



London, Iceland & Northern Lights

REYKJAVIK ● SNÆFELLSNES PENINSULA

The Offer

Explore Iceland's stunning landscapes, seek out the famed Northern Lights and enjoy free time in London: this deal has it all! Don't let this outstanding 13-day highlights package pass you by, take the opportunity to check some items off your travel bucket list.

Begin with 3 days at leisure in historic London and take in landmarks including Buckingham Palace, Trafalgar Square and Tower Bridge. Then, head to Reykjavik for a guided city tour and explore the magic of Iceland. Head west to learn about the country's history and marvel at impressive volcanoes, hot springs and waterfalls. Along the way, keep an eye out for the Northern Lights as you explore the rugged and mountainous Snæfellsnes Peninsula. Travel to quaint fishing villages, explore underground caves and visit UNESCO World Heritage-listed sites. Embark upon the Golden Circle route and visit geothermal fields and Icelandic horses. Continuing travelling around this stunning country to see glaciers, icebergs, exotic wildlife and black lava beaches.

With return international flights, 10 nights of hotel accommodation, 8 included meals and more, don't miss this adventure of a lifetime!

Want more? Tailor your itinerary with Arrive Early in London, UK, or Stay Behind in Reykjavik, Iceland, options!

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

Updated: 20 May 2026 15:04:57

Have a question about this deal? We're here to help.
Call our friendly team on 1300 158 912

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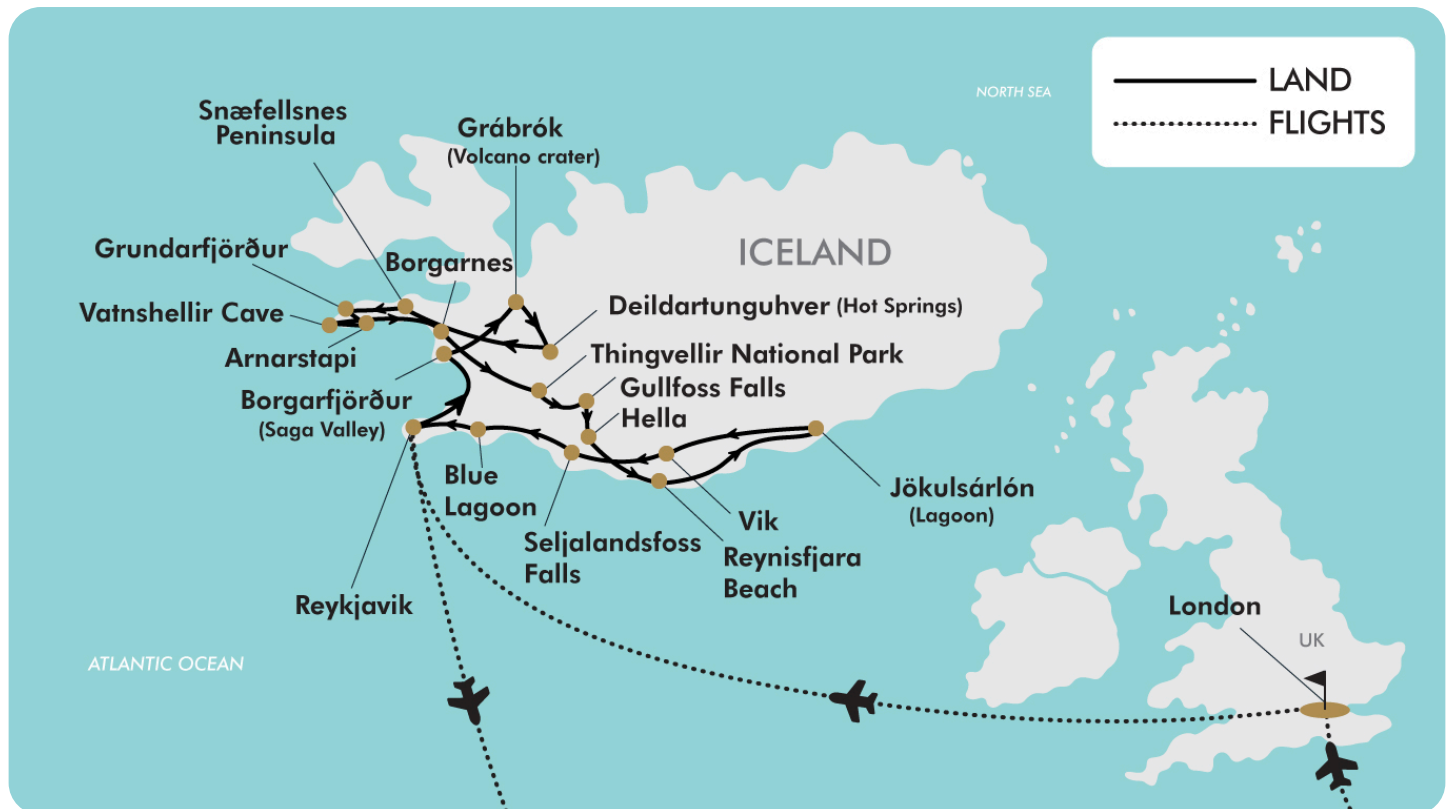
FREQUENT
FLYER 





13-DAY TOUR PACKAGE | LONDON, ICELAND & NORTHERN LIGHTS

The Map



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13-DAY TOUR PACKAGE | LONDON, ICELAND & NORTHERN LIGHTS

The Itinerary

Day 1 Australia - London, UK

Today depart for London, England.

Please note: Due to flight scheduling and availability, some customers may be required to depart on Day 2, to arrive on Day 2. Flight times will be indicated on your final documentation, which you will receive 4-6 weeks prior to departure.

Day 2 Welcome to London

Upon arrival make your own way to your hotel. Spend the rest of the day at leisure.

Overnight: Ibis London Earls Court Hotel or similar, London

Meals included: None

Day 3 London Free Day

Today, spend the day at your leisure in the amazing city of London.

Make the most of your day visiting famous sights such as Trafalgar Square, Piccadilly Circus, Covent Garden, Regent Street, Oxford Street and more.

See Albert Memorial, Royal Albert Hall, Parliament House and the London Eye Ferris wheel.

Overnight: Ibis London Earls Court Hotel or similar, London

Meals included: None

Day 4 London Free Day

Enjoy a free day in the historic city of London.

You could take in iconic sights such as Tower Bridge, Buckingham Palace, and Covent Garden, browse the Borough Market, take a photo with the Beefeaters at the Tower of London, or venture further afield.

Don't forget to enjoy London shopping - discover the latest trends and styles at the many boutiques and shops, certain to find something for everyone!

Overnight: Ibis London Earls Court Hotel or similar, London

Meals included: None

Day 5 London, UK - Reykjavik, Iceland

Today make your way to the airport for your flight to Reykjavik. Upon arrival be transferred to the hotel by hotel shuttle.

Enjoy the rest of your day at leisure in Iceland's capital city.

Overnight: Hotel Klettur or similar, Reykjavik

Meals included: None

Day 6 Reykjavik City Tour and Borgarfjörður Saga Valley - Begin 6-Night Northern Lights Academy Program

After breakfast meet the tour guide who will show you the highlights of Iceland's exciting capital city.

Then head west, stop in Borgarnes and learn about Iceland's earliest days at the Settlement Center. Continue to Borgarfjörður, known as the Saga Valley, due to its many important historical events.

Get a chance to climb the Grábrók volcano crater and visit Deildartunguhver, Europe's most powerful hot spring: 180L of water per second which is nearly boiling at 97° Celsius. In the



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The Itinerary

valley you will also visit Hraunfossar, a series of waterfalls pouring from beneath a wide lava field, and Barnafoss, the children's falls, with its own tragic tale.

The afternoon includes a lecture about the Northern Lights - this is the beginning of the six-night Northern Lights Academy (see Important Information below for additional details).

After dinner (not included) step into the hotel garden in search of the Northern Lights while sipping a hot cup of hot chocolate or tea.

Overnight: Hotel Hamar or similar, Borganes
Meals included: Breakfast

Day 7 Snæfellsnes Peninsula and Lava Cave

Today head to the Snæfellsnes Peninsula, 'the peninsula of the snowy mountain', located on Iceland's west coast, and, in many ways, a microcosm of the whole island. The region is characterised by a rugged mountain chain that runs its length. Travel to the charming fishing village of Grundarfjörður, a place with an impressive coastline and mountains, lakes and waterfalls behind the village. One of the most photographed and famous mountains in Iceland, Kirkjufell, can be seen jutting out into the bay.

Visit Arnarstapi and Hellnar before experiencing the area from below, inside Vatnshellir cave - you'll travel 35 meters underground and about 200 meters into the lava tube under the glacier Snæfellsjökull!

On the way back to Borgarnes, after an approximately 250km travel day, the guide will provide some practical tips on how to photograph the Auroras as part of the Northern Lights Academy

program. Naturally. Once darkness falls, venture out into the hotel garden to chase the Northern Lights and soak in the hotel's outdoor hot tubs.

Overnight: Hotel Hamar or similar, Borganes
Meals included: Breakfast; Lunch

Day 8 Golden Circle, Geothermal Taste & Icelandic Horse

Today, travel along the Hvalfjörður Fjord. Continue inland to Þingvellir National Park, a UNESCO World Heritage site. Travel the Golden Circle route and see steam rising from the Geysir geothermal fields as you arrive. There are a variety of hot springs and bubbling pools to explore. The original geyser is now dormant but has been replaced by Strokkur, 'the Churn', which erupts at 5-10 minute intervals.

Treat yourself to hot springs freshly baked bread served with Icelandic butter, geothermal boiled eggs and herring. The chef at Geysir Restaurant recommends enjoying the dish with a small glass of Geysir Schnapps, very cold - nearly freezing. Next head to Gullfoss, a double waterfall that tumbles 34m into the Hvítá River and attracts tourists and travellers all year round In the afternoon, you will learn about Icelandic horses, their special qualities and history before visiting a geothermal greenhouse.

Afterwards, continue towards the accommodation in south Iceland after an approximately 220-km travel day. Tonight, step into the darkness and search for the elusive northern lights from a comfortable hot tub in the hotel's garden, amidst the peace and stillness of rural Iceland.

Overnight: Landhotel or similar, Hella
Meals included: Breakfast



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The Itinerary

Day 9 Natural Wonders of South Iceland and Volcano Centre

Today, travel along the south coast of Iceland to the Lava and Volcano Exhibition Centre, where you will learn about the geology of active volcanoes. Further east, visit one of Iceland's finest folk museums. This museum contains an outstanding collection of farm and domestic artifacts from Iceland's past and several turf built houses. Nearby is Skógafoss Waterfall, which is 60m high and one of the most impressive waterfalls in the country.

In the afternoon take a stroll on the black lava beach and along bird cliffs at Reynisfjara in south Iceland after an approximately 220km travel day. Spend the next two nights near Kirkjubæjarklaustur in the Vatnajökull National Park region, located in darkness and ideal for Northern Lights searching.

Overnight: Fosshotel Núpar or similar, Kirkjubæjarklaustur

Meals included: Breakfast

Day 10 Vatnajökull National Park & Glacier - Glacial Lagoon and Diamond Beach

Today is all about glaciers, ice and icebergs on an approximately 200km travel day. Travel to Jökulsárlón, a glacial lagoon filled with floating icebergs, and explore this extraordinary site. If you are lucky, you might spot seals swimming in the arctic waters. You can also walk along the black sandy beach where large icebergs get stranded.

In the afternoon visit the tiny turf church at Hof and spend time at Europe's largest national park, which has Iceland's highest mountains, an alpine environment, and Europe's largest glacier. In the evening enjoy a film presentation about the Northern Lights.

Be careful not to go to bed too soon in this remote and quiet location or you may just miss out on one more chance of seeing the Northern Lights shimmering and dancing across the night sky.

Optional Activity: Ice Cave Tour (bookable on tour, weather permitting)

The tour takes about 2.5 hours in total – a 30-minute drive by 4x4 vehicle from the Jökulsárlón glacier lagoon, and a 5-15 minutes hike (one-way). You'll spend about an hour inside the ice cave. Please note you'll need good hiking boots and warm clothing that keeps you dry from the dripping water in the ice cave. Minimum age is 10 years old. The ice cave tour can be booked on day 2 of Northern Lights Exploration tour.

The ice cave explorers meet their local guide at the glacier lagoon and will be brought back to the hotel after the ice cave tour, while the rest of the group continues the official tour program.

The ice cave explorers will miss out on some of the official tour programs, but the stop and visit at the Jökulsárlón glacier lagoon are included for all group members.

Price per person is ISK 23,000 (approx. \$250 AUD)

Overnight: Fosshotel Núpar or similar, Kirkjubæjarklaustur

Meals included: Breakfast

Day 11 South Shore, Reykjavik and The Blue Lagoon

From Kirkjubæjarklaustur head across the Eldhraun Lava Field to the village of Vík, where you will make a photo stop. The black lava beach with high bird cliffs and pounding waves is an impressive sight. Further west, reach the high but narrow Seljalandsfoss Waterfall which plunges from the mountain.



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The Itinerary

In the afternoon enjoy a soak in the famous Blue Lagoon (entrance and towel included). An otherworldly wonder in the heart of a volcanic landscape, experience the radiant powers of geothermal seawater.

Arrive back in Reykjavík around dinner time for one night after an approximately 250km travel day.

Overnight: Hotel Klettur or similar, Reykjavík

Meals included: Breakfast

Day 12 Reykjavik, Iceland - Australia

Today you will be transferred to the airport by the hotel shuttle for the return flight back to Australia.

Meals included: Breakfast; In-Flight

Day 13 Arrive in Australia

Please note: Some flights may arrive in Australia +1 day later.



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Tour Inclusions

HIGHLIGHTS

- Immerse yourself in the wonders of London at leisure
- Discover the magic of beautiful Iceland
- Seek out the famed Northern Lights – an amazing natural phenomenon
- Discover the highlights of Reykjavik on a guided tour
- Visit amazing Borgarfjörður, known as the Saga Valley
- Take the chance to climb the incredible Grábrók Volcano crater
- Visit Deildartunguhver, one of Europe's most powerful hot springs
- Witness Hraunfossar, a series of waterfalls pouring from beneath a wide lava field
- See beautiful Barnafoss – 'the Children's Falls'
- Discover the Snæfellsnes Peninsula, known as 'the peninsula of the snowy mountain'
- Take the chance to taste Hákarl, a unique Icelandic treat
- See Þingvellir National Park, a UNESCO World Heritage site
- Journey along the spectacular Golden Circle route
- Taste hot spring geothermal-baked bread and eggs
- Witness the amazing double waterfall, Gullfoss
- Visit an Icelandic horse stable and geothermal greenhouse
- Learn about the geology of active volcanoes at the Lava and Volcano Exhibition Centre
- Visit the outstanding Skógar Folk Museum and turf houses
- Witness the impressive Skógafoss Waterfall
- Stroll along the stunning black lava beach at Reynisfjara
- Explore extraordinary Jökulsárlón, a glacial lagoon filled with floating icebergs
- Witness dramatic glaciers, ice, waterfalls and icebergs
- Enjoy a photo stop in impressive Vik

Swim in the enchanting Blue Lagoon thermal baths

FLIGHTS

- Return international full-service flights (economy class), surcharges may apply
- One-way international flight (economy class) from London to Reykjavik

ACCOMMODATION

10 nights of 3 and 4-star hotel accommodation

DINING

Enjoy 8 meals while on tour

TOUR ESSENTIALS

- English-speaking tour leader and guides
- Airline taxes and surcharges
- Use of crampons for shoes
- Use of flashlight

TRANSPORT

Transportation by modern vehicles with free Wi-Fi

TRANSFERS

Return airport transfers in Iceland

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Trip aDeal

Important Information

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase. Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the [General Terms and Conditions](#), in addition to the specific terms and conditions outlined in this Important Information.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead up to and immediately prior to travel, as well as any requirements post-travel upon their return.

Our Policies

Cancellation & Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent:** TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation,

tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- **each booking is unique:** our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- **changes/modifications to your booking may not be possible:** once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.
- **Travel Offers are a package:** our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.
- **our Travel Offers are generally non-refundable:** in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us. If your plans change, you can receive a full refund (excluding credit card fees) if you cancel at least 12 months in advance to your scheduled departure date.

To read more about our Cancellation and Refund Policy, please click [here](#).

General Terms & Conditions

By placing your booking with us, you acknowledge and agree to our [Terms & Conditions](#), [Privacy Policy](#) and [Cancellation Policy](#).

Offer Essentials

This travel offer is valid for travel on

selected dates until the 4th April 2027. This travel offer is priced for 1 person based on twin share.

Single Traveller Supplement

For solo travellers, a mandatory single supplement of \$3,000 applies.

Departure Dates & Surcharges

See checkout for live dates and availability.

Departure Cities

Sydney, Perth, Melbourne, *Brisbane or *Adelaide

Departure City Surcharges

- Brisbane or Adelaide: \$300 per person.

Flights

International Full-Service Flight(s)

Cabin Class: Economy Class

Please note: One-way flights can not be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Please note: From Australia, the flying journey to your destination may take up to 34 hours, with up to 2 stops. This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once available.

From Auckland, the flying journey to your destination may take up to 36 hours, with up to 2 stops. This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once available.

Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you will miss your flight for whatever

Important Information

reason, please contact us as soon as possible to make arrangements.

Preferred Airline Surcharge

- Cabin Class: Economy Class
- Singapore: \$600 per person

Please note:

- Preferred airlines are subject to availability. If we are unable to fulfil your request, the above extra cost will be refunded.
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Preferred airline refers to the marketing carrier and could include codeshare partners.

Arrive Early & Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

Arrive Early

London, UK - From \$300 per person, subject to availability.

Stay Behind

Reykjavik, Iceland - From \$300 per person, subject to availability.

Please note:

• Exclusions:

This fee does not include extra nights' accommodation, meals or airport transfers.

• Internal Flights:

If you select to Arrive Early or Stay Behind in a city other than the one where the tour starts or ends, the package will include an internal flight to your destination. If you wish to forfeit this flight, please advise our friendly team at the time of purchase. Please note that the cost does not change when you choose to forfeit your connecting flight.

• Cancellations & Changes:

Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

• High-Season:

A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

• + 60 days:

You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.

• Estimated dates:

Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.

• High season surcharges apply to flights departing between the below date ranges:

15 September 2025 - 12 October 2025
1 December 2025 - 31 January 2026
3 April 2026 - 20 April 2026
26 June 2026 - 17 July 2026
18 September 2026 - 9 October 2026
12 December 2026 - 26 January 2027

Stopover Packages

Not available.

Flight Class Upgrades

Business or Premium Economy Class: For pricing, please refer to the payment cart at checkout.

Please note:

- Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed

Accommodation

Accommodation Used

3 & 4-Star (self-rated)

- London: Ibis London Earls Court Hotel or similar
- Reykjavik: Hotel Klettur or similar
- Borganes: Icelandair Hotel Hamar or similar
- Hella: Landhotel or similar
- Kirkjubæjarklaustur: Fosshotel Núpar or similar

Please note: Accommodation/rooms offered are based on a lead-in room type, and are subject to availability based on seasonality. Properties will be confirmed, no later than two weeks prior to travel.

Accommodation Location

To ensure a comfortable and convenient experience for everyone, we've carefully selected hotels that best suit the size and specific needs of each group. While this means your accommodation may not be in the city centre, you can rest assured that our hotels are typically located near public transportation and a variety of local restaurants and attractions. Once your tour begins, your friendly driver or tour leader will be happy to help you get your bearings and offer assistance, should you need it.

Extra Nights

Not available at check-out.

Please note: If you are interested in booking additional nights of accommodation pre or post tour, please wait until you receive your travel documentation approximately 6 weeks

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prior to departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2 people.

Child Policy

- No child discounts. The full price applies to all children travelling with their parents.
- Valid for children 8 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.

Triple Share

Not available.

Bedding Configuration

Double or Twin (subject to availability).

Please note: Rooms with two people sharing in Iceland will be limited to twin bedding only.

Adjoining/Interconnecting Rooms

Subject to availability and at the hotel's discretion. Please inquire upon booking if you require this option.

General Tour Information

Minimum group size 2, maximum group size 35 per vehicle.

Optional Tours/Activities

Day 10: Ice Cave Tour - 23,000 ISK (approximately \$250 AUD) per person

Please note:

- *Prices are based per person, are subject to availability, time permitting and weather conditions, and are payable direct to the tour operator in the currency specified*
- *Some tours require minimum numbers to operate.*

Exclusions

- Visa fees and requirements (a visa is not required if travelling on an Australian passport)
- Meals/beverages not stated in the itinerary
- Optional gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance

Please note: A daily City Tourist Tax (or a Docking Tax for cruise visitors) is charged in some European destinations. They are paid directly to the hotel or cruise company, and cannot be prepaid. Further details will be included in your travel.

Other Important Information

Northern Lights

This program includes a special six-night Northern Lights Academy – which means that during six evenings there is a combination of presentations, lectures, a film and guided searches for the Aurora Borealis – the Northern Lights. All countryside hotels in this program offer a Northern Lights wake-up call for guests that register for that special service at the hotel reception. The Northern Lights Exploration series are designed to spend 6 evenings in the countryside to maximise the chances of seeing the elusive Northern Lights, still the tour is dependent on weather and therefore sightings are not guaranteed. The Northern Lights are in the northern hemisphere from September through April but are only visible when the sky is clear and free of clouds. Like many natural wonders, the Northern Lights are ephemeral – they may be visible, they may appear for a bit and then be gone (it is not a TV show that you can just turn on and off). But it is worth the patience which is much required. Because they are a winter event, you need to be prepared to wait outside while looking for them. It is best to dress very warmly, in layers, with good footwear, gloves, hats and whatever else makes you comfortable while you wait patiently for this truly outstanding event. For the best photos, a tripod is recommended.

TOUR GUIDE VS. TOUR LEADER

Tour Guide

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

Tour Leader

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however, they are not required to have specific knowledge of art, architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when particularly required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Thanks to the Gulf Stream, Iceland enjoys a moderate maritime climate: cool in summer and fairly mild in winter. It is an island in the North Atlantic, nestled against the Arctic Circle, so the weather is very changeable and visitors should be prepared for the unexpected. Normal winter temperatures, like October and November range between 0-5 °C. When it comes to Iceland's weather – the one thing you can count on is unpredictability. You never know what is going to happen

Important Information

next! A beautiful sunny day can suddenly turn windy and rainy – then it can all change again in a moment. You may experience every weather imaginable over the course of a few days, especially in late autumn and early spring. Important to remember when packing: Iceland is a very windy place! The best plan is to be prepared for anything and everything AND always dress in layers. The Icelanders have a saying: "there's no such thing as bad weather, just bad clothing."

FLIGHTS

Seat Selection & Frequent Flyer Points

At TripADeal we do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Passport Validity

Customers are required to provide valid passport details either at the time of purchase or no later than 45 days prior to the departure date. Failure to do so may result in the cancellation of the booking. In this instance, customers will be responsible for any costs and fees incurred.

COACH TOUR

Meals

8 meals in total are included in the package. For all other meals, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements.

Please note: We will do our best to meet your requests/requirements, however, we cannot guarantee that we will always be able to.

Luggage

You will be responsible for all your

personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and offloading of the luggage from the coach.

OTHER

Mobility

Our vehicles are not equipped with wheelchair access, so, unfortunately, our tours are currently not suitable for wheelchair users and those less mobile.

Please note: A general level of fitness will be required. If you have any concerns please consult your healthcare provider prior to purchase/travel.

Fitness Level Required

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!

A moderate level of fitness will be required. Expect a moderate pace of touring with a focus on guided tours that may include full days with extended activity, guided city tours or nature walks. You will require a general level of fitness for unassisted navigation of stairs and inclines, longer distances with possible periods of standing when visiting sites, walking on sloping, uneven ground or elevations. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance.

Please note:

- *Many areas may be inaccessible to wheelchairs or mobility scooters, where the unassisted use of personal walking sticks and other aids may be required. Although some assistance may be available, every traveller should be self-reliant during all aspects of their travel.*
- *Please speak to your booking agent about your personal circumstances and any assistance requirements to ensure this tour is right for you.*

- *If you have any concerns, please consult your healthcare provider prior to purchase/travel.*

Gratuities/Tipping

Land

Gratuities (tips) are not included in the tour price for the services of the tour leader (when available) and driver throughout the tour. Tipping for all services provided on tour is always a matter of personal discretion, however, please be aware that tipping is considered by many locals to be a part of their normal remuneration and they may approach you for payment and there is no need to be intimidated by the request.

Sightseeing

Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary where possible, will be adjusted or similar activity will be offered in its place (subject to availability).

Shopping

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all of your receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our [Terms and Conditions](#) in regard to shopping for further information.

Visas

Europe

A tourist visa is not required if travelling for less than 90 days on an Australian passport.

EU Entry/Exit System (EES)

From October 12, 2025, a new European

Important Information

Entry System (EES) replaces the current manual passport-stamping process for non-EU travellers. Upon arrival in the Schengen area, Australian and New Zealand passport holders will have their fingerprints recorded and a photograph taken. Their entry and exit dates will be electronically registered. No previous action is required, but please be aware of longer wait times at border entry. From 10 April 2026, the EES will be fully operational at all external border crossing points of all the European countries (Schengen area) using the system.

European Travel Information & Authorisation System (ETIAS)

As an extension of the EES implementation introduced from 2025, ETIAS travel authorisation is a mandatory entry requirement for visa-exempt nationals travelling to any of [these 30 European countries](#), including Australian and New Zealand citizens, that will be introduced in 2026. We advise you to monitor [smartraveller.com.au](https://www.smartraveller.com.au) closer to your departure to ensure you are up to date on the requirements at the time of entry.

UK

The UK government announced the next phase of the rollout of electronic travel authorisations (ETAs). As of 8th January 2025, all Australia and New Zealand passport holders will require an ETA to enter the UK. An ETA gives visitors permission to travel to the UK. Visitors who do not currently need a visa may need to apply an electronic travel authorisation (ETA) to travel to [the UK, please refer to the UK Government website](#) for further information.

Important: Visa rules may have changed since COVID-19. Check with the nearest embassy, consulate or immigration department of the destination you're entering.

Please note: Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.

It is also important to note, that some areas of employment such as journalism, government authorities and charity organisations may have additional restrictions in applying for visas. This may in turn affect the type of application required.

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit <https://www.tripadeal.com.au/travel-insurance>

Schedule Of Fees

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - \$100.00 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

If the incorrect name has been advised to TripADeal, charges of \$100.00 per booking and any additional charges applied by the airline/cruise company/accommodation/ other travel providers.

Supplier Fees

In the event the Travel Offer you have purchased is unable to proceed, and/or a travel Supplier is unable to fulfil the Travel Offer due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/ accommodation partners. TripADeal has

committed to these costs as your Agent and will endeavour to recover all funds committed and/or paid for your Travel Offer, but this may not be possible in all circumstances. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event, TripADeal is unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee. This fee is not revenue-raising and is paid to or withheld by our suppliers when recovering payments.