwide for the dinosaur eggs and bones discovered in the classic desert of rock and red sand.

# Please note:

- The traditional Ger camp will host 2 travellers per Ger with single
- Showers and Western-style toilets are located in a separate building with shared facilities.

Overnight: Traditional Ger Camp Meals included: Breakfast; Lunch; Dinner

# Day 9 Secret of Ongi Monastery

Today you will travel to the heart of the desert to marvel at the Ongi Monastery. Formerly one of the biggest Buddhist monasteries in Mongolia, Ongi was ruined during a period of political repression and restored by the residing monks. You'll enjoy hiking through the fascinating ruins and taking in the scenery of the Ongi River that runs past the ancient site.

Afterwards, you can enjoy an evening under the stars and the comfort of your Ger after an approximately 170-kilometre travel day.

# Please note:

- The Traditional Ger camp will host 2 travellers per Ger with single heds.
- Showers and Western-style toilets are located in a separate building with shared facilities.

Overnight: Traditional Ger Camp Meals included: Breakfast; Lunch; Dinner

# Day 10 Orkhon Waterfall

Today you will travel approximately 360 kilometres to the Orkhon Waterfall, a UNESCO-listed World Heritage Site. The waterfall is 24 metres high and provides the opportunity for hiking and swimming, so make sure to pack your swimsuit. On the way to the waterfall, you will meet with a yak herding family that lives nearby to learn about their way of life and traditions.

#### Please note

 The traditional Ger camp will host 2 travellers per Ger with single beds.

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# The Itinerary

- Showers and Western-style toilets are located in a separate building with shared facilities.
- The yak herding family appreciate handy equipment so instead of leaving tips, it's customary to offer your hosts equipment such as headlamps, AA batteries, notepads, pencils, sewing kits or soap.

Overnight: Traditional Ger Camp Meals included: Breakfast; Lunch; Dinner

# **Day 11 Tsenkher Hot Springs**

Take the chance to unwind today with a trip to the Tsenkher Hot Springs, where domestic and foreign tourists choose to spend their summer vacation. The geothermal water is naturally heated up to 86°C degrees (~180°F) however, nearby camps and health resorts get spring water through pipes and use it after cooling it down. The water includes traces of sodium carbonate, hydrocarbonate, sulphate, fluorite, and hydrogen sulphide which is believed to have healing properties.

Afterwards, you'll spend the night at a local Ger camp next to the springs after an approximately 220-kilometre travel day.

# Please note:

- The traditional Ger camp will host 2 travellers per Ger with single beds.
- Showers and Western-style toilets are located in a separate building with shared facilities.

Overnight: Traditional Ger Camp Meals included: Breakfast; Lunch; Dinner

## Day 12 Karakorum Ruins & Erdene Zuu Monastery

After breakfast, you'll drive approximately 100 kilometres to Karakorum, the site of the 13th-century Mongolian capital. Enjoy the chance to visit the Karakorum Museum to learn about the Great Mongol, Stone Age, Bronze Age and ancient periods. Tour through the ancient city before moving onto the beautiful ruins of Erdene Zuu Monastery. Surrounded by huge 400-metre walls and built from the ruins of Karakorum, the Erdene Zuu was the first and the biggest Buddhist monastery of the 16th century.

### Please note:

- The traditional Ger camp will host 2 travellers per Ger with single beds.
- Showers and Western-style toilets are located in a separate building with shared facilities.

Overnight: Traditional Ger Camp Meals included: Breakfast: Lunch: Dinner

# Day 13 Khustain National Park - Ulaanbaatar

This morning, you'll travel approximately 350 kilometres to Khustain National Park. You'll have the chance to visit a small museum displaying a collection of photos and videos about wild horses before taking a small hike to discover the hundreds of wild horses that inhabit the area. Other animals that live in the area include Mongolian gazelles, wild boars, ibex, grey wolves, Eurasian lynx and corsac foxes. Take in every bit of the unique scenery as you savour your traditional lunch before ending this incredible adventure back in Ulaanbaatar.

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# The Itinerary

Overnight: Platinum Hotel, Puma Imperial or J Hotel,

Ulaanbaatar

Meals included: Breakfast; Lunch; Dinner

# Day 14 Ulaanbaatar, Mongolia – Australia (or New Zealand)

Today, you will be transferred to the airport for your return flight back home after one adventure of a lifetime!

# Day 15 Arrive Australia (or New Zealand)

Please note: Some flights may arrive +1 day later due to flight times and schedules.







# **Tour Inclusions**

# **HIGHLIGHTS**

Discover the highlights of Mongolia on an overland adventure

Experience the traditional Mongolian nomadic lifestyle

Take a half-day city tour of Ulaanbaatar

Visit Gandan, the largest Buddhist monastery in Ulaanbaatar

Stand in awe at the 40-meter statue of Genghis Khan

Experience a traditional Mongolian höömii concert (throat singing)

Witness the stunning landscape of the Middle Gobi Desert

Visit the astonishing granitic formations of Baga Gazariin Chuluu

Explore the white limestone formations of Tsagaan Suvarga

Go hiking in the stunning 'Ice Valley' of Yolyn Am

Wander through the Khongor Sand Dunes

Ride on a Bactrian camel through the desert

See the Flaming Cliffs in Bayanzag, Mongolia's dinosaur graveyard

Discover the fascinating Ongi Monastery ruins

Swim at the UNESCO-listed Orkhon Waterfall

Relax in the soothing waters of Tsenkher Hot Springs

Explore Karakorum, the 13th-century Mongolian capital

Wander through the beautiful ruins of Erdene Zuu Monastery

Look out for wild horses, gazelles and grey wolves in Khustain National Park

# **FLIGHTS**

Return international full-service flights (economy class), departure city surcharges may apply

# **ACCOMMODATION**

3 nights of 3 and 4-star accommodation in Ulaanbaatar

1-night in a traditional Nomadic family home

8 nights in traditional Ger camps

# DINING

32 meals including three meals daily at the Ger camp

# **TOUR ESSENTIALS**

English-speaking tour leader and guide

All sightseeing and entrance fees

Airline taxes and surcharges

Bottled drinking water daily

Sleeping bags and sheets in Nomadic homes

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\*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

# **Booking Information**

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase. Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the <u>General Terms and</u> <u>Conditions</u>, in addition to the specific terms and conditions outlined in this Important Information.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead up to and immediately prior to travel, as well as any requirements post-travel upon their return.

# **Our Policies**

# **Cancellation and Refund Policy**

By placing a booking with us, you acknowledge the following important information:

• we act as your booking agent: TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation,

tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- each booking is unique: our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- changes/modifications to your booking may not be possible: once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel
  Offer carefully before placing your order.
- Travel Offers are a package: our Travel
   Offers have been curated into package
   offerings and must be used as a package
   - individual components cannot be used
   independently of the full package
   offering.
- our Travel Offers are generally nonrefundable: in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click here.

### **General Terms and Conditions**

By placing your booking with us, you acknowledge and agree to our <u>Terms & Conditions</u>, <u>Privacy Policy</u> and <u>Cancellation Policy</u>.

## **Offer Essentials**

This travel offer is valid for travel on selected dates until the 4th September 2025.

This travel offer is priced for one person based on twin share.

# **Single Traveller Supplement**

For solo travellers, a mandatory single supplement of \$600 applies.

#### Please note:

- Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.
- The traditional Ger camp will host 2 travellers per Ger with single beds.
- Solo travellers may be paired with another solo traveller (of the same sex) at the Ger camps.

# **Departure Dates & Surcharges**

See checkout for live dates and availability.

# **Flights**

### **Departure Cities**

Sydney, Melbourne, \*Brisbane, \*Adelaide, \*Perth or \*Auckland (New Zealand).

# **Departure City Surcharges**

- Brisbane: \$200 per person
- Adelaide & Perth: \$400 per person
- Auckland: \$900 per person

## Full-Service Airline(s) Used

Airlines Used: Korean Airlines, Japan Airlines, Cathay Pacific, Jetstar Australia, Thai Airways, Singapore Airlines, China Airlines, Mongolian Airlines (MIAT), Virgin Australia, Air New Zealand, Qanta plus any codeshare partners (subject to availability).

Please note: One-way flights can not be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

# **Preferred Airline Surcharge**

- Cabin Class: Economy class.
- Singapore Airlines: \$265 per person.

#### Please note:

 Preferred airlines are subject to availability.
If we are unable to fulfil your request, the above extra cost will be refunded.

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- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Preferred airline refers to the marketing carrier and could include codeshare partners.

# **Arrive Early and Stay Behind Options**

Fly out and return home up to 60 days pre and post your tour dates.

## Arrive Early

Ulaanbaatar, Mongolia - Non-high season dates range from \$300 per person, subject to availability.

Ulaanbaatar, Mongolia - High season dates range from \$500 to \$700 (only available for purchase over the phone).

#### Stay Behind

Ulaanbaatar, Mongolia - Non-high season dates range from \$300 per person, subject to availability.

Ulaanbaatar, Mongolia - High season dates range from \$500 to \$700 (only available for purchase over the phone).

#### Please note:

# • Exclusions:

This fee does not include extra nights' accommodation, meals or airport transfers.

# • Internal Flights:

If you select to Arrive Early or Stay Behind in a city other than the one where the tour starts or ends, the package will include an internal flight to your destination. If you wish to forfeit this flight, please advise our friendly team at the time of purchase. Please note that the cost does not change when you choose to forfeit your connecting flight.

# Cancellations & Changes:

Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

#### • High-Season:

A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

# • + 60 days:

You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.

# • Estimated dates:

Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.

 High season surcharges apply to flights departing between the below date ranges:

6 December 2024 - 31 January 2025 28 March 2025 - 27 April 2025 16 June 2025 - 20 July 2025 15 September 2025 - 12 October 2025 1 December 2025 - 31 January 2026 3 April 2026 - 20 April 2026 26 June 2026 - 17 July 2026 18 September 2026 - 9 October 2026 12 December 2026 - 26 January 2027

# **Stopover Packages**

- Singapore
- Includes:
- 2, 3 or 5 nights in 4-star accommodation
- Daily breakfast
- Return airport transfers For pricing, please refer to the payment

cart at checkout.

Please note:

- When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.
- When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.
- When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.
- Stopover packages are subject to availability.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Blackout dates apply to flights departing between the below date ranges:

Singapore Grand Prix: 02 October - 08 October 2025 Christmas and New Years Eve - 22 December 2025 to 2 January 2026 Christmas and New Years Eve - 18 December 2026 to 3 January 2027

# Flight Class Upgrades

Business Class: For pricing, please refer to the payment cart at checkout.

# Please note:

- Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.

# **Accommodation**

# **Accommodation Used**

3 & 4-Star (Self-Rated)

• Ulaanbaatar, Mongolia: Platinum Hotel OR Puma Imperial OR J Hotel.

Please note: Accommodation/rooms offered are based on a lead-in room type, and are

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subject to availability based on seasonality. Properties will be confirmed, no later than two weeks prior to travel.

## No Star Rating

 Mongolia Overland: Traditional Nomadic Homes & Ger Camps.

Please note: There are no shower facilities available during the one-night Nomadic homestay. In the Ger Camps, the toilet and shower facilities are in separate buildings and are communal.

### **Extra Nights**

Not available at check-out.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 6 weeks prior to departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel please be aware that you may be required to change rooms at the start/end of your tour.

### **Maximum Room Capacity**

4 people.

#### **Child Policy**

- No child discounts. The full price applies to all children travelling with their parents.
- Valid for children 16 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.

# **Triple Share**

Not available.

# **Bedding Configuration**

Double or Twin Bedding (subject to availability).

# **Adjoining / Interconnecting Rooms**

Subject to availability and at the hotel's discretion. Please inquire upon booking if you require this option.

# **General Information**

Minimum group size 5, maximum group size 15 per vehicle.

#### **Exclusions**

- Visa fees and requirements.
- Meals/beverages not stated in the deal offer.
- Optional gratuities/tipping.
- Optional activities/tours.
- Personal expenses.
- Travel insurance.

# **Other Important Information**

## Nomadic Homestay & Yak Herding Family

It's always great to have a gift to exchange for any hospitality received when staying in a Nomad's yurt or visiting with a family. They appreciate handy stuff like a headlamp, AA batteries, notepads, pencils, sewing kits or soap.

Please note: During your one-night homestay guests are expected to share a Ger. Each Ger has a sink for washing your hands and face. There will be no shower facilities available on this night.

## **Traditional Ger Camp**

The Traditional Ger camps will host 2 travellers per Ger with single beds. Showers and Western-style toilets are located in a separate building with shared facilities.

# What Is Recommended To Bring

Large backpack, warm coat/jacket, raincoat, trekking shoes, a swimsuit for the hot spring, rubber thongs, sunglasses, scarf, hat, gloves, LED head torch. Avoid bulky aerosol cans, use roll-on deodorant, and get shaving cream in a hard stick or a tube. Toilet paper is important to have with you as Mongolian toilets are very basic and lack toilet paper.

TOUR GUIDE VS. TOUR LEADER

### **Tour Guide**

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good

time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

#### **Tour Leader**

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however, they are not required to have specific knowledge of art, architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when particularly required to enhance the experience of the destination featured.

# **CLIMATE & AVERAGE TEMPERATURES**

Although June to September is summer in Mongolia, the weather is unpredictable, and nights have been known to dip below freezing even in the summer in some regions. Therefore, multiple layers are always recommended.

# **FLIGHTS**

# **Seat Selection & Frequent Flyer Points**

At TripADeal we do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with

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the airline once you have your flight information.

# **Passport Validity**

Customers are required to provide valid passport details either at the time of purchase or no later than 45 days prior to the departure date. Failure to do so may result in the cancellation of the booking. In this instance, customers will be responsible for any costs and fees incurred.

#### **COACH TOUR**

#### Meals

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements. Please note: We will do our best to meet your requests/requirements, however, we cannot guarantee that we will always be able to.

## Luggage

You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and offloading of the luggage from the coach.

# **Fitness Level Required:**

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!

A Moderate level of fitness will be required.

The vehicles are not equipped with wheelchair access, so, unfortunately, this tour is currently not suitable for wheelchair users and those less mobile.

# Moderate

Expect a moderate pace of touring with a focus on guided tours that may include full days with extended activity, guided city tours or nature walks. You will require a general level of fitness for unassisted

navigation of stairs and inclines, longer distances with possible periods of standing when visiting sites, walking on sloping, uneven ground or elevations. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance. Please note: Many areas may be inaccessible to wheelchairs or mobility scooters, where the unassisted use of personal walking sticks and other aids may be required. Although some assistance may be available, every traveller should be self-reliant during all aspects of their travel.

Please note: It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance requirements to ensure this tour is right for you.

Please note: If you have any concerns, please consult your healthcare provider prior to purchase/travel.

#### **Yellow Fever**

A valid international certificate of vaccination against Yellow Fever is required in many countries. You may need to present this on arrival at the airport or border crossing. Some countries will refuse entry if you are unable to present your certificate. It's also quite common for your home country to request a Yellow Fever certificate on your arrival back home. It is your responsibility to check with your doctor well in advance of leaving home about the Yellow Fever requirements for the countries you'll be visiting.

### **Gratuities/Tipping**

## Land

Gratuities (tips) are not included in the tour price for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is \$5 - \$10 USD per person per day. This covers the guide/leader and the driver and will be collected whilst on tour. Tipping for all services provided on tour is always a matter of personal discretion, however,

please be aware that tipping is considered by many locals to be a part of their normal remuneration and they may approach you for payment and there is no need to be intimidated by the request.

# **Sightseeing**

Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary where possible, may be adjusted or similar activity will be offered in its place (subject to availability).

# Shopping

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all of your receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our Terms and Conditions in regards to shopping for further information.

### **Visas**

# Mongolia

Australian tourists can enter Mongolia for stays of up to 30 days without a visa. You need to carry proof of your onward or return ticket to enter Mongolia.

### South Korea (Transit)

Australian & New Zealand travellers no longer need to apply for a Korea Electronic Travel Authorization (K-ETA), under a temporary exemption being put in place from 1 April 2023 until 31 Dec 2024.

# Please note:

 Some countries and airlines may also require you to obtain an additional visa prior to arrival. Please check with the nearest embassy, consulate or immigration department of the destination you're entering.

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- Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.
- It is also important to note that some areas of employment such as journalism, government authorities and charity organisations may have additional restrictions in applying for Visas. This may in turn affect the type of application required.

#### **Travel Insurance**

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit <a href="https://www.tripadeal.com.au/travel-insurance">https://www.tripadeal.com.au/travel-insurance</a>

# **Schedule Of Fees**

## **Voluntary Changes**

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

• Changes - \$100.00 per booking + any additional charges applied by the airline/cruise company/accommodation/other travel providers.

### Name Changes Due To Passenger Error

If the incorrect name has been advised to TripADeal, charges of \$100.00 per booking + any additional charges applied by the airline/cruise company/accommodation/ other travel providers.

# **Supplier Fees**

In the event the Travel Offer you have purchased is unable to proceed, and/or a travel Supplier is unable to fulfil the Travel Offer due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/ accommodation partners. TripADeal has committed to these costs as your Agent and will endeavour to recover all funds committed and/or paid for your Travel Offer, but this may not be possible in all circumstances. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event, TripADeal is unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee. This fee is not revenue-raising and is paid to or withheld by our suppliers when recovering payments.

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